

Hello

My name is Jahmir Swopes

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Socials

Website - <https://thewonderinggecko.github.io/>

Github profile - <https://github.com/TheWonderingGecko>

Linkdin -

<https://www.linkedin.com/in/jahmir-swopes-28787a154/>

Education

August 2018 - May 2023
UMKC, Kansas City Missouri

Computer Science major With emphasize in software development

Certifications

FreeCode Camp Certification in Responsive web design- *gained a moderate level of understanding in regards to html and CSS*

<https://freecodecamp.org/certification/TheWonderingGecko/responsive-web-design>

Free Codecamp javaScript Algorithms and Data Structure Certification - *In progress*

Work experience

Cardinal health warehouse associate- May 2022- present

- Operate heavy machinery in order to effectively pick merchandise to fulfill customers order.

Homedepot custom service lead-Sept. 2021-may 2022

- Dealing with an assortment of customer issues
- Callbacks on unfinished customer quotes
- Locating and/or reordering customer orders
- Maintaining a positive store WSA(would shop again) percentage on or customer service surveys.
- Check up on customers who have not been in to pick up their package
- Call customers who need to be within store to receive refund promptly
- Call customers who will have a partial order due lack of inventory
- Manage our home depot pro member accounts by keeping them up to date on new bonuses, discounts, and app updates to maintain a high renewal percentage

Kwik Shop Associate Topeka, Kansas- *Cashier*

- Was responsible for greeting customers and handling their transactions with ease and quickness.
- Had to make sure the floor was stocked as well as maintain the cleanliness of said store

Dollar General Associate Topeka, Kansas- *Cashier*

- Was responsible for greeting customers and handling their transactions with ease and quickness.
- Had to make sure the floor was stocked as well as maintain the cleanliness of said store

Fedex Ground, Kansas city MO - *Package handler*

- Required to constantly load trailers of any given flow rate while maintaining a 99.7% scan percentage.

Bettis sports complex, Topeka KS- *Manager*

- Was in charge of making sure the workplace had a professional atmosphere due to the 15-20 age range of our employees.
- Was responsible for counting money from the opening to the end and was held accountable if any numbers did not add up.
- Had to make and assign jobs for various employees on a given day(EX. Cashier, fried foods, stocking the drinks etc.)

- Responsible for making sure the alarm was turned off in the mornings and set before we left.