

# **TmSDK Manual**

#### **TmSDK**

#### Revision

Version	Date	Contents
0.1	Aug.28.2024	Draft
1.0	Sep.10.2024	Added C#
1.1	Jan.24.2025	Support ubuntu 20.04 and aarch64 architecture.
1.2	Apr.8.2025	Support Android.
		Provide the library as an installation package.
1.3	May.29.2025	Change TmSDK download and installation instructions.
1.4	June.30.2025	Change directory structure.

# Index

1.	Introdu	uction	5
	1.1.	Download TmSDK	5
	1.2.	SDK directory structure	6
	1.3.	How to refer to API document	6
2.	Develo	pment Environment	6
	2.1.	Windows C++	7
	2.1.1.	Install TmSDK	7
	2.1.2.	Use without requiring Qt5 installation	9
	2.1.3.	Install Qt5	10
	2.1.4.	Build TmWinQt	16
	2.1.5.	Run TmWinQt	17
	2.2.	Windows C#	19
	2.2.1	Install TmSDK	19
	2.2.2	Build TmWinDotNet	19
	2.3.	Windows Python	21
	2.3.1.	Install Python	21
	2.3.2.	Install TmSDK	21
	2.3.3.	Install Packages	21
	2.3.4.	Run TmPython	21
	2.4.	Linux C++	22
	2.4.1.	Install packages	22
	2.4.2.	Install TmSDK	23
	2.4.3.	Build TmLinux	23
	2.4.4.	Run TmLinux	23
	2.5.	Linux Python	24

	2.5.1.	Install python3	24
	2.5.2.	Install TmSDK	24
	2.5.3.	Run TmPython	25
	2.6.	Android	26
	2.6.1.	Install Android Studio	26
	2.6.2.	Open Android Project	29
	2.6.3.	Setup android device	29
	2.6.4.	Build and run Project	30
3.	Install (	Camera	32
	3.1.	Ethernet	32
	3.2.	USB	33
4.	TmSDK	GUI	34
	4.1.	Screen Layout	34
	4.2.	Remote Camera	35
	4.3.	Local Camera	36
	4.4.	Video Playback & Temperature Information	36
	4.5.	Product Information	37
	4.6.	Sensor Information	37
	4.7.	Software Update	38
	4.8.	Network Configuration	38
	4.9.	Region of Interests	39
	4.10.	Sensor Control	40
5.	Trouble	shooting	41
	5.1.	Scan Camera is not working on Remote Camera	41
6.	Suppor	t	42
7.	Glossar	V	43

#### 1. Introduction

TmSDK is a development kit required for controlling TMCxxx series cameras. This document provides instructions on setting up the development environment for TmSDK across various platforms and programming languages.

#### 1.1. Download TmSDK

Download from: https://github.com/ThermoEye/TmSDK

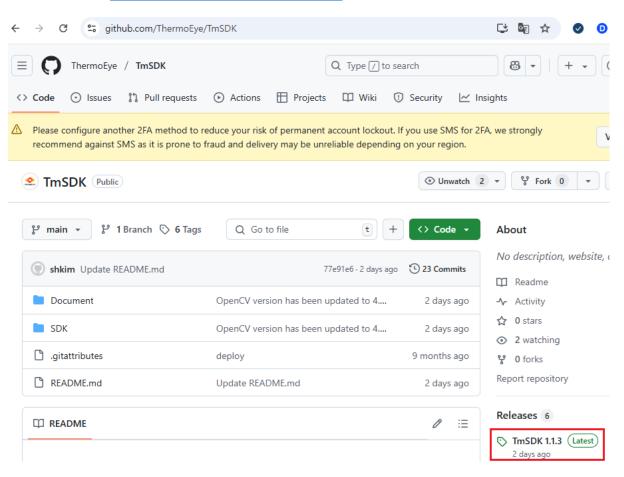


Figure 1 Thermoeye github

#### 1.2. SDK directory structure

```
; API Documentation and User Manual
-Document
 ∟<sub>API</sub>
    -Android
                            ; Android API
    -Срр
                            ; C++ API
    -CSharp
                            ; C# API
    └-Python
                            ; Python API
-examples
                            ; TmSDK sample code
    -Android
                           ; Java application for android
      └-libs
                           ; JNI and android libraries
     -Linux
                            ; Qt5-based C++ application for Linux
    -Python
                            ; Python application
    ∟Windows
       ─TmWinDotnet
                            ; C# application for Windows
                            ; Qt5-based C++ application for Window
       —TmWinQt
       └─TmWinQtSimple
                       ; C++ application without installing Qt5
```

Figure 2 TmSDK directory structure

#### 1.3. How to refer to API document

Open any .html file in the Document/API directory with your web browser.

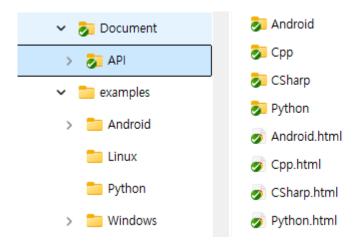


Figure 3 API document

## 2. Development Environment

This document provides setup instructions for C++, C#, and Python development environments on

Windows and Linux.

#### 2.1. Windows C++

Provide a C++ development environment using Qt5 on Windows.

#### Requirement:

Windows 10 or 11

Visual Studio 2022

Qt5.14.2

#### 2.1.1. Install TmSDK

You can download the **TmSDK-1.1.4-lib-windows.msi** file from the URL below and run it to install TmSDK. **Once the installation is complete, please restart Windows.** 

https://github.com/ThermoEye/TmSDK/releases/tag/1.1.4

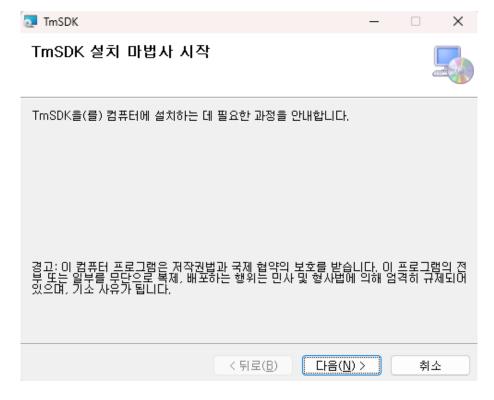
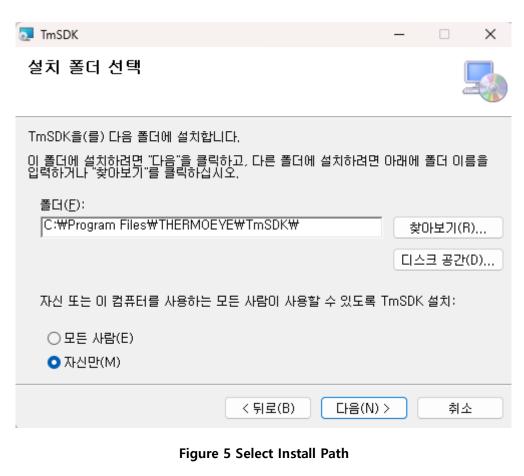
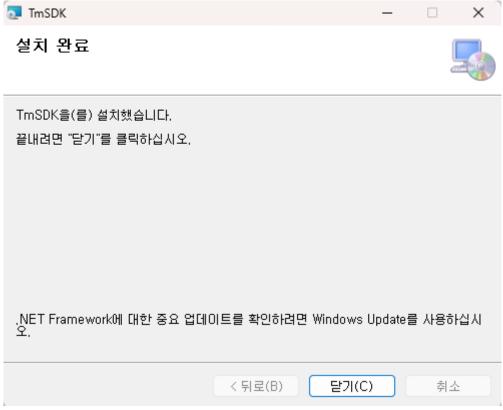


Figure 4 Install TmSDK





**Figure 6 Complete Installation** 

#### 2.1.2. Use without requiring Qt5 installation

Open the **TmWinQtSimple.sIn** file located in **examples\Windows\TmWinQtSimple** using Visual Studio. This project uses Qt5 libraries, which are included in the project folder, so there is no need for a separate installation of Qt5.

```
🙀 File Edit View Git Project Build Debug Test Analyze Tools Extensions Window Help 🛭 🕫 Search - 🄀 TimWin...imple
                                     🔻 🕨 Local Windows Debugger 🕶 🗅 📭 🔚 🖫 🖫
                                                                                                                                               ▼ ‡ × TmWinQt.cpp → ×
         Solution Explorer
         Search Solution Explorer (Ctrl+;)
        a ☐ Solution 'TmWinQtSimple' (1 of 1 project)

a a ☐ TmWinQtSimple
                                 --□ Reference
                                 External Dependencies
                               ↑ TmWinQt.ui
                                    △ M Camera.h

△ M CameraControl.h
                                                                                                                                                                                                                  #include "TmWinOt.h"
                                     TmWinQt::TmWinQt(QWidget *parent)
| : QMainWindow(parent)
| , ui(new Ui::MainWindow())
                                      Resource Files
                                               TmWinQt.pro
                                Source Files
                                                                                                                                                                                                                           pCamera = new Camera(ui, this);
pCameraCtrl = new CameraControl(ui, pCamera, this);
pSensorCtrl = new SensorControl(ui, pCamera, this);
                                       A ++ CameraControl.cpp
                                                                                                                                                                                                                           // Connect the slot to be connected to the ui event
connect(ui->pushButton_LocalCameraScan, SIGNAL(clicked()), pCamera, SLOT(pushButton_Loconnect(ui->pushButton_RemoteCameraScan, SIGNAL(clicked()), pCamera, SLOT(pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushButton_FormeraUi->pushBut
                                        ≜ ++ FirmwareWorker.cpp
                                        ≜ ++ moc Camera.cpp
                                        ≜ ++ moc_FirmwareWorker.cpp
                                         ++ moc_TmWinQt.cpp
                                        ≜ ++ SensorControl.cpp
                                     ≜ ++ TmWinQt.cpp
```

Figure 7 TmWinQtSimple Project

When building in release mode, the TmWinQtSimple.exe file is generated in the examples \Windows\TmWinQtSimple\Release directory.

When you run TmWinQtSimple.exe and the Windows security prompt appears, click "Allow".

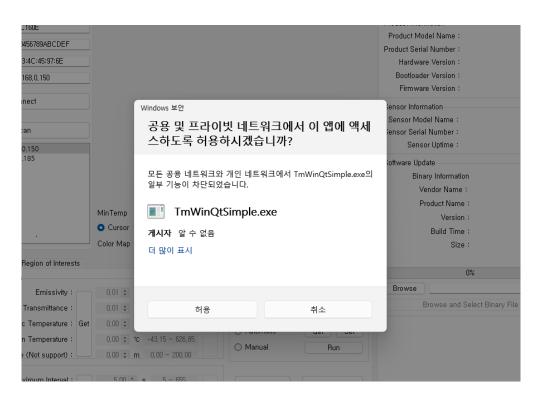


Figure 8 Windows security prompt

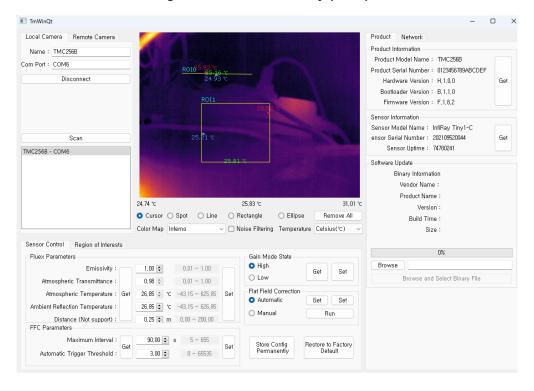


Figure 9 Run TmWinQtSimple

#### 2.1.3. Install Qt5

Download Qt5.14.2

Download: https://download.qt.io/archive/qt/5.14/5.14.2

Name	Last modified	Size	Metadata
↑ Parent Directory		-	
■ submodules/	31-Mar-2020 09:27	-	
■ single/	31-Mar-2020 10:10	-	
t-opensource-windows-x86-5.14.2.exe	31-Mar-2020 10:18	2.3G	Details
t-opensource-mac-x64-5.14.2.dmg	31-Mar-2020 10:16	2.6G	Details
t-opensource-linux-x64-5.14.2.run	31-Mar-2020 10:14	1.2G	Details
■ md5sums.txt	31-Mar-2020 10:32	207	Details

Figure 10. Qt5 download page

#### Install Qt5

Run the downloaded installation file, check MSVC 2017 64-bit, Qt Creator 4.11.1 and click Next.

Qt 5.14.2 Setup

#### Select Components

Please select the components you want to install,

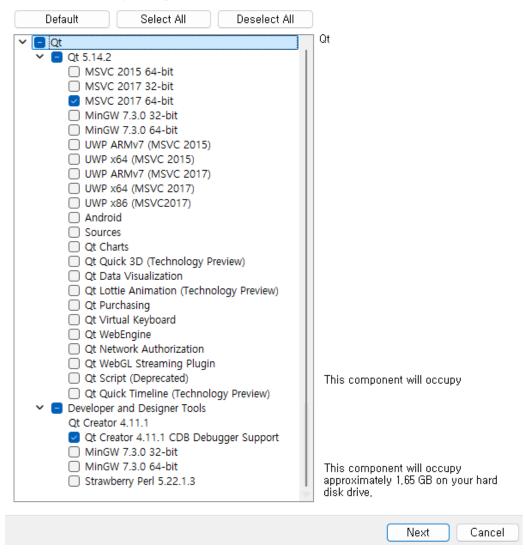


Figure 11. Install Qt5.14.2

Register environment variables

변수	값	
QMAKESPEC	C:\Qt\Qt5.14.2\5.14.2\msvc2017_64\mkspecs\win32-msvc	
QT_LIBS	C:\Qt\Qt\Qt5.14.2\f\5.14.2\msvc2017_64\f\lib	
QTDIR	C:\Qt\Qt5.14.2\5.14.2\msvc2017_64	
TEMP	C:\Windows\TEMP	

Figure 12. System variables for qt5

Add C:₩Qt₩Qt5.14.2₩5.14.2₩msvc2017\_64₩bin to **PATH** variable.

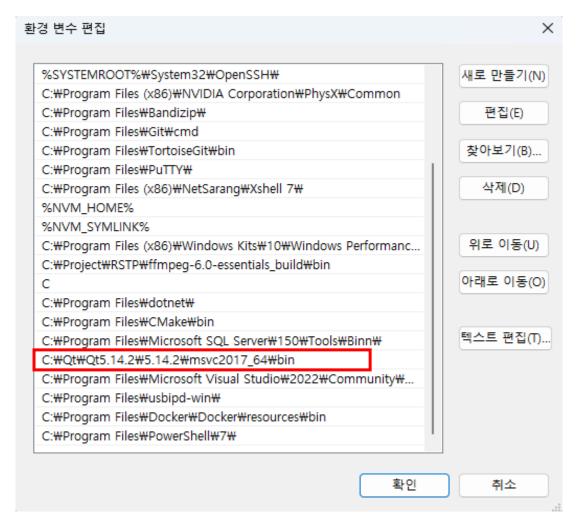


Figure 13. PATH variable

Add Qt Visual Studio Tools to Visual Studio

Open the examples\Windows\TmWinQt\TmWinQt.sln file in Visual Studio. From the Menu Bar, go to Extensions > Manage Extensions. After clicking, search for and install Qt Visual Studio Tools. Restart Visual Studio to install Qt Visual Studio Tools.

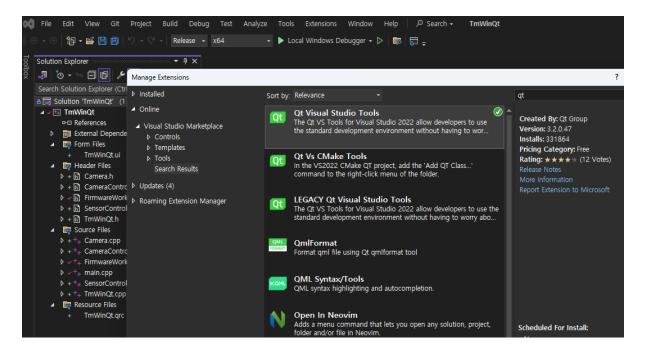


Figure 14. Qt Visual Studio Tools

Add Qt Version

Add Qt version to Visual Studio and check the Qt version set in your TmSDK project.

Go to Menu Bar > Extensions > Qt VS Tools > Qt Versions.

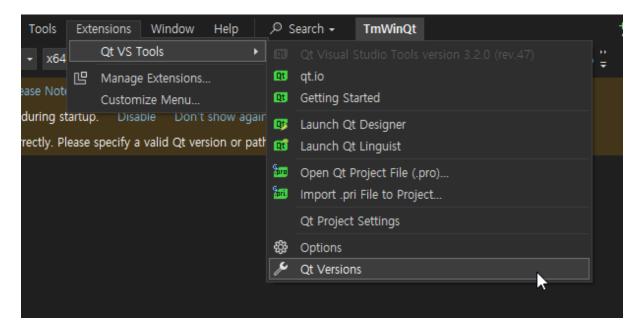


Figure 15. Qt Versions

Click Add New Qt Version and set the qmake path for Qt5.

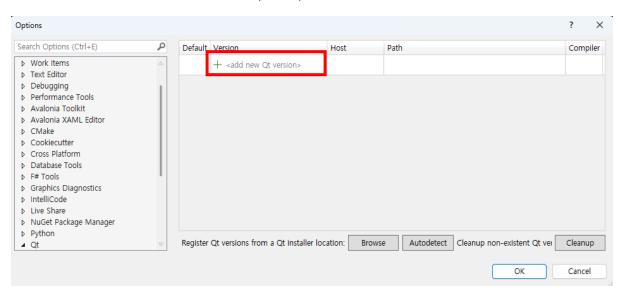


Figure 16. Add New Qt version

You can find **qmake.ex**e in the directory: C:₩Qt₩Qt5.14.2₩5.14.2₩msvc2017\_64₩bin.

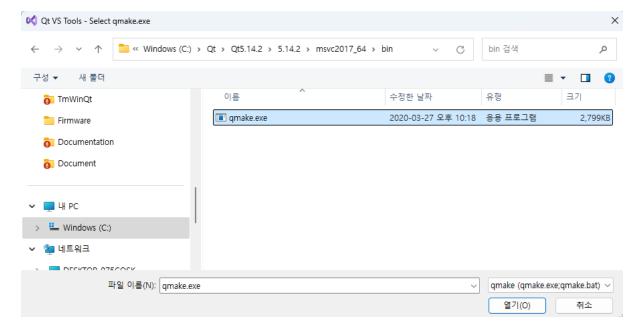


Figure 17. Select qmake

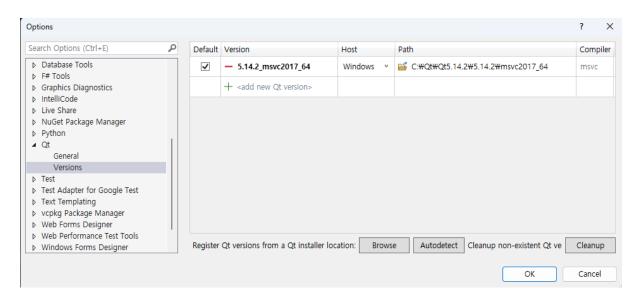


Figure 18 Added new qt version

Check the Qt version for the TmQtWin project. Right-click on the TmWinQt project and select "Properties." In the "Configuration Properties," choose "Qt Project Settings," where you can check the Qt compiler version under "Qt Installation."

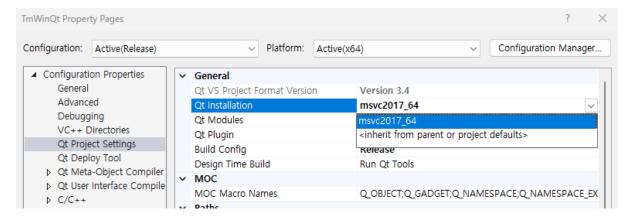


Figure 19 Check qt version of TmWinQt project

#### 2.1.4. Build TmWinQt

Build TmWinQt to obtain **TmWinQt.exe** in build₩x64₩Release.

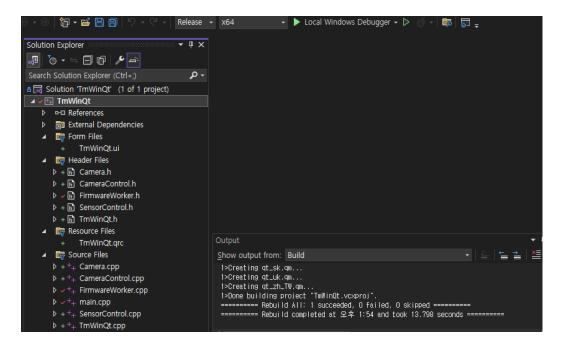


Figure 20. Build TmWinQt

#### 2.1.5. Run TmWinOt

When the Windows security prompt appears, click "Allow"

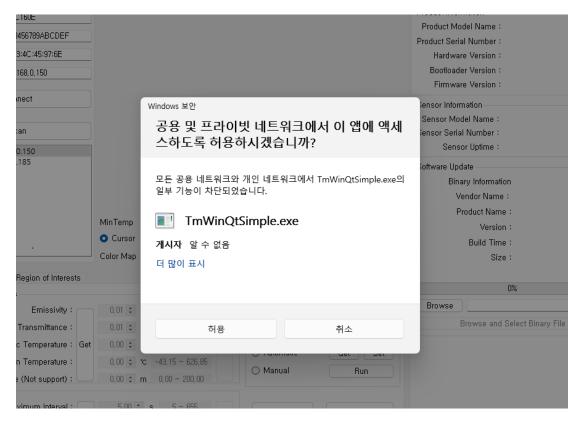


Figure 21 Windows security prompt

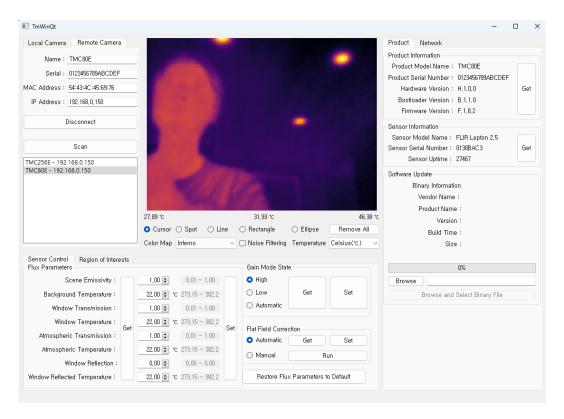


Figure 22. Run TmWinQt

#### 2.2. Windows C#

#### Requirement:

Windows 10 or 11

Visual Studio 2022

#### 2.2.1 Install TmSDK

Refer to 2.1.1 Install TmSDK

#### 2.2.2 Build TmWinDotNet

Open the TmWinDotNet.sln file located in examples\Windows\TmWinDotNet using Visual Studio.

Build TmWinDotNet to obtain **TmWinDotNet.exe** in build₩x64₩Release.

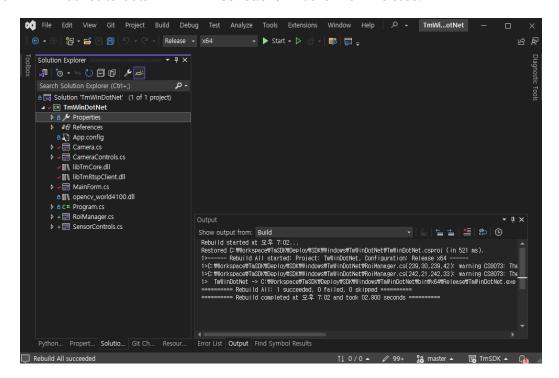


Figure 23. Build TmWinDotNet

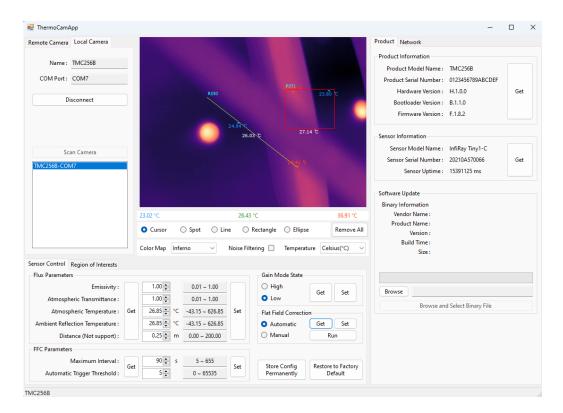


Figure 24. Run TmWinDotNet

## 2.3. Windows Python

Requirement:

Windows 10 or 11

Python 3.9 or higher.

Visual Studio 2022 (Optional)

#### 2.3.1. Install Python

Download Python

https://www.python.org/downloads/windows/

#### 2.3.2. Install TmSDK

Refer to 2.1.1 Install TmSDK

#### 2.3.3. Install Packages

```
> pip install pyqt5
> cd <path_to_sdk>
> pip install TmSDK-1.1.4-py3-none-win_amd64.whl
```

#### 2.3.4. Run TmPython

> python TmPython.py

#### 2.4. Linux C++

Requirement:

Ubuntu 20.04 or later

Gcc-11

Ot5.14.2

It is recommended to run on a physical Linux machine rather than a virtual machine.

#### 2.4.1. Install packages

You can install the necessary packages by running the **install\_pkg\_TmLinux.sh** file located in the <path\_to\_sdk>/examples/Linux/ directory.

Install packages

```
$ cd <path_to_sdk>/examples/Linux
$ chmod 777 install_pkg_TmLinux.sh
$ ./install_pkg_TmLinux.sh
```

Contents of the install\_pkg\_TmLinux.sh file

```
#!/bin/sh
# install gcc-11, g++-11
sudo add-apt-repository ppa:ubuntu-toolchain-r/test
sudo apt-get install -y gcc-11 g++-11
sudo update-alternatives --install /usr/bin/gcc gcc /usr/bin/gcc-11 110 --slave
/usr/bin/g++ g++ /usr/bin/g++-11

# install Qt5
sudo apt install -y qtbase5-dev mesa-common-dev qtcreator libudev-dev
```

- Grant permission to access tty device file
  - Proceed after connecting the USB camera to your PC.

```
$ ls -l /dev/ttyACM0
crw-rw---- 1 root dialout 4, 73 Aug 5 14:21 /dev/ttyACM0
$ sudo usermod -a -G dialout $USER
```

#### 2.4.2. Install TmSDK

Download the installer that matches your Linux version from the URL below and install TmSDK:

https://github.com/ThermoEye/TmSDK/releases/tag/1.1.4

To install TmSDK on Ubuntu, navigate to the directory containing the downloaded .deb and run:

```
$ cd <path_to_sdk>
$ sudo dpkg -i TmSDK-1.1.4-lib-ubuntu_22.04-amd64.deb

(Reading database ... 222386 files and directories currently installed.)

Preparing to unpack TmSDK-1.1.3-lib-ubuntu_22.04-amd64.deb ...

Unpacking tmsdk (1.1.3) over (1.1.1) ...

Setting up tmsdk (1.1.3) ...

Processing triggers for libc-bin (2.35-0ubuntu3.6) ...
```

#### 2.4.3. Build TmLinux

```
$ cd <path_to_sdk>/examples/Linux/
$ qmake TmLinux.pro
$ make
```

#### 2.4.4. Run TmLinux

```
$ ./TmLinux
```

#### 2.5. Linux Python

Requirement:

```
Ubuntu 20.04 or later
Qt5.14.2
Python 3.9 or higher
```

It is recommended to run on a physical Linux machine rather than a virtual machine.

#### 2.5.1. Install python3

If Python is not installed, install it using the following command. If you already have Python 3.9 or later installed, you only need to install the Python virtual environment package(venv).

Install packages

```
sudo apt install python3
sudo apt install python3-pip
sudo apt install python3.12-venv
```

#### 2.5.2. Install TmSDK

Download the installer that matches your Linux version from the URL below and install TmSDK:

https://github.com/ThermoEye/TmSDK/releases/tag/1.1.4

Install TmSDK using dpkg on Ubuntu. Navigate to the downloaded SDK directory and run following command:

```
$ cd <path_to_sdk>
$ sudo dpkg -I TmSDK-1.1.4-lib-ubuntu_22.04-amd64.deb

(Reading database ... 222386 files and directories currently installed.)
Preparing to unpack TmSDK-1.1.3-lib-ubuntu_22.04-amd64.deb ...

Unpacking tmsdk (1.1.3) over (1.1.1) ...
Setting up tmsdk (1.1.3) ...
Processing triggers for libc-bin (2.35-0ubuntu3.6) ...
```

```
$ python3 -m venv tmsdk
$ source tmsdk/bin/activate
(tmsdk)$ pip install TmSDK-1.1.4-py3-none-manylinux2014_x86_64.whl
(tmsdk)$ pip install PyQt5
```

#### If the PyQt5 installation hangs, please follow the steps below.

```
(tmsdk)$ deactivate
$ rm tmsdk -rf
$ python3 -m venv --system-site-packages tmsdk
$ sudo apt update
$ sudo apt install python3-pyqt5
$ source tmsdk/bin/activate
(tmsdk)$ pip install TmSDK-1.1.4-py3-none-manylinux2014_x86_64.whl
```

#### 2.5.3. Run TmPython

```
(tmsdk)$ python3 ./TmPython.py
```

#### 2.6. Android

Requirement:

Android-24 or later

Android Studio.

#### 2.6.1. Install Android Studio

Download: https://developer.android.com/studio

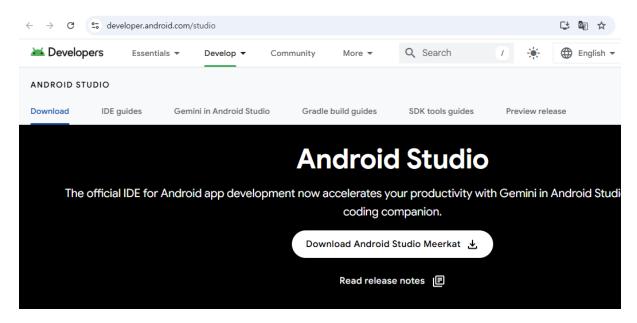


Figure 25 Download Android Studio

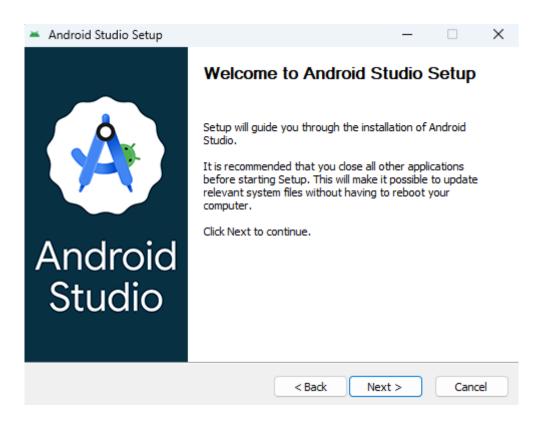
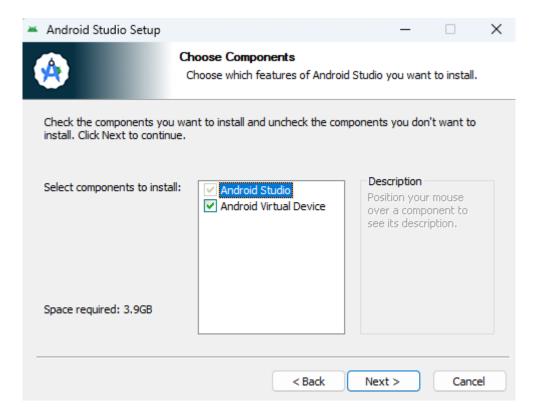
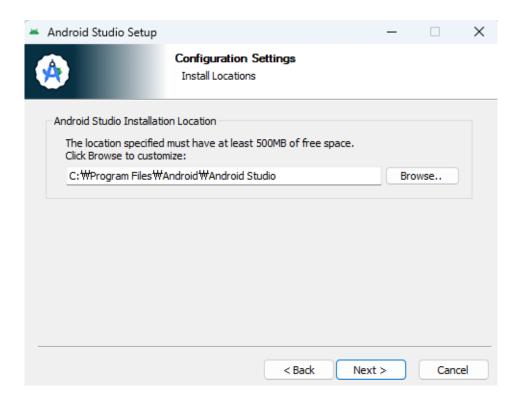


Figure 26 Install Android Studio



**Figure 27 Choose Components** 



**Figure 28 Install Locations** 

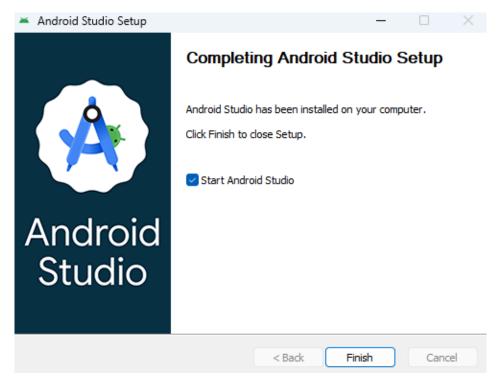


Figure 29 Complete Android Studio Setup

#### 2.6.2. Open Android Project

Launch Android Studio and open the Android project located in examples\Android.

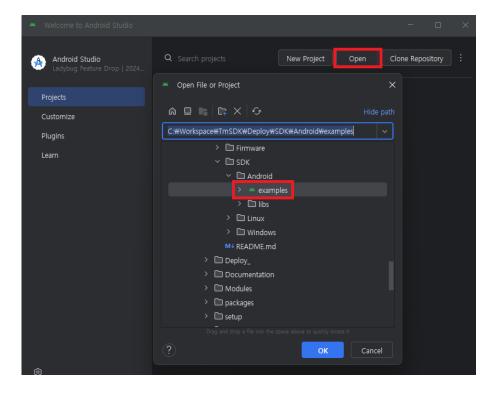


Figure 30 Open android project

#### 2.6.3. Setup android device

To enable Developer Mode on your Android device, go to **Settings** About **tablet or About phone** Software information, then tap **Build number** several times. Once Developer Mode is activated, go to **Settings** Developer options and enable **USB debugging**.

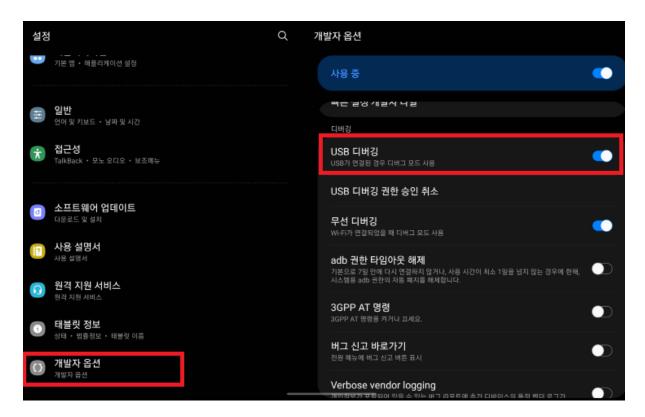


Figure 31 Setup android device

#### 2.6.4. Build and run Project

Build the Android project by selecting 'Make Project' from the menu bar. After connecting your Android device to the PC, run the app by clicking 'Run App' to launch it on the device.

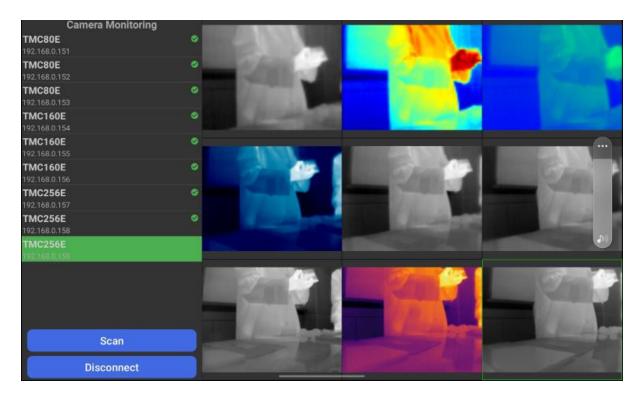


Figure 32 Run Android

## 3. Install Camera

Connect the camera device to a Windows PC via Ethernet or USB cable and check the connection status with the TmSDK.

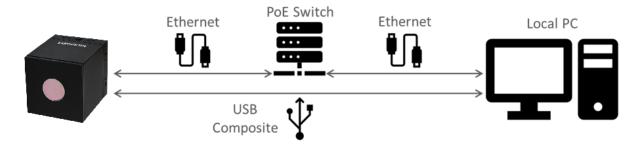


Figure 15. System Configuration Diagram

#### 3.1. Ethernet

Connect the camera device and a network switch that supports PoE with an RJ-45 Ethernet cable. And the LED will turn on when it boots up normally.

When you run the TmSDK on a PC connected to the network, you can find connectable camera devices on the network and view the device list and product information on the **Remote Camera** tab, as shown below.

The default network settings for your device are:

- IP Assignment: Static

- IP Address: 192.168.0.150

- Subnet Mask: 255.255.255.0

- Gateway: 192.168.0.1

- Main DNS Server: 164.124.101.2

- Sub DNS Server: 168.126.63.1

- Protocol and Port:

UDP (15000), RTSP/TCP (554), RTP/UDP (50000-51000)

#### **Figure 33. Ethernet Connection**

Network settings can be changed on the **Network** tab after connecting with the camera device.

#### 3.2. USB

Connect the camera device and a PC with an USB cable.

When you run the TmSDK on your PC, you can find connectable camera devices and view the device list and product information in the **Local Camera** tab, as shown below.

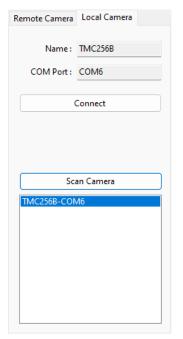


Figure 34. USB Connection

You can also view the connection information in the Windows Device Manager.

USB connection is possible using the product name and COM port number of the camera device.

The COM port number might change each time you connect the camera device with a USB cable.

If you change the display to "View  $\Rightarrow$  Devices by container" from the menu in Device Manager, you can see the USB camera product name and COM port number included with the camera device at a once.



#### TmSDK GUI

User can view the video playback and temperature values from camera device, and it provides the UI needed to inquire and set information.

#### 4.1. Screen Layout

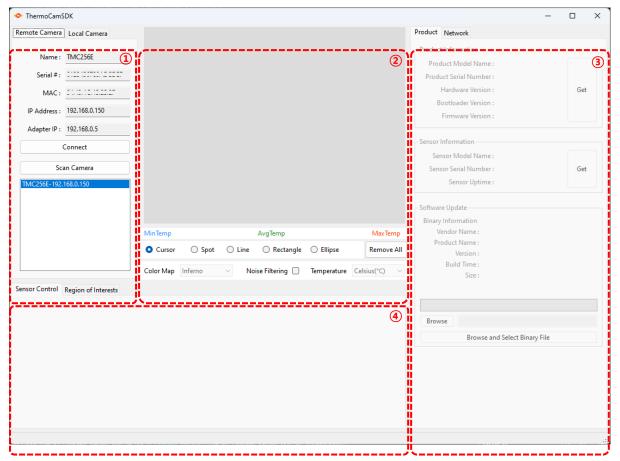
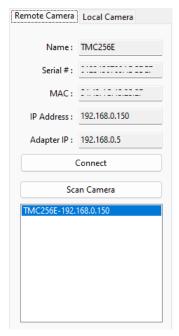


Figure 35. Screen Layout

- Scan Camera Devices & Connection Panel
   Get connectable device information via Remote Camera (Ethernet Network) / Local Camera (USB), Connection
- 2 Video Playback & Temperature Information Panel Play live streaming video, Display the highest / average / lowest raw data values & temperatures within an image frame, Add / Remove ROIs, Color Map, Enhance image quality, Change temperature units
- ③ Inquiry Product Information & Setting Panel
  View camera product and thermal sensor information, Software update, Inquire / Set ethernet network information

4 Thermal Sensor Control & ROI Lists Management Panel Control thermal sensor specific features, Add / Remove ROIs

#### 4.2. Remote Camera



The **Scan Camera** button allows you to search for connectable camera devices via ethernet network by manually and displays them in the list below. When you select a device from the search list, the details of that device are displayed above the Connect button, as shown below.

- Name: Product name
- Serial Number: Product unique number
- MAC Address: Unique identifier assigned to a network interface
- IP Address: IP address assigned to the device
- Adapter IP: Local network adapter IP address to which the device is connected

Figure 36. Remote Camera

The **Connect** button allows you to initiate a connection with the selected device and play the video after a few moments. The Local Camera connection is disabled at that time.

The **Disconnect** button allows you to stop the video and disconnect from the device.

#### 4.3. Local Camera

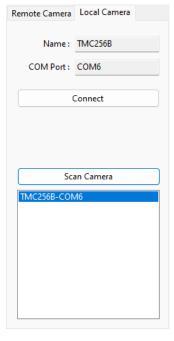


Figure 37. Local Camera

The **Scan Camera** button allows you to search for connectable camera devices via USB by manually and displays them in the list below. When you select a device from the search list, the details of that device are displayed above the Connect button, as shown below.

- Name: Product name
- COM Port: Port name of serial communication interface

The **Connect** button allows you to initiate a connection with the selected device and play the video after a few moments. The Remote Camera connection is disabled at that time.

The **Disconnect** button allows you to stop the video and disconnect from the device.

#### 4.4. Video Playback & Temperature Information



Figure 38. Video Playback & Temperature Information

Once the connection with the device is established, the camera transmits the image frame

information captured in real time in raw data format. The TmSDK on the PC converts the received raw data into video images by the Thermoeye protocol and displays them. The color sense of the video is controlled by the **Color Map** menu at the bottom left, where you can select one of the following: Grayscale / Autumn / Bone / Jet / Winter / Rainbow / Ocean / Summer / Spring / Cool / Hsv / Pink / Hot / Parula / Magma / Inferno / Plasma / Viridis / Cividis / Twilight / TwilightShifted / Turbo / DeepGreen.

Below the video image displays the highest / average / lowest temperatures within the image frame. The temperature unit can be selected from Raw / Celsius (°C) / Fahrenheit (°F) / Kelvin (K) through the **Temperature** menu on the bottom right.

The **Noise Filtering** check box allows you to improve the image quality of the playback video.

You can also set an ROI within the video to show the highest/average/lowest temperatures. You can set multiple regions by selecting different ROI types: Spot / Line / Rectangle / Ellipse. You can remove all ROIs with the **Remove All** button. Detailed ROI list management can be done in the Region of Interests tab of the bottom Thermal Sensor Control and ROI List Management panel.

#### 4.5. Product Information

The **Get** button allows you to check the product information of the connecting device.



- Figure 39. Product Information
- Product Model Name: Product model name
- Product Serial Number: Product unique number
- Hardware / Bootloader / Firmware Version: Hardware and software version information

#### 4.6. Sensor Information

The **Get** button allows you to check the thermal sensor information of the connecting device.



- **Figure 40. Sensor Information**
- Sensor Model Name: Sensor model name
- Sensor Serial Number: Sensor unique number
- Sensor Uptime: Sensor operating time

#### 4.7. Software Update

The **Browse** button allows you to select a firmware binary file for device to update.

It will then display the version information contained in the firmware binary, and if the file is updateable for the connecting device, the **Start** button will be enabled and pressing it will start the download to the device.

After a while, the device will automatically restart when the download is complete, and the LED will turn on again when normal operation is complete after update.

Then restart the TmSDK to verify that the device can connect, and check new version information on Product Information.

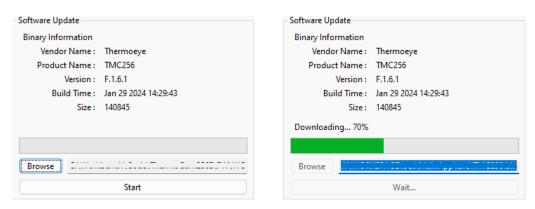


Figure 41. Software Update

#### 4.8. Network Configuration

The **Get** button allows you to check the network information set up on device.

The **Set** button allows you to store the configuration you want to change. Then, you need to restart the device by pressing the **Reboot to Apply Changes** button to operate with the new configuration.

The **Set to Factory Default** button allows you to restore the network information to factory default configuration. Then, you need to restart the device by pressing the **Reboot to Apply Changes** button to operate with the new configuration.

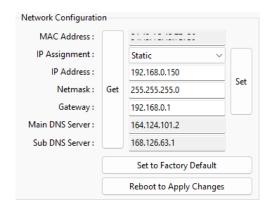


Figure 42. Network Configuration

- MAC Address: Unique identifier assigned to a network interface

- IP Assignment: IP assignment method (Static / DHCP)

- Netmask: Subnet mask address

- Gateway: Gateway address

- Main DNS Server: Main DNS server address

- Sub DNS Server: Sub DNS server address

Each address can only support IPv4 format.

When changing configuration, you should contact your network administrator or Internet service provider for additional considerations, such as unique IP bands, the presence of a DHCP server, firewalls, and port forwarding, depending on your network system configuration and protocols.

#### 4.9. Region of Interests

You can view the list of set ROIs in the Video Playback and Temperature Information panel and add / remove them.

ROI List enumerates the list of set ROIs and the **Remove** button allows you to delete the selected ROI.

You can select a desired ROI from Spot / Line / Rectangle / Ellipse and enter arbitrary coordinates, and press the **Add** button. Then added ROI will be displayed on the video image and added it to the ROI List.

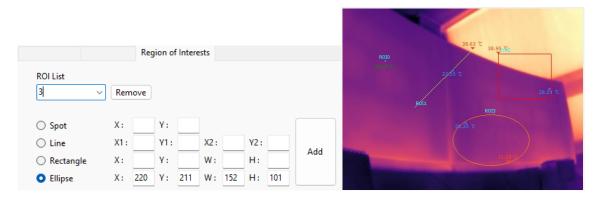


Figure 43. Region of Interests

## 4.10. Sensor Control

Thermal sensor control feature is available separately by product specification.

Please contact the Thermoeye for more information.

## 5. Troubleshooting

Please refer to this if you encounter any problems during product installation or SDK development.

## 5.1. Scan Camera is not working on Remote Camera

If you execute Scan Camera to find a Remote Camera connected to PoE on a PC equipped with Wi-Fi wireless adapter, but you cannot find any device, please set all of **Microsoft Wi-Fi Direct Virtual Adapter** devices to **Disable device** on the network adapter in the PC's Device Manager as follows.

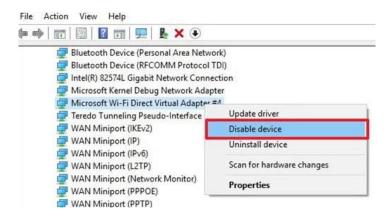


Figure 44. Network adapter

## 6. Support

Thermoeye Inc. operates service channels to keep your camera running at all times. If you discover a problem with your camera, please get in touch with us for technical support.

- ✓ Website: www.thermoeye.co.kr
- ✓ E-mail: help@thermoeye.co.kr
- ✓ Tel: +82-70-4489-6196
- ✓ Head Office: 307, Research Building 3, 70, Yuseong-daero 1689 beon-gil, Yuseong-gu, Daejeon, Republic of Korea
- ✓ Seoul R&D: 4~5F, 169 Sadang-ro, Dongjak-gu, Seoul, Republic of Korea

Please visit the Thermoeye Github to download detailed product manuals and SDK for application development.

√ https://github.com/ThermoEye/TmSDK

## 7. Glossary

Term	Definition
CDC ACM	USB Communication Device Class – Abstract Control Model
COM port	USB serial COMmunication port
DHCP	Dynamic Host Configuration Protocol
DNS	Domain Name System
FOV	Field Of View
IP	Internet Protocol
LED	Light-Emitting Diode
MAC	Media Access Control
NEDT	Noise Equivalent Differential Temperature
NETD	Noise Equivalent Temperature Difference
PoE	Power over Ethernet
ROI	Region Of Interest
RTSP	Real-Time Streaming Protocol
RTP	Real-time Transport Protocol
TCP	Transmission Control Protocol
UDP	User Datagram Protocol
USB	Universal Serial Bus
USB-HS	USB High Speed
UVC	USB Video device Class
VOx	Vanadium Oxide