# **Work Experience & Projects:**

CDC Foundation – Atlanta, GA (Remote)

February 2022 – September 2022

### IT Generalist for LMAS Health Dept. in Michigan

- Provided vital IT support to non-technical internal users through desk side support services.
- Enhanced functionality and appearance of Health Department websites and repaired functionality issues.
- Reviewed Health Department website designs created by freelance designers and provided feedback for revisions which would improve user experience.
- Provided front-end website maintenance in Wix and Velo using JavaScript.

Enlighten.Net, Inc. – Farmington, CT

June 2021 – February 2022

# **Technical Support Representative**

- Aiding IT professionals and end users of clients in the implementation, installation, and support for ENet Docs, a web-based document management system.
- Frequent use of SQL Server Management studio to retrieve and maintain customer data.
- Wrote and revised PowerShell scripts to automate Windows and database processes.
- Testing features and reporting bugs in Azure DevOps before updates are released.

Unity 2D Game Development

August 2021 - Present

## **Development and Design**

- C# scripting for game objects, game systems, and general functionality.
- Use of GitHub for versioning and managing project files.

#### **Education:**

Bachelor of Science in Computer Science

December 2020

- Graduated from Central Connecticut State University with an overall GPA of 3.26.
- Studied OOP Design Pattens and Concepts, Data Structures, and Algorithms.
- Experience with Java, C, and creating UML documentation in group projects.

Associate of Science in Engineering Science

May 2017

- Completed my degree at Tunxis Community College with an overall GPA of 3.41.
- Learned C++, Java, and Visual Basic as well as a multitude of engineering topics.

#### **Skills:**

- Testing, Debugging, and Troubleshooting
- Object Oriented Programming w/ C#, Java, C++, Visual Basic
- Git Version Control w/ GitHub and Azure DevOps
- Game Development in C#, C, and Java
- Detailed Project Documentation
- PowerShell Scripting
- Database management w/ SQL Server
- Knowledge of web development (HTML, CSS, Bootstrap, ¡Query, Django, ASP.NET)
- Considerate of the mindset of the end user
- Experience with AWS, Oracle Cloud, MongoDB
- Hard working and valuable team member who can also thrive independently.