

HARPREET SINGH ROOPRA

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PROFILE

Passionate individual currently studying an BCS accredited degree in Computer Science on target to achieve 2:1 or above. Possesses a wide range of experiences in different sectors ranging from 5 months as a Sales Colleague in Curry's PLC, 2 years as a Waiter in a Vietnamese restaurant to 7 months as a Product Advisor for Microsoft. Excellent communication and adaptability skills with knowledge of the latest technology, situations that demand confidence and the ability to work under pressure. A creative problem-solver and team player honed through working collaboratively with peers from group projects in software engineering, developing personal projects using languages such as C#, PHP and using libraries such as React. Seeking a placement or internship to sharpen and learn skills in a fast-paced environment in the software and technology industries.

SKILLS

Technical skills

- Programming languages: proficient in languages including Java, C#, Python, PHP, JavaScript, Linux and more.
- Database Management: skilled with SQL and noSQL databases (eg, mySQL).
- Well versed in using collaborative platforms including GitHub for code collaboration.
- Object-oriented Programming: solid understanding of OOP principles and practices.
- Data Structures and Algorithms: Strong foundation in algorithms, data structures and creative problem-solving approaches.

Communication

- Actively motivated to participating in code reviews, providing and receiving constructive feedback.
- Presenting project progress and updates in meetings with clients.
- Preparing and delivering presentations and demos on completed software projects.
- Working in customer service resolving enquiries and questions about food.

Managerial and Interpersonal

- Experience managing youth classes in classes, actively reviewing and giving feedback on work.
- Lead a small software project team, facilitating group planning meetings, ensuring time requirements are met and development aligns with project requirements. Promoting high levels of achievement between individuals.
- Evaluating individual work performance and advising on career development.
- Adaptability – quickly acclimating to team changes, including environments and shifting project requirements

PROFESSIONAL EXPERIENCE

2021 October – 2023 November Banh Mee | Waiter

- Delivered exceptional service, decreasing wait times to serve each customer by 25%
- Helped reduce order errors by 15% by implementing a more efficient communication system between kitchen and service staff, demonstrating problem-solving and process improvement skills
- Mentored and trained 2+ new team members, improving overall team performance and fostering a collaborative environment, a transferable skill to mentoring junior developers.

2023 October – 2024 January Curry's PLC | Sales Colleague

- Responsible for accurate coordination of computing area and compilation of results leading to attracting more customers and increasing sales by 30%.
- Worked within a department to meet objectives leading to effective communication and teamwork to achieve higher standards.
- Successfully worked to strict timelines allowing targets to be met much quicker.
- Organized and implemented new working procedures to streamline processes, increasing efficiency and reducing queues and waiting times.

2024 February – present Microsoft PLC| Product Advisor

- Identified and resolved tech issues for customers, helping them understand product functionality and improving their experience showing problem-solving and troubleshooting capabilities.
- Showcased adaptability in a fast-paced environment when presented new tools and technologies, including tech products and services recently released to market.
- Improved and enhanced customer solutions by providing tailored technology recommendations to customers, improving their satisfaction and increasing sales by 20%.

EDUCATION

2016 – 2021 Allerton Grange School - GCSEs

English Language – 4, English literature – 4, Mathematics – 6, Physics – 6, Biology 6
Chemistry – 6, Geography – 6, Business studies – 7, Art – 4, Religious Studies – 4

2021 – 2023 Allerton Grange School – A-Levels

Mathematics – C, Computer Science – C, Business Studies - C

2023 – 2024 Sheffield Hallam University – Level 4 Undergraduate Degree

Software Engineering with Honors – First Class Grade – modules taken (Software Projects [69], Programming [81], Web Development [52], Databases and System Modelling [96])

2024 – Present Leeds Beckett University – Level 5 Undergraduate Degree

BSc (Hons) Computer Science with Honors (on target to achieve 2:1 or above) – modules currently taking (Software Systems Development, Operating Systems in Practice, Computer Network Architectures, Applied Machine Learning, Team Project, Databases Systems)