# Daniel Castleberry

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### Summary

A proactive and dedicated Junior Cybersecurity student with hands-on internship experience in security operations. Possesses a strong academic foundation in digital forensics and cryptography, complemented by a proven ability to lead and problem-solve in fast-paced professional environments. Eager to apply technical skills and a diligent work ethic to a challenging entry-level cybersecurity position.

#### Education

#### Sam Houston State University

Bachelor of Science in Cybersecurity

Huntsville, TX Anticipated Graduation: Fall 2027

• Relevant Coursework: Computer Networking, Programming I & II, Cryptography, Computer Organization & Machine Language, Digital Forensics I & II, Database Management.

#### Technical Skills

Operating Systems: Linux, Windows, Virtual Machines

Programming Lan- (

guages:

C++, Java

Security Concepts: Threat Detection, Digital Forensics, Cryptography, Networking (CCNA Knowl-

edge

Security Tools: InsightIDR (Rapid7), ServiceNow, ZScaler, Trend Micro (Apex One, Deep Se-

curity, XDR), Mimecast, Microsoft Office Suite

Web Technologies: HTML, CSS, JavaScript (basic knowledge)

## **Professional Experience**

Certified Trainer

Chipotle

Huntsville, TX August 2023 - Present

- Trained and mentored new team members, ensuring all staff maintained high standards for service quality and operational efficiency.
- Applied strong problem-solving skills to manage customer service issues and resolve conflicts in a fast-paced environment.
- Accounted for daily sales and deposits, demonstrating accuracy and reliability in handling financial transactions.
- Led end-of-shift closing procedures while coordinating with team members to maintain a smooth transition between shifts.

US Silica

The Woodlands, TX

Cybersecurity Intern

June 2023 - August 2023

- Modernized phishing awareness training by redesigning training materials to enhance employee understanding of critical cyber safety concepts.
- Gained direct experience with enterprise-grade security software suites, including InsightIDR, ServiceNow, and Mimecast.
- Shadowed the Senior Security Engineer, learning how to handle support tickets and gain exposure to confidential security operations.

• Actively monitored and researched current cybersecurity world events and emerging threats to stay informed and further education.

ChipotleHuntsville, TXService Team MemberFebruary 2022 - June 2023

• Provided excellent customer service and efficiently managed transactions, demonstrating a strong ability to work in a high-volume setting.

Burlington
Cashier & Restocker

The Woodlands, TX May 2021 - January 2022

- $\bullet$  Managed point-of-sale operations with precision and accuracy.
- Contributed to team efficiency by maintaining organized inventory and ensuring products were readily available.