ansible-tine out of the box mailserver, crm, cms solution

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https://www.entroserv.de/de/offene-software/ansible-tine

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Motivation

- \rightarrow let's run a startup company \leftarrow We need:
 - Webpage (CMS)
 - E-Mail (Mailserver, Spamfilter)
 - Mailinglist
 - Groupware, CRM
 - and the s for security

DeMotivation

 \rightarrow let's run a startup company \leftarrow

IT-Infrastructure:

- Cloud Solution
 - DSGVO?
 - ▶ Lock-In?
 - Security?
 - price?
- Self-Hosted
 - ▶ Installation?
 - Configuration?
 - Updates?
 - Backups?
 - Documentation?
 - Will it work?
- Self-Hosted using integrated solution
 - everything fully supported?
 - price?
- Dedicated-Hosting by IT-Service
 - price?



We need

- ... to get ready NOW
 - self-hosted but:
 - easy to install
 - easy to configure
 - ▶ easy to integrate
 - useful defaults
- → Fill out form and click **START**

We need

... useful TOOLS and FEATURES

- E-Mail (Webmail, SMTP, IMAP, Exchange)
- Default signature
- Multiuser + Frontend for administration
- Mail-Alias
- Quota
- Sieve integration
- Spamfilter with Learning (integrated in Mailclient)
- Autoconfig (Thunderbird), Autodiscovery (ActiveSync)
- Calendar (Web, Caldav and ActiveSync)
- Addressbook (synced)
- Mailinglist
- TLS, TLSA, DKIM, DMARC, SPF, ADSP, ARC
- Filestorage
- Backup
- Flatfile CMS



We need

- ... some nice to have tools
 - ▶ Human Resource Management
 - CRM
 - Timekeeping
 - Base data
 - Sales
 - ► Task Planning
 - Inventory management

Components

- ► Tine 2.0
- ► Apache2
- Postfix
- Dovecot
- Sieve
- ▶ MySQL/Mariadb
- Rspamd
- Mailman
- Cryptdomainmgr (+ dehydrated)
- Cron
- Ansible
- ▶ inwx.de
- Letsencrypt
- Grav



Components

- ► Tine 2.0
 - Accountmanagement, Administration
 - ActiveSync, Exchange
 - Caldav
 - Carddav
 - Groupware, CRM and additional tools
 - Webmail
 - Filestorage
- Apache2
 - Web-UIs
 - Webpage
 - ▶ PHP
 - TLS
- Postfix
 - SMTP
- ► Dovecot
 - ► IMAP
- Sieve
 - Filtering

► MySOL /Mariadh

Control remote spam/ham learning

Getting started Domain

Currently only Internetworx (inwx.de) supported; No reseller support yet

- create account
 - username and password for automatic update needed
 - individual account for client required
- register domain

Getting started Server

Smallest V-Server (1 GB RAM, 50 GB SSD)

- ▶ install full Server Ubuntu 18.04 or Debian 9
- enable SSH root access



Deploy

Config – CRM, email

```
hostname: "pserver"
1
    tld: "entroserv.de"
    subdomain: "{{ tld }}"
3
    servername: "pserver"
    domain: "{{ servername }}.{{ subdomain }}"
    tinedomains:
      - "tine20.{{ subdomain }}"
7
    rspamddomains:
8
      - "rspamd. {{ subdomain }}"
9
    emaildomain: "{{ subdomain }}"
10
    imapuserdomain: "entro"
11
    tlsa: 'auto:3:1:1,auto:2:0:1'
12
```

Config – Mailinglist



Config - CMS, web

Deploy

Config – multidomain

```
emailmaps:
1
      - { emaildomain: "entroserv.net",
2
                    mx: "{{ domain }}" }
3
      - { emaildomain: "entroserv.com",
                    mx: "{{ domain }}" }
5
    listmaps:
6
      - { emaildomain: "lists.entroserv.net",
7
            webdomain: "www.lists.entroserv.net",
8
                    mx: '{{ domain }}' }
9
      - { emaildomain: "lists.entroserv.com",
10
            webdomain: "www.lists.entroserv.com",
11
                    mx: '{{ domain }}' }
12
```

Config - TLS certificate

vars/cert.yml

```
certemail: "stefan.helmert@t-online.de"
certextra: []
certocsp:
    - "--ocsp"
certbaselocation: "/etc/ssl"
```



Config - internetworx login

vars/inwx.yml

inwxlogin: "entroserv"

Config - internetworx password

vars/inwx.yml

inwxpasswd: "********

Config - all passwords

vars/passwords.yml

```
rspamd_pw: "{{ lookup('password', 'credentials/'
+ inventory_hostname
+ '/rspamd_pw.txt chars=ascii_letters,
digits') }}"

[...]
```

Start Ansible-Playbook

```
ansible-playbook deploy_playbook.yml -i hosts
PLAY [crm-server] ******************************
ok: [92.60.36.246 \rightarrow localhost] => {
   "msg": "92.60.36.246"
}
TASK [up : Waiting for startup] **************
ok: [92.60.36.246 -> localhost]
```

Setup

Get tine20 admin password

cat credentials/92.60.36.246/tine20_admin_passwd.txt 1





Setup



Important: User must login and relogin to use email.



Setup ActiveSync autodiscovery on Android

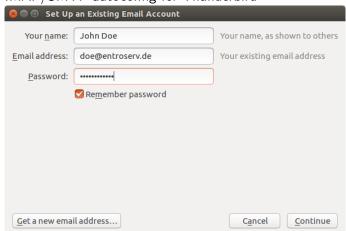
М		M	M	
doe@entroserv.de		doe@entroserv.de	Einstellungen des Eingangsservers	
Passwort	8		Liligaligsservers	
	4	Kontoinformationen werden abgerufen	Domain\Nutzername doe@entroserv.de	
Clientzertifikat 	AUSWÄHLEN			
Mobilgerät-ID androidc1729603962			Passwort	8
			Clientzertifikat —	AUSWÄHLEN
	WEITER		Mobilgerät-ID androidc1729603962	
			Server tine20.entroserv.de	
			Port	
			443 Sicherheitstyp	
				WEITER

Because: https://autodiscover.entroserv.de/ autodiscover/autodiscover.php



Setup

IMAP/SMTP autoconfig for Thunderbird



Setup

$\mathsf{After} < 1 \mathsf{ s}$

Aitel < 13						
😣 🖨 Set Up an Existing Email Account						
Your <u>n</u> ame:	John Doe	Your name, as shown to others				
Email address:	doe@entroserv.de	Your existing email address				
<u>P</u> assword:	***********					
☑ Remember password						
Configuration found at email provider						
O IMAP (remote folders) POP3 (keep mail on your computer)						
Incoming: IMAP, pserver.entroserv.de, STARTTLS Outgoing: SMTP, pserver.entroserv.de, STARTTLS Username: doe@entro						
<u>M</u> anual config	C <u>a</u> ncel <u>D</u> one					

Because:

https://autoconfig.entroserv.de/mail/config-v1.1.xml

Discussion

???

