

# **Middle East Technical University**

**IE 368** – Quality Planning and Control

### Case Study 3 – FASTPOP INC.

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### **Group Number 19**

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"Academic integrity is expected of all students of METU at all times, whether in the presence or absence of members of the faculty.

Understanding this, I declare that I shall not give, use, or receive unauthorized aid in this study."

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#### Introduction

FASTPOP INC., a small company operating food trucks, is seeking to improve their popcorn making process to increase the yield of their corn kernels, since these kernels have been an issue when it comes to the company's efficiency. As such, the company has decided to conduct a robust design study to enhance their popcorn production.

In this case study, the primary objective is to explore innovative approaches and solutions to minimize the number of unpopped kernels in FASTPOP INC.'s popcorn batches. The goal is to find out which parameters can be utilized in order to minimize the number of unpopped kernels and maximize overall yield.

#### **Robust Design Study Description**

The robust design study will consider making samples of popcorn using different parameters (or factors) to see which combination of factors is likely to give out the best result. Some of the factors will be control factors, i.e.: factors that can be controlled in a non-laboratory setting, and most of the other factors are noise factors that cannot be controlled or can be controlled in a laboratory setting.

In order to measure the output and determine which combination is the best, a response variable is to be determined. The response variable will be the % by mass of <u>unpopped</u> kernels from the total weight of the starting mass of kernels. This response variable is denoted as y. Since the response variable is a percentage-based variable by mass, it is continuous.

To measure y, a scale is used to measure the starting mass of kernels before the popping/cooking process starts, and the mass of unpopped kernels is measured after the popping process is finished for that respective sample, then:

$$y = \frac{m(unpopped \ kernels)}{m(total \ kernels)}$$

where m(.) is the measured mass. It is also possible to measure the mass of the popcorn (or popped kernels) and use  $y = 1 - \frac{m(popped \, kernels)}{m(total \, kernels)}$ ; however, measuring the popcorns' mass is more difficult than the unpopped counterpart. It is also worth noting that the mass of the kernel is not changing throughout the popping process, since there is no mass exchange or mass flowing from and to the kernel; rather, the volume – and hence, the density – of the kernel is changing.

The factors of the popping process include but are not limited to (Table 1):

Control Factor	Noise Factor				
Stove Type	Worker				
Amount of Oil	Setup				
Pot Size	Outside Temperature				
Pot Type	Humidity				
Cooking Temperature	Individual Quality of Kernels				
Cooking Time	Atmospheric Pressure				
Number of Kernels	Moistness of the Kernels				

Table 1: Possible Factors for the Kernel Popping Process.

It is worth noting that some noise factors are not even known to FASTPOP INC., which can make the robust study process more difficult.

The robust design study will consider 4 control factors and 2 noise factors, at two levels each (Table 2). The noise factors will be considered by making four replications of each combination of control factors, by using the full factorial table for the two, 2-level noise factors:

		Control	Noise Factors			
Level	Pot Size	Cooking Temp.	Cooking Time	Amount of Oil	Moistness	Outside Temperature
+	Big (16.5cm diameter, 10.5cm high)	High	3.5mins	2 tsp's	Moist	Hot
-	Small (12cm diameter, 9cm tall)	Low	2.5mins	1 tsp	Dry	Cold

Table 2: Used factors in FASTPOP's robust design study, and the respective value of each level for each factor.

Note: "Moist kernels" are determined by having batches of kernels submerged in water for about 2 hours. The outside temperature is "controlled" by having a member of the case study group do the respective experiments in Algiers, Algeria and the other half are done in Ankara, Türkiye for Hot and Cold outside temperatures, respectively. Note that each member performing the experiments also has different equipment and that is also a noise factor.

The orthogonal array used is an L8 array (Table 3):

Pot Size	Cooking Temperature	Cooking Time (Mins)	Amount of Oil (Tsp)	Moist-Hot Moist-Cold Dry-Hot Dry-Cold
-1	-1	-1	-1	
-1	-1	+1	+1	
-1	+1	-1	+1	
-1	+1	+1	-1	
+1	-1	-1	+1	
+1	-1	+1	-1	
+1	+1	-1	-1	
+1	+1	+1	+1	

*Table 3: L8 orthogonal array.* 

### **Results Analysis**

After running the experiments, the following results were obtained (Table 4):

Pot Size	Cooking Temperature	Cooking Time (Mins)	Amount of Oil (Tsp)	Moist- Hot	Moist- Cold	Dry- Hot	Dry- Cold
-1	-1	-1	-1	0.45	0.67	0	0.52
-1	-1	+1	+1	0.22	0.98	0	0.03
-1	+1	-1	+1	0.88	0.6	0	0.5
-1	+1	+1	-1	1	0.4	0	0.01
+1	-1	-1	+1	0.92	1	1	1
+1	-1	+1	-1	0.38	0.69	0	0.98
+1	+1	-1	-1	0.83	0.41	0.35	0.11
+1	+1	+1	+1	0.47	0.11	0	0.01

Table 4: Results of Experiments.

Denote the Pot Size, Cooking Temperature, Cooking Time, and Amount of Oil factors as A, B, C, and D, respectively. Since the response variable follows the the-smaller-the-better approach, the following signal-to-noise ratio is to be used:

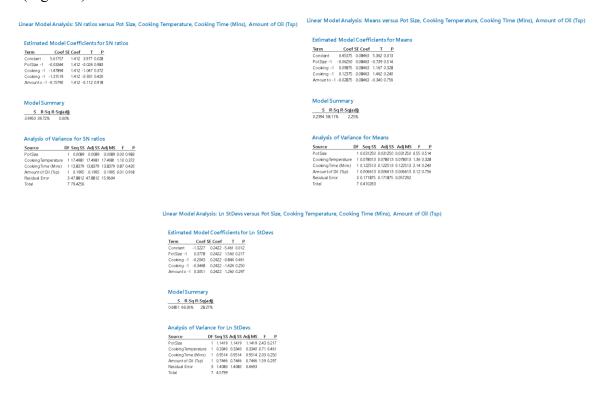
$$SNR = -10\log\left(\frac{1}{n}\sum_{i=1}^{n}y_i^2\right)$$

The SNR, mean, and natural logarithm of the standard deviation is as follows (Table 5):

Moist- Hot	Moist- Cold	Dry- Hot	Dry- Cold	Mean	SNR	StDev	ln(StDev)
0.45	0.67	0	0.52	0.41	6.37	0.25	-1.39
0.22	0.98	0	0.03	0.31	5.98	0.4	-0.92
0.88	0.6	0	0.5	0.5	4.61	0.32	-1.14
1	0.4	0	0.01	0.35	5.38	0.41	-0.89
0.92	1	1	1	0.98	0.17	0.03	-3.51
0.38	0.69	0	0.98	0.51	4.03	0.36	-1.02
0.83	0.41	0.35	0.11	0.43	6.06	0.26	-1.35
0.47	0.11	0	0.01	0.15	12.35	0.19	-1.66

*Table 5: Mean, SNR, StDev and ln(StDev) of the experiment results.* 

After using Minitab's Taguchi design analysis, using the four factors as the terms as a start, it is found that none of the factors are significant; none of the factors have a p-value of less than 0.05 (Figure 1):



Figures 1: Minitab Analysis of Base Factors.

While noting that there are omitted terms (interaction terms), it may be worthwhile to include these terms. At first, it is assumed that amount of oil has no effect on the response variable, and the Minitab analysis is made using the terms A, B, C, AB, AC, and BC, leaving one degree of freedom for the residual error (Figure 2):

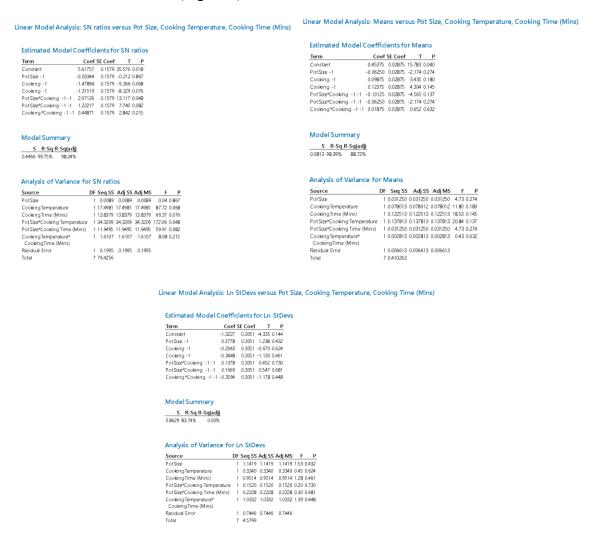


Figure 2: Taguchi Analysis Using A, B, C, AB, AC, and BC Terms.

The SNR analysis shows that some of the terms are significant, but not in the analysis of means and logarithm of standard deviation. The term with the highest *p*-value is the interaction term between Cooking Time and Cooking Temperature, BC, so it is a good option to remove it from the model and try running the Minitab analysis again (Figure 3):

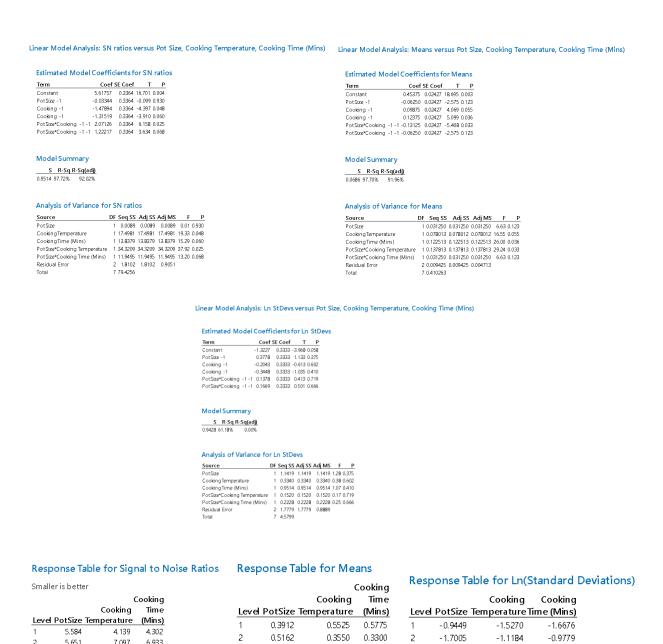


Figure 3: Taguchi Analysis Using A, B, C, AB, and AC Terms.

0.1975

2

0.2475

Delta 0.7556

Rank

0.4086

3

0.6897

Delta

Rank

Delta

Rank

0.067

3

2.958

1

2.630

2

0.1250

3

Most of the terms are significant in SNR analysis, except for Pot Size, Cooking Temperature and the interaction between Pot Size and Cooking Time, AC; however, the p-values of Cooking Temperature and AC are close to  $\alpha$ , so they are assumed to be significant. For mean analysis, Cooking Time, Cooking Temperature, and AB are significant. For the logarithm of the standard deviation, no terms are significant; this may be due to the uncontrolled nature of the

experiments causing fuzzy data. The  $R_{adj}^2$  values are acceptable for the SNR and mean analysis, but not for the  $\ln s$  analysis.

The above model seems to be the best, since many more models were tried, and they have resulted in less significant data. In addition, it seems that the mere addition of the Amount of Oil term causes the model to be insignificant. The other models that have been tried are found in appendix A. The optimal parameters for the best model are displayed in the table below:

Parameters	Pot Size	Temperature	Time	AB	AC
SNR	-	-1	-1	1×-1= -1	1×-1= -1
Mean	-	1	1	$1 \times 1 = 1$	-
ln(StDev)	_	-	_	-	_

Table 6: Optimal parameters to obtain the best value for each parameter.

Note that even though term A is not significant for any parameter, it is necessary for Minitab so that it can perform the calculation using the terms involving term A.

In both cases it seems that it is best to use a big pot size, since the interaction terms "prefers" the bigger pot. As for minimizing SNR, the terms B and C should be negative, namely (A, B, C) = (1, -1, -1). To minimize mean, the same terms must be positive, namely (A, B, C) = (1, 1, 1). As it can be seen, there is a huge disagreement between the best levels for each of the SNR and mean.

#### Prediction

Using Minitab's Predict Taguchi Result module, the response variable, and the respective SNR and standard deviation will be calculated. The parameters that will be tested are those that have been determined to be optimal for the model (Table 7):

Run	A	В	C	AB	AC	SNR	Mean	ln(StDev)
1	1	-1	-1	-1	-1	-0.44	0.93	-2.55
2	1	1	1	1	-1	11.74	0.1	-0.847

Table 7: Prediction of Taguchi Results, given the candidates-for-optimality sets of factor levels.

The lost percentage of kernels in the first run is too high. So, even if the SNR value is reduced enough, it is not a viable option. The second run is the best between the two. Even though it has a higher ln s, the expected percentage of unpopped kernels is much less, so the higher

variance is much more bearable. It is determined that the best set of factor levels is the second run, whose set of factor levels is (A, B, C) = (1, 1, 1)

#### **Confirmation of Results**

Pot Size	Cooking Temperature	Cooking Time (Mins)	Moist- Hot	Moist- Cold	Dry- Hot	Dry- Cold	Mean	SNR	StDev	ln(StDev)
1	1	1	0.5	0.03	0.07	0	0.15	11.94	0.2	-1.61
1	1	1	0.28	0.12	0	0	0.1	16.35	0.11	-2.21

Table 8: Results of Confirmation Experiments.

It seems the mean is slightly less than the predicted mean, which was 0.1. The same is true for the StDev and SNR. This is possible due to the fact that the preheating of the pots is a noise factor that has not been accounted for in the experiments and may have caused this discrepancy.

#### **Finals Notes**

- Many samples got burnt during the experiments and they have been disposed of.
- The kernels that became popcorns during the experiment were consumed, and those that didn't pop were then reheated under better conditions and were consumed.
- The control factors were determined by available equipment (pot size) and by undergoing a normal popcorn popping process to see how long it takes, how hot the temperature should be, etc.

#### Conclusion

In conclusion, the conducted robust design study aimed to address the challenge of reducing the percentage of unpopped kernels in FastPop Inc.'s popcorn making process. Through meticulous experimentation and thorough data analysis, optimal levels for control factors, including corn brand, pan size, and cooking time, were identified. The findings of this study provide valuable insights for enhancing yield, cost reduction, and overall customer satisfaction in FastPop Inc.'s popcorn production process. The best yield can happen when the kernels are popped in low temperatures in extended amount of time.

### Appendix A

	Appendix A	
Linear Model Analysis: SN ratios versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Oil (Tsp)	Linear Model Analysis: Means versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Oil (1sp)	Unear Model Analysis: Ln StDevs versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Oil (Tsp)
Estimated Model Coefficients for SN ratios	Estimated Model Coefficients for Means	Estimated Model Coefficients for Ln StDevs
Term Coef SE Coef T P	Term Coef SE Coef T P	Term         Coef SE Coef         T         P           Constant         -1.3227         0.2802 -4.721 0.042
Constant 5.61757 0.9286 6.102 0.026 Pot Size -1 -0.03344 0.9286 -0.036 0.974	Censtant 0.45375 0.04514 9.884 0.010 PotSar -1 -0.06250 0.04514 -1.355 0.008 Cooking -1 0.09875 0.04514 2.135 0.008	Pot Size = 1
Cooking -1 -1.47894 0.9296 -1.606 0.249 Cooking -1 -1.31519 0.9296 -1.429 0.289	Cooking -1 0.12375 0.04614 2.682 0.115	Cooking -1 -0.3448 0.2802 -1.231 0.343
Amounto - 1 - 0.15790 0.9206 - 0.172 0.880 Po15ize*Cooking -1 - 1 2.07126 0.9206 2.250 0.153	Amounto -1 -0.02875 0.04644 -0.623 0.597 Pot Size*Cooking -1 -1 -0.13125 0.04614 -2.845 0.105	Amounto-1 0.3051 0.2802 1.089 0.390 PotSize*Cooking -1-1 0.1378 0.2802 0.492 0.671
Model Summary	Model Summary S. R-Sq R-Sqletil	Model Summary s. ৪-১৪ ৪-১৭(৬ঞ্জু
<u>5 R-5q R-5q(edg)</u> 2,0009 82,93% 40,28%	0.1305 91.70% 70.94%	0.7925 72:58% 4.01%
Analysis of Variance for SN ratios	Analysis of Variance for Means Source DF Seq SS Adj SS Adj MS F P	Analysis of Variance for Ln StDevs
Source         DF Seq SS Adj SS Adj SS Adj MS         F         P           PotSize         1         0.0089         0.0089         0.00 0.974           Cooking Temperature         1.17-4981         17-4981         7.248         2.58 0.249	PotSize 1 0.031250 0.031250 1.83 0.308	Source         DF Seq SS Adj SS Adj MS         F         P           Pot Size         1         1.1419         1.1419         1.82 0.310
CookingTime (Mins) 1 13.8379 13.8379 2.04 0.289	CookingTemperature 1 0.078813 0.078012 0.078012 458 0.166 CookingTime (Mins) 1 0.122513 0.122513 0.122513 7.19 0.115	Cooking Temperature 1 0.3340 0.3340 0.3340 0.53 0.542 Cooking Time (Mins) 1 0.9514 0.9514 0.9514 1.51 0.343
Amount of Dil (Tsp) 1 0.1995 0.1995 0.1995 0.03 0.880 Pot Size*Cooking Temperature 1 34.3209 34.3209 34.3209 5.06 0.150	Amount of Oil (%p) 1 0.096913 0.006613 0.096913 0.09597 PotSize*Cooking Temperature 1 0.137813 0.137813 0.137813 0.9 0.105	Amount of Oil (fsp) 1 0.7446 0.7446 1.19 0.390 Pot Size*Cooking Temperature 1 0.1520 0.1520 0.24 0.671
Residual Error 2 13/5602 13/5602 6,7801 Total 7 7.9,4256	Residual Error 2 0.034093 0.034093 0.017031 Total 7 0.410363	Residual Error 2 1.2560 1.2560 0.6280 Total 7 4.5799
Linear Model Analysis: SN ratios versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Oil (Tsp)	Linear Model Analysis: Means versus Pot Size, Cooking Temperature, Cooking Time (Mins) Amount of Cili (Tsp.)	Unear Model Analysis: Ln StDevs versus Pot Size, Cooking Temperature, Cooking Time
	Estimated Model Coefficients for Means	(Mins), Amount of Oil (Tsp)
Estimated Model Coefficients for SN ratios Term Coef SE Coef T P	Term Coef SE Coef T P	Estimated Model Coefficients for Ln StDevs
Constant 5.61757 1.222 4.596 0.136	Constant 0.45375 0.06250 7.250 0.087 PotSize -1 -0.06250 0.06250 -1.000 0.500	Term         Coef SE Coef         T         P           Constant         -1.3227         0.1669 -7.926         0.080
Cooking -1 -1.47894 1.222 -1.210 0.440	Cooking -1 0.09975 0.06250 1.580 0.359 Cooking -1 0.12375 0.06250 1.980 0.298	Pot Size -1 0.3778 0.1669 2.264 0.265 Cooking -1 -0.2043 0.1669 -1.224 0.436
Cooking -1 -1.31519 1.222 -1.016 0.477 Amounto -1 -0.15790 1.222 -0.129 0.918 PotSunt'Cooking -1 -1 2.07126 1.222 1.696 0.339	Amounto -1 -0.02875 0.06250 -0.460 0.726 PotSize*Cooking -1 -1 -0.13125 0.06250 -2.100 0.283	Cooking -1 -0.3448 0.1669 -2.066 0.287 Amounto -1 0.3651 0.1669 1.828 0.319
PotSize*Amounto-1-1 0.44871 1.222 1.999 U.S99 PotSize*Amounto-1-1 0.44871 1.222 0.367 0.776	PotSize*Amount o -1 -1 0.01875 0.06250 0.300 0.814	PotSizerCooking -1 -1 0.1378 0.1669 0.855 0.561 PotSizerAmount o -1 -1 -0.3594 0.1669 -2.153 0.277
Model Summarys R-Sq #-Sq(edg)	Model SummaryS R-Sq R-Sq(ad))	Model Summary
3.4569.9456% 0.00%	0.1768 92.20% 46.60%	5 R-Sq R-Sq(ed) 04720 55.14% 65.95%
Analysis of Variance for SN ratios	Analysis of Variance for Means	Analysis of Variance for Ln StDevs
Source         DF Seq SS Adj SS Adj MS F         P           PotSize         1 0,0089 0,0089 0,000 0,983	Source         DF Seq SS Adj SS Adj MS F P           Po15ize         1 0.031250 0.031250 0.031250 1.00 0.500	Source         DF Seq SS Adj SS Adj MS         F         P           PotSize         1 1.1419 1.1419 1.1419 5.13 0.265
Cooking Temperature 1 17.4981 17.4981 17.4981 1.46 0.440 Cooking Time (Mins) 1 13.8379 13.8379 13.8379 1.16 0.477	CookingTemperature 1 0.078013 0.078012 0.078012 2.50 0.359 CookingTime (Mins) 1 0.122513 0.122513 0.122513 3.92 0.298	Cooking Time (Mins) 1 0,9514 0,9514 4,27 0,287
Amount Ol (1kp) 1 0.1965 0.1965 0.02 0.188 Pot Size*Cooking Temperature 1 34 3209 34 3209 34 3209 2.87 0.339	Amount of Oil (Tsp) 1 0.006613 0.006613 0.21 0.726 Pot Szer Cooking Temperature 1 0.137813 0.137813 0.137813 4.41 0.283	Amount of Citi (Stop) 1 07446 07446 07446 319 PotSize*Cooking Temperature 1 0.1520 0.1520 0.680 0.561
Pot Start Amount of Oil (15p) 1 1.6107 1.6107 1.6107 0.13 0.776 Residual Error 111.9495 11.9495 11.9495	PotSize*Amount of Dil (Tsp) 1 0.002813 0.002813 0.002813 0.09 0.814 Residual Error 1 0.031250 0.031250 0.031250	Pot Ster-Amount of Cki (Tsp) 1 1,0302 1,0302 1,0302 4,64 0,277 Residual Error 1 0,2228 0,2228 0,2228
Total 7 79.4256	Total 7 0.410263	Total 7 4.5799
Linear Model Analysis: SN ratios versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Oil (Tsp)	Linear Model Analysis: Means versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Oil (Tsp)	Linear Model Analysis: In StDevs versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Oil (Tsp)
Estimated Model Coefficients for SN ratios	Estimated Model Coefficients for Means	Estimated Model Coefficients for Ln StDevs
Term Coef St Coef T P	Term Coef SE Coef T P Constant 0.45375 0.01875 24,200 0.026	Term Coef SE Coef T P
PotSize -1 -0.03344 0.4487 -0.075 0.953	PotSize -1 -0.06250 0.01875 -3.333 0.186 Cooking -1 0.09875 0.01875 5.267 0.119	Constant -1.3227 0.3594 -3.691 0.169 PotSize -1 0.3778 0.3594 1.051 0.494
Cooking -1 -1.31519 0.4487 -2.931 0.209	Cooking -1 0.12375 0.01875 6.600 0.096 Amounto -1 -0.02875 0.01875 -1.533 0.368	Cooking -1 -0.2043 0.3594 -0.569 0.671 Cooking -1 -0.3448 0.3594 -0.960 0.513
Amounto -1 -0.15790 0.4487 -0.352 0.785 PotStar*Cooking -1 -1 2.07126 0.4487 4.616 0.136	PotSize*Cooking -1 -1 -0.13125 0.01875 -7.000 0.090 Cooking *Amounto -1 -1 -0.06250 0.01875 -3.333 0.186	Amounto -1 0.3051 0.3994 0.899 0.502 Pot Start Codeno -1 -1 0.1378 0.3994 0.394 0.767
Cooking*Amounto-1-1 122217 0.4487 2.724 0.224	Model Summary	Cooking*Amounto -1 -1 8.1669 83994 8.464 8.723
Model Summary <u>S. R-Sq. R-Squell</u> 1.2404 19 7478. 815.809.	5 R-Sq R-Sq(ad) 0.0539 99.31% 95.20%	Model Summary S R-Sq R-Sq(ed)
	Analysis of Variance for Means	1,0165 77.44% 0,00%
Analysis of Variance for SN ratios  Source DF Seg SS Adj SS Adj MS F P	Source DF Seq SS Adj SS Adj MS F P	Analysis of Variance for Ln StDevs  Source DF Seq SS Adj MS F P
Source	Pot Size 1 0.031250 0.031250 0.031250 11.11 0.186 Cooking Temperature 1 0.078013 0.078012 27.74 0.119	Source         DF Seq SS AG; SS AG; MS         F         P           PotSize         1         1.1419         1.1419         1.110 1.111         0.484           Cooking Temperature         1         0.3340         0.3340         0.323 0.023         0.027
Cooking Time (Mins) 1 13.8379 13.8379 8.59 0.209	CoolingTime (Mins) 1 0.122513 0.122513 0.122513 4356 0.096 Amount of Oil (Tsp) 1 0.006913 0.006913 0.006913 2.35 0.368	CookingTime (Mins) 1 0.9514 0.9514 0.92 0.513
PotSize*Cooking Temperature 1 34.3209 34.3209 21.31 0.136	Pot Size*Cooking Temperature 1 0.137813 0.137813 0.137913 49:00 0.090 Cooking Temperature* 1 0.031250 0.031250 11.11 0.196	Amount of CH (Tip) 1 0.7446 0.746 0.746 0.72 0.552 Pot Size*Cooking Temperature 1 0.1520 0.1520 0.152 0.15 0.767 Cooking Temperature* 1 0.2229 0.2229 0.2229 0.222 0.22 0.22
Amount of Oil (Tsp)	Amount of Oil (15p) Residual Error 1 0.002813 0.002813	Cooking temperature* 1 0.2229 0.2239 0.220 0.223 0.223 0.223 0.226 0.220
Residual Error 1 1.5/107 1.5/107 1.5/107 Total 7 79-4276	Total 7 0.410263	Personal Error 1 1.00002 1.0002 1.0002 Total 7 4.5799
Linear Model Analysis: SN ratios versus Pot Size, Cooking Temperature, Cooking Time (Mins),	Linear Model Analysis: Means versus Pot Size, Cooking Temperature, Cooking Time (Mins),	Linear Model Analysis: In Stituss years By Sine Contine Temperature Contine Time
Amount of Oil (Tsp)	Linear Model Analysis: Means versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Oil (Tsp)	Linear Model Analysis: In StDevs versus Pot Size, Cooking Temperature, Cooking Time (Mins), Amount of Cil (Tsp)
Estimated Model Coefficients for SN ratios Term Coef SE Coef T P.	Estimated Model Coefficients for Means	Estimated Model Coefficients for Ln StDevs
Constant 5.61757 0.9205 6.102 0.026 Port Green 1 0.01884 0.9206 0.016 0.924	Term Coef SE Coef T P Constent 0.45375 0.04614 9834 0.010	Term         Coef SE Coef         T         P           Constant         -1.3227         0.2802 -4.721 0.042
Cooking -1 -1,47894 0,9206 -1,606 0,249 Cooking -1 -1,31519 0,9206 -1,429 0,289	Constant 0.45375 0.04614 9.834 0.010 PotSzer -1 -0.06520 0.04614 -1.355 0.308 Cooking -1 0.08975 0.04614 2.136 0.166	Pot Size -1 0.3778 0.2802 1.348 0.310 Cooking -1 -0.2143 0.2802 -0.729 0.542
Amounto -1 -0.15199 0.9206 -0.172 0.880 PotSizerCooking -1 -1.207126 0.9206 2.250 0.153	Cooking -1 0.12375 0.04614 2.682 0.115 Amounto -1 -0.02875 0.04614 -0.623 0.597	Cooking -1 -0.3448 0.2802 -1.231 0.343 Amounto -1 0.3051 0.2802 1.089 0.390
	PotStat*Cooking -1 -1 -0.13125 0.04614 -2.845 0.105	PotSize*Cooking -1 -1 0.1379 0.2802 0.492 0.671
Model Summary  8 R-Sq R-Sqledi 2.0009 82.995. 40-245.	Model Summary S R-Sq R-Sq(a-9)	Model Summary S R-Sq R-Sq(ed)
	0.1305 91.70% 70.94%	0.7925 72.39% 4.01%
Analysis of Variance for SN ratios  Source DF Seq SS Adj SS Adj MS F P	Analysis of Variance for Means  Source DF Seq SS Adj SS Adj MS F P	Analysis of Variance for Ln StDevs
PotSize 1 0.0099 0.0099 0.0099 0.00 0.974 Cooking Temperature 1 17.4981 17.4981 17.4981 258 0.249	Source   DF Seq. SS AG SS AG MS F P	Source         DF Seq SS Adj SS Adj MS         F         P           POSIZE         1         1.1419         1.1419         1.82         0.310           Cooking Temperature         1         0.3390         0.3390         0.3390         0.3390         0.3490         0.3490         0.3490
CookingTime (Mits) 1 13.8379 13.8379 13.8379 2.04 0.289 Amount of Cit (Tsp) 1 0.1995 0.1995 0.1995 0.03 0.880	Cooling Temperature 1 0.078073 0.078072 0.078072 4.058 0.166 Cooking Time (Mins) 1 0.122513 0.122513 0.122513 7.19 0.115 Amount of Dit (Tsp) 1 0.006613 0.006613 0.006613 0.39 0.5987	Cooking Temperitative 1 0.3990 0.3990 0.3990 0.3390 0.33 0.342 Cooking Time (Mins) 1 0.9514 0.8514 0.9514 1.51 0.343 Amount of Oil (Tip) 1 0.7446 0.7446 0.7446 1.9 0.090
PotSize*Cooking Temperature 1 34.3209 34.3209 34.3209 5.06 0.153 Residual Error 2 13.5602 13.5602 6.7801	PotSizerCooking Temperature 1 0.137813 0.137813 0.137813 8.09 0.105 Residual Error 2 0.034993 0.039093 0.017031	PotStathCooking Temperature 1 0.1520 0.1520 0.1520 0.24 0.671 Residual Error 2 1.2560 0.6280
Total 7 79.4256	Total 7 0.410263	Total 7 45799

Figure A1: Minitab Analysis for various tried models.

# Appendix B

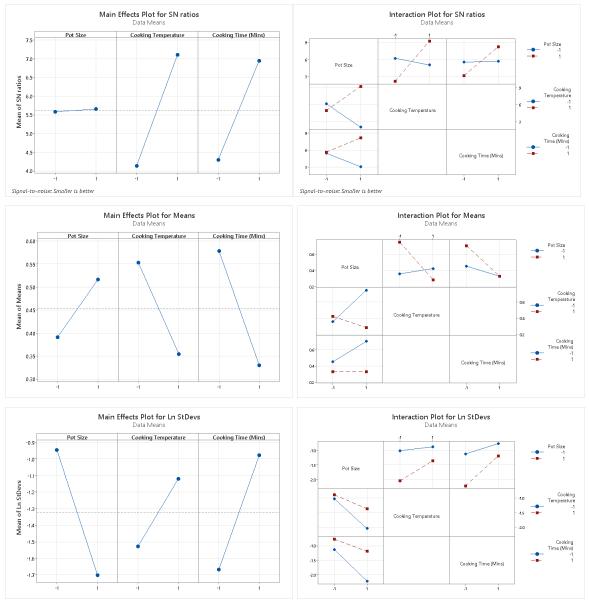


Figure B1: Main effects plots and interaction plots for the optimal model.