

# Matthew Poole Chicano

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## SUMMARY

Versatile technologist and **generalist with spikes in automation, scripting, and IT support**. CompTIA A+ certified with hands-on Linux/Windows experience, professional PowerShell module publishing, and CI/CD pipeline integration. Skilled at blending technical depth (automation, testing, DevOps) with breadth (IT support, documentation, game development) to deliver reliable, user-centric solutions. **Published author of utilities on the PowerShell Gallery**, demonstrating ability to design, test, and ship professional-grade tools.

## CERTIFICATIONS

- **CompTIA A+ —** Certified, expires Sep 2028
- **CS50's Introduction to Computer Science —** HarvardX, Dec 2021
- **Unreal Engine 5 C++ Developer —** Udemy, Apr 2024

## TECHNICAL SKILLS

Core Spikes (Depth):

- **Automation & Scripting:** PowerShell (published module, Pester testing, CI/CD), Bash (proficient automation workflows)
- **Programming:** C++ (proficient, Unreal Engine systems),

Supporting Skills (Breadth):

- **Data & Research:** R (familiar, reproducible reporting, visualization)
- **Web & Documentation:** HTML/CSS, Markdown (repo branding, reproducible docs)
- **Game & Creative Tools:** Unreal Engine 5, LÖVE2D (Lua), Blender, Krita
- **Systems & Infrastructure:** Linux (Nobara/Fedora, Pop!\_OS), Windows 10/11, macOS; OS installation & networking
- **DevOps & Workflow:** GitHub Actions, Git/GitHub, cron, Rclone, Syncthing, Timeshift

## PROJECTS

- **PowerCat (PowerShell Gallery Module) —** Published PowerShell utility that concatenates code and documentation into a single file with recursion, Markdown fencing, and extension filters. Integrated Pester tests and GitHub Actions CI/CD for automated QA and publishing.
- **Bash Automation Toolkit —** Built scripts for automated backups, cleanup, and file sync (Rclone/Timeshift). Saved 3+ hours weekly and achieved zero data loss.
- **Temples & Trolls (Work in Progress) —** Solo-developed RPG in Unreal Engine (C++). Building gameplay systems, experimenting with procedural encounters, and documenting roadmap.
- **Psychology Research: Impact of Tobacco on BP & HR —** Conducted reproducible data analysis in R; emphasized data visualization, statistical modeling, and reproducible reporting.

## EXPERIENCE HIGHLIGHTS

- **System Builds & Support —** Built and configured 20+ desktops/laptops; maintained 99% uptime and strong user satisfaction.
- **Endpoint Troubleshooting —** Diagnosed and remediated 20+ OS boot/network failures; reduced recurrence by 40% through documented triage steps.
- **Process & Documentation —** Authored troubleshooting guides and automation scripts to streamline repetitive tasks and improve reliability.
- **HR Clerk (Army National Guard & The Animal Foundation) —** Managed sensitive records, optimized processes, and ensured SOP compliance with attention to detail and process discipline.
- **Retail & Technical Support (All Saints, Coffee Shop Keyholder) —** Provided POS troubleshooting, device/network setup, inventory management, and end-user training.

## EDUCATION

**B.A. Creative Writing & Psychology —** City College of New York, Jan 2023

- *Summa Cum Laude* (GPA 4.0); Dean's List; Goodman Fund Poetry Award; Festival Speaker

**A.A. Creative Writing —** College of Southern Nevada, Dec 2017

- *High Honors* (GPA 4.0); Steiner's Creative Writing Scholarship; VP, Creative Writing Club
- Selected as Note-Taking Assistant for Disability Services; recognized for accuracy and clarity