

Thiago Costa

Thiago de Oliveira da Costa

DEVELOPER

☎ +353871720557 | 📍 Dublin/IE | @ thiagodeodacosta@gmail.com

🔗 linkedin.com/in/thiagodeodacosta | 🔗 github.com/Thiagocosta86

🔗 www.thiagodeodacosta.com

Objective

My goal is to work for a competitive and growing company that challenges me with new tasks where I can share my experience, learn with colleagues daily, and acquire new skills and knowledge. I enjoy teamwork and am also comfortable taking responsibility for individual work.

Work Experience

Pelco Ltd – Retail Supervisor

2023-Currently

- Manage and supervise the sales assistant team to ensure smooth daily operations.
- Ensure exceptional customer service by addressing customer inquiries and resolving complaints promptly.
- Manage opening and closing procedures, including cash handling and security checks.
- Enforce company policies, health and safety regulations.

Musgrave – Sales Assistant / Supervisor (Retail)

2018-2023

- Supervise sales assistants to ensure daily operations run smoothly.
- Ensure great customer service by immediately responding to client inquiries and complaints.
- Manage processes for opening and closing, including cash handling and security checks.
- Enforce company policies and safety standards.

Grupo RBS – Administrative Assistant II

2012-2017

- Using reports generated from multiple systems and consolidated into Excel spreadsheets, I handled the closing of a large volume of payments to distribution centers partnering with Grupo RBS. These partners are responsible for distributing and delivering products for Vialog (Grupo RBS) clients, including e-commerce products and magazines from publishers across southern Brazil (PR, SC, RS).
- Responsible for maintaining the registration of points of sale, distributor registration, daily logging of newspaper shortages for vendor teams and points of sale, and newspaper restocking. Maintenance of the newspaper distribution structure, registration of internal complimentary copies and RBS events, as well as registration and upkeep of accounts payable and receivable spreadsheets for Vialog clients. Registration of newspaper billing schedules and billing standards.

Project Experience

CarCrashFaultPredictionApp

2024

- Web application that based on 18 variables can predict with 85% accuracy if a driver is at fault or not.
- Languages: Python (ML), Streamlit Framework.

My-portfolio

2025

- Responsive webpage portfolio was built with React.js and deployed through AWS cloud using GitHub and Amplify.
- Languages: HTML, CSS, and React.js

Education

CCT College Dublin, Bachelor of Science (Honours) in Computing and IT – Level 8	2024
Uniritter Laureate International Universities, Bachelor in Business Administration	2013

Skills & abilities

Hard Skills	Soft Skills
<ul style="list-style-type: none">• Python (Basic)• Java (Basic)• JavaScript (Basic)• AWS (Basic)• React.js (Basic)• XML / Server-Side (Basic)• Node.js (Basic)• Electron.js (Basic)• Google Cloud (Basic)• HTML (Intermediate)• CSS (Intermediate)• Database (Basic)	<ul style="list-style-type: none">• Problem-solving• Good communication• Creativity• Teamwork• Adaptability• Analytical and critical thinking• Coding skills