

Prepare logo images from files  
Add logo to website pages  
Update complaint details for new rules  
Create way to upload evidence files  
Improve chatbot understanding of menus  
Update chatbot for full process  
Build admin tool for chatbot messages  
Add feature to check status  
Handle account unfreeze requests  
Add special tracking for new process  
Add AI chatbot with advanced features  
Connect chatbot to AI service  
Secure user data and access  
Export data to files  
Set up new data storage  
Test entire new process  
Review code and plan