



Regine Dille Kornbakk

Date of birth: 22/07/1997 | **Nationality:** Norwegian | **Gender:** Female | **Phone number:** (+47) 97683936 (Mobile) | **Email address:** reginekornbakk@gmail.com | **LinkedIn:** <https://www.linkedin.com/in/regine-dille-kornbakk-aa0a7b288/> | **GitHub:** <https://github.com/TheRegzi> | **Address:** Vollebekkveien 2H, 0598, Oslo, Norway (Home)

EDUCATION AND TRAINING

08/2023 – CURRENT Oslo, Norway
FRONT-END DEVELOPMENT Noroff Higher Vocational College

08/2016 – 06/2019 Trondheim, Norway
BACHELOR IN AUDIOLOGY Norwegian University of Science and Technology (NTNU)

08/2013 – 08/2016 Lillehammer, Norway
SPECIALIZATION IN GENERAL STUDIES Lillehammer Upper Secondary School

WORK EXPERIENCE

11/2024 – CURRENT Remote, Norway
AI-TRAINER (CONTRACTOR) OUTLIER AI

Generating prompts and evaluating AI-generated responses. Focused on improving the AI's understanding and generation of the Norwegian language.

Key responsibilities include:

- Generating diverse and contextually relevant prompts in Norwegian to enhance language models.
- Evaluating AI-generated Norwegian responses to ensure linguistic accuracy, natural language, and appropriateness.
- Providing feedback to refine the AI's proficiency in Norwegian and address potential issues with the language handling.

09/2019 – 08/2024 Oslo, Norway
CUSTOMER SERVICE REPRESENTATIVE WIDEX NORWAY AS

Handled customer inquiries via phone and email, ensuring prompt responses.
Accurately registered and processed various customer orders with high precision.
Contributed to problem-solving and improving customer satisfaction.
Worked in a team-oriented environment, collaborating closely with other departments to ensure efficient customer service.

09/2017 – 06/2019 Trondheim, Norway
TELEPHONE INTERVIEWS NORSTAT NORWAY AS

Conducted telephone interviews for market research and opinion polls.
Ensured accurate data collection by carefully following questionnaires.
Maintained a professional tone and adapted communication to suit the respondent's needs.

06/2016 – 08/2017 Øyer, Norway
SUMMER JOB AS A WAITER SCANDIC HAFJELL HOTEL

Responsible for clearing and setting up tables for guests, ensuring a clean and welcoming environment in the restaurant.
Took drink orders and handled payments efficiently and professionally.
Assisted with kitchen tasks, including dishwashing and maintaining hygiene standards.
Ensured a positive guest experience by providing polite and attentive service.

● **LANGUAGE SKILLS**

Mother tongue(s): **NORWEGIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2
SPANISH	A2	A2	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DRIVING LICENCE**

Driving Licence: B

● **SOCIAL AND POLITICAL ACTIVITIES**

08/2013 – 06/2015 Lillehammer
Member, AUF (Labour Party Youth Organization)

Actively participated in political seminars and meetings, gaining insight into key societal issues and policy development. Engaged in activities to promote youth involvement in politics and social change.