Geekabytes
System Service Request

REQUESTED BY Daniel Devers   DATE   9/8/2014
DEPARTMENT   Payroll
LOCATION Headquarters
CONTACT   Tel: 405-533-1715   E-mail: daniel@geekabytes.com
TYPE OF REQUEST   URGENCY

[X]   New System   [   ]   Immediate – Operations are
[   ]   System Enhancement   impaired or opportunity lost
[   ]   System Error Correction   [   ]   Problems exist, but can be
                                                                 worked around
                                                   [X]   Business losses can be tolerated
                                                                 until new systems installed

PROBLEM STATEMENT

Geekabytes is currently doing more on-sites now than ever before, and the employees need to clock in and out while at an on-site instead of driving to the store to clock in and then driving to the on-site location. The employees also need to see what computers are in the store to be worked on and what on-sites are currently available.

SERVICE REQUEST

I request a thorough analysis of our current operations with the intent to design and build a completely new system. This system should handle clocking in and out for on-site jobs. As well as showing the employees what on-sites need to be done and what jobs are available in the store.

IS LIAISON   Kyle Riedemann (E-mail: riedema@okstate.edu)
SPONSOR   Daniel Devers, Owner