

Jahmir Swopes

SOFTWARE ENGINEER IN Kansas City, MO

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PORTFOLIO <https://thewonderinggecko.github.io/> | **LINKEDIN** [My LinkedIn](#)

I am a passionate software engineer driven by the art of building applications. Just as a house serves as a canvas for an architect's creativity, the process of crafting software applications fuels my excitement and curiosity. My primary goal is to solve problems and overcome obstacles that hinder people's interactions and understanding. By diving deep into the complexities of software development, I strive to attain a comprehensive understanding of these issues. Through innovative solutions and seamless user experiences, my aim is to connect individuals and empower them with tools that enhance their lives

LANGUAGES	FRAMEWORKS	DATABASES	TOOLS
<ul style="list-style-type: none">• C#• Python• JavaScript• Express.js	<ul style="list-style-type: none">• ReactJS	<ul style="list-style-type: none">• MySQL• Postgre SQL• MongoDB atlas	<ul style="list-style-type: none">• Git• Figma• Postman• Netlify• Render

EDUCATION

University of Missouri Kansas City, B.S. Computer Science— 2023

PROJECT EXPERIENCE

UMKC GTA application — Grader submission App

- Designed UI for a web application using Tailwind CSS and React, ensuring an attractive and responsive user interface.
- Contributed to the backend development by designing the application schema, handling application submissions, and implementing file uploading functionality, enhancing overall performance and user experience.

WORK EXPERIENCE

Machine operations, Nebraska furniture Mart, Kansas City, January 2023– Present

- Operate various machinery in order to accurately store product for storage/future deliveries.

Warehouse associate, Cardinal Health, Kansas City, May 2022 – January 2023

- Operate heavy machinery in order to effectively pick merchandise to fulfill customers orders.

Customer Service Lead, Home Depot, Kansas City, MO, September 2020 – May 2022

- Dealing with an assortment of customer issues
- Callbacks on unfinished customer quotes
- Locating and/or reordering customer orders
- Maintaining a positive store WSA(would shop again) percentage on or customer service surveys.
- Check up on customers who have not been in to pick up their package
- Call customers who need to be within store to receive refund promptly
- Call customers who will have a partial order due lack of inventory
- Manage our home depot pro member accounts by keeping them up to date on new bonuses, discounts, and app updates to maintain a high renewal percentage