The User's Perspective (Frontend) and the System's Perspective (Backend).

## Visual Overview

This diagram shows the high-level interaction between the components:

## Step-by-Step Workflow

Here is the detailed sequence of events when a user interacts with AuraMind.

Part A: The User's Perspective (Frontend Workflow)

This all happens in the user's web browser.

- 1. Initial View: The user navigates to the application's URL. The index.html page loads, displaying the chat interface with the AuraMind header and the initial welcome message, including the critical safety disclaimer.
- 2. User Action: The user types a message (e.g., "I've been feeling so overwhelmed lately") into the input field and clicks the "Send" button or presses Enter.
- 3. Instant UI Update: The script.js file immediately captures the user's text. It creates a new blue message bubble (user-message) and appends it to the chat window. This provides instant feedback that the message has been sent.
- 4. Sending to Backend: In the background, the JavaScript code initiates an asynchronous fetch request to the /chat endpoint on the backend server. The user's message is sent as a JSON payload.
- 5. Receiving and Displaying Response: The frontend waits for the backend to send a response. Once the JSON response is received, the JavaScript code parses it, creates a new grey message bubble (bot-message), and displays the Al's reply and any associated resources in the chat window. The window automatically scrolls down to show the latest message.

Part B: The System's Perspective (Backend Workflow)

This is the core logic happening on the server (main.py).

- Request Received: The FastAPI server receives the POST request at the /chat endpoint. It validates the incoming data to ensure it contains the user's text.
- 2. Safety First: The Crisis Check: This is the most important step. The server takes the user's text and checks if it contains any of the high-risk keywords defined in the CRISIS\_KEYWORDS set (e.g., "suicide", "kill myself").
  - If a crisis keyword is found: The workflow is immediately redirected.
     The server retrieves the predefined crisis message and the list of helpline resources (Vandrevala Foundation, Nagpur Suicide Prevention Helpline, etc.) from tier3\_crisis in the resources.json file. It skips all AI analysis and sends this critical information back to the frontend as the response.
  - If no crisis keywords are found: The workflow proceeds to the next step.
- 3. Al-Powered Emotion Analysis: The user's text is passed to the pre-loaded Hugging Face emotion-classifier pipeline. The Al model analyzes the text and outputs the most dominant emotion (e.g., sadness, fear, joy) along with a confidence score (e.g., 0.88).
- 4. Tiered Logic Decision: The server uses the output from the AI to determine the appropriate response tier:
  - Tier 2 (Medium Risk): If the dominant emotion is strongly negative (like 'sadness' or 'fear') and the confidence score is high (e.g., greater than 0.6), the system decides that a Tier 2 response is needed.
  - Tier 1 (Low Risk): For all other cases (e.g., neutral, positive, or mildly negative emotions), the system defaults to a Tier 1 response.
- 5. Resource Selection: Based on the decided tier (1 or 2), the server accesses the resources.json file. It randomly selects one of the pre-written responses from the corresponding list (tier1 or tier2) to ensure the conversation feels more natural and less repetitive.
- Response Sent: The server packages the selected reply into a JSON object and sends it back to the user's browser, completing the API request cycle. The frontend JavaScript then takes over to display this response, as described in Part A.