

# WHAT TO EXPECT IF YOU ARE HOSPITALIZED FOR COVID

YOU ARE BEING ADMITTED BECAUSE YOU MAY HAVE COVID-19 WHICH IS VERY INFECTIOUS. WE WANT TO PROTECT YOUR HEALTH, AND HEALTH OF THE STAFF AND OTHER PATIENTS.

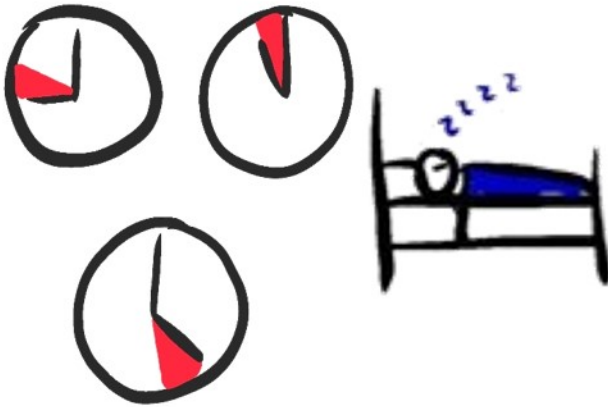
## OUR PROMISE TO YOU

- ✓ YOU WILL NEVER BE ALONE. WE MAY BE OUTSIDE THE ROOM BUT WE ARE HERE FOR YOU
- ✓ FOR YOUR SAFETY, YOU CANNOT HAVE VISITORS, BUT YOU CAN TALK TO FAMILY AND FRIENDS
- ✓ WE WILL ALWAYS ANSWER YOUR QUESTIONS
- ✓ WE WILL NEVER STOP CARING FOR YOU



## THIS IS THE ISOLATION FLOOR

- ✓ PLEASE DO NOT LEAVE YOUR ROOM EVEN TO SMOKE
- ✓ NO VISITORS ARE ALLOWED
- ✓ WE WILL HELP YOU FILL OUT A CONTACT FORM SO WE KNOW WHO TO CALL IF YOU GET SICKER VERY QUICKLY



## WE WILL COME INTO YOUR ROOM LESS OFTEN

- WE HAVE A PLAN TO MAKE SURE
- ✓ YOU GET UPDATES FROM YOUR MEDICAL TEAM
  - ✓ YOU CAN COMMUNICATE YOUR QUESTIONS AND CONCERNS TO US

## NURSES WILL CLUSTER YOUR CARE AND MEDICATIONS AROUND MEAL TIMES

- ✓ BREAKFAST IS 8-9AM
- ✓ LUNCH IS 11-NOON
- ✓ DINNER IS 4:30-5:30
- ✓ THIS WILL ALSO HELP YOU GET MORE REST, BECAUSE YOU WON'T BE DISTURBED.



## IF THE BLUE PHONE RINGS, IT IS YOUR HEALTH CARE TEAM. IF YOU NEED SOMETHING, PRESS THE CALL LIGHT

- ✓ ANSWER THE BLUE PHONE SO YOUR HEALTH CARE TEAM CAN TALK TO YOU
- ✓ IF YOU PREFER A LANGUAGE OTHER THAN ENGLISH, WE CAN HAVE AN INTERPRETER ON THE PHONE CALL
- ✓ TELL THE PERSON WHO ANSWERS THE CALL LIGHT WHAT YOU NEED

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