



KIBIWOTT KAMOO

ICT Consultant

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EXPERIENCE

ICT Consultant *Nov 2019 — Present*
JIRANI TECH-OUTFITTERS

Oversee IT infrastructure, ensuring optimal performance and security of systems.

Implement and manage cybersecurity protocols, firewalls, and antivirus solutions.

Perform network installations, maintenance, and troubleshooting for LAN & WAN.

Lead hardware repair and maintenance of computers and mobile devices.

Manage website development and maintenance for the organization.

Coordinate IT procurement, staff training, and consultations for technological improvements.

ICT Coordinator *Aug 2018 — Aug 2019*
Josachi Tech-Hub Limited

Supervised technology service delivery to meet operational and client requirements.

Assisted in developing IT policies, documentation, and standard operating procedures.

Provided technical support, troubleshooting hardware/software issues.

Conducted computer repair and maintenance, ensuring minimal downtime.

Reviewed and recommended IT product purchases for operational efficiency

IT Support Specialist (Part-Time) *Jan 2017 — Aug 2018*
Mezetel Enterprises Limited

Monitored and maintained enterprise computer systems.

Installed, configured, and updated software and operating systems.

Diagnosed and resolved hardware and network-related faults.

Crimped and replaced network cables to ensure stable connections.

ICT Intern *Sep 2015 — Jan 2016*
Ministry of Lands and Urban Development

Assisted in computer repair, servicing, and software installations.

Participated in LAN setup, terminations, and data cable installations.

Performed server updates, antivirus installations, and printer maintenance.

Assisted in data input, migration, and system backups.

EDUCATION

• Bachelor of Business Information Technology *Sep 2013 — Nov 2016*
Jomo Kenyatta University of Agriculture and Technology

Second Class Honours Upper Division

• Certificate in Content Management (WordPress & Joomla?) *Sep 2015 — Mar 2016*
Bricap Solutions

• KCSE Certificate *Feb 2009 — Nov 2012*
Kimilili Boys High School

PROFESSIONAL MEMBERSHIP

Computer Society of Kenya (Membership No. 116025)

PROFESSIONAL CERTIFICATIONS & TRAININGS

EMC Training on Integrated Data Storage - Kempinski Hotel

IBM Kenya Security Workshop Training - Kempinski

CMS (Joomla & WordPress) Training - JKUAT

REFERENCES

1. Joseph Mosoti

Manager Operations, Josachi Tech-Hub Limited

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2. Mark Brian Muiruri

Lecturer, Jomo Kenyatta University of Agriculture and Technology

Phone: +254711324897

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3. Michael Ketter

Lecturer, Dedan Kimathi University of Science and Technology

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A results-driven IT Manager and Technical Specialist with over 4 years of hands-on experience in IT infrastructure management, network administration, cybersecurity, and software development. Proficient in maintaining and troubleshooting servers, managing enterprise systems, and implementing IT security protocols. Skilled in programming (Java, PHP), web development (HTML, CSS, JavaScript), database management (MySQL), and networking (LAN & WAN). Adept at hardware diagnostics, software installations, cloud computing, and IT support with strong leadership, problem-solving, and analytical skills. Passionate about leveraging technology to optimize business processes and enhance system security.

SKILLS

- Operating Systems: Windows, Linux, macOS
- Networking: LAN/WAN configuration, VPN, Firewalls, Network Security
- Programming: Java, PHP, Python, JavaScript
- Database Management: MySQL, PostgreSQL
- Web Development: HTML, CSS, WordPress, Joomla
- Cloud Computing: AWS, Google Cloud
- Cybersecurity: Network security protocols, Antivirus management, Penetration Testing
- Hardware & Software: System installations, Troubleshooting, IT Support
- Team Leadership & Training
- Problem-Solving & Decision Making
- Effective Communication
- Time Management & Organization
- Analytical & Critical Thinking

LANGUAGES

- English — Advanced
- Swahili — Native