I. Create accounts of users; login, logout.

II. User functionality

I let people search for flights

one way

If flexible date/time

Msort flights by different criteria (price, take-off time, landing time)

Milter the list of flights by various criteria (price, number of stops, airline)

It customers cancel their flight reservations (if it is business or first class)

1/2[] let customer enter the waiting list if the flight is full

** a user should be able to:

Hyiew all the past reservations with their details

 $rac{1}{N}$ view all the upcoming reservations with their details

III. Admin/Customer Representative

Admin (create an admin account ahead of time)

#Add, Edit and Delete information for a customer representative or customer

Obtain a sales report for a particular month

Troduce a list of reservations by flight number or by customer name

Froduce a summary listing of revenue generated by a particular flight, airline, or customer

#Find out which customer generated most total revenue

A Produce a list of most active flights (most tickets sold)

Troduce a list of all flights for a given airport

Customer representative

The Make flight reservations on behalf of users

Edit flight reservations for a customer

沿Add, Edit, Delete information for

aircrafts
airports

flights

 $\sqrt{}$ [] retrieve a list of all the passengers who are on the waiting list of a particular flight