

Dream Star Paradise Bed & Breakfast

Booking Terms and Conditions

Dream Star Paradise
Near M.R.R. House, Bear Shola Fall Road,
Kodaikanal, Tamilnadu,
India
624101

Phone: 9786016443, 9344698879

Email: info@dreamstarparadise.com

Web: www.dreamstarparadise.com

Dream Star Paradise Bed & Breakfast

Thank you for choosing to book with Dream Star Paradise Bed & Breakfast. We look forward to welcoming you to our family home. By making this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

Prices

The price includes accommodation and Continental breakfast are available. Vegetarians are welcome but we must know your requirements prior to arrival.

Booking Confirmation & Deposit:

Currently we do not ask for a deposit but payment in full is required on arrival.

Cancellation of booking

By making your booking, our agreement is a legal contract and you agree to our terms and conditions. Should your travel arrangements change you should inform us as soon as practicable to allow us to re-allocate the room(s). If you need to cancel the booking due to adverse weather conditions or exceptional family circumstances we are happy to transfer your booking to another date if at all possible should this be acceptable.

Payment

Payment should be made on arrival by either cash, credit or debit card, or paytm supported. We do not accept some credit/debit cards so please ask if your card is acceptable. All credit card transactions are secure and no data collected is offered to third parties for any reason. All transactions comply to the relevant legal requirements at the time of the transaction.

Non-availability of Accommodation

We would only cancel your stay if your accommodation was unavailable for reasons beyond our control. We would however attempt to find you alternative accommodation, if we were unable to find suitable accommodation our liability would not extend beyond this point.

Pets

Sorry, we do not allow pets inside the house or on the property under any circumstances.

Arrival

Your accommodation will be available to you from time you have booked on the day of arrival, unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing your rooms. However, you may drop off your bags, pay for your stay and collect your room keys at an earlier time by prior arrangement.

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It is much appreciated if you will notify us of your estimated time of arrival (a telephone call on the day before or morning of arrival is fine).

Checkout

Checkout time is been fixed to 10.30am. So if you are extending after that you need to pay penalty.

Room Vacation

We respectfully remind guests that Dream Star Paradise Bed & Breakfast offers bed and breakfast and is NOT a hotel, therefore:

Please vacate your room by 10.30am, unless otherwise arranged. The room will be ready for re-occupation from 4.00pm, unless otherwise arranged.

If you need to return to your room between 11.00am and 4.00pm to collect belongings please let us know as we occasionally lock the house if we go out for any length of time during the day.

Smoking

In accordance with Scottish Law there is a no smoking policy in force at Dream Star Paradise.

Smoking in the garden is acceptable.

There is a fire alarm system in operation and if this is set off by guests smoking anywhere in the house you will be asked to vacate the premises and forfeit any monies paid, this is non-negotiable.

Damages and Breakages

Please take care when staying in our home. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. We ask is that you do report any incidents when they occur. We do not normally charge for minor breakages, but we may charge you for repair or making good if the damage or breakage is significant.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Privacy Policy

Any data collected during the course of this booking will be stored on our computer(s). With your permission we may from time to time contact you about promotions and offers. We will not share your details with any third party.