

Troubleshooting and FAQ

Aluzuko Mlomo

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1 Common Issues

1.1 Issue 1: Unable to Access Quizzes

Solution:

- Ensure that you are using a compatible web browser.
- Clear your browser cache and try accessing the quizzes again.
- Confirm that your internet connection is stable.

1.2 Issue 2: Problems Submitting Quiz

Solution:

- Double-check if you have attempted all the questions.
- Verify that you clicked the "Submit" button at the end of the quiz.
- If the issue persists, contact your instructor for assistance.

1.3 Issue 3: Incorrect Quiz Results

Solution:

- Review the correct answers provided after quiz submission.
- Check for feedback or explanations given for each question.
- If you believe there is an error, contact your instructor with specific details.

2 Frequently Asked Questions

2.1 Question 1: How to Retrieve Quiz Results?

Answer:

- Log in to the system and navigate to the "Results" or "Grades" section.
- Look for the specific quiz and review your results and feedback.

2.2 Question 2: What to Do if I Forget My Student Number?

Answer:

- Retrieve your student number by checking your profile or contacting your instructor.
- If you still cannot find it, use the "Forgot Student Number" option on the login page.

2.3 Question 3: Issues with Quiz Timeouts

Answer:

- Ensure that you manage your time effectively during quizzes.
- If the system has a timeout feature, be aware of the time limits for each quiz.
- Contact your instructor if you encounter persistent timeout issues.

3 Graphics Canvas Instructions

To use the graphics canvas for visualizing linked list methods, follow these instructions:

1. Click on the "Graphics Canvas" tab.
2. Use the available tools to draw and illustrate linked list methods.
3. Click the "Save" button to save your canvas.
4. For more detailed instructions on each tool, click the "Instructions" button.