

# Phishing Awareness

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# What is Phishing?

Phishing is a type of cyberattack where attackers attempt to deceive you into giving up sensitive information, like login credentials, credit card details, or personal data. This is often done through emails, websites, or social media messages that appear to be from legitimate sources.

These attacks rely on social engineering, manipulating you to act in a way that benefits the attacker. They may use psychological tactics like fear, urgency, or greed to trick you into revealing information. Understanding the different tactics used by attackers is crucial to staying safe online.

# Types of Phishing Attacks

## 1 Email Phishing

The most common type of phishing attack, where attackers send emails that mimic legitimate communications to trick you into clicking links or downloading attachments that contain malicious software.

## 3 Vishing

Phishing attacks through phone calls. These attacks involve phone calls pretending to be from legitimate institutions like banks, credit card companies, or government agencies, to trick you into revealing sensitive information or completing transactions.

## 2 Smishing

Phishing attacks through text messages. Attackers often target your phone with messages pretending to be from banks, delivery companies, or other familiar businesses to lure you into providing personal information.

## 4 Whaling

Highly targeted phishing attacks aimed at high-profile individuals, such as CEOs or executives, with the goal of gaining access to sensitive information or financial assets.



# Identifying Phishing Emails



## Sender Address

Verify the sender's email address for accuracy. Phishing emails often have misspelled or slightly altered sender addresses to disguise their origin.



## Grammar and Spelling

Phishing emails may contain grammatical errors, typos, or unusual language. Pay close attention to the overall quality of the email's writing.



## Links and Attachments

Hover over links before clicking to see the actual destination URL. Be cautious with attachments, as they can contain malicious software.



## Sense of Urgency

Beware of emails that create a sense of urgency or fear, pressuring you to take immediate action. Legitimate organizations rarely use such tactics.



# Recognizing Phishing Websites

## URL

Examine the website address carefully. Phishing websites often have misspelled or similar-looking domain names that attempt to mimic legitimate websites.

## HTTPS

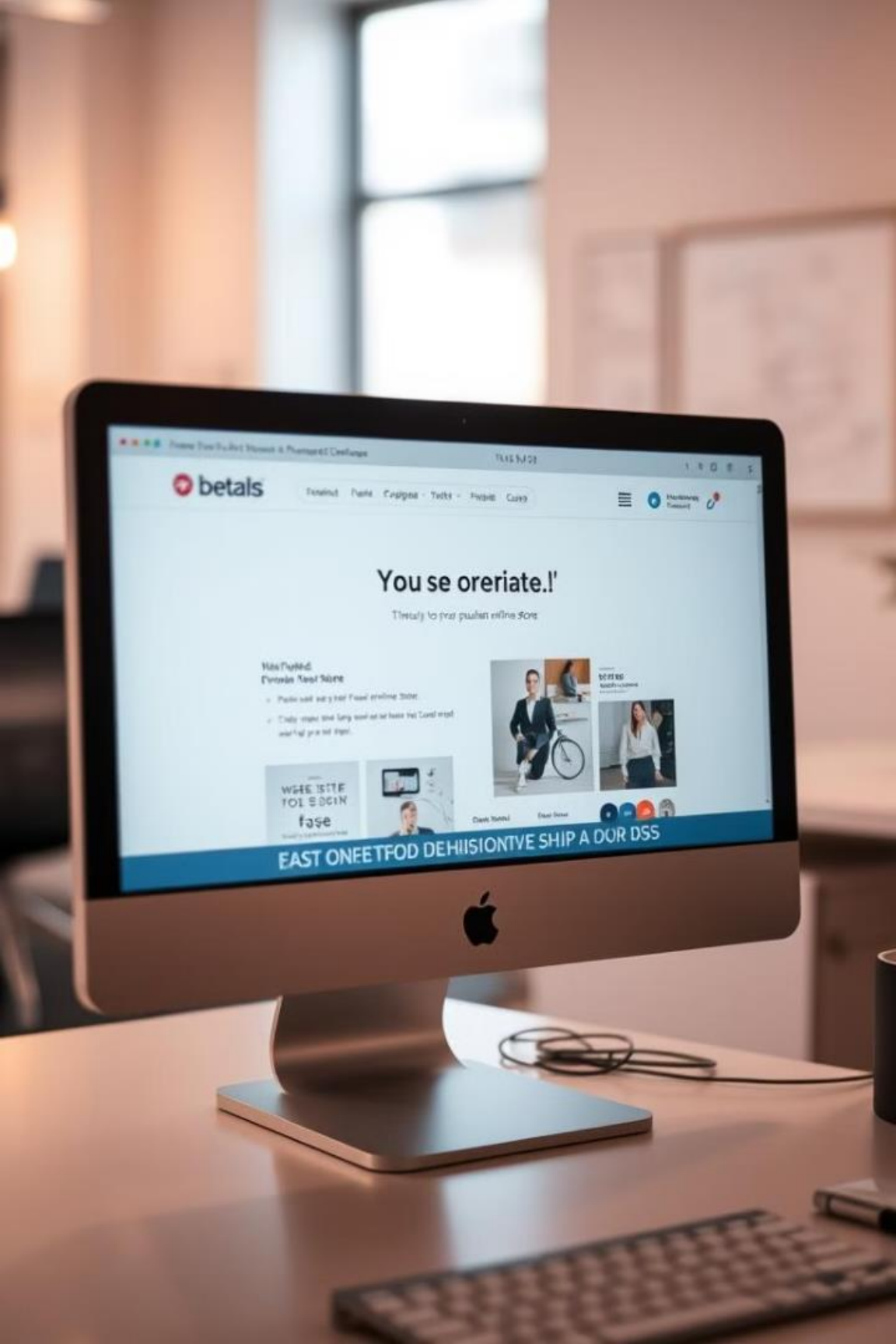
Ensure the website uses a secure HTTPS connection, indicated by a padlock icon in the address bar. If you're unsure about the site's legitimacy, consider doing a web search for the company name or website.

## Design and Content

Pay attention to the website's overall design and content. Phishing websites often have generic or poorly designed interfaces, and their content may contain grammatical errors or inconsistencies.

## Trust Indicators

Look for trust indicators like security badges or third-party certifications that validate the website's authenticity.





# Protecting Against Social Engineering

## Be Skeptical

Always be cautious of unsolicited requests for personal information, especially if they involve a sense of urgency or fear. Don't hesitate to ask for confirmation or verification.

## Think Before You Click

If you receive a suspicious email or message, avoid clicking on links or downloading attachments before thoroughly verifying the request.

1

2

3

4

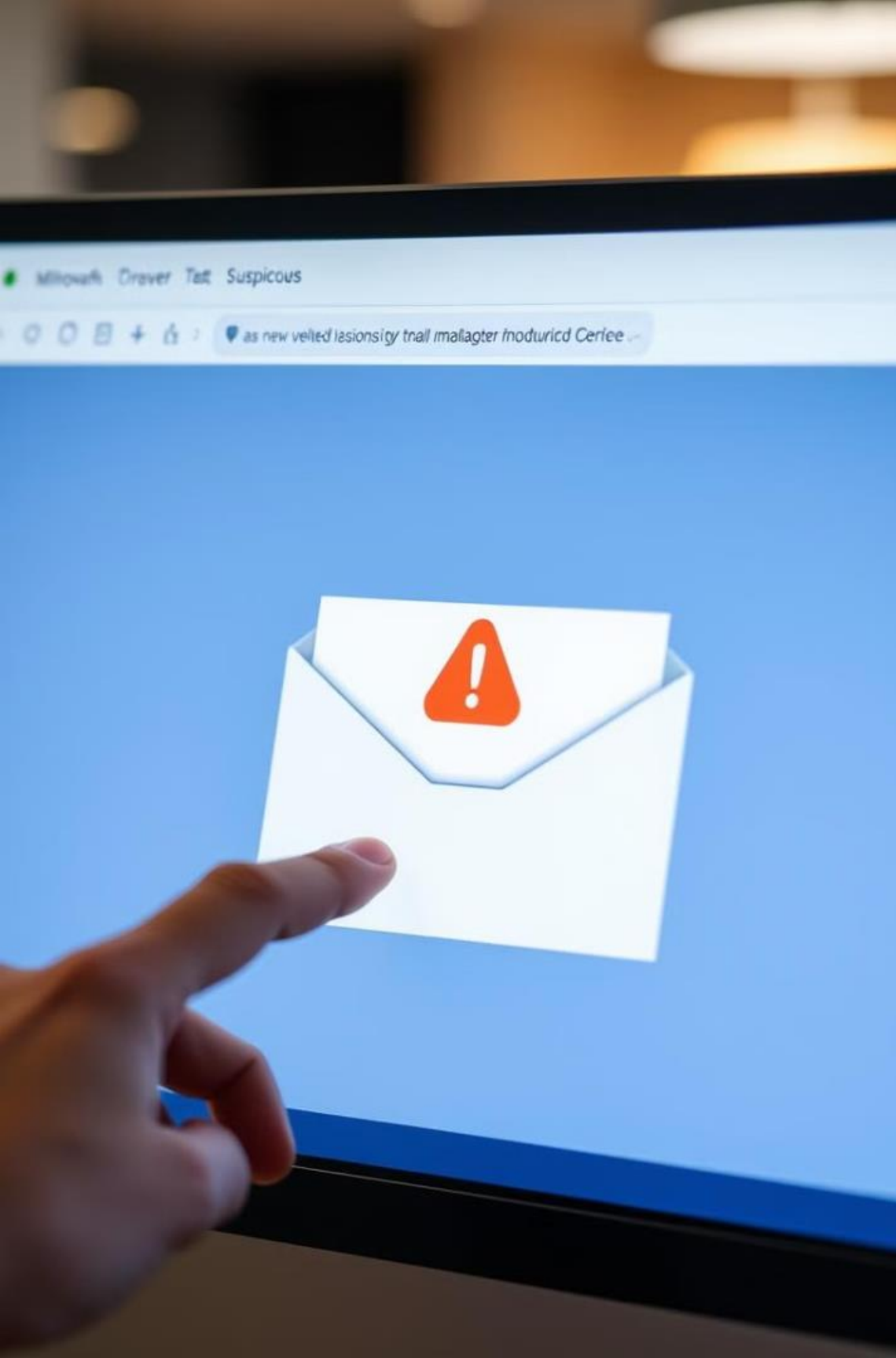
## Verify Information

Before clicking links or providing information, verify the legitimacy of the source. Contact the organization directly through known channels to confirm the authenticity of the request.

## Report Suspicious Activity

If you encounter a phishing attempt, report it to the relevant authority or your organization's security team.

# Best Practices for Responding to Phishing



**1**

## Do Not Click

Avoid clicking on any links or downloading any attachments in the email. The attachments may contain viruses or malware.

**2**

## Do Not Reply

Avoid replying to the email. Responding may confirm that your email address is valid, making you more vulnerable to future attacks.

**3**

## Forward to Your Security Team

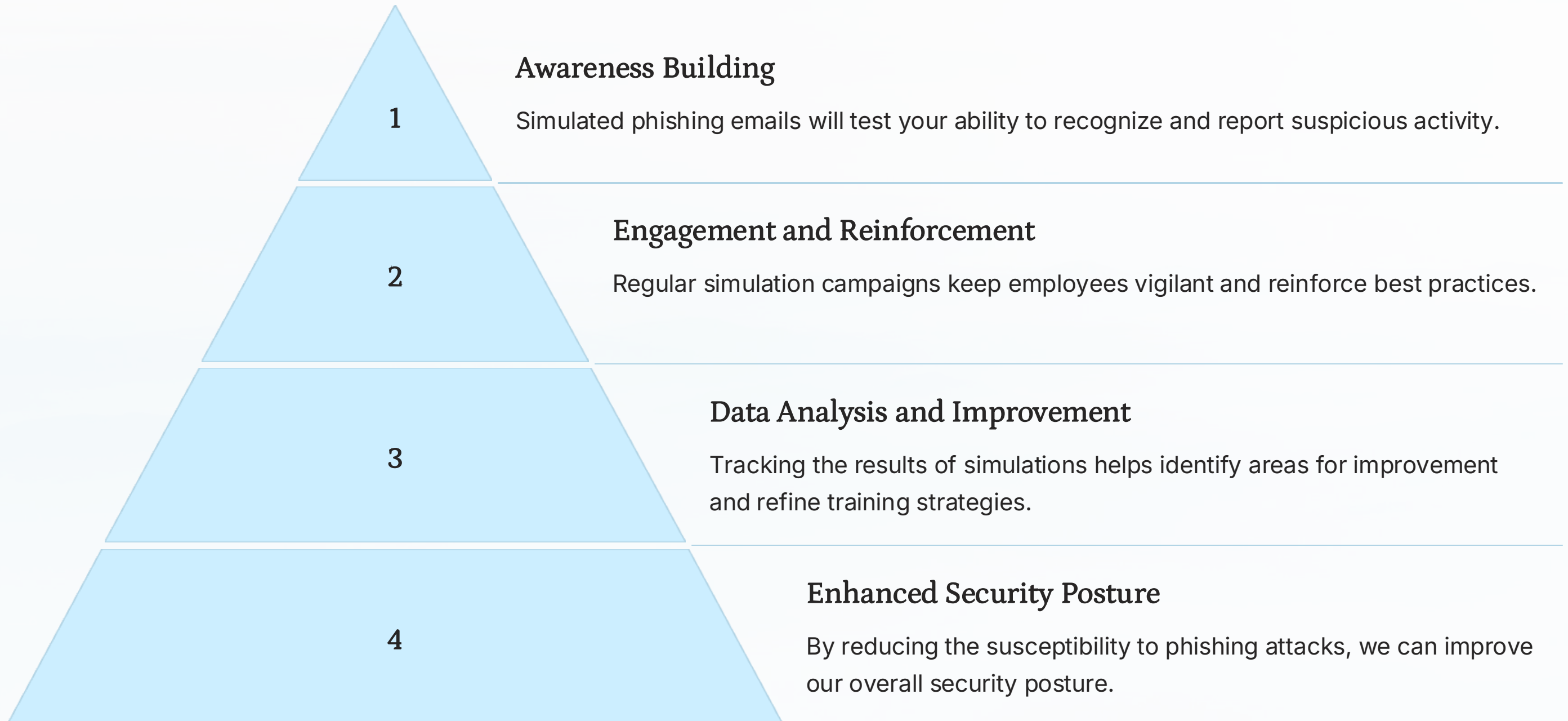
Forward the suspicious email to your organization's security team so they can investigate and take appropriate action.

**4**

## Delete the Email

Once you've forwarded the email, delete it from your inbox to prevent accidental clicks.

# Employee Phishing Simulation Training







# Conclusion

By understanding phishing attacks and practicing safe online behavior, we can effectively protect ourselves and our organization from these threats. Regularly review and update your security practices to stay ahead of evolving phishing tactics.