



# Jacob

## Old GrandParent

### ACTIVITIES

John is 70 years old and lives in a small town in Turin province. He believes the collaboration among teachers and parents is very important in order to develop a strong personality and education on students. Thus he pays a lot of attention to the relationship between family and school but he is not much in digital systems.

### GOALS AND DESIRES

Jacob wants an easy instrument to check his grandson's marks and teacher communication. He doesn't want to study new technology but just open a page on the pc and go straight forward to what he searches.

### DIGITAL TOOLS

[ Which is or are the reference digital platform?]



### NEEDS

- Jacob needs to check communications and mark fast and easy;
- Jacob wants to chat with his son about his grandson and to do so he needs an easy way to understand what is happening at school;

### OBSTACLES AND FRUSTRATIONS

- Difficulties in digital instruments access.
- Jacob has few occasions to discuss with his son about his grandson so he wants information in an aggregate way.



I like to supervise my grandchild to create a transparent relationship with him and support my son on supervising