

Report Title: Nationwide Applications Details
Run Date and Time: 2020-07-28 07:30:19 AM Eastern Daylight Time
Run by: Michael Young
Table name: u_enterprise_applications

Nationwide Applications

CI Name:	SalesForce - P&C	Owned By:	Kevin Powers
Install Status:	Installed	CI Category:	Software
Managed By:	Kevin Powers	Class:	Nationwide Applications
Support Group:	NI-SALES-CRM	Release When Certified:	true
Criticality:	Not Critical	Code Move When Certified:	true

Description:

This is the Sales Relationship Management Salesforce.com Platform used by Nationwide to manage Agency Relationships and opportunities.

NOTE: the P&C Salesforce instance is completely separate from the NF Salesforce instance

General

Office:	P&C Technology	Cost Center:	307616001
Application Bundle:	Field Sales Solutions	Department:	CLDDS
Application Suite:	Partner Field Sales Solutions (PFSS)	Manufacturer:	
Application Type:	Commercial Package	Updated:	2020-05-30 08:39:54 AM
Department Type:	BSA	Updated By:	wingetc.admin
Monitoring:	false	Last Certified:	2019-10-28
		Recovery Site:	By Site
		Business Process Impacted:	

Configuration

Application ID:	5,336	Primary URL:	http://login.salesforce.com
Application Alias:		Application Category:	Third Party Application
Lifecycle Phase:	Production	Impacted By Browser Upgrades:	Yes - 3rd Party Vendor App, Validate or
Date Deployed into Production:	2013-01-01		
Last Major Revision:	2017-07-22		
Customer Facing:	true		

IRM

Against which user repository does the application perform user authentication?:	Vendor Managed	Internet Risk Exposure:	It is an External / Internet facing appl
Where does the application store authorized rights?:	Vendor Managed	Internet Risk Explained:	
		Direct & Indirect Identifiers:	Street address
		Linked Sensitive Data:	Date of Birth
		Is the application the system of record for any sensitive data?:	
		What is the estimated volume of records containing sensitive information?:	Small (1,001-100,000)
		Exchange Data With 3rd Party:	Yes

Is this application in scope for Financial Reporting Controls (FRC)?:			
No			
Is this a SOC1 application?:			
No			
Is this a SOC2 application?:			
Does this application process, store, or transmit credit or debit card numbers?:			
No			
Select the classification of data for this application:			
Internal Use			
Are any of the data elements used in non-production environments?:			
Yes			
Estimated volume of records containing PERSONAL information:			
Small (1,001-100,000)			
Telephone:	false	Text Message:	false
eMail Address:	false	Postal Mail:	false
Fax:	false	No marketing is involved:	true

Which of the following user communities use this application?:

NW Associates

What is the total number of users who have access to the application?:

Large (501+)

How many offshore personnel access the application?:

None

Where is the application Hosted?:

Cloud Computing environment and type of service

Application Hosted Explanation:

Salesforce.com

Type of Service:

Software as a Service (SaaS)

System utilized to request an ID be created for the application:

Self Service/Request module within the app itself

What system is utilized to remove an ID for the application?:

Self Service/Request module within the app itself

Is the same process used to request administrator access for this application?:

Yes (Same request method as above)

Privileged Level Access Explanation:

reviewed by app owner to determine if admin level access needed.

Is one approval or multiple approvals required for ID creation?:

One approval

How is access provisioned for this application?:

Other:

powersk3

Does this application use Single Sign On for authentication?:

Yes

Is your application utilizing Identity IQ (IIQ) for access certification?:

No (Please specify other method)

IIQ Access Cert Explanation:

Self service within the app itself

Is role based access control (RBAC) utilized within the application?:

Yes - Within the application

Is this application regulated by HIPAA? :

No

Does this application support a SEC Regulated Company?:

No

3rd Party Info

Vendor Package Version:

N/A

Batch

Batch Flow Type:

None

Application Lifecycle

Planned Public Cloud Date:	2013-01-01	Retirement Strategy:	Goal State
Actual Public Cloud Date:	2013-01-01	Planned Retirement Date:	
Application Life Strategic Intent:	Grow / Evolve	Actual Retirement Date:	
Potential Number of Users in a Month:	1101		
Actual Number of Users in a Month:	950		

Complexity and Risk

How difficult is it to maintain this application?:

3

How complex is this application?:

3

How obsolete is the application or its components?:

3

What is the availability of skillsets necessary to support the application?:

3

Complexity Factor - Regulatory:

1

Complexity Factor - Complex Processing:

4

Complexity Factor - Security:

2

Complexity Factor - Configuration:

3

Complexity Factor - Reusability:

0

Complexity Factor - Transaction Online & Batch:

5

Complexity Factor - Transaction Frequency:

4

Complexity Factor - Performance:

1

Complexity Factor - Disaster Recovery:

5

Complexity Factor - Ease of Use:

5

Complexity Factory - Multiple Sites:

0

Complexity Factor - Availability:

5

Architecture Management

DBMS Environment:		
Other		
Planned Database Migration Date:		
Actual Database Migration Date:		
Cloud Migration Start Date:		
Is this App a new Build in the Cloud?:		
Who is Managing the Infrastructure?:		
Vendor		
End State Deployment Style:		
Off Prem Cloud (Public or Private)		
End State Architecture Style:		
Monolith Package App		
Initial Migration Strategy:		
Retain		
End State Migration Strategy:		
Retain		
Hardware Platform:		
Other		
Current State Deployment Style:		
Interfaces to Other Systems:		
High		
Package Customization:		
High (31% to 60%)		
Platform OS:		
Other		
Data/Warehousing:	Java/Microsoft:	
Distributed:	Mainframe/COBOL:	
Integration/Middleware:	Packaged Systems:	100
	Service:	
Workload Sizing Method:		
Size Template		
Total Lines of Code:		

Administrative: Non-Technical:	Package: GW InsuranceSuite:
Advanced Analytics: TBD:	Package: Incentive Compensation Management:
Analytics: Business Objects:	Package: Insurity:
Analytics: Cognos:	Package: OIPA:
Analytics: Hyperion:	Package: PeopleSoft:
Analytics: MicroStrategy:	Package: PowerBuilder:
Analytics: Tableau:	Package: Salesforce:
Analytics: Tealeaf:	Package: ServiceNow:
Analytics: WebFocus:	Package: Workday:
Batch: ESP:	RPA: Automation Anywhere:
Contact Center: Genesys:	Rules Process: AWD:
Content Management: CSF Designer:	Rules Process: BPM:
Content Management: DocuMerge:	Rules Process: Insbridge:
Content Management: Exstream:	Rules Process: ODM:
Content Management: FileNet:	Rules Process: PegaRules:
Content Management: Tridion:	Services: Apigee:
Cross-Cutting: Test Automation:	Services: Cobol:
Data: Big Integrate:	Services: Datapower:
Data: Informatica:	Services: Integration Bus:
Data: MDM:	Services: Java:
Data: Sterling:	Services: WTX:
Data: Trillium:	Traditional Web: .NET:
Mobile: Ionic:	Traditional Web: ColdFusion:
Mobile: MobileFirst:	Traditional Web: Grails:
Modern Web: Angular:	Traditional Web: Java:
Other:	Transactional: .NET:
Package: Domino:	Transactional: COBOL:
Package: GW InsuranceNow:	Transactional: Java:
	Transactional: Oracle Forms:
Number of Background Processes:	
Number of Input/Output:	
Number of Reports:	
Number of Screens:	
Number of Tables:	

CM Data

Next Validation Date:		Last Validation Date:	
DR Plan:	Agent Center	Goal State Testing Maturity:	
Recovery Point Objective:	24 Hour Data Loss	Current State:	
Recovery Point Actual:		Resilient:	false
Recovery Time Objective:	72 hours-7 days	Information Only:	true
Recovery Time Actual:		Facilitated:	false
Recovery Capability:	Not rated due to outsourcing	CM Professional:	Mischka Nusbaum
Reason for Recovery Rating:		RTO Status:	Unknown
Business critical process:		RPO Status:	Unknown
		Testing Maturity:	Unknown

Comments:

03/29/16 15:24:15 [milled33] Third Party App - Not in NW Data Center

DJM 04/15/14 - Application name change from Allied Sales Relationship Management to Salesforce - P&C

Related List Title: Support Groups List
Table name: u_support_groups
Query Condition: CI Parent appl = Salesforce - P&C
Sort Order: None

2 Support Groups

Support Group	Group email	Manager
NI-AGENCY-CONFIG-MGMT		Douglas Bockenstette
NI-SALES-CRM		Kevin Powers

Related List Title: Technical Contacts List
Table name: u_technical_contacts
Query Condition: CI Parent Appl = Salesforce - P&C
Sort Order: Technical Contact in ascending order

9 Technical Contacts

▲ Technical Contact	Business phone	Email	CI Parent Computer	CI Parent Hardware	CI Parent Appl	Type
Chad Rhoads	5155082768	RHOADSC@nationwide.com			SalesForce - P&C	Application Product Manager (APM)(Director/AVP)
Dirwin Clemans	6144352211	d.clemans@nationwide.com			SalesForce - P&C	Architect
Karen Schuerger	6144352155	karen.schuerger@nationwide.com			SalesForce - P&C	Systems Officer
Kevin Powers	5155087501	POWERSK3@nationwide.com			SalesForce - P&C	Application Product Manager (APM)
Marilea Morris	5155088221	marilea.morris@nationwide.com			SalesForce - P&C	Technical Services Practitioner (TSP)

▲ Technical Contact	Business phone	Email	CI Parent Computer	CI Parent Hardware	CI Parent Appl	Type
Michael Ward	6144356670	WARDM20@nationwide.com			SalesForce - P&C	Release Manager
Pamela Smith	6146778906	SMITHP3@nationwide.com			SalesForce - P&C	Business Contact
Tammy Craig	6146770999	tammy.craig@nationwide.com			SalesForce - P&C	CIO Staff Member
Trisha Barhorst	6142491352	trisha.barhorst@nationwide.com			SalesForce - P&C	Business Owner

Related List Title: History List
Table name: sys_history_line
Query Condition: Set = Nationwide Applications: SalesForce - P&C AND Field NOT IN vendor,software_install,company,manufacturer
Sort Order: None

196 History

Label	Old	New	Type	Update number	Update time	User name
Does this application use Single Sign On		Unknown / NA		0	2016-05-22 10:18:14 PM	MID Server
Attested		false		0	2016-05-22 10:18:14 PM	MID Server
Can Print		false		0	2016-05-22 10:18:14 PM	MID Server
Category		Software		0	2016-05-22 10:18:14 PM	MID Server
Cost Currency		USD		0	2016-05-22 10:18:14 PM	MID Server
Department		CLDDS		0	2016-05-22 10:18:14 PM	MID Server
Fault Count		0		0	2016-05-22 10:18:14 PM	MID Server
GL Account		Not Critical		0	2016-05-22 10:18:14 PM	MID Server
Install Status		Installed		0	2016-05-22 10:18:14 PM	MID Server
Is clustered		false		0	2016-05-22 10:18:14 PM	MID Server
Managed By		Kevin Powers		0	2016-05-22 10:18:14 PM	MID Server
Monitoring		false		0	2016-05-22 10:18:14 PM	MID Server
CI Name		SalesForce - P&C		0	2016-05-22 10:18:14 PM	MID Server
Lifecycle Phase		Production		0	2016-05-22 10:18:14 PM	MID Server
Owned By		Kevin Powers		0	2016-05-22 10:18:14 PM	MID Server

Label	Old	New	Type	Update number	Update time	User name
Description		This is the Sales Relationship Management Salesforce.com Platform used by Nationwide to manage Agency Relationships and opportunities.		0	2016-05-22 10:18:14 PM	MID Server
Skip Sync		false		0	2016-05-22 10:18:14 PM	MID Server
Support Group		NI-SALES-CRM		0	2016-05-22 10:18:14 PM	MID Server
Class		Nationwide Applications		0	2016-05-22 10:18:14 PM	MID Server
Domain		global		0	2016-05-22 10:18:14 PM	MID Server
Requires Verification		false		0	2016-05-22 10:18:14 PM	MID Server
Used for		Production		0	2016-05-22 10:18:14 PM	MID Server
Application Bundle		ICA Sales Management		0	2016-05-22 10:18:14 PM	MID Server
Application Category		Third Party Application		0	2016-05-22 10:18:14 PM	MID Server
Application ID		5,336		0	2016-05-22 10:18:14 PM	MID Server
Application Mapped		false		0	2016-05-22 10:18:14 PM	MID Server
Application support PCI		false		0	2016-05-22 10:18:14 PM	MID Server
Application Type		Commercial Package		0	2016-05-22 10:18:14 PM	MID Server
Application ID		5336		0	2016-05-22 10:18:14 PM	MID Server
Attribute Certification		false		0	2016-05-22 10:18:14 PM	MID Server
Business Availability Level		Silver		0	2016-05-22 10:18:14 PM	MID Server
Business critical process		P&C Agent Facing (Agency & NSS) Quote and Bind (includes Underwriting)		0	2016-05-22 10:18:14 PM	MID Server
CI Category		Software		0	2016-05-22 10:18:14 PM	MID Server
CM Professional		Mischka Nusbaum		0	2016-05-22 10:18:14 PM	MID Server
Code Move When Certified		false		0	2016-05-22 10:18:14 PM	MID Server
Conference Rooms		false		0	2016-05-22 10:18:14 PM	MID Server
Criticality		Undefined		0	2016-05-22 10:18:14 PM	MID Server

Label	Old	New	Type	Update number	Update time	User name
Current State Deployment Style				0	2016-05-22 10:18:14 PM	MID Server
Customer Facing		true		0	2016-05-22 10:18:14 PM	MID Server
Delivered Availability Level		Gold		0	2016-05-22 10:18:14 PM	MID Server
Department Type		BSA		0	2016-05-22 10:18:14 PM	MID Server
DR Plan		Agent Center		0	2016-05-22 10:18:14 PM	MID Server
Editor		Kevin Powers		0	2016-05-22 10:18:14 PM	MID Server
eMail Address		false		0	2016-05-22 10:18:14 PM	MID Server
Engineered Availability Level		Gold		0	2016-05-22 10:18:14 PM	MID Server
ePro / Marketplace		false		0	2016-05-22 10:18:14 PM	MID Server
Exchange Data With 3rd Party		Yes		0	2016-05-22 10:18:14 PM	MID Server
Facilitated		false		0	2016-05-22 10:18:14 PM	MID Server
Fax		false		0	2016-05-22 10:18:14 PM	MID Server
Identity IQ (IIQ - Sailpoint IIQ)		false		0	2016-05-22 10:18:14 PM	MID Server
Information Only		true		0	2016-05-22 10:18:14 PM	MID Server
Internet Risk Exposure		It is an External / Internet facing appl		0	2016-05-22 10:18:14 PM	MID Server
Last Athena Received		2018-11-15 12:49:47 AM		0	2016-05-22 10:18:14 PM	MID Server
Level of access		3		0	2016-05-22 10:18:14 PM	MID Server
Comments		03/29/16 15:24:15 [milled33] Third Party App - Not in NW Data Center DJM 04/15/14 - Application name change from Allied Sales Relationship Management to Salesforce - P&C		0	2016-05-22 10:18:14 PM	MID Server
No marketing is involved		false		0	2016-05-22 10:18:14 PM	MID Server
Office				0	2016-05-22 10:18:14 PM	MID Server
Postal Mail		false		0	2016-05-22 10:18:14 PM	MID Server
Primary URL		http://login.salesforce.com		0	2016-05-22 10:18:14 PM	MID Server
Recovery Capability		Not rated due to outsourcing		0	2016-05-22 10:18:14 PM	MID Server

Label	Old	New	Type	Update number	Update time	User name
Recovery Point Objective		24 Hour Data Loss		0	2016-05-22 10:18:14 PM	MID Server
Recovery Site		None		0	2016-05-22 10:18:14 PM	MID Server
Recovery Time Objective		72 hours-7 days		0	2016-05-22 10:18:14 PM	MID Server
Relationship Certification		false		0	2016-05-22 10:18:14 PM	MID Server
Release When Certified		false		0	2016-05-22 10:18:14 PM	MID Server
Resilient		false		0	2016-05-22 10:18:14 PM	MID Server
RPO Status		Unknown		0	2016-05-22 10:18:14 PM	MID Server
RTO Status		Unknown		0	2016-05-22 10:18:14 PM	MID Server
ServiceNow		false		0	2016-05-22 10:18:14 PM	MID Server
Soft Tag		false		0	2016-05-22 10:18:14 PM	MID Server
Telephone		false		0	2016-05-22 10:18:14 PM	MID Server
Testing Maturity		Unknown		0	2016-05-22 10:18:14 PM	MID Server
Text Message		false		0	2016-05-22 10:18:14 PM	MID Server
Against which user repository does the a		Vendor Managed		0	2016-05-22 10:18:14 PM	MID Server
Where does the application store authori		Vendor Managed		0	2016-05-22 10:18:14 PM	MID Server
Where Housed		Non-NW facility		0	2016-05-22 10:18:14 PM	MID Server
Used For		Production	Audit	836	2018-11-15 01:18:37 PM	Chris Winget (admin)
Application Mapped	false	true	Audit	837	2018-11-30 01:59:33 AM	William Hughes
Used For	Production		Audit	838	2018-12-13 10:09:50 PM	Dave Lambermont (admin)
Used For		Production	Audit	839	2018-12-14 12:38:49 AM	MID Server
Office			Audit	840	2019-03-01 12:42:28 AM	MID Server
Code Move When Certified	false	true	Audit	842	2019-04-04 01:12:26 PM	Jennifer Gladman
Release When Certified	false	true	Audit	843	2019-05-06 09:05:13 AM	Jennifer Gladman

Label	Old	New	Type	Update number	Update time	User name
Description	This is the Sales Relationship Management Salesforce.com Platform used by Nationwide to manage Agency Relationships and opportunities.	This is the Sales Relationship Management Salesforce.com Platform used by Nationwide to manage Agency Relationships and opportunities. NOTE: the P&C Salesforce instance is completely separate from the NF Salesforce instance	Audit	844	2019-05-18 12:29:41 AM	MID Server
Application Life Strategic Intent		Grow / Evolve	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Actual Number of Users in a Month		950	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Application Suite			Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Batch Flow Type		None	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Date Deployed into Production		2013-01-01	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Impacted By Browser Upgrades		Yes - 3rd Party Vendor App, Validate or	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Last Major Revision		2017-07-22	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Last Certified		2019-07-09	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Office		P&C Technology	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Potential Number of Users in a Month		1101	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Recovery Site	None	By Site	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Retirement Strategy		Goal State	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Record Status		Active	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Against which user repository does the a	Vendor Managed	274c3a871b508494f4414269cc4bcb45	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Vendor Package Version		N/A	Audit	845	2019-10-09 02:40:43 PM	Zachary Taylor (admin)
Actual Public Cloud Date		2013-01-01	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
DBMS Environment			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
End State Architecture Style			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
End State Deployment Style			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)

Label	Old	New	Type	Update number	Update time	User name
End State Migration Strategy			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Hardware Platform			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Interfaces to Other Systems			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Number of Background Processes		175	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Number of Input/Output		43	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Number of Reports		1,534	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Number of Screens		347	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Number of Tables		171	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Packaged Systems		100	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Package Customization			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Planned Public Cloud Date		2013-01-01	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Platform OS			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Total Lines of Code		0	Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Workload Sizing Method			Audit	846	2019-10-09 02:53:09 PM	Zachary Taylor (admin)
Application Suite			Audit	847	2019-10-09 02:53:15 PM	Zachary Taylor (admin)
Complexity Factor - Transaction Frequenc		4	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Transaction Online &		5	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factory - Multiple Sites		0	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Availability		5	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Complex Processing		4	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Configuration		3	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Disaster Recovery		5	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Ease of Use		5	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Performance		1	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)

Label	Old	New	Type	Update number	Update time	User name
Complexity Factor - Regulatory		1	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Reusability		0	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Complexity Factor - Security		2	Audit	848	2019-10-09 03:15:17 PM	Zachary Taylor (admin)
Where is the application Hosted?		Cloud Computing environment and type of service	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Application Hosted Explanation		Salesforce.com	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Does this application process, store, or		No	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Select the classification of data for th		internal use	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Are any of the data elements used in non		Yes	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Is this application in scope for Financi		No	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Does Enterprise ID Admin (ITSD) provisio		No - Manager UserID	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
System utilized to request an ID be crea		e34c3a871b508494f4414269cc4bcb40	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
What system is utilized to remove an ID		2b4c3a871b508494f4414269cc4bcb44	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Is your application utilizing Identity I		No (Please specify other method)	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
IIQ Access Cert Explanation		Self service within the app itself	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
No marketing is involved	false	true	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Is one approval or multiple approvals re		One approval	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
How many offshore personnel access the a		None	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Other		powersk3	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Estimated volume of records containing P		Small (1,001-100,000)	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Is the same process used to request admi		No (Please specify)	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Priveleged Level Access Explanation		reviewed by app owner to determine if admin level access needed.	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)

Label	Old	New	Type	Update number	Update time	User name
Is role based access control (RBAC) util		Yes - Within the application	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Is this a SOC1 application?		No	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Type of Service		Software as a Service (SaaS)	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
What is the total number of users who ha		Large (501+)	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Which of the following user communities		ab4c3a871b508494f4414269cc4bcb45	Audit	849	2019-10-09 03:15:56 PM	Zachary Taylor (admin)
Criticality	Undefined	Not Critical	Audit	850	2019-10-23 11:57:53 PM	MID Server
Last Certified	2019-07-09	2019-10-28	Audit	851	2019-10-29 01:31:10 AM	MID Server
DBMS Environment		Other	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
End State Architecture Style		Monolith Package App	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
End State Deployment Style		Off Prem Cloud (Public or Private)	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
End State Migration Strategy		Retain	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
Hardware Platform		Other	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
Initial Migration Strategy		Retain	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
Interfaces to Other Systems		High	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
Package Customization		High (31% to 60%)	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
Platform OS		Other	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
Who is Managing the Infrastructure?		I&O	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
Workload Sizing Method		Size Template	Audit	854	2019-11-20 05:06:42 PM	Zachary Taylor (admin)
Application Suite		Partner Field Sales Solutions (PFSS)	Audit	855	2019-11-20 05:17:47 PM	Zachary Taylor (admin)
Direct & Indirect Identifiers		Street address	Audit	855	2019-11-20 05:17:47 PM	Zachary Taylor (admin)
Linked Sensitive Data		Date of Birth	Audit	855	2019-11-20 05:17:47 PM	Zachary Taylor (admin)
Recovery Time Objective	72 hours-7 days	Unknown	Audit	855	2019-11-20 05:17:47 PM	Zachary Taylor (admin)
Against which user repository does the a	274c3a871b508494f4414269cc4bcb45	Vendor Managed	Audit	855	2019-11-20 05:17:47 PM	Zachary Taylor (admin)
Select the classification of data for th	internal use	Internal Use	Audit	856	2019-11-20 05:29:32 PM	Zachary Taylor (admin)

Label	Old	New	Type	Update number	Update time	User name
What is the estimated volume of records		Small (1,001-100,000)	Audit	856	2019-11-20 05:29:32 PM	Zachary Taylor (admin)
System utilized to request an ID be crea	e34c3a871b508494f4414269cc4bcb40	Self Service/Request module within the app itself	Audit	856	2019-11-20 05:29:32 PM	Zachary Taylor (admin)
What system is utilized to remove an ID	2b4c3a871b508494f4414269cc4bcb44	Self Service/Request module within the app itself	Audit	856	2019-11-20 05:29:32 PM	Zachary Taylor (admin)
Is this application regulated by HIPAA?		No	Audit	856	2019-11-20 05:29:32 PM	Zachary Taylor (admin)
Does this application support a SEC Regu		No	Audit	856	2019-11-20 05:29:32 PM	Zachary Taylor (admin)
Which of the following user communities	ab4c3a871b508494f4414269cc4bcb45	NW Associates	Audit	856	2019-11-20 05:29:32 PM	Zachary Taylor (admin)
How obsolete is the application or its c		3	Audit	857	2019-11-20 05:33:14 PM	Zachary Taylor (admin)
How difficult is it to maintain this app		3	Audit	857	2019-11-20 05:33:14 PM	Zachary Taylor (admin)
What is the availability of skillsets ne		3	Audit	857	2019-11-20 05:33:14 PM	Zachary Taylor (admin)
How complex is this application?		3	Audit	857	2019-11-20 05:33:14 PM	Zachary Taylor (admin)
Business critical process	P&C Agent Facing (Agency & NSS) Quote and Bind (includes Underwriting)		Audit	862	2019-12-18 12:47:26 PM	System
Does this application use Single Sign On	Unknown / NA	Yes	Audit	864	2019-12-19 11:19:27 AM	Chad Rhoads
Cost Center		307616001	Audit	864	2019-12-19 11:19:27 AM	Chad Rhoads
Is the same process used to request admi	No (Please specify)	Yes (Same request method as above)	Audit	864	2019-12-19 11:19:27 AM	Chad Rhoads
Total Lines of Code	0		Audit	864	2019-12-19 11:19:27 AM	Chad Rhoads
Who is Managing the Infrastructure?	I&O	Vendor	Audit	864	2019-12-19 11:19:27 AM	Chad Rhoads
Release When Certified	true	false	Audit	866	2019-12-20 09:45:01 AM	David Parrett
Release When Certified	false	true	Audit	867	2019-12-20 09:47:16 AM	David Parrett
Application Bundle	ICA Sales Management	Field Sales Solutions	Audit	870	2020-04-20 04:45:06 PM	Kevin Powers
Editor	Kevin Powers		Audit	870	2020-04-20 04:45:06 PM	Kevin Powers
Level of access	3	5	Audit	870	2020-04-20 04:45:06 PM	Kevin Powers

Label	Old	New	Type	Update number	Update time	User name
Used For	Production	Production	Audit	872	2020-05-29 11:28:37 PM	Chris Winget (admin)
Used For	Production	Production, Development	Audit	873	2020-05-30 07:56:14 AM	Chris Winget (admin)
Used For	Production, Development	Development, Production	Audit	874	2020-05-30 08:39:54 AM	Chris Winget (admin)

Related List Title: CI Relationship List
Table name: cmdb_rel_ci
Query Condition: Parent = Salesforce - P&C .or. Child = Salesforce - P&C
Sort Order: None

Related List Title: CI Cost Center Relationship List
Table name: fm_cmdb_rel_cc
Query Condition: Nationwide Application = Salesforce - P&C
Sort Order: None

1 CI Cost Center Relationships

Cost center	Labor - Allocation Amount	Labor - Allocation Percent	Labor - Annual Dollars	Third Party Software - Allocation Amount	Third Party Software - Allocation Percent	Third Party Software - Annual Dollars	Other - Allocation Amount	Other - Allocation Percent	Other - Annual Dollars
307616001	\$432,291.17	60	\$720,485.28	\$425,125.64	75	\$566,834.18	\$0.00		\$291,128.04