Kevin Fang

EDUCATION

Carnegie Mellon University

June 2020 - May 2024 | Pittsburgh, PA

Bachelors of Science | Intended Double Major in Business Administration and Computer Science

- GPA: 3.57 | Dean's List (2020 Fall, 2021 Spring)
- Relevant Coursework: Imperative Computation, Functional Programming, Algorithms, Marketing, Statistics and Data Science

EXPERIENCE

Stayflexi - Product Management Intern

September 2021 - Present | San Francisco, CA

YC-backed hospitality startup creating an automated property management platform for hotels, vacation homes, and rentals

- Reported directly to CEO, designing new product features in Figma and working with development teams to implement them in-app
- Streamlined the client onboarding process by transforming a traditional form-based process to a modernized interactive roadmap
- Researched patents and prototyped customer and client matching algorithm for effective client matching in hotel booking system
- Integrated design elements (typography, UI elements, color palette) into a consolidated style guide, designing new website and logo

TruePlan - Product Management Intern

May 2021 - August 2021 | San Francisco, CA

Series A startup developing recruiting and headcount management software for growth-stage companies

- Spearheaded operations/logistics assistance, bug triage, website revamp, and product design, directly reporting to executive board
- Contributed to design of application UI/UX, re-developed company website to optimize sales pipeline, and composed blog articles
- Managed Linear board, identified and prioritized codebase issues, designed onboarding pipeline for new hires, and wrote documentation
- Implemented Fullstory and Intercom APIs to track customer usage patterns and provide data-driven product recommendations

ANicoleTay Marketing LLC - Sales & Operations Intern

January 2021 - May 2021 | Pittsburgh, PA

Boutique Pittsburgh firm specializing in management consulting, social media engagement, website design services

- Responsible for a variety of programs including brand awareness plans, sales forecasting, SEO optimization, and customer retention
- Planned and executed product line redevelopment, company website overhaul, and launch of an automated email sales campaign
- Conducted data analytics to sort strength of leads on acquired lists, navigated sales process and closed leads in a variety of industries
- Formulated business strategies, launched promotional campaigns, and created marketing materials for over a dozen corporate clients

PROJECTS

Vountutors – Web Developer

June 2020 – October 2020 | Ann Arbor, MI

Nonprofit organization matching low-income students affected by the pandemic with tutoring and educational resources

- Assisted in creating online dashboard, landing page, and log-in pathway mockups in Figma, then implementing with Vue and Auth0
- Experimented with different approaches to UI/UX, engaging in user blind testing to improve accessibility of user onboarding process
- Remodeled management's initial, idealized vision of the finished web app based on research findings and realistic development timelines
- Compiled reports on ways to increase efficiency of development, implement a lean startup structure, and reduce overall operating costs

Project Helping Hands – Founder

May 2018 – May 2020 | San Ramon, CA

Fiscal education and advocacy organization organizing financial workshops and hackathons in local communities

- Organized weekly personal finance and investment workshops along with financial "hackathon" competitions for young adults
- Negotiated with corporate and non-profit groups to secure sponsorships, guest speakers, and hosted exhibition booths at events
- Recognized by California Assemblymember Rebecca Bauer-Kahan (16th District) for "Outstanding Community Contribution"
- · Awarded the Edward D. Miller Award and First Place at the 2019 National American Enterprise Competition hosted in San Antonio

SKILLS & INTERESTS

Product Management: FullStory, HubSpot, Linear, Intercom, FreshDesk, Airtable **Design:** Photoshop, Canva, InDesign, Spark, Figma, LaTeX, Logic Pro X, Premiere Pro **Programming:** Front-End (Vue.is), C, Python, StandardML, No-Code (Webflow, Bubble)

Data Analytics: R, SQL, Excel, Tableau

Languages: English, Chinese (Mandarin): Bilingual

Hobbies: Water Polo, EMS, Music Production, Ballroom Dancing