

Erick Sanchez

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EDUCATION

California State University, Northridge | Northridge, CA

May 2022

B.S. – Computer Science, Mathematics Minor

Coursework: Data Structures, Algorithms, Numerical Analysis, Linear Algebra, Discrete Structures, Operating Systems, Software Engineering, Applied Statistics, Discrete Mathematics, Human Computer Interaction, Data Mining, Computer Architecture, Language Design

SKILLS & TECHNICAL TOOLS

LANGUAGES: Java, JavaScript, Python, C, C++, HTML, CSS, TypeScript

TECHNOLOGIES: Git, Jupyter Notebook, ReactJS, Plotly, Matplotlib

SKILLS: Data Entry, Microsoft Office, Spanish, Customer Service, Clinical Lab

EXPERIENCE

Desktop Support Analyst | Robert Half Inc.

May 2022 – June 2022

- Worked On-site at an LA County Voting Center to provide technical support to the election workers.
- Assisted in opening and closing, following all proper protocols as well as Chain of Custody.
- Opened tickets through Okta and submitted any and all necessary incident reports.

Sr. Specimen Processor | PerkinElmer

Oct 2020 – May 2022

Correctly and accurately followed the SOPs to ensure their utmost quality and accuracy. Assisted my supervisor, as well as adjacent departments' supervisors, in increasing production in addition to optimizing the workflow.

Key Accomplishments:

- Created and automated several Microsoft Excel workbooks using TypeScript.
- Resolved hardware and software related issues regarding our computer workstations and/or network.
- Provided training and mentoring for new Specimen Processors.

Specimen Technician II | Quest Diagnostics

Feb 2019 – Oct 2020

- Processed patient requisitions making accuracy my priority without losing efficiency.
- Took the role as the main STAT processor, which required an extra attention to detail.
- Assisted my manager with minor software/hardware related issues.
- Was the main point of contact regarding IT related issues on weekends.

Product Quality | IKEA

May 2016 – Feb 2019

- Assisted my team in quality checking returned as well as store merchandise.
- Correctly and accurately entered data surrounding product that was coming through.
- Helped design Excel workbooks for data entry.
- Assisted team in resolving hardware and network issues we faced.