

Tables

Tickets

- Id
- User_id – foreign key
- Category_id – foreign key
- Ticket_id – unique
- Title
- Priority
- Message
- Timestamp

```
$table->increments('id');  
$table->foreignId('user_id')->constrained()->cascadeOnDelete();  
$table->integer('category_id')->unsigned();  
$table->string('ticket_id')->unique();  
$table->string('title');  
$table->string('priority');  
$table->text('message');  
$table->string('status');  
$table->timestamps();
```