

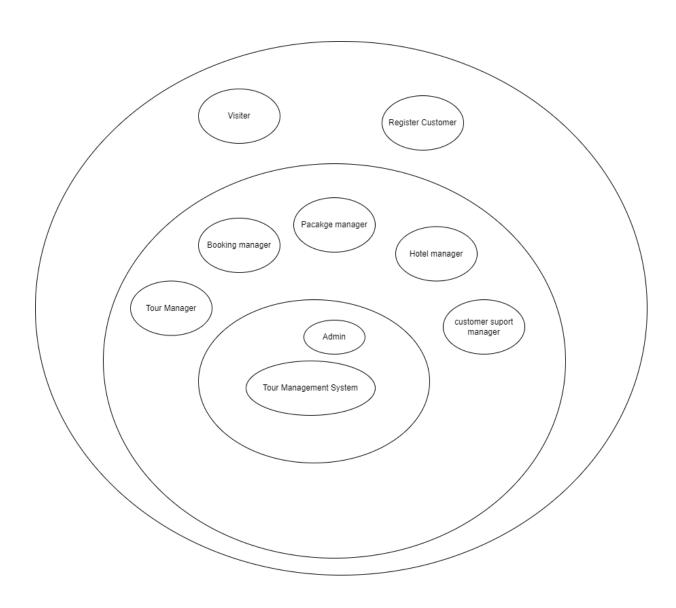
Title of the Project:	TourGenie Travel booking and Management application for Car with Private Driver Sri Lanka company	
Campus & Batch:	Malabe Y2.S.WD.IT.08.02	Group No: T43

Details of the Group Members:

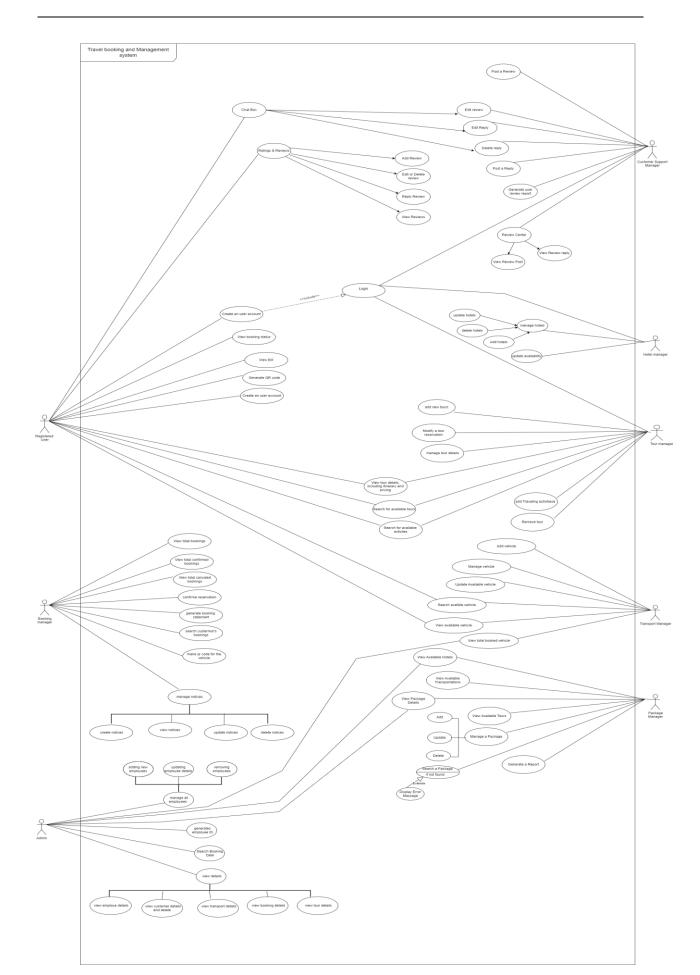
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Onion Diagram









Herath H.M.M.D IT21173240

User Stories

- As an admin I want to add employee to the system so they can manage all booking
- As an admin I can generate employee ID card so I can identify the employees
- As an admin I can search booking date then I can view the booking details
- As an admin I can view customers and delete that profile so I can mange the customer

Functional Requirements

- Login Admin
- Manage employee
- Search booking details
- View booking details, employ details, transport details, tour details and customer details.
- Generate employee id card.

Non-functional Requirements

- Accuracy
- Readability
- Efficiency
- Maintainability
- Security
- Performance

Technical Requirements

- Back end Node js, Express js
- Front end React js
- Database Mongo DB



Number 01 Add employee details Name Summary Add new employee details Priority 01 Preconditions Admin login to the system Successfully add details of employees Postconditions Primary Actor(s) Admin The employee manager has clicked on "Employees" button Trigger Main Scenario Step Action The Admin logs in to the system 1 The system shows the admin dash bord 2 3 The admin selects add new employee 4 The admin enters details of employee The Admin successfully added an employee 5



Number 01 Edit employee details Name Summary Edit new employee details Priority 01 Preconditions Admin login to the system Successfully edit details of employees Postconditions Primary Actor(s) Admin Trigger The admin has clicked on "Employees" button Main Scenario Step Action 1 The admin log in to the system The system shows the admin dash bord 2 3 The admin selects edit button 4 The admin enters update details of employee The admin successfully update employee 5 details



Number	0.1			
Number	01	01		
Name	Remove emplo	Remove employee details		
Summary	Remove emplo	pyers		
Priority	01			
Preconditions	Admin login to	the system		
Postconditions	Successfully re	Successfully remove the employees		
Primary Actor(s)	Admin	Admin		
Trigger	The admin has	The admin has clicked on "Employees" button		
Main Scenario	Step	Step Action		
	1	The admin logs in to the system		
	2	The system shows the admin dash bord		
	3	The admin selects remove button		
	4	The admin removes the employee		
	5	The admin successfully removes employee details		



Number 01 Generate employ identity card Name Summary Edit new employee details Priority 01 Preconditions Admin login to the system Successfully edit details of employees Postconditions Primary Actor(s) Admin Trigger The admin has clicked on "Employees" button Main Scenario Step Action 1 The admin log in to the system The system shows the admin dash bord 2 3 The admin look employ profile The admin generate employ id card 4 The admin successful download id card 5



Dissanayake D.M.W.B.T. IT21164194

User Stories

- As a Transport Manager I want to add vehicles to the system so I can show vehicles for tourist
- As a Transport Manager I can view the total booked vehicles so I can generate a report
- As a Transport Manager I want to View available vehicles so I can add them to the system easily
- As a Transport Manager I can Update Available vehicles so I can change vehicle details in the system

Functional Requirements

- View available vehicle
- View total booked vehicle
- Manage vehical

Non-functional Requirements

- Accuracy
- Readability
- Efficiency
- Maintainability
- Security
- Performance

Technical Requirements

- Back end Node js, Express js
- Front end React js
- Database Mongo DB



Number	5	
Name	Booking of Vehicles	
Summary	Choosing a mode of transport his travel activities	t for a tourist to carry out
Priority	3	
Preconditions	Tourist has logged in to the s	system
Postconditions	Successfully completes their	transport
Primary Actor(s)	Traveler	
Trigger	The Traveler has Clicked on	"Booking Vehicle" button
Main Scenario	Step	Action
	1	Traveler logs in to the system
	2	System displays available vehicles
	3	Travelers select the vehicle they want to travel
	4	The system retrieves the vehicle information booked by the traveler
	5	The System sends a vehicle to the location of the traveler
Extensions	Step	Branching Action
	1a	Traveler enters invalid credential
	1b	System displays an error message & ask to renter



Number	5	
Name	View available vehicle	
Summary	The system shows the availa Transport Manager	ble vehicles to the
Priority	2	
Preconditions	Transport Manager has logge	ed in to the system
Postconditions	Show vehicle	
Primary Actor(s)	Transport Manager	
Trigger	The Transport Manager has Clicked on "View available vehicle" button	
Main Scenario	Step	Action
	1	Transport Manager logs in to the system
	2	System display view available vehicles option
	3	The system displays available vehicles
Extensions	Step	Branching Action
	1a	Transport Manager enters invalid credential
	1b	System displays an error message & ask to renter



Number	5	
Name	View total booked vehicle	
Summary	The system shows the total booked vehicles to the Transport Manager	
Priority	2	
Preconditions	Transport Manager has logge	ed in to the system
Postconditions	Show booked vehicle	
Primary Actor(s)	Transport Manager	
Trigger	The Transport Manager has Clicked on "View booked vehicle" button	
Main Scenario	Step	Action
	1	Transport Manager logs in to the system
	2	System displays total booked vehicles option
	3	The system displays total booked vehicles
Extensions	Step	Branching Action
	1a	Transport Manager enters invalid credential
	1b	System displays an error message & ask to renter



	_		
Number	5		
Name	Add vehicle	Add vehicle	
Summary	Entry of vehicles into t	he system for tours to tourists	
Priority	1		
Preconditions	Transport Manager has	s logged in to the system	
Postconditions	Successfully add the ve	ehicles	
Primary Actor(s)	Transport Manager		
Trigger	The Transport Manage button	The Transport Manager has Clicked on "Add Vehicle"	
Main Scenario	Step	Action	
	1	Transport Manager logs in to the system	
	2	System display add vehicles option	
	3	Transport Manager selects the add vehicle option and then add the vehicle	
	4	The system retrieves the vehicle information entered by the Transport Manager	
Extensions	Step	Action	
	1a	Transport Manager enters invalid credential	
	1b	System displays an error message & ask to renter	



Number	5		
Name		Search vehicle	
Summary		Searching the type of vehicle, the Tourist wants to	
Priority	3		
Preconditions	Tourist has logged in to the	system	
Postconditions	Choosing the vehicle		
Primary Actor(s)	Tourist		
Trigger	The Tourist has Clicked on	"Search Vehicle" button	
Main Scenario	Step	Action	
	1	Tourist logs in to the system	
	2	System display Search vehicles option	
	3	Tourist selects the Search vehicle option and then Search the vehicle type	
	4	The system retrieves the vehicle information entered by the tourist	
	5	The system shows the entered vehicle type	
Extensions	Step	Branching Action	
	1a	Tourist enters invalid credential	
	1b	System displays an error message & ask to renter	



Tharaka P.D.G IT21181092

Functional Requirements

- Login
- View total bookings.
- View total confirmed bookings.
- View total cancelled bookings.
- confirmed reservation.
- make QR code for the vehicle.
- search customer's bookings
- generate booking statement.
- manage notices..

Non-functional Requirements

- Accuracy
- Efficiency
- Performance
- Security
- Maintainability

Technical Requirements

- Front end React JS
- Back end Node JS, Express
- Database Mongo DB



Number			
Name	Search Customer Bookings		
Summary	Allows booking managers to search for a customer's bookings in the system		
Priority	1		
Preconditions		anager must be logged in to the system, customer must have made	
Postconditions		booking in the system anager can view a list of the customer's bookings in the system	
Primary Actor	Booking Manager		
Trigger	Booking manager clicks on "Search Customer Bookings" button		
	step	action	
	1	Booking manager navigates to the "Customers" section of the system	
	2	Booking manager enters the customer's name or ID into the search bar	
Main Scenario	3	System displays a list of customers matching the search criteria	
	4	Booking manager selects the desired customer from the list	
	5	System displays a list of the customer's bookings, including details	
	Step	action	
	5a	if the customer has not made any bookings in the system, system displays a message stating that there are no bookings to display.	
Extensions	5b	If there are no customers matching the search criteria, system displays a message stating that there are no customers to display	



Number Name Generate Booking Statement for Driver Allows booking managers to generate a statement of a customer's booking Summary details for a specific date range to be given to a driver who will transport the customer **Priority** 2 **Preconditions** Booking manager must be logged in to the system, customer must have made at least one booking in the system, a driver must be assigned to the booking **Postconditions** Booking manager can view a statement of the customer's booking details Primary Actor Booking Manager Booking manager clicks on "Generate Booking Statement" button Trigger step action Main Scenario Booking manager navigates to the "booking" section of the system System displays a list of customers appointments Booking manager click statement button System generates a statement that includes the customer's name, address, and contact details etc.. Booking manager can save the statement or print a copy Step action Extensions If statement is already saved system display "Already saved" 6a massage



Number			
Name	Manage Notices		
Summary	Allows booking managers to manage notices by creating, viewing, updating, and deleting notices for its customers		
Priority	2		
Preconditions		king manager must be logged in to the system, and there must be a stomers with their contact information	
Postconditions		king manager can view the status of notices (sent, delivered, read, make changes to the notice as needed	
Primary Actor	Booking	Manager	
Trigger	Booking manager clicks on "Manage Notices" button		
	step	action	
	1	Booking manager logs in to the system	
	2	System displays the booking manager's dashboard	
Main Scenario	3	Booking manager clicks on "Manage Notices" button	
	4	system displays a list of existing notices and an option to create a new notice.	
	5	Booking manager chooses to create a new notice	
	6	System displays a form where the booking manager can input the notice details (title, message, etc.)	
	7	Booking manager submits the form to create the notice	
	8	System saves the notice and sends it to the customer Ui	
	9	Booking manager can view the list of notices and select a notice to update or delete	
	10	Booking manager selects a notice to update or delete	
	11	System displays the details of the selected notice and provides options to update or delete the notice	
	12	Booking manager can save the statement or print a copy	



13 System displays a form pre-filled with the existing notice details that can be edited by the booking manager 14 Booking manager submits the updated form to save the changes 15 System saves the updated notice and sends it to the selected recipients 16 Booking manager chooses to delete the notice 17 System displays a confirmation message to confirm the booking manager's decision 18 Booking manager confirms the deletion of the notice 19 Booking manager can save the statement or print a copy action Step If there are no existing notices, the system displays a message 4a indicating that there are no notices to manage If the booking manager leaves any required fields blank, the 7a Extensions system displays an error message prompting the booking manager to fill in the missing information 9a If there are no notices to view, the system displays a message indicating that there are no notices to display If the booking manager selects to delete a notice, the system 11a displays a confirmation message to confirm the booking manager's decision 13a If the booking manager leaves any required fields blank when updating a notice, the system displays an error message prompting the booking manager to fill in the missing information.



Number				
Name	View Tota	View Total Confirmed Bookings		
C	A 11 1			
Summary		Allows booking managers to view the total number of confirmed bookings made in the system		
Priority	3	c system		
Preconditions	Booking m	nanager must be logged in to the system		
D 4 1'4'	D 1:			
Postconditions		Booking manager can view the total number of confirmed bookings made in		
Primary Actor	_	the system Booking Manager		
	2 o o i i i g	Booking Managor		
Trigger	Customer l	Customer has registered to system		
	G.	Chara Antion		
	Step	Action		
Main Scenario	1	Booking manager navigates to the "Bookings" section of the		
Main Scottarto		system		
	2	Booking manager selects "View Total Confirmed Bookings"		
	3	System displays the total number of confirmed bookings made		
		in the system		
	Step	Action		
Extensions				
		If there are no confirmed bookings in the system, system		
	2.a	displays a message stating that there are no confirmed bookings to display.		



Number				
Name	View Total	View Total Cancelled Bookings		
Summary		Allows booking managers to view the total number of cancelled bookings made in the system		
Priority	3			
Preconditions	Booking m	anager must be logged in to the system		
Postconditions	Booking ma the system	Booking manager can view the total number of cancelled bookings made in the system		
Primary Actor	•	Booking Manager		
Trigger	Booking m	Booking manager clicks on "View Total Cancelled Bookings" button		
	Step	Step Action		
	1	Booking manager navigates to the "Bookings" section of the system		
	2	Booking manager selects "View Total Cancelled Bookings"		
Main Scenario	3	System displays the total number of cancelled bookings made in the system		
Entanciona	Step	Action		
Extensions	3.a	3a. If there are no cancelled bookings in the system, system displays a message stating that there are no cancelled bookings to display.		



Number				
Transco				
Name	Confirm Re	Confirm Reservation		
Summary	Allows boo	oking managers to confirm a reservation made by a customer		
Priority	3			
Preconditions		anager must be logged in to the system, a reservation must exist em and be in an unconfirmed state		
Postconditions		is confirmed in the system and customer is notified of		
Primary Actor		Booking Manager		
Trigger	Booking m	Booking manager clicks on " Confirm Reservation " button		
	Step	Action		
	1	Booking manager receives a reservation request from a customer		
Muin Commin	2	Booking manager navigates to the "Reservations" section of the system		
Main Scenario	3	Booking manager selects the unconfirmed reservation from the list of reservations		
	4	System displays the details of the reservation		
	5	Booking manager reviews the reservation details and confirms the reservation		
	6	System updates the reservation status to "Confirmed"		
	7	Booking manager selects the unconfirmed reservation from the list of reservations System updates the reservation status to "Confirmed"		
Extensions	Step	Action		
	5.b	If the reservation details are incorrect or need to be modified, booking manager contacts the customer to discuss changes and updates the reservation details in the system.		



Dhanawardhana H.M.I.K IT21183690

User story

- 1.As a hotel manager I want to add/update/ delete hotel details, so that I can manage hotels.
- 2.As a customer I want to search hotels from the system, So that I can select a hotel for my tour.
- 3.As a hotel manager I want to update availability to system, so that I can update available hotels to the system.

Functional Requirements

- Login (hotel manager)
- Add hotels with details.
- Update hotel details
- Delete hotel details.
- Search hotels
- View hotel details
- Update availability of hotels

Non-Functional Requirements

- Accuracy
- Reliability
- Maintainability
- Efficiency
- Usability

Technical Requirements

- Front end react js
- Back end node js, express js
- Database Mongo DB



Number	TGS01			
Name	Manage 1	hotels		
Summary	Add/upd	ate/delete hotel details		
Priority	4			
preconditions	Login to	the system using login credential		
Postconditions	Custome	r can search hotels and view hotel details		
Primary Actor	Hotel ma	nager		
Trigger	Hotel ma	nager has login to the system		
	step	Action		
	01	Login to the system using login credentials		
Main scenario	02	Go to hotel management UI		
	03	By clicking Add button hotel manager can add hotels to the system with details		
	O4 System shows successful massage when clicking on save button			
	05	details		
	06			
	step	Branching Action		
Extensions	1a	System notifies if username is incorrect, ask for valid		
	username			
	1b	b System notifies if password is incorrect, ask for valid password		
Open issues				



Number	TGS02		
Name	Search hotel		
Summary	Registere	d customer can search hotels	
Priority	3		
preconditions	Login to	the system using login credential	
Postconditions	Customer	r can search hotels	
Primary Actor	customer		
Trigger	customer must register to the system		
	Step	Action	
	01	Login to the system using login credentials	
Main scenario	02	Go to home page	
	03	Click on hotel	
	04	Check booking details from hotel service provider	
	O5 Show booking status to the traveler		
	Step	Branching Action	
Extensions	1a	System notifies if username is incorrect, ask for valid username	
	1b	System notifies if password is incorrect, ask for valid password	
Open issues		· · · · · · · · · · · · · · · · · · ·	



Number	TGS03			
Name	Update Availability			
Summary	Update av	vailable hotels to the system		
Priority	3			
preconditions	Login to	the system using login credential		
Postconditions	Customer	can see available hotels		
Primary Actor	Hotel ma	Hotel manager		
Trigger				
	step	Action		
	01	Login to the system using login credentials		
Main scenario	02	Go to hotel manage UI		
	03	Click on availability button		
	04	04 Check booking details from hotel service provider		
	O5 Show available hotels to the system			
	step Branching Action			
Extensions	1a	System notifies if username is incorrect, ask for valid username		
	1b	System notifies if password is incorrect, ask for valid password		
Open issues				



Sandeepani A.W.S IT21173004

User stories

- As a customer I want to register to the system so I can go for a booking
- As a customer I can create a user profile so I can edit and delete my details
- As a customer I can generate my QR code then I can connect with my drivers very easily
- As a customer I can view booking status so I can book hotels very easily

Functional requirements

- Register customer
- Login Customer
- Create user account.
- View Bill
- Generate QR code.
- View booking status

Non-functional requirements

- Accuracy
- Readability
- Efficiency
- Maintainability
- Security
- Performance

Technical requirements

- Back end Node js, Express js
- Front end React is
- Database Mongo DB



Number	TGS001		
Name	Login		
Summary	Customer	can login to the system	
Priority	5		
Preconditions	Customer	has visited to Login page	
Primary Actors	Customer		
Main Scenario	Step	Action	
	01	User clicks the "Login" button	
	02	System displays the login form.	
	03	User input the email and password.	
	 User clicks the login button. System checks whether the user is an already registered 		
Extensions	Step	Action	
	03.a	System loads the registration form.	
	03.b	Users fill the registration form and submit it.	
	03.c	System loads the current page.	
	05.a	System checks the username and recognizes that the user is an admin.	



Number	TGS002	
1 vantoer		
Name	Sign up	
Summary	Customer ca	an sign up and to create a user account
Priority	5	
Preconditions	Visit the we	eb page
Postconditions	User can cre	eate new account and log in.
Primary Actor	Customer	
Trigger	Customer has registered to system	
	Step	Action
Main Scenario	1	Users go to home page
	2	display registration button and go to the register page.
	3	User inputs user details
	4	User creates username and password
	5	password type it twice
	6	System checks user input and checks data validation
	7	System creates the new account.
	8	User log into the system.
Extensions	Step	Action
LARRIORS	4.a	user input invalid password display message, enter another password
	5.a	System notifies if both passwords did not match,
		display an error massage.



	6.a	User input invalid data display error message
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Number	TGS003		
Name	View bill		
Summary	After the bo	poking customer can view their bill	
Priority	5		
Preconditions	Customers	must finish all the bookings	
Postconditions	They can do	their payments	
Primary Actor	Customer		
Trigger	Customer has registered to system		
W . G .	Step	Action	
Main Scenario	1	Users go to home page	
	2	Login to the system	
	3	Then they can search hotels, packages, and transport	
	4	After selecting their packages, they can do their bookings	
	5	After all the bookings done, it shows a button "Generate Bill"	
	6	When the customer clicks "generate bill" button it generates the bill and send it to the customer	
Extensions	Step	Action	
Extensions	2.a	user input invalid password display message, enter another password	



Number	TGS004	TGS004		
Name	View book	View booking status		
Summary		When the customer is going to book hotels, it shows whether the hotels are available or not		
Priority	5			
Preconditions	Customers	must log in to the system		
Postconditions	Then they	Then they can view booking status		
Primary Actor	Customer	Customer		
Trigger	Customer l	Customer has registered to system		
Main Scenario	Step	Action		
	1	Users go to home page		
	2	Login to the system		
	3	Then they can search hotels, packages, and transport		
	4	It shows if the hotels were already booked or not		
Extensions	Step	Action		
	2.a	user input invalid password display message, enter another password		



Number	TGS005	TGS005		
Name	View QR o	View QR code		
Summary	After the b details	ooking customer can view their QR code which is included their		
Priority	4			
Preconditions	Customers	must finish all the bookings		
Postconditions	by showing	QR code they can confirm their identification		
Primary Actor	Customer	Customer		
Trigger	Customer 1	Customer has registered to system		
	Step	Action		
	1	Users go to home page		
	2	Login to the system		
Main Scenario	3	Then they can search hotels, packages, and transport		
	4	After selecting their packages, they can do their bookings		
	5	After all the bookings done, it shows a button "Generate Bill"		
	6	When the customer clicks "generate bill" button it generates the bill and send it to the customer		
	7	After the bill generated, they can generate a QR code which is included their details by clicking "generate QR" button		
Extensions	Step	Action		
Extensions	2.a	user input invalid password display message, enter another password		



Chathuranga K.H.D IT21168772

User Stories

- As a tour manager, I want to create and manage tours, so that I can offer different tour options to customers.
- I want to add and edit tour details, so that I can provide accurate and up-to-date information to customers.
- I manage tour schedules, so that I can ensure that tours are properly organized and run smoothly.
- allocate resources such as vehicles, hotels, and equipment to tours, so that I can ensure that the necessary resources are available for each tour.
- manage bookings and reservations, so that I can keep track of the number of tourists on each tour.
- generate reports and analyze data, so that I can track performance, identify areas for improvement, and make informed decisions.

Functional Requirements

- The system should allow tour managers to create and manage tours, including setting tour dates, times, locations, and prices.
- The system should allow tour managers to add and edit tour details, such as tour descriptions, itineraries, and photos.
- The system should allow tour managers to manage tour schedules, including scheduling tours, rescheduling tours, and cancelling tours if necessary.
- The system should allow tour managers to allocate resources to tours, such as vehicles, hotels, and equipment.
- The system should allow tour managers to manage bookings and reservations, including accepting or rejecting bookings, issuing refunds, and managing waitlists.
- The system should allow tour managers to generate reports and analyze data, such as tour performance metrics, customer satisfaction ratings, and revenue analysis.

Non-functional Requirements

• The system should be easy to use and intuitive, with a user-friendly interface that is easy to navigate.



- The system should be secure, with proper user authentication and access controls to protect sensitive data.
- The system should be scalable, able to handle a large volume of users and transactions without slowing down or crashing.
- The system should be reliable, with minimal downtime or system errors.
- The system should be responsive, with fast loading times and minimal latency.

Technical requirements

- Back end Node js, Express js
- Front end React js
- Database Mongo DB



Number	01		
Name	Add New Tour		
Actor	Add n	ew employee details or update existing details	
Goal	To add	d a new tour to the system	
Overview	Emplo	yee manager login to the system	
Preconditions	The Tour Manager has access to the system and is logged in The Tour Manager has the necessary information about the new tour, including tour name, itinerary, dates, pricing, and other relevant details.		
Postconditions	The new tour is added to the system with all relevant information		
Trigger			
Basic Path/alternative path	Step	Action	
	1	The Tour Manager selects the "Add New Tour" option in the system	
	2	The system displays a form to capture the details of the new tour	
	3	The Tour Operator fills in the required details of the new tour, such as tour name, itinerary, dates, pricing, and other relevant details	
	4	The Tour Operator submits the new tour details to the system	
	5	5The system confirms to the Tour Manager that the new tour has been added successfully	
alternative path		If the Tour Manager is unable to complete the form, they can save a draft and come back later to complete it If there are any errors in the input data, the system displays an error message and prompts the Tour Manager to correct them before submitting again.	



Number	02		
Marina	Modify a Tour Deservation		
Name	Modify a Tour Reservation		
Actor	Touris	et e e e e e e e e e e e e e e e e e e	
Goal	To mo	odify an existing tour reservation in the system	
Overview	The Tourist/Administrator modifies the details of an existing tour reservation in the system		
Pre-conditions	The T	our Manager has access to the system and is logged in	
		our Manager has an existing tour reservation in the system ey want to modify	
Post-conditions	The tour reservation is modified in the system with the updated details		
Trigger			
Basic Path	Step	Action	
	1	The Tour Manager selects the "Modify Reservation" option in the system	
	2	The system displays the reservation details and allows the Tourist/Administrator to modify the required fields such as tour dates, number of guests, or hotel preferences.	
	3	The Tour Manager makes the necessary changes to the reservation details	
	4	The Tour Manager submits the modified reservation details to the system	
	5	The system validates the input data and updates the reservation record with the new details	
	6	The system confirms to the Tour Manager that the reservation has been modified successfully	
alternative path		If the Tourist/Administrator is unable to complete the form, they can save a draft and come back later to complete it	
unes nunve pun		If there are any errors in the input data, the system displays an error message and prompts the Tourist/Administrator to correct them before submitting again.	



Number	03		
Name	Manage Tour Details		
Actor	Touris	Tourist	
Goal	To ma	nage the details of a tour in the system	
Overview		our Operator/Administrator updates the details of a tour in	
Overview	the sys		
Pre-conditions	logged		
		is an existing tour in the system that needs to be updated	
Post-conditions	The to inform	our details are updated in the system with the new nation	
Trigger			
Basic Path/alternative path	Step Action		
	1	The Tour Operator/Administrator selects the "Manage Tours" option in the system	
	2	The system displays a list of existing tours	
	3	The system displays the details of the selected tour and allows the Tour Manaegr to modify the required fields such as tour name, itinerary, dates, pricing, and other relevant details.	
	4 The Tour Manager makes the necessary changes to the tour details		
	5 The Tour Manager submits the modified tour details to the system		
	6	The system validates the input data and updates the tour record with the new details	
	7 The system confirms to the Tour Operator/Administrator that the tour details have been updated successfully		
alternative path		If the Tour Operator/Administrator is unable to complete the form, they can save a draft and come back later to complete it	



If there are any errors in the input data, the system displays an error message and prompts the Tour
Operator/Administrator to correct them before submitting
again.



37 7	1 02		
Number	03		
Name	View Tour Details, Including Itinerary and Pricing		
Actor	Tourist		
Goal	To vie	w the details of a tour, including itinerary and pricing	
Overview		ourist searches for and views the details of a specific tour, ling itinerary and pricing information	
Pre-conditions	The T	ourist has access to the system and is logged in	
	The Todetails	ourist has a specific tour in mind that they want to view the	
Post-conditions		ourist can view the tour details, including itinerary and g information	
Trigger			
Basic Path/alternative path	Step	Action	
	1	The Tourist selects the "Search Tours" option in the system	
	2	The system displays a search form that allows the Tourist to search for tours based on various criteria such as tour location, dates, or price range	
	3	The Tourist enters the search criteria and submits the form	
	4	The system displays a list of tours that match the search criteria	
	5	The Tourist selects the tour they are interested in viewing	
	6	The system displays the tour details, including itinerary and pricing information	
	7 The Tourist reviews the details of the tour		
alternative path		. If the Tourist does not find any tours that match their search criteria, the system displays a message indicating no tours were found	
The second secon	If the Tourist encounters any technical issues, such system error or slow loading times, the Tourist may refresh the page or contact customer support for as:		



Number	4		
N 7	C 1	South for Assilable Tours	
Name	Search for Available Tours		
Actor	Tourist	i	
Goal	To sear	rch for available tours based on specific criteria	
Overview		ourist searches for available tours based on location, dates, ner criteria to find a tour that meets their needs	
Pre-conditions	The T	Ourist has access to the system and is logged in	
	The To	purist has a specific location or date range in mind for their	
Post-conditions		ourist is able to view a list of available tours that match their criteria	
Trigger			
Basic Path/alternative path	Step	Action	
	1	The Tourist selects the "Search Tours" option in the system	
	2	The system displays a search form that allows the Tourist to search for tours based on various criteria such as tour location, dates, or price range	
	3	The Tourist enters the search criteria and submits the form	
	The system displays a list of tours that match the search criteria The Tourist reviews the list of available tours and select a tour that meets their needs		
	The Tourist can view the tour details, including itinerary and pricing information, and book the tour if they choose to do so.		
		If the Tourist does not find any tours that match their search criteria, the system displays a message indicating no tours were found	
alternative path		If the Tourist encounters any technical issues, such as a system error or slow loading times, the Tourist may try to refresh the page or contact customer support for assistance.	



Number	5		
7 7	D		
Name	Remov	Remove Tour	
Actor	Tourist		
Goal	To rem	ove a tour from the system	
Overview		our Operator identifies a tour that needs to be removed from tem and completes the necessary steps to remove it	
Pre-conditions	The T	our Operator has access to the system and is logged in	
	The To	our Operator has identified a tour that needs to be removed	
Post-conditions	The tou	or is removed from the system and is no longer available for gs	
Trigger			
Basic Path/alternative path	Step Action		
	1	The Tour Operator selects the "Manage Tours" option in the system	
	The system displays a list of tours that are available for bookings The Tour Operator selects the tour that needs to be removed The system displays the tour details and offers the option to remove the tour The Tour Operator confirms that they want to remove the tour The system removes the tour from the system and updates the tour availability status		
alternative path		If the Tour Operator encounters any technical issues, such as a system error or slow loading times, the Tour Operator may try to refresh the page or contact technical support for assistance	



Number	6	
Name	Add Traveling Activities	
Actor	Tourist	
Goal	The go	al of this use case is to allow the tourist to add various
	travelir	ng activities to their itinerary.
Overview		ld Traveling Activities use case allows the tourist to add
		s traveling activities to their itinerary, such as sightseeing,
		ure sports, cultural events, and others. The tourist can view
		of available activities and select the ones they want to add itinerary.
Pre-conditions		purist has a valid account and is logged in to the system.
		rist has access to a list of available traveling activities.
Post-conditions	The sel	ected traveling activities are added to the tourist's itinerary.
	The tou	urist can view the updated itinerary with the added
	activiti	es.
Trigger		
Basic Path/alternative path	Step	Action
	1	The tourist logs in to their account.
	2	The tourist accesses the list of available traveling
		activities.
	3	The tourist selects the desired activities from the list.
	4	The tourist confirms the selection of the activities.
	5 The selected activities are added to the tourist's itinerary.	
	The tourist can view the updated itinerary with the added activities.	
alternative path	1a	If the tourist is not logged in to their account, they are prompted to log in before proceeding.



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User Stories

- As a package manager, I want to view all the available hotels at the moment so that it is convenient for me when creating a package.
- As a package manager, I want to view all the available transportation at the moment so that I can check the availability of transportation.
- As a package manager, I want to view all the available tours so I can check the availability of tours.
- As a package manager, I want to add/delete/remove packages so that I want to manage a package correctly.
- As a package manager, I want to generate a report of booked packages so that it allows me to get a list of all the packages booked during a period.

Functional Requirements

- Login Package Manager
- Add a package Package Manager
- Update a package Package Manager
- Remove a package Package Manager
- Generate a report Package Manager
- View available hotels/transportation/tours Package Manager

Non-Functional

- Security
- Readability
- Efficiency
- Maintainability
- Performance
- Speed
- User Friendly
- Accuracy
- Performance



Technical Requirements

- Back end Node js, Express js
- Front end React js
- Database Mongo DB

ID	01	01	
Name	View a	View available hotels	
Priority	01		
Preconditions	The pac	ckage manager should log in to the system.	
Postconditions	Success	sfully viewed the available hotels.	
Primary Actor(s)	The pac	ckage manager	
Main Scenario	Step	Action	
	1	The user logs into the system by providing login credentials.	
	 The system takes the user to the package management panel. The user clicks the "Available Hotels" option. The system displays the list of available hotels. 		
	5	5 The package manager views successfully available hotels.	
Extensions	Step Branching Action		
		a) If the username is invalid, re-enter the correct username b) If the password does not match, re-enter the correct password.	



ID	02		
Name	View a	View available transportations	
rame	view a	view available transportations	
Priority	01		
Preconditions	The pac	ckage manager should log in to the system.	
Postconditions	Success	sfully viewed the available transportation.	
Primary Actor(s)	The pac	ckage manager	
Main Scenario	Step	Action	
	1	The user logs into the system by providing login credentials.	
	 The system takes the user to the package management panel. The user clicks the "Available Transportation" option. The system displays the list of available transportation. 		
	The package manager views successfully available transportation.		
Extensions	Step Branching Action		
	1a	If the username is invalid, re-enter the correct username	
	1b	If the password does not match, re-enter the correct password.	



ID 03 Name View available tours **Priority** 01 **Preconditions** The package manager should log in to the system. **Postconditions** Successfully viewed the available tours. Primary Actor(s) The package manager Main Scenario Action Step The user logs into the system by providing login credentials. 1 2 The system takes the user to the package management panel. 3 The user clicks the "Available Tours" option. 4 The system displays the list of available tours. 5 The package manager views successfully available tours. Extensions Step **Branching Action** 1. a) If the username is invalid, re-enter the correct username b) If the password does not match, re-enter the correct password.



ID 04 Name Add a package **Priority** 01 **Preconditions** The package manager should log in to the system. **Postconditions** Successfully create/view/remove/update a package. Primary Actor(s) The package manager Main Scenario Action Step The user logs into the system by providing login credentials. 1 2 The system takes the user to the package management panel. 3 The user clicks the "Add" option. 4 The system shows the package creation form. 5 The user makes a new package. The user clicks submit button. 6 **Extensions Branching Action** Step 1. a) If the username is invalid, re-enter the correct username b) If the password does not match, re-enter the correct password.



ID	05	05	
Name	Genera	Generate a report	
Priority	01		
Preconditions	The pa	ckage manager should log in to the system.	
Postconditions	Succes	sfully generated the report.	
Primary Actor(s)	The pa	ckage manager	
Main Scenario	Step	Action	
	1	The user logs into the system by providing login credentials.	
	The system takes the user to the package management panel. The user clicks the "Report" option.		
	4	The system asks to enter the date range.	
	5	The user selects the relevant date range.	
	6	The system generates the report of booked packages.	
Extensions	Step	Branching Action	
		 a) If the username is invalid, re-enter the correct username b) If the password does not match, re-enter the correct password. 	



ID 01 Name View package details **Priority** 01 **Preconditions** The user should come to the system homepage. **Postconditions** Successfully viewed package details. Primary Actor(s) The new user Main Scenario Step Action 1 The user comes to the system homepage. 2 The user clicks the "Packages" option. 3 The system displays the package categories. 4 The user clicks the relevant category. 5 The system displays all packages. The user clicks on a desired package. 6 The system displays all details of that package. 7 **Extensions** Step **Branching Action** 1. a) If the username is invalid, re-enter the correct username b) If the password does not match, re-enter the correct password.



ID 02 Name Search a package **Priority** 01 Preconditions The user should come to the system homepage. Postconditions Successfully searched for a package. Primary Actor(s) The new user Main Scenario Step Action 1 The user comes to the system homepage. 2 The user clicks the "Packages" option. 3 The system displays the search bar. 4 The user enters a keyword. 5 The system displays every package with that keyword. The user clicks on a desired package. 6 7 The system displays all details of that package. **Extensions** Step **Branching Action** 1. a) If the username is invalid, re-enter the correct username b) If the password does not match, re-enter the correct password. 4. a) If the keyword does not match, display an error message.



Karunarathne D.G.V.S IT21785610

User story

- As a Registered Customer I want to add a review in review center, and I want to edit/update/delete/view the review.
- As a customer support manager I want to view the reviews which are posted in review center by the registered customer and I want to delete or add reply for that review. I want to search reviews by using customers name and want to generate a report also.
- As a Guest user I want to read the reviews in the review center which are posted by registered customers and the replies of the review.

Functional Requirements

- Login (Registered customer)
- Add a review with details, ratings, and photos.
- Edit and Update review.
- Delete review.
- View review.

Non-Functional Requirements

- Accuracy
- Reliability
- Maintainability
- Efficiency
- Usability

Technical Requirements

- Front end react is
- Back end node js, express js
- Database Mongo DB



37 1			
Number			
Name	Posting a Review in TourGenie Application'Review Center		
Summary	Send a message to the customer support admin		
Priority	02		
Preconditions	The customer must application and logg	have registered in the TourGenie ged in.	
Postconditions		ew is successfully posted in the Center and is visible to other customers, anagers and guests.	
Primary Actor(s)	Registered Custome	er	
Secondary Actor(s)			
Trigger	The Registered user logged in to the system		
Main Scenario	Step	Action	
	1	The customer logs into the TourGenie application and is directed to the registered user dashboard.	
	2	The customer clicks on the Review Center button on the dashboard.	
	3	The customer is directed to the TourGenie Review Center where they can see the reviews posted by other registered customers and customer support, and replies posted by managers.	
	4	The customer clicks on the "Add Review" button in the TourGenie Review Center.	
	5	The customer rates the service by stars.	
	6	The customer types a review on the text editor.	



	7	The customer clicks on the button to insert photos taken during the trip and uploads them
	8	The customer types all the details and clicks on the "Submit Review" option
	9	The entered review is displayed on the TourGenie Review Center wall.
Extensions	Step	Branching Action
Extensions	Step 7a	if customer trying to uploads wrong type photo system asks to upload in JPEG,png format



Number				
Name	Replying to C	Replying to Customer Reviews in TourGenie Application.		
Summary	1.0	Manage customer's reviews by replying to them.		
Priority	02			
Preconditions		r Support Manager must have the login details the TourGenie app.		
Postconditions	in the TourGe	The Customer Support Manager's reply is successfully posted in the TourGenie Review Center, and the registered customer who posted the review can view the reply.		
Primary Actor(s)	Customer sup	Customer support manager.		
Secondary Actor(s)				
Trigger		The customer support manager has clicked on "Review center management" button		
Main Scenario	Step	Action		
	1	The Customer Support Manager logs into the TourGenie app with their login details.		
	2	The Customer Support Manager is directed to the Customer Support Admin Dashboard.		
	3	The Customer Support Manager clicks on the "Review Center Management" option in the dashboard.		
	4	The TourGenie Review Center is displayed on the Customer Support Manager's wall with reviews posted by the registered customers.		
	5	The Customer Support Manager selects a review to which they want to reply and clicks on the "Reply" option under the review post.		
	6	The Customer Support Manager types the reply and clicks on the "Post Reply" button.		



	8	The reply is posted under the respective review post.
Extensions	Step	Branching Action
	1a	Customer support admin enters invalid login credentials and system asks to login again with correct credentials.
	8a	If the Customer Support Manager faces any technical issues while replying to a review, an error message is displayed, and the reply cannot be posted



N 7		
Number		
Name	Guest user watching the reviews onthe TourGenie application.	
Summary	Guest user watching the reviews.	
Priority	02	
Preconditions	The guest user is browsed into the TourGenie application.	
Postconditions	Successfully read the reviews in the review center.	
Primary Actor(s)	Guest User	
Secondary Actor(s)		
Trigger	The guest user has browsed in to the TourGenie Application.	
Main Scenario	Step	Action
	1	The guest user browsed into the TourGenie application.
	2	The guest user navigates to the review center option in the main page.
	3	The guest user directed to the reviews center wall.
	4	The guest user reads the ratings and types the reviews posted by the registered customer and replies posted by the customer support manager
Extensions	Step	Branching Action
	4a	Popup and ask the guest user to login or sign up to the application