BENJAMIN MORROW

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SUMMARY

Full Stack Web Developer with a strong emphasis on backend server development. Recently earned a certificate in Full Stack MERN Development from the University of Central Florida. Known for implementing new technologies and excelling at problem-solving to create mobile-first designed web applications. Excited to use my new skills in the future as a part of a quality-driven team in order to build the next generation of innovative web applications.

TECHNICAL SKILLS

Languages: HTML, CSS, Javascript, Typescript, Node, MySQL, Python
Databases: MySQL, MongoDB, SQLite
Applications: Microsoft Office 365, Visual Studio Code
Operating Systems: Proficient in Microsoft Windows 7, 8, 8.1, 10, 11, and various Linux Distributions including Arch Linux, Ubuntu, Linux Mint, Manjaro, and Debian
Other: Microsoft Azure Cloud, Git, Bash, AWS, Active Directory, Microsoft SCCM, Proxmox Bare Metal Hypervisor, Docker

EXPERIENCE

IT Technician   2020   - Present
Complete Care Centers LLC
Orlando, FL
Hired onto a team of established technicians tasked with installing and managing user workstations for staff, managing and maintaining user profiles through their active directory controller .
Key Responsibilities:
- Maintain the health and stability of the infrastructure supporting the Complete Care network
- Ensure all systems are performing and functioning properly
- Inventory management of all Complete Care tech and office equipment
- Develop network services metrics and dashboard
- Manage all new hire onboarding systems access
- Monitor systems in order to optimize performance and to initiate recovery action after system failures
- Establish and control systems access and security
- Prepare and maintain system layout documentation as well as troubleshooting guides
- Point of contact and responsible for all service tickets
- Coordinate and implement network software and hardware upgrades
- Keep up with relevant technologies, trends, and skills
- Follow legal policies as directed

- Perform other duties as required and assigned by manager and upper management skills and competencies

IT Technician   2020 - 2021
Nova Southeastern University
Orlando, FL
Hired onto a team of established technicians tasked with installing and managing user workstations for faculty and staff on their Orlando campus.
Key Responsibilities:
- Assess all current inventory of all hardware such as PCs, monitors, keyboards, hard drives, modems, printers, scanners, and other peripheral equipment
- Document the hardware and software inventory according to the needs of the department.
- Provide status on all inventory including recommendations on equipment that needs replaced.
- Troubleshoot, repair, maintain, and install computer equipment and peripherals.
- Follow inventory procedures.
- Experience working with the setup, configuration and provisioning of technical office equipment such as Workstations, Laptops, Tablets, Printers and other peripherals.
- Answering incoming tickets through Servicenow and providing support for end users

IT Desktop Technician   2020 - 2021
Orlando Health   Orlando, FL
Hired onto a team of established technicians tasked with installing and managing user workstations for various medical offices and hospitals around Orlando.
Key Responsibilities:
- Assess all current inventory of all hardware such as PCs, monitors, keyboards, hard drives, modems, printers, scanners, and other peripheral equipment
- Document the hardware and software inventory according to the needs of the department.
- Provide status on all inventory including recommendations on equipment that needs replaced.
- Troubleshoot, repair, maintain, and install computer equipment and peripherals.
- Follow inventory procedures.
- Experience working with the setup, configuration and provisioning of technical office equipment such as Workstations, Laptops, Tablets, Printers and other peripherals.
- Terminating, patching, and installing low voltage cables (Cat 5e and Cat 6 Ethernet.)

Early Voting Technician   2019 - 2020
Orange County Supervisor Of Elections   Orlando, FL
Hired onto a team of established technicians tasked with maintaining and operating the electronic voting machines for the various elections in the state.
Key Responsibilities:
- Set-up the voting machines for use during the election periods.
- Troubleshoot any issues that may arise with the voting equipment during the election.
- Ensure that the machines have not been tampered with for an accurate and valid count of the general populous vote.

- Provide help desk support for staff during the election period for various issues that arise.

EDUCATION

Full Stack Web Development Certificate: University of Central Florida, Orlando, FL
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

CompTIA Network+ Certification: CompTIA, Orlando, FL

Currently Pursuing : Bachelor's Degree in Computer Science: Valencia College, Orlando, FL

PROJECTS

DelvUI
https://github.com/DelvUI/DelvUI
- Joined an open source project to develop a graphical user interface overhaul for the popular MMORPG Final Fantasy XIV : A Realm Reborn
- Developed default layouts of GUI elements and logic handling visibility states and data management.
- Provided code reviews for other members' pull requests for new features.
- Provided input on design decisions and implementation of core features.
- Tools / Languages Used:
  - C#, .Net Core, ImGui.NET

SkyBeat React
https://github.com/TheResinger/SkybeatReact | https://skybeatreact.herokuapp.com/
- Designed a social media application for music enthusiasts that allows for secure user registration and review creation.
- Tools / Languages Used:
  - Javascript, React, Heroku, Passport.js, Express, Node.js, Express-sessions, bcrypt, MongoDB

Typing Speed Test
https://github.com/TheResinger/TypingSpeedTest |
https://theresinger.github.io/TypingSpeedTest
- Coordinated with other team members to develop a single page application for testing a user's typing speed based on words generated from a keyword the user specifies.
- Wrote most of the back-end javascript connecting to Firebase for data persistence and the code checking the user's input to that of the words displayed on-screen.
- Tools / Languages Used:
  - Javascript, jQuery, Firebase, HTML, CSS