

# Theo Johannes

226-868-2539  
theojjohannes@gmail.com

---

## Volunteer Design Experience

---

### Creative Day 4 Social Good

Helping Hands, Toronto, ON  
2022

- Assist local non-profit business (Helping Hands) update their brand guide, website and social media assets
- Team included: Joanne Smith (Art Director), Kate Bradfield (Art Manager), Roxanne Hammond (Graphic Design Student), Liam Grice (Graphic Design Student), Becca Grove (Graphic Design Student), Mandy Barter (Graphic Design Student)

---

## Work Experience

---

### Server

Cineplex Cinema and VIP, Kitchener, ON  
2022 – Present

- Greet guests with a friendly demeanor, multi-task and problem solve issues they may have
- Deliver accurate food and drink orders, check in with guests
- Clean theatres, dishes and ensure presentation is guest-ready

### Sales Associate

Boathouse, Waterloo, ON  
2022 – Present

- Ensure customer satisfaction by finding sizing, anticipating needs and acting accordingly

### Third Key Holder

Ardene, Waterloo, ON  
2019 – 2022

- Ensure customer satisfaction by finding sizing, anticipating needs and acting accordingly
- Oversee sales associates, give feedback, assist in training
- Open and close the store

---

## Education and Certifications

---

### Graphic Design Advanced Diploma

Conestoga College, Kitchener, ON  
2019 – Present

### Design Foundations Certificate

Conestoga College, Kitchener, ON  
2018 – 2019

## Profile

I am an enthusiastic designer, dedicated to effective problem solving and passionate about storytelling through photography and editorial layouts. I have an appreciation for the complexity of branding and strive to invoke a high level of excellence in every project I work on.

## Certifications

### Registered Association of Graphic Designers of Ontario

Student Member  
2019 – Present

### Smart Serve

Obtained 2018

## Workshops

### Design Thinkers,

Toronto, ON  
2019

Delegate: International speakers on a variety of topics in graphic design

## Skills & Softwares

Adobe Creative Suite:  
Photoshop, Illustrator,  
InDesign, Lightroom,  
XD, After Effects

Interpersonal  
Accountable  
Responsible  
Efficient  
Punctual