# [ESBUG-5] Checkout page loads indefinitely when proceeding from cart

Created: 03/Jan/26 Updated: 03/Jan/26 Due: 07/Jan/26 Resolved: 03/Jan/26

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|---|---|
| **Status:** | Done |
| **Project:** | EverShop-Bug-Tracking |
| **Components:** | None |
| **Affects versions:** | 1.0 |
| **Fix versions:** | 1.1 |

| | | | |
|---|---|---|---|
| **Type:** | Bug | **Priority:** | Highest |
| **Reporter:** | Sourav Dipto Apu | **Assignee:** | shouravdiptoshillapu |
| **Resolution:** | Done | **Votes:** | 0 |
| **Labels:** | blocking,, checkout,, critical | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| | |
|---|---|
| **Team:** | |
| **Start date:** | 04/Jan/26 |

## Description

Environment:
Website: https://demo.evershop.io/
Browser: Google Chrome (Latest)
OS: Windows 10

Steps to Reproduce:

1. Add multiple products to the cart
2. Navigate to the cart page
3. Click on "Proceed to Checkout"

Expected Result:
Checkout page should load successfully.

Actual Result:
Page shows a loading indicator indefinitely and does not load.

Severity: Critical
Priority: P1

## Comments

Comment by Sourav Dipto Apu [ 03/Jan/26 ]

New Bug Found

Comment by Sourav Dipto Apu [ 03/Jan/26 ]

Assigned to developer. Work in progress.

Comment by Sourav Dipto Apu [ 03/Jan/26 ]

# Developer has started working on the issue. Investigation and fix are in progress.

The developer has started working on this issue. Initial investigation is currently underway, and the fix is in progress. Relevant code areas are being reviewed to identify the root cause and apply a proper solution. Further updates will be shared once more clarity is available or the fix is completed.

**Progress Checklist**

- ~~Issue acknowledged by developer~~
- ~~Investigation started~~
- ~~Root cause identified~~
- Fix implemented
- Code review completed
- Deployed to test environment
- QA verification completed

Comment by Sourav Dipto Apu [ 03/Jan/26 ]

# The fix has been completed by the developer and is now ready for QA review and validation.

The changes have been implemented as per the identified root cause and are awaiting verification to ensure the issue is fully resolved without any side effects.

- ~~Root cause identified~~
- ~~Fix implemented~~
- ~~Code changes completed~~
- QA review started
- QA validation completed
- Regression testing completed
- Issue ready for closure

Comment by Sourav Dipto Apu [ 03/Jan/26 ]

# The issue was retested on the Chrome browser and has been successfully resolved. QA has verified the fix and confirmed that the expected behavior is working as intended. The bug is now being closed.

- ~~Fix deployed to test environment~~
- ~~Retested on Chrome browser~~
- ~~Expected behavior verified~~
- ~~QA approval completed~~
- ~~No regression issues found~~
- ~~Bug closed~~

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