## ansible-tine out of the box mailserver, crm, cms solution

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https://www.entroserv.de/de/offene-software/ansible-tine

20.04.2019



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## Motivation

- $\rightarrow$  let's run a startup company  $\leftarrow$ We need:
  - Webpage (CMS)
  - E-Mail (Mailserver, Spamfilter)
  - Mailinglist
  - Groupware, CRM
  - and the s for security

### **DeMotivation**

 $\rightarrow$  let's run a startup company  $\leftarrow$ 

#### IT-Infrastructure:

- Cloud Solution
  - DSGVO?
  - ▶ Lock-In?
  - Security?
  - price?
- Self-Hosted
  - ▶ Installation?
  - Configuration?
  - Updates?
  - Backups?
  - Documentation?
  - Will it work?
- Self-Hosted using integrated solution
  - everything fully supported?
  - price?
- Dedicated-Hosting by IT-Service
  - price?



## We need

- ... to get ready NOW
  - self-hosted but:
  - easy to install
  - easy to configure
  - ▶ easy to integrate
  - useful defaults
- → Fill out form and click **START**

### We need

#### ... useful TOOLS and FEATURES

- E-Mail (Webmail, SMTP, IMAP, Exchange)
- Default signature
- Multiuser + Frontend for administration
- Mail-Alias
- Quota
- Sieve integration
- Spamfilter with Learning (integrated in Mailclient)
- Autoconfig (Thunderbird), Autodiscovery (ActiveSync)
- Calendar (Web, Caldav and ActiveSync)
- Addressbook (synced)
- Mailinglist
- TLS, TLSA, DKIM, DMARC, SPF, ADSP, ARC
- Filestorage
- Backup
- Flatfile CMS



## We need

- ... some nice to have tools
  - ▶ Human Resource Management
  - CRM
  - Timekeeping
  - Base data
  - Sales
  - ► Task Planning
  - Inventory management

## Components

- ► Tine 2.0
- ► Apache2
- Postfix
- Dovecot
- Sieve
- ▶ MySQL/Mariadb
- Rspamd
- Mailman
- Cryptdomainmgr (+ dehydrated)
- Cron
- Ansible
- ▶ inwx.de
- Letsencrypt
- Grav



## Components

- ► Tine 2.0
  - Accountmanagement, Administration
  - ActiveSync, Exchange
  - Caldav
  - Carddav
  - Groupware, CRM and additional tools
  - Webmail
  - Filestorage
- Apache2
  - Web-UIs
  - Webpage
  - ▶ PHP
    - TLS
- Postfix
  - SMTP
- ► Dovecot
  - ► IMAP
- Sieve
  - Filtering

► MySOL /Mariadh

Control remote spam/ham learning

## Getting started Domain

Currently only Internetworx (inwx.de) supported; No reseller support yet

- create account
  - username and password for automatic update needed
  - individual account for client required
- register domain

## Getting started Server

Smallest V-Server (1 GB RAM, 50 GB SSD)

- ▶ install full Server Ubuntu 18.04 or Debian 9
- enable SSH root access



#### **Deploy**

## Config – CRM, email

```
hostname: "pserver"
1
    tld: "entroserv.de"
    subdomain: "{{ tld }}"
3
    servername: "pserver"
    domain: "{{ servername }}.{{ subdomain }}"
    tinedomains:
      - "tine20.{{ subdomain }}"
7
    rspamddomains:
8
      - "rspamd. {{ subdomain }}"
9
    emaildomain: "{{ subdomain }}"
10
    imapuserdomain: "entro"
11
    tlsa: 'auto:3:1:1,auto:2:0:1'
12
```

## Config – Mailinglist



## Config - CMS, web

#### **Deploy**

## Config – multidomain

```
emailmaps:
1
      - { emaildomain: "entroserv.net",
2
                    mx: "{{ domain }}" }
3
      - { emaildomain: "entroserv.com",
                    mx: "{{ domain }}" }
5
    listmaps:
6
      - { emaildomain: "lists.entroserv.net",
7
            webdomain: "www.lists.entroserv.net",
8
                    mx: '{{ domain }}' }
9
      - { emaildomain: "lists.entroserv.com",
10
            webdomain: "www.lists.entroserv.com",
11
                    mx: '{{ domain }}' }
12
```

### Config - TLS certificate

vars/cert.yml

```
certemail: "stefan.helmert@t-online.de"
certextra: []
certocsp:
    - "--ocsp"
certbaselocation: "/etc/ssl"
```



### Config - internetworx login

vars/inwx.yml

inwxlogin: "entroserv"

## Config - internetworx password

vars/inwx.yml

inwxpasswd: "\*\*\*\*\*\*\*\*

## Config - all passwords

vars/passwords.yml

```
rspamd_pw: "{{ lookup('password', 'credentials/'
+ inventory_hostname
+ '/rspamd_pw.txt chars=ascii_letters,
digits') }}"

[...]
```

### Start Ansible-Playbook

```
ansible-playbook deploy_playbook.yml -i hosts
PLAY [crm-server] ******************************
ok: [92.60.36.246 \rightarrow localhost] => {
   "msg": "92.60.36.246"
}
TASK [up : Waiting for startup] **************
ok: [92.60.36.246 -> localhost]
```

#### Setup

### Get tine20 admin password

cat credentials/92.60.36.246/tine20\_admin\_passwd.txt 1





#### Setup



Important: User must login and relogin to use email.



## Setup ActiveSync autodiscovery on Android

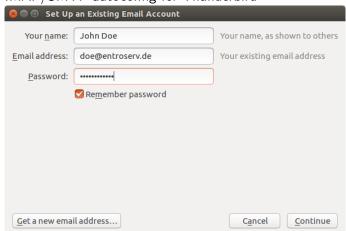
М		M	M	
doe@entroserv.de		doe@entroserv.de	Einstellungen des Eingangsservers	
Passwort	8		Liligaligsservers	
	4	Kontoinformationen werden abgerufen	Domain\Nutzername doe@entroserv.de	
Clientzertifikat 	AUSWÄHLEN			
Mobilgerät-ID androidc1729603962			Passwort	8
			Clientzertifikat —	AUSWÄHLEN
	WEITER		Mobilgerät-ID androidc1729603962	
			Server tine20.entroserv.de	
			Port	
			443 Sicherheitstyp	
				WEITER

Because: https://autodiscover.entroserv.de/ autodiscover/autodiscover.php



#### Setup

## IMAP/SMTP autoconfig for Thunderbird



#### Setup

#### After < 1 s

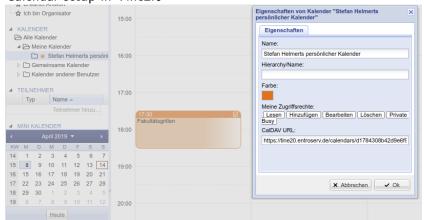
Set Up an Existing Email Account						
See op an Existing Linux Account						
Your <u>n</u> ame:	John Doe	Your name, as shown to others				
Email address:	doe@entroserv.de	Your existing email address				
Password:	***********					
✓ Remember password						
Configuration found at email provider						
O IMAP (remote folders) ○ POP3 (keep mail on your computer)						
Incoming: IMAP, pserver.entroserv.de, STARTTLS						
Outgoing:	SMTP, pserver.entroserv.de, STARTTL	S				
Username:	doe@entro					
<u>M</u> anual config		C <u>a</u> ncel <u>D</u> one				

#### Because:

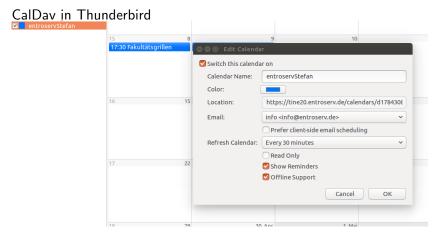
https://autoconfig.entroserv.de/mail/config-v1.1.xml

#### Setup

### Calendar setup in Tine2.0



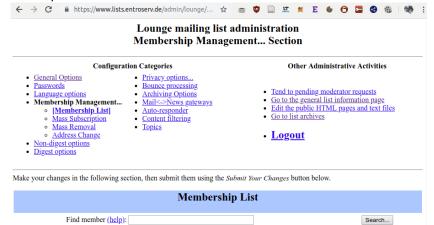
#### Setup



Is there CalDav autoconfig available?

#### Setup

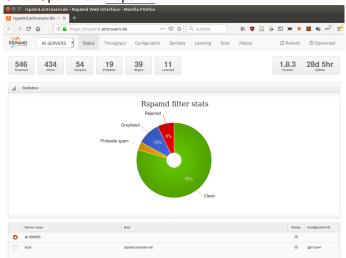
#### Adminpanel of mailman





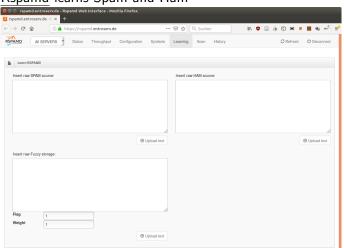
#### Usage

#### **UI** of Spamfilter Rspamd



Usage

## Rspamd learns Spam and Ham



#### Usage

Rspamd learns Spam and Ham from Thunderbird Reply to Sender Only mainmgr --next /etc/cryptdom n -marketing-app/createreport.ba Reply to All ainmgr –next /etc/cryptdomainm Reply to List ra marketing app/sceatesepes Forward Forward As -m cryptdomainmgr --next /et Edit As New Message Tag As Unread 39 39 39 39 39 39 39 39 39 **Archive** Thread As Read Move To As Read by Date... Copy To All Read Move to "Inbox" Again Convert To Add Star Delete Message As Junk Ignore Thread As Not Junk Ignore Subthread Run Junk Mail Controls Watch Thread

ource records for section "t

#### Usage

Signature added automatically (only tine20 and exchange)

```
From stefan *
                  Subject Test
                      To stefan helmert *
content-transfer-encoding 7bit
```

Test

Stefan Helmert Brückenstr. 2 09111 Chemnitz

Web: https://www.entroserv.de E-Mail: info@entroserv.de

Impressum: https://www.entroserv.de/impressum

Datenschutz: https://www.entroserv.de/datenschutzerklaerung



## Discussion

???

