Tessa Murphy

tessamurphy56@gmail.com
206-799-3539

Summary

Senior Programmer Writer looking for a position in which I can best combine my love of programming and obsession with clear, effective communication.

Qualifications

Communication: Experienced as a conduit for the flow of information between engineers and end users. Adept at communicating with providers and users across a wide spectrum, from novice to technical experts.

Writing and Editorial: Skilled at presenting complex technical information clearly and in a way that engages the target audience. Proficient at identifying and addressing the user's needs.

Problem Solving: Able to identify needs and implement creative solutions.

Flexibility: Equally passionate both about the design and about the technical content of documents I create.

Diversity: Adept at creating a wide range of documentation, from APIs to sales proposals.

Languages and Tools

Java, SQL, PHP, XML, JavaScript, jQuery, CSS3, HTML5, Visual Basic, Visual Studio, Visio, Photoshop, Publisher, PowerPoint, Microsoft Office Suite, Markdown, Github.

Designed templates for all documentation and created a consistent look and feel across the company. This included designing scripts to automate repetitive tasks in Word.

Built and maintained master documents in both HTML and HXS format.

History

Impinj, Seattle, Washington, Seattle, Washington, Technical Writer, Editor. 4/18 to 2/24

Wrote and edited functional, reference, and user documentation geared toward users of RFID readers. Created and maintained both online and printed documentation, including User Guides, QuickStart Manuals and REST API documentation. Worked closely with other members

of the documentation team to maintain consistency and to provide current information within a fluid, rapidly-evolving development environment. Collaborated with development and support teams to ensure that the content provided was both clear and correct.

Mammoth Communications, Seattle, Washington, Writer/Editor/Web Design, Consultant. 7/11/2011 to 2018

Self-employed writer/web designer. Created small e-commerce websites. Used my technical writing background to help small vendors and craftspeople present themselves more effectively. Worked with each client to create a more polished, professional look and feel for their online presence, without sacrificing their unique products and personalities.

Intrinsyc Software International, Inc., Kirkland, Washington, Lead Technical Writer. 6/05 to 12/08

Wrote and edited user documentation geared toward developers of embedded software. Managed documentation flow. Coordinated with Program Management, Development, and QA to determine documentation scope, priorities, and requirements. Designed templates for all documentation and created a consistent look and feel across the company. Built and maintained master documents in both HTML and HXS format.

BSQUARE Corporation, Bellevue, Washington, Lead Technical Writer. 10/96 to 06/05.

Wrote and edited functional, reference, and user documentation geared toward developers of embedded software, including APIs, driver documentation, hardware and software specifications, white papers, and quality assurance documentation.

Designed, wrote, and edited proposals, statements of work, and various program management documents in close collaboration with Sales, Program Management, and Legal Staff. Coordinated with Program Management, Development, and QA to determine documentation scope, priorities, and requirements.

Designed templates for all documentation and created a consistent look and feel across the company.

Education

Olympic College: Bremerton, Washington, Computer Information Systems
Fort Wright College of the Holy Names: Spokane, Washington, English Literature and Writing

References provided upon request