

# Product development & engineering design

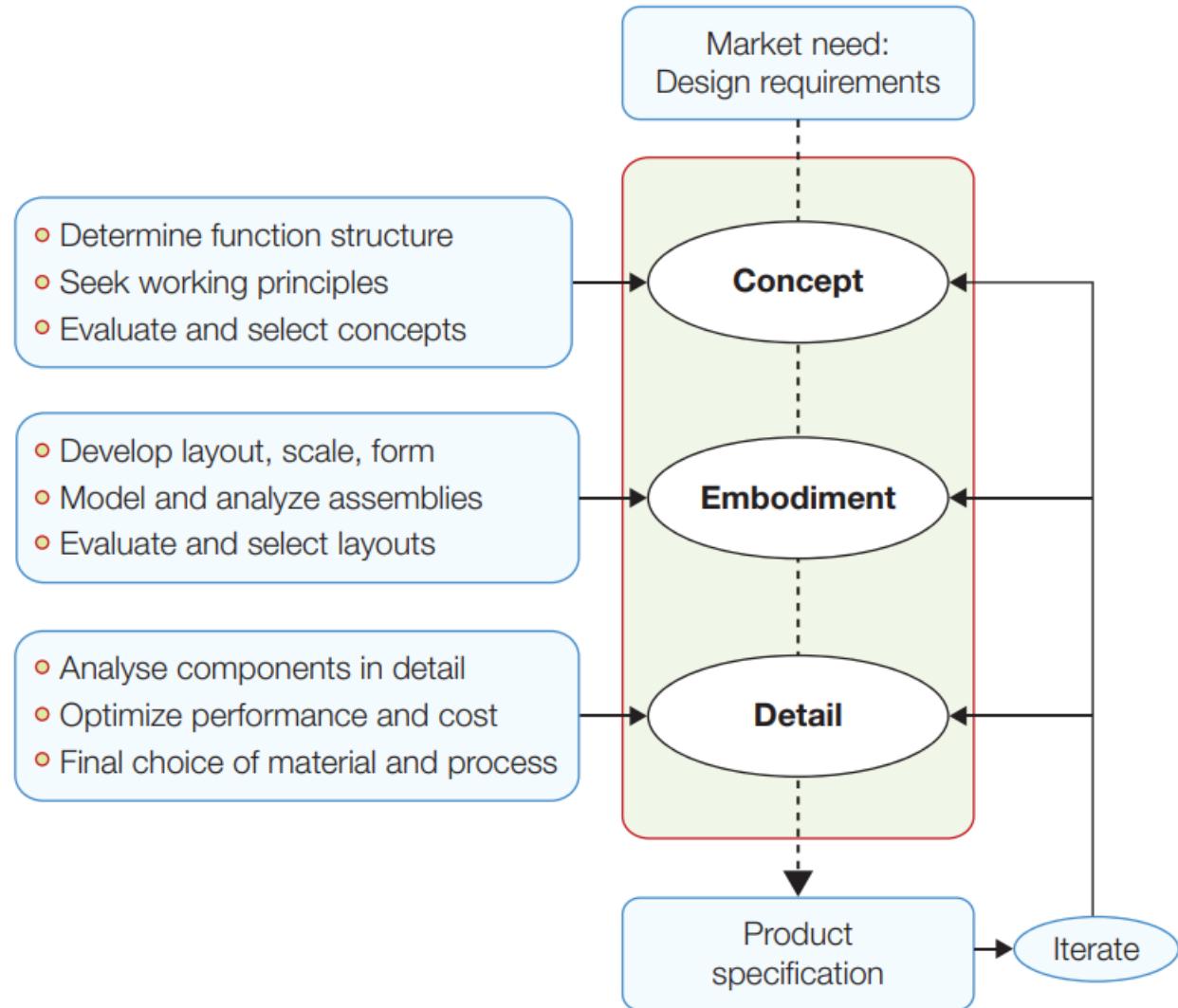
ME-320

PROF. JOSIE HUGHES

## Lecture 2: Ideation and Design Selection



# Recap: Stages of Design



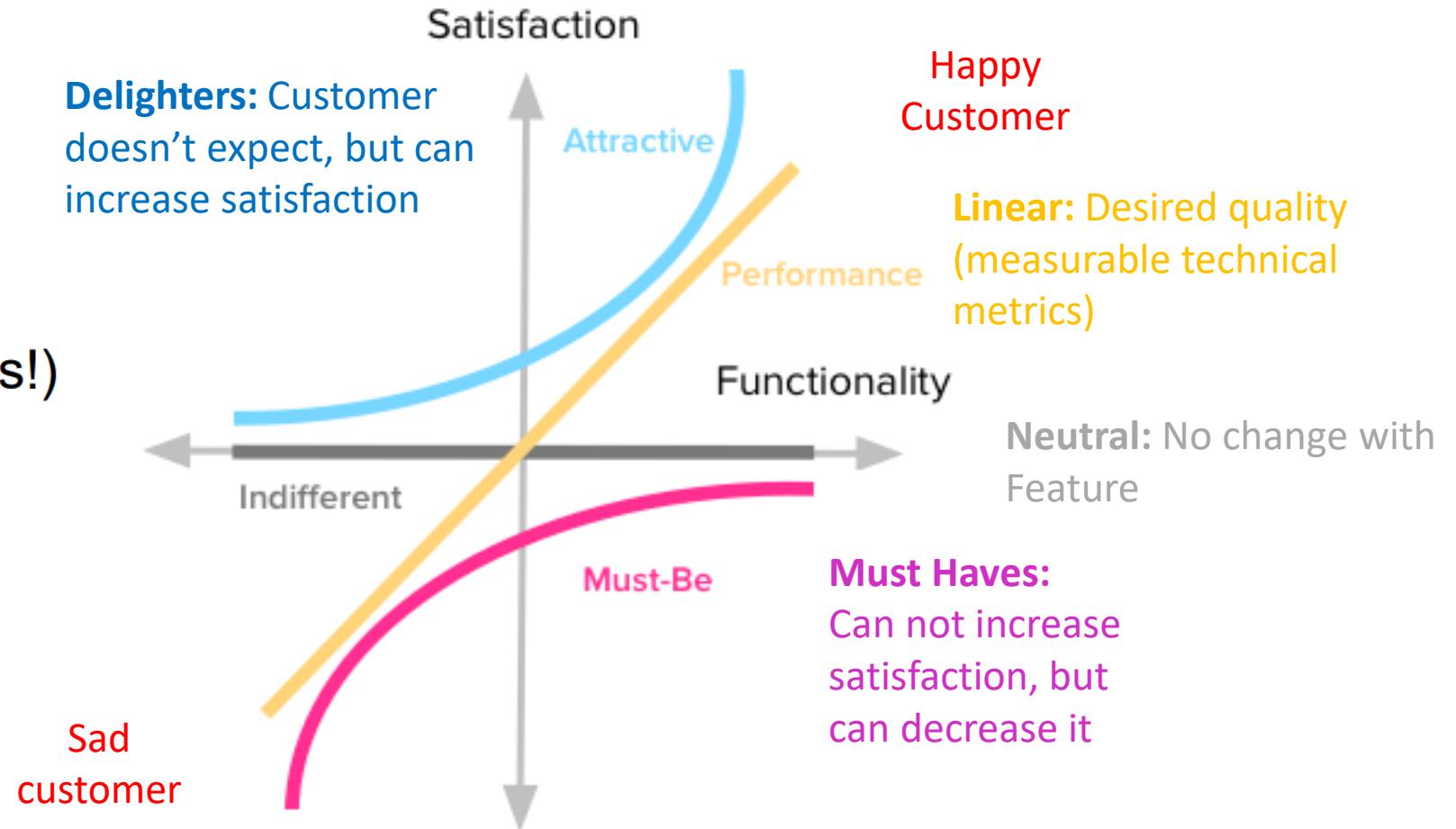
How do we capture, and how do we formulate a neutral problem statement.

3 key stages of design & some of the associated design methods and tools

# Kano-Diagrams

## How to determine the important needs

- Must Haves
- Delighters (Latent Needs!)
- Linear Satisfiers
- Neutrals



# Today

8h15-9h55, Lecture

10h Groups 1-25 SPOT Tour

10h30 Groups 26-50 SPOT Tour

# Team Sign Up



## Project Groups

Please create projects groups of 5 students and sign up in the sheet below providing a group name and number, names, scipers and emails of everyone in each group. If you would prefer to be randomly allocated, please add your name, sciper and email to the columns on the right hand side of the sign-up sheet.

Deadline for signing up Tuesday September 10th at mid-day.

Sign up sheet:



1GiQcrJ2tffkiwstNVEjvSFxKUSYCRr5Wniq3QOz7\_c  
<https://docs.google.com>



Connect to Google Drive to update

- Everyone who signed up has now been assigned to groups of 5
- Please everyone check you have found everyone in your groups
- Any questions/problems come and speak with me
- We are still missing about 7 people!!! Please sign up ASAP



# SPOT Training

<https://make.epfl.ch/trainings>



**Initial Training**  
Without Registration  
CATIA V5 | MATLAB with Simulink  
Training dedicated to students involved in a practical projects at EPFL...

**MANDATORY INITIAL TRAINING**

Start your initial training to access the MAKE prototyping network. This training is **mandatory** to access the trainings below.

**Start Training →**



**SPOT - 3D Printing**  
Login Required  
Original Prusa I3 MK3S+ | Original Prusa MK4  
Dedicated on-site training that gives you access to the 3D printing room...



**SKIL - Safety Visit**  
Login Required  
This training is an introductory visit to the SKIL. It allows each...



**SKIL - Laser Cutting**  
Login Required  
Laser cutter | Laser Cutter  
This top-quality training will provide you with all the basics for safely making...

# Mini-training Sessions

## Course Schedule

The following provides a schedule for the course. This may be changes or updates as the course develops.

Week	Date	Topic	Location	Mini-Training Sessions (10:-11)
Week 1	10/09/2025	Introduction to the course project & Product Design	Lecture	
Week 2	17/09/2025	Design ideation & methodologies, core parts	Lecture + SPOT Tour	
Week 3	24/09/2025	Product architectures & project management	Lecture	CAD (Catia + Fusion)
Week 4	01/10/2025	Design Pitch & Review with Tas	Review session in SPOT	
Week 5	08/10/2025	Mechanical Design	Lecture	
Week 6	15/10/2025	Control and integration	Lecture	
Week 7	22/10/2025	<i>Break</i>		
Week 8	29/10/2025	2nd Design Review with TAs	Review session in SPOT	

	A	B	C	D	E	F	G
1	<b>CAD Mini-Trainings</b>						
2	These will be held after the lecture (10h)						
3							
4	Week 3	24/09/2025					
5							
6							
7	<b>CATIA Training</b>		<b>Fusion Training</b>				
8	Name	Email	Name	Email			
9							
10							
11							
12							
13							
14							
15							
16							
17							
18							
19							
20							
21							
22							

More coming  
soon...



# Drop In Sessions

- **Drop-in sessions during the week:**
  - Monday 16-17
  - Friday 12-13

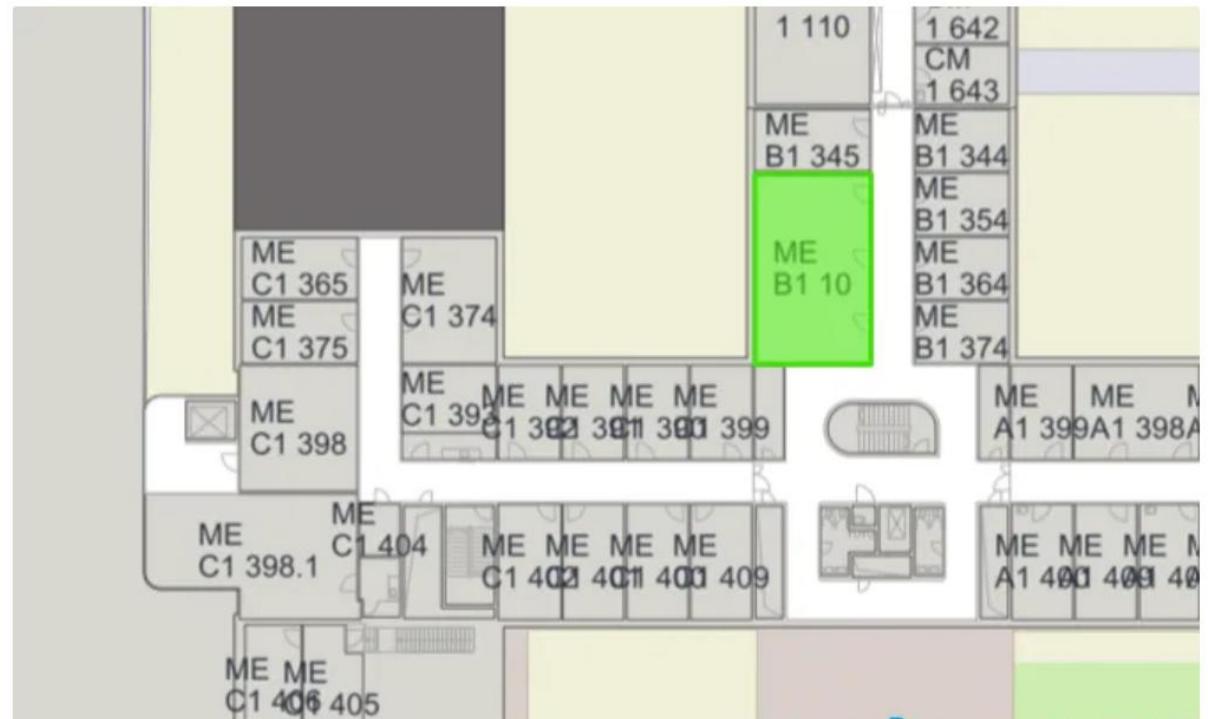
*Start this Friday (nothing on the following Monday - holiday)*

## Weekly Drop in Sessions

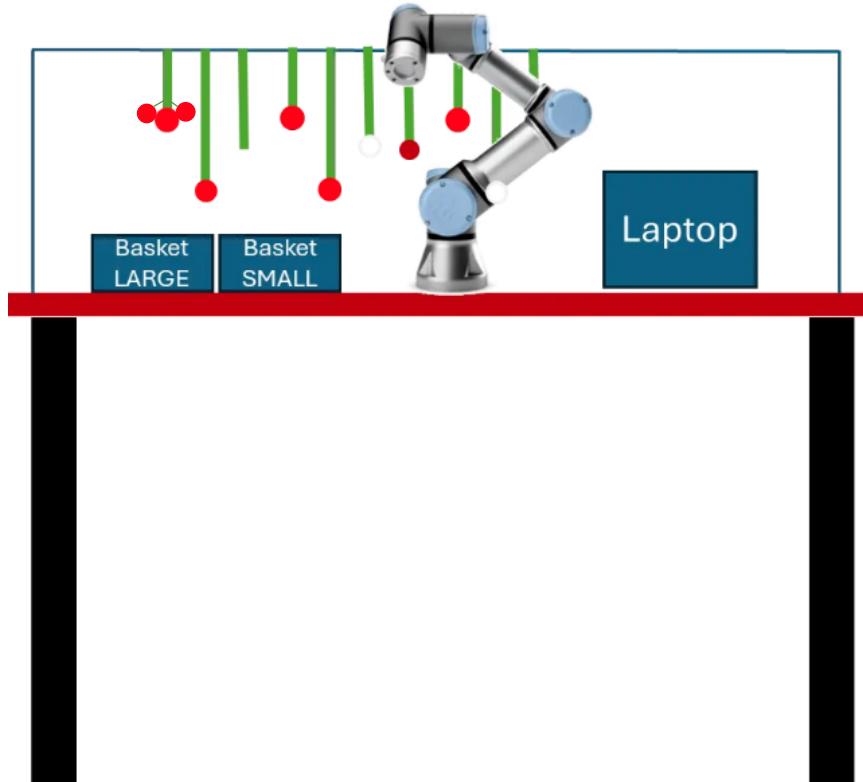
Starting from FRIDAY SEPTEMBER 19th

- Monday 16-17h
- Friday 12-13h

These will be held in: ME B1 10 ([map here](#))



# Project Clarification



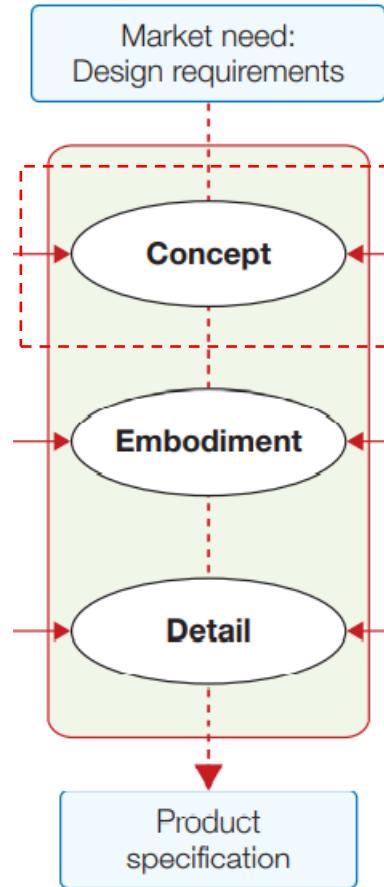
For bunches – they will always be the same type of raspberry!

Fruit Picking	Score
Pick of ripe fruit without 'damage'	15
Pick of ripe fruit with 'damage'	0
Pick of 'unripe' fruit	-5
Fruit Detection & Placement	
Detection of ripe or un-ripe fruit	10
Fruit Placement + Size Classification	
Placement of each non-damaged fruit into the correct box	5
Correct size classification of each fruit (demonstrated through any indicator/sorting type)	5

For bunches – they will always be the same type of raspberry!



# Today's Topics: Stages of Design



What market need translates to a good product?

How do we build a specification from a market need?

How do we come up good concepts?

How do we decide which is the best solution?

This is not just an engineering challenge, but also a challenge in understanding humans, and team work.



# Identifying Product Opportunities:

## The SET Factors

A product opportunity exists when there is a gap between

what is currently on the market...

and the possibility for new or significantly improved products ...

that result from emerging trends.



# Identifying Product Opportunities: The SET Factors

A product opportunity exists when there is a gap between

what is currently on the market...

Current State

and the possibility for new or significantly improved products ...

Future State

that result from emerging trends.

Current Rate of Change

**How do we identify or quantify this gap?**

# Identifying Product Opportunities: The SET Factors

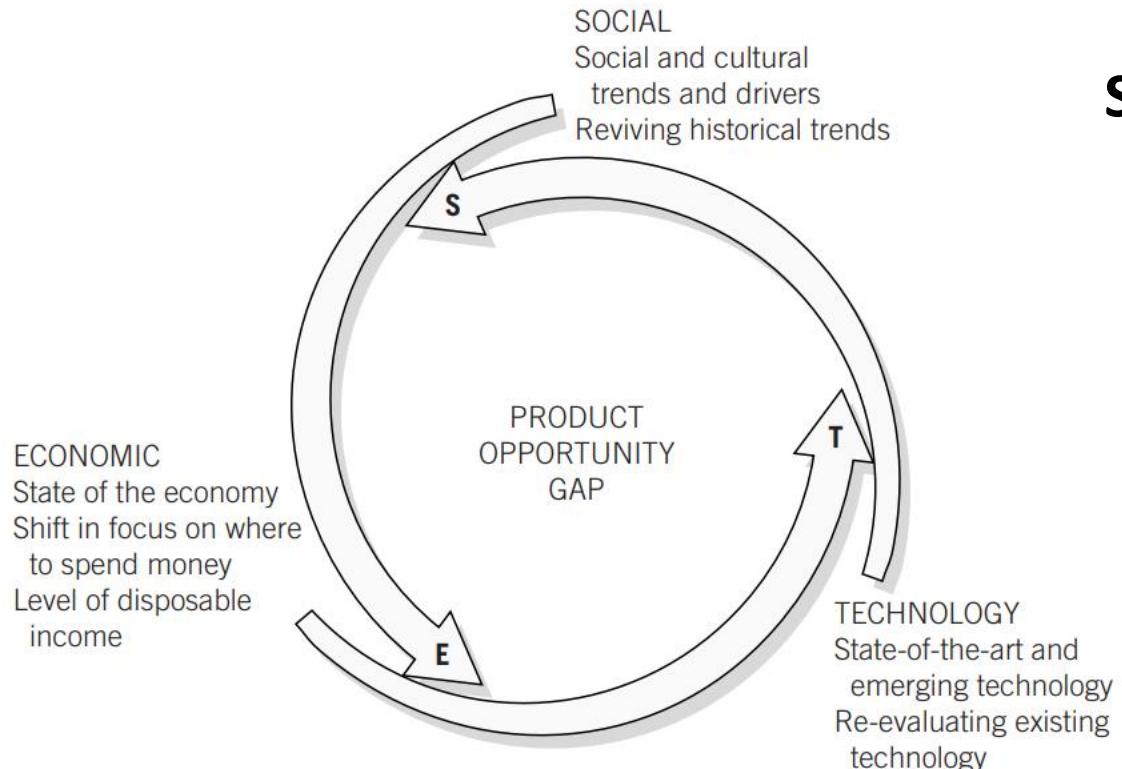


Figure 1.2 Scanning SET Factors leads to POGs.

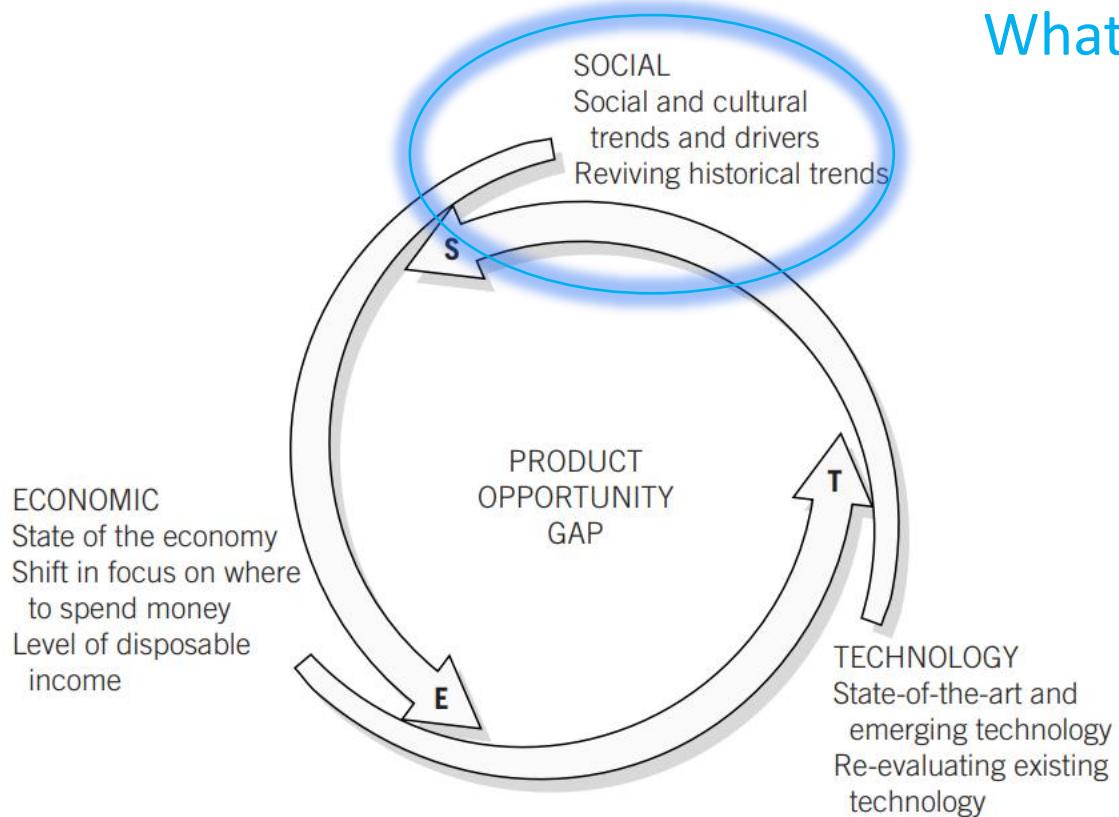
How do we identify or quantify this gap?

**Sweep a number of factors in three major areas.**

- Social
- Technology
- Economic



# Identifying Product Opportunities: The SET Factors



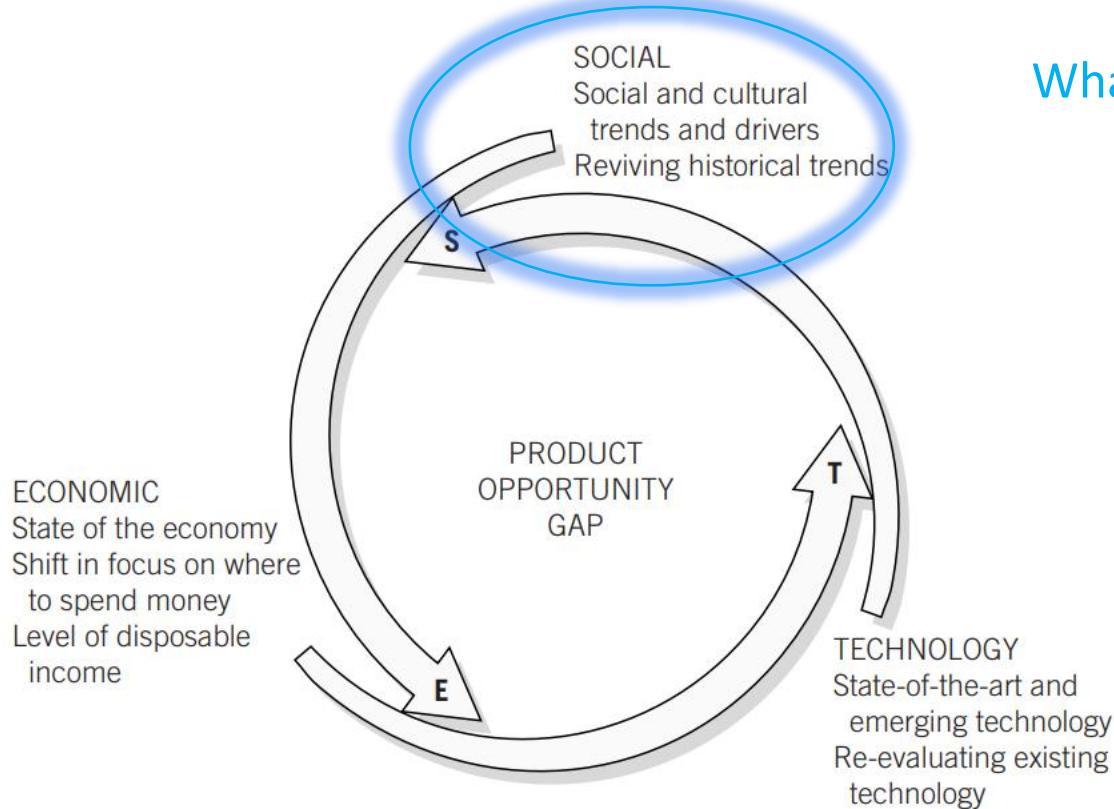
What **Social** factors could affect product opportunity?

Figure 1.2 Scanning SET Factors leads to POGs.



# Identifying Product Opportunities: The SET Factors

Requires a constant sweep of a number of factors in three major areas.



## What Social factors could affect product opportunity?

- Family and work patterns (work from home)
- Health issues (e.g. people living for longer)
- Use of technology
- Political environment
- Successful products in other fields,
- Sports and recreation
- Sporting events (e.g., the emergence of new, retro state-of-the-art facilities)
- The entertainment industries
- Books (e.g., the Oprah Book Club)

Figure 1.2 Scanning SET Factors leads to POGs.



# Identifying Product Opportunities: The SET Factors

Requires a constant sweep of a number of factors in three major areas.

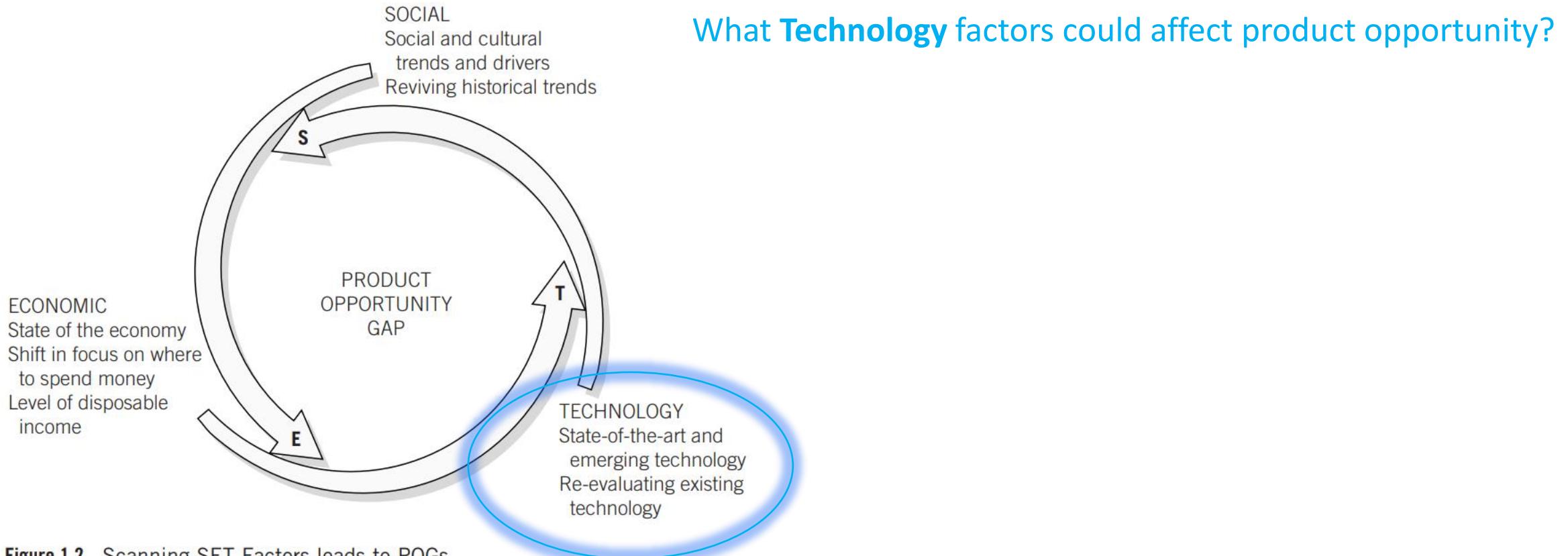
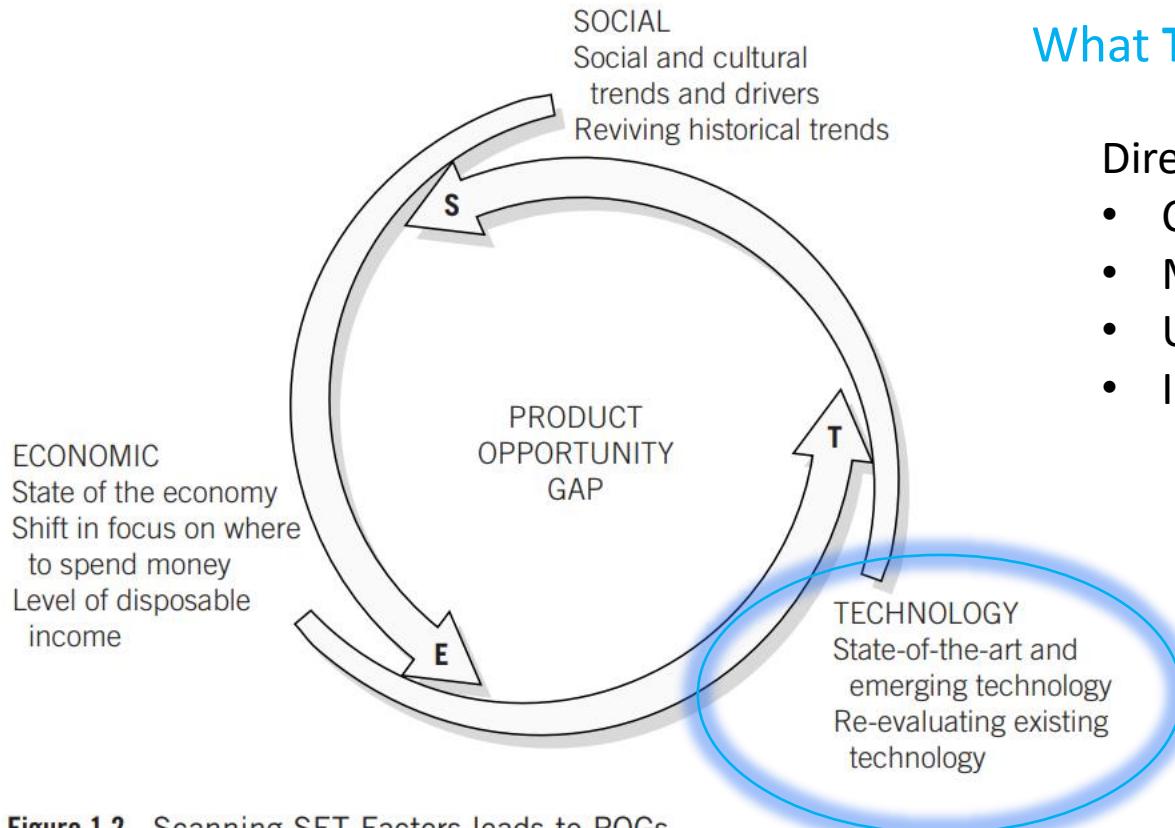


Figure 1.2 Scanning SET Factors leads to POGs.



# Identifying Product Opportunities: The SET Factors

Requires a constant sweep of a number of factors in three major areas.



## What Technology factors could affect product opportunity?

Direct or predicted results from science that may come from:

- Corporate R&D
- Military research
- University research
- Implied capabilities from research

Figure 1.2 Scanning SET Factors leads to POGs.



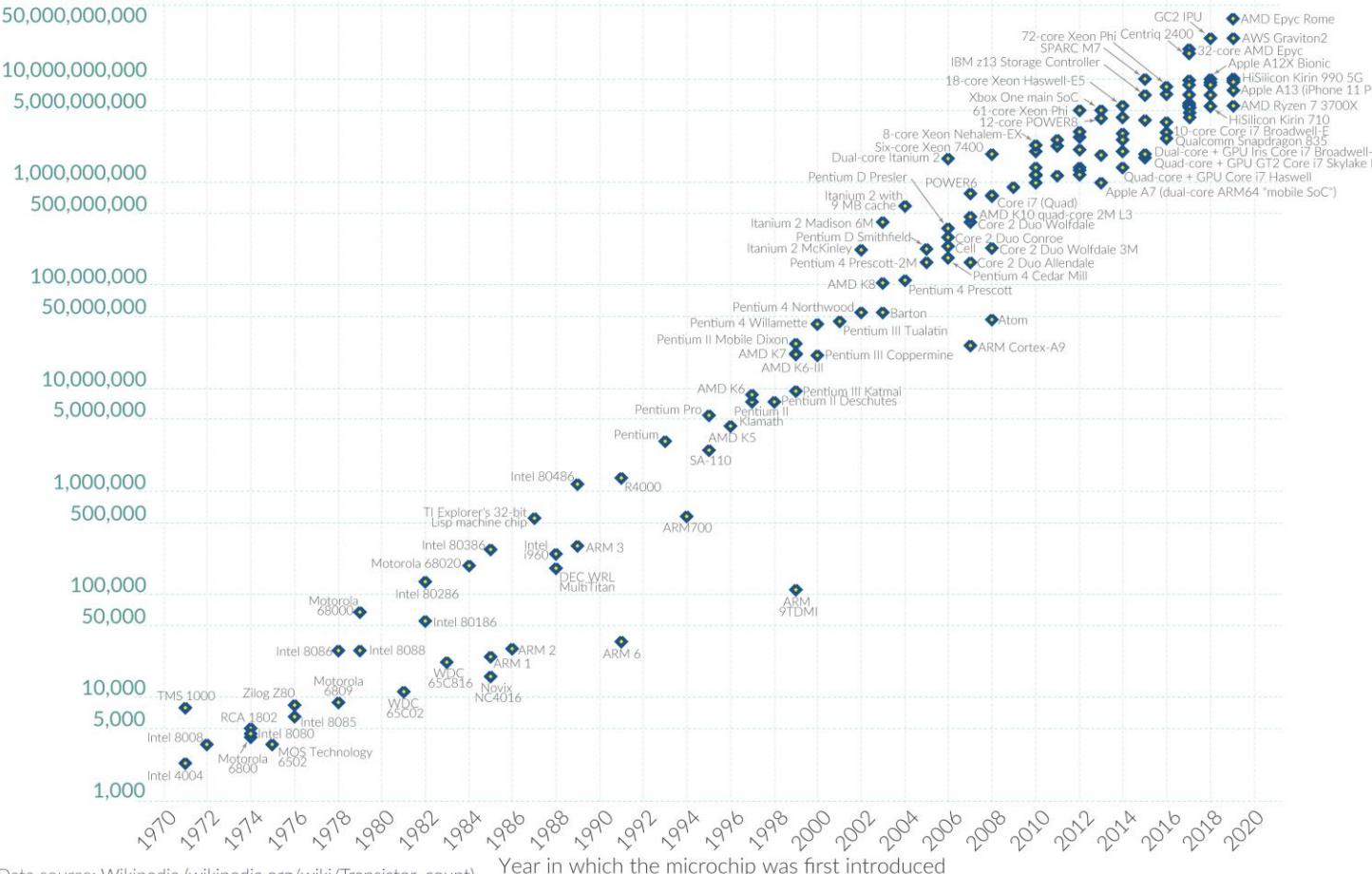
# Identifying Product Opportunities: The SET Factors

Moore's Law: The number of transistors on microchips doubles every two years

Moore's law describes the empirical regularity that the number of transistors on integrated circuits doubles approximately every two years. This advancement is important for other aspects of technological progress in computing – such as processing speed or the price of computers.



## Transistor count



Data source: Wikipedia ([wikipedia.org/wiki/Transistor\\_count](https://en.wikipedia.org/wiki/Transistor_count))

OurWorldInData.org – Research and data to make progress against the world's largest problems.

Licensed under CC-BY by the authors Hannah Ritchie and Max Roser.

For example, Moore's Law (Intel cofounder Gordon Moore's prediction in 1965 that the number of transistors per square inch on integrated circuits would double every year)

→ Both current and future technology capabilities



# Results from University Science can translate to a product opportunity

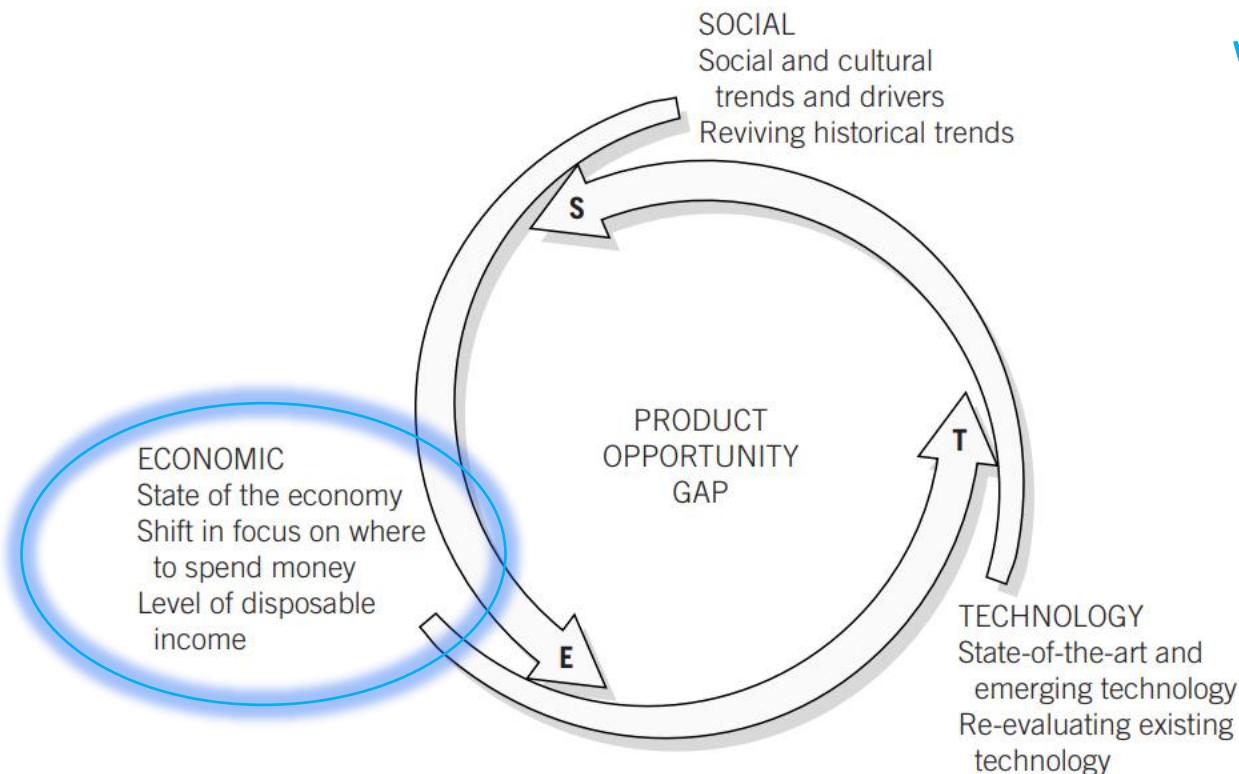
## EPFL Startups

Company	Year	Status	Sector
<a href="#">Corintis</a>	2022	Private	Electronics
<a href="#">Orbis Medecines</a>	2022	Private	Biotech
<a href="#">EMETS</a>	2022	Private	Cleantech
<a href="#">Oniri</a>	2022	Private	ICT
<a href="#">Resilio</a>	2022	Private	Cleantech
<a href="#">Rea Diagnostics</a>	2022	Private	Medtech
<a href="#">Voltiris</a>	2022	Private	Cleantech
<a href="#">Omnigrasp</a>	2022	Private	Engineering
<a href="#">Virtuousis Artificial Intelligence</a>	2022	Private	ICT
<a href="#">EVOLY</a>	2021	Private	CleanTech
<a href="#">Tune Insight</a>	2021	Private	ICT
<a href="#">Crypties</a>	2021	Private	Fintech
<a href="#">Green Future</a>	2021	Private	Cleantech
<a href="#">Algaltek</a>	2021	Private	Engineering
<a href="#">Fusion Lab Technologies</a>	2021	Private	Medtech
<a href="#">School Rebound</a>	2021	Private	Edtech
<a href="#">Space4impact</a>	2021	Private	Cleantech
<a href="#">Autonomou</a>	2021	Private	Medtech



# Identifying Product Opportunities: The SET Factors

Requires a constant sweep of a number of factors in three major areas.



## What Economic factors could affect product opportunity?

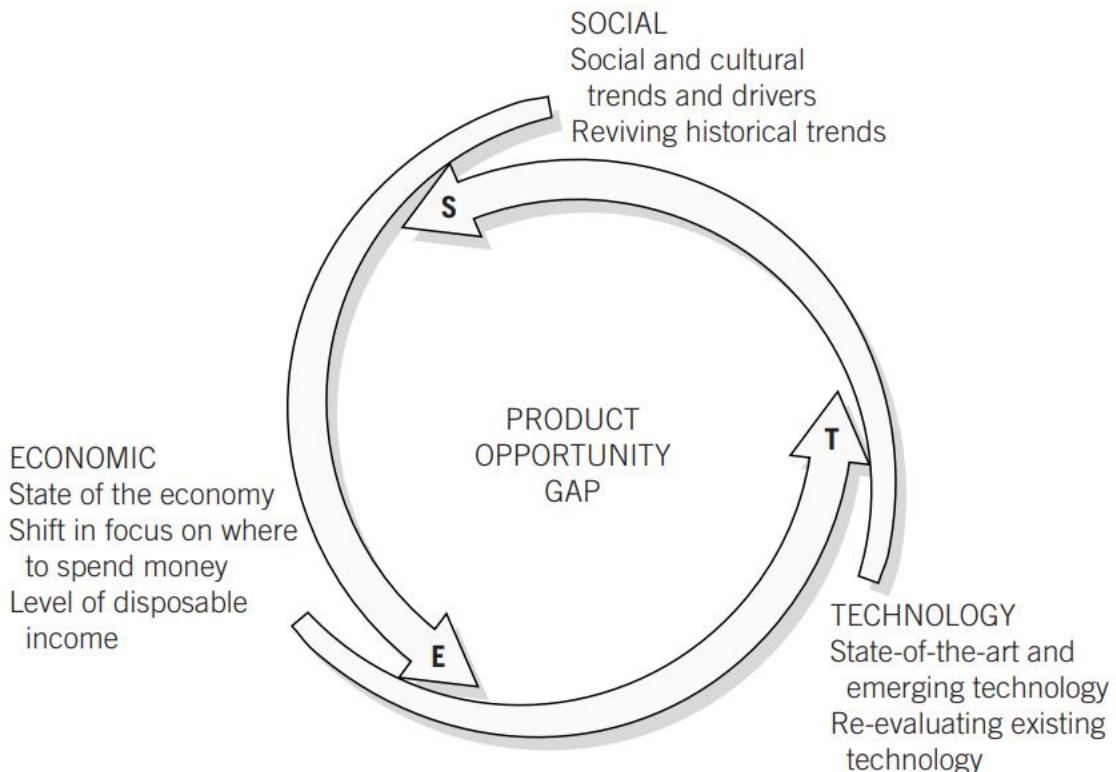
- Excess income that people perceive they have, or that they expect to have, to give them purchasing power
- who has the income, who is doing the purchasing, and for whom the purchasers are buying
- Cost of salaries

All affected by *stock market, fuel prices, interest rates,*

Figure 1.2 Scanning SET Factors leads to POGs.



# Identifying Product Opportunities: The SET Factors



Changes in the SET Factor(s) produce Product Opportunity Gaps (POGs).



Translate the POG into a new product or a significant modification of an existing product.



Combination of new aesthetic or new features

- Stemming from new technology
- Must match emerging shifts in consumer preference

Figure 1.2 Scanning SET Factors leads to POGs.



# POGs: Examples



Standard peeler

1990s

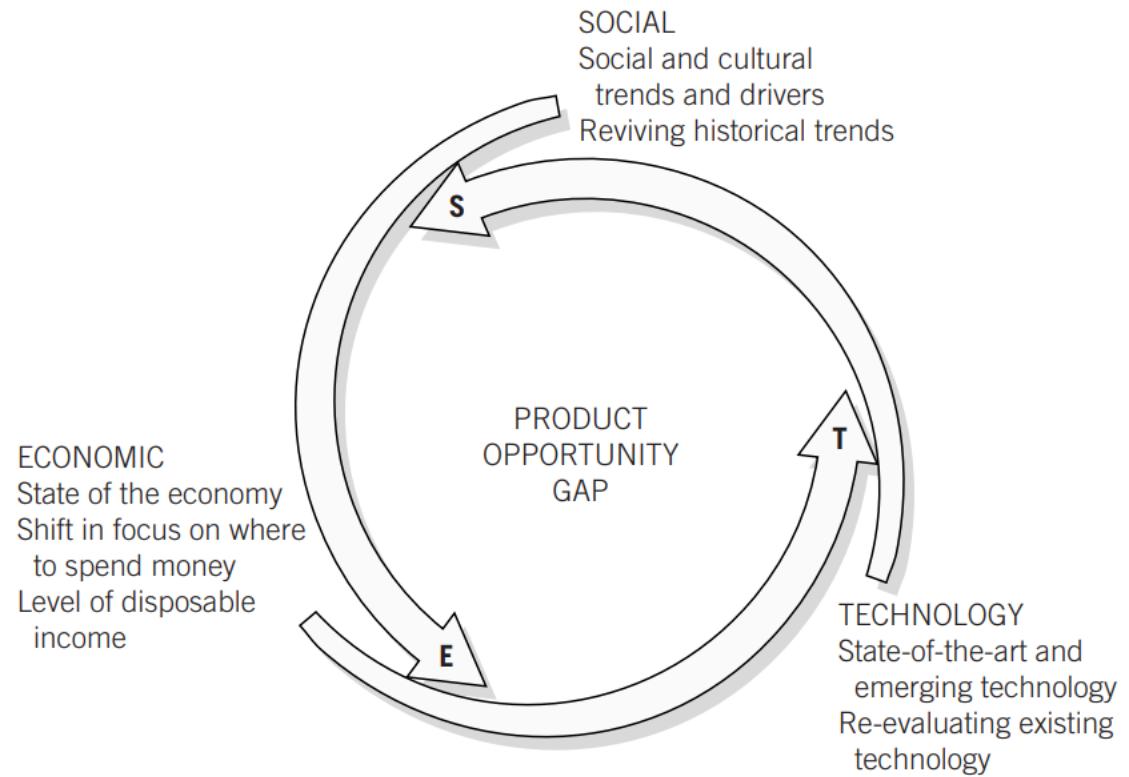


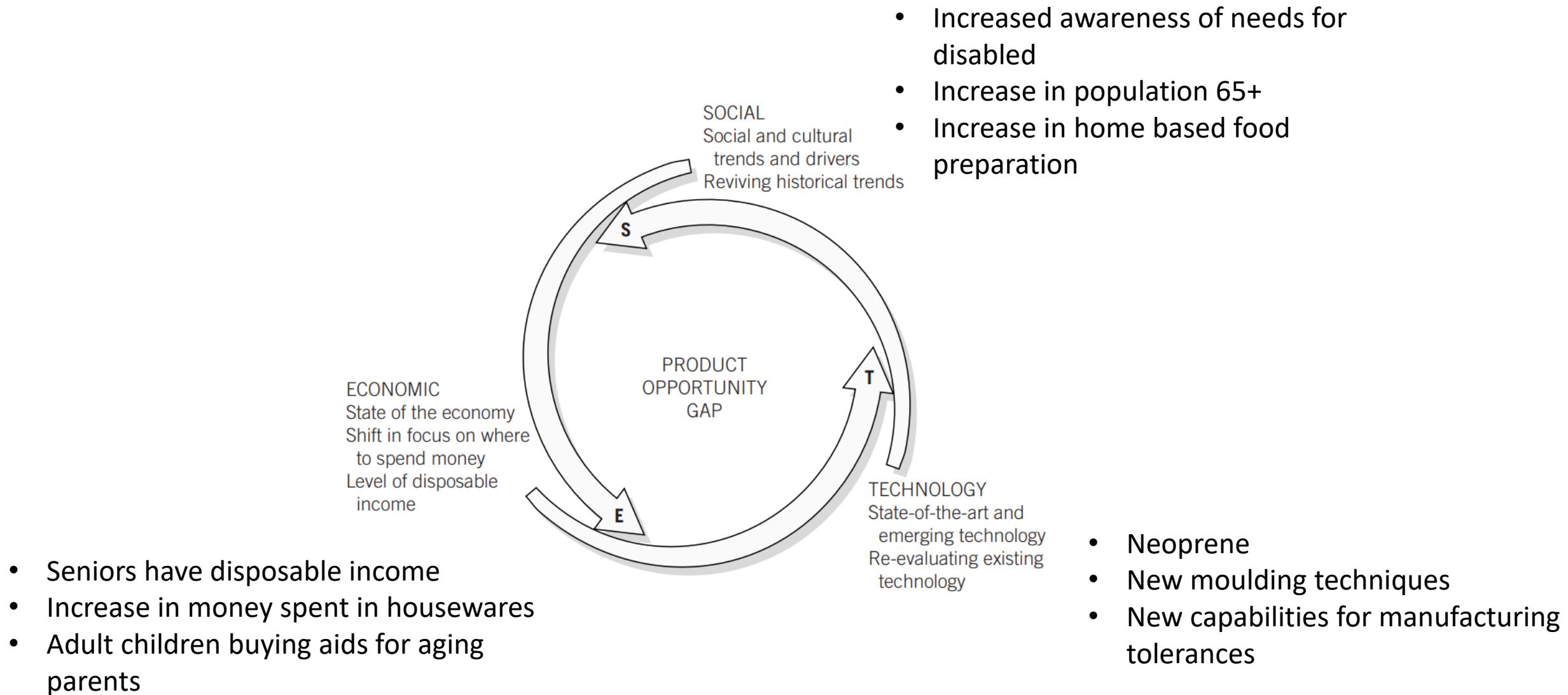
OXO Neoprene handle peeler

What changes in SET Factors enabled this product opportunity gap?



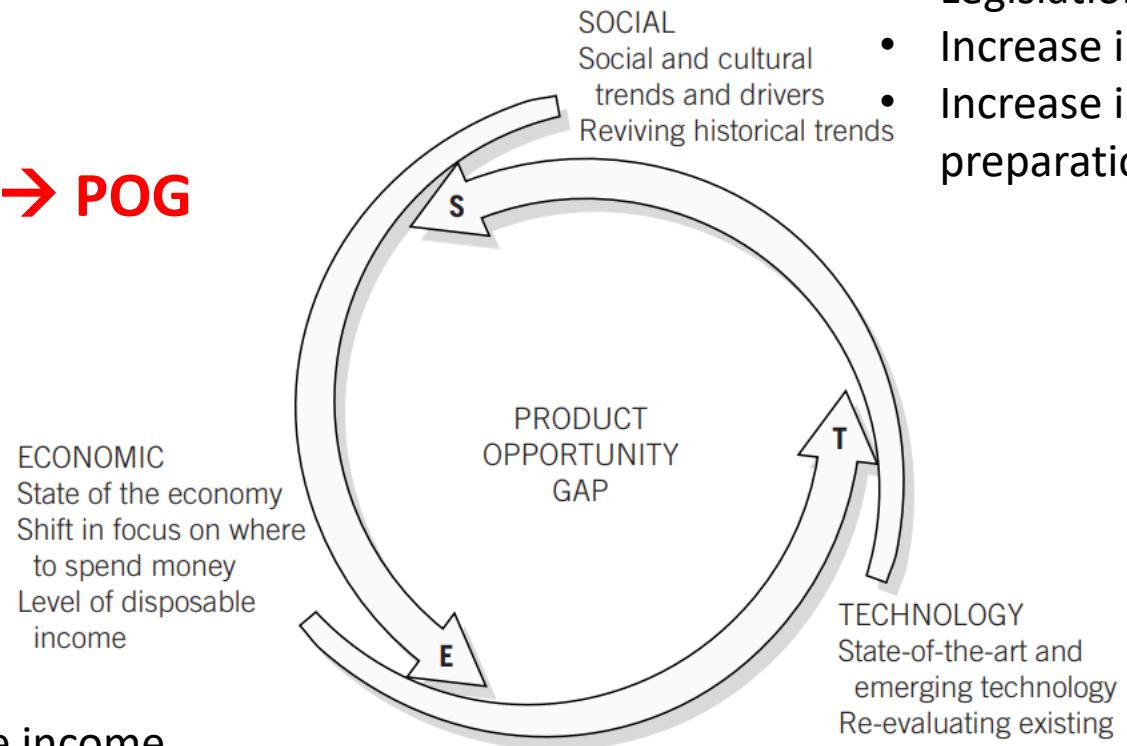
1990s





Trends had changed and people were able to recognize and were willing to pay for the value embedded in this product.

### SET Factors Change → POG



- Seniors have disposable income
- Increase in money spent in housewares
- Adult children buying aids for aging parents

- Increased awareness of needs for disabled
- Legislation for
- Increase in population 65+
- Increase in home based food preparation

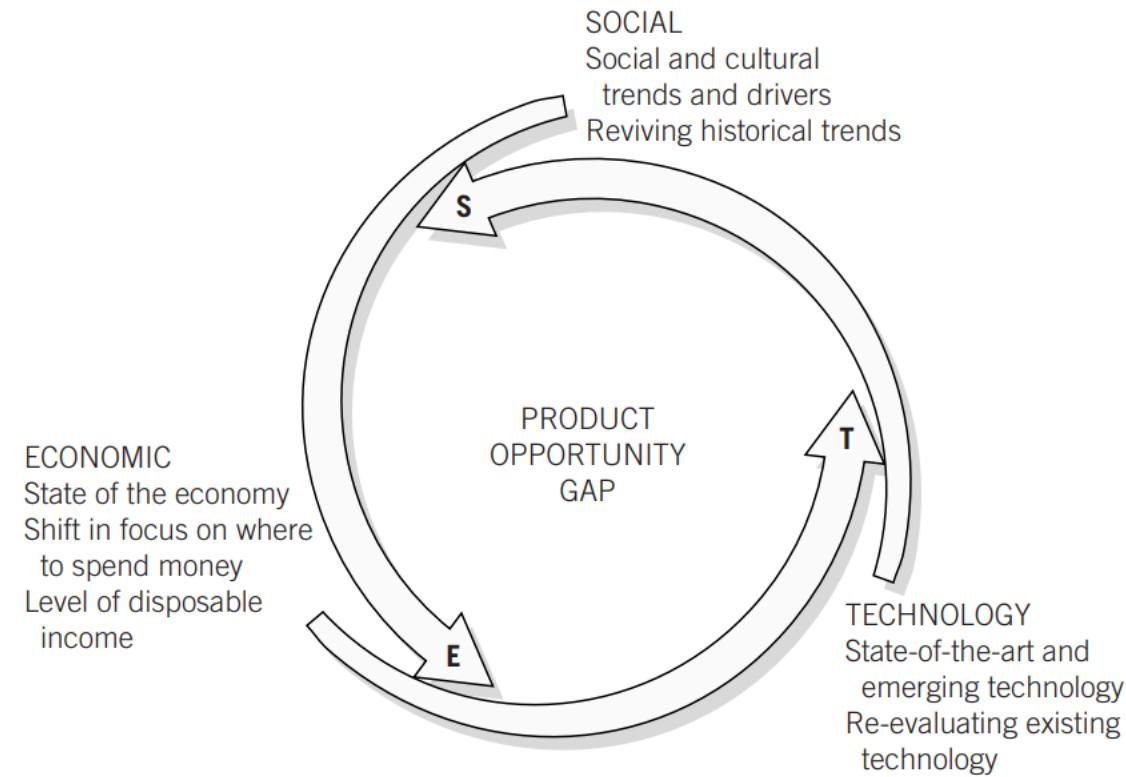




## Starbucks

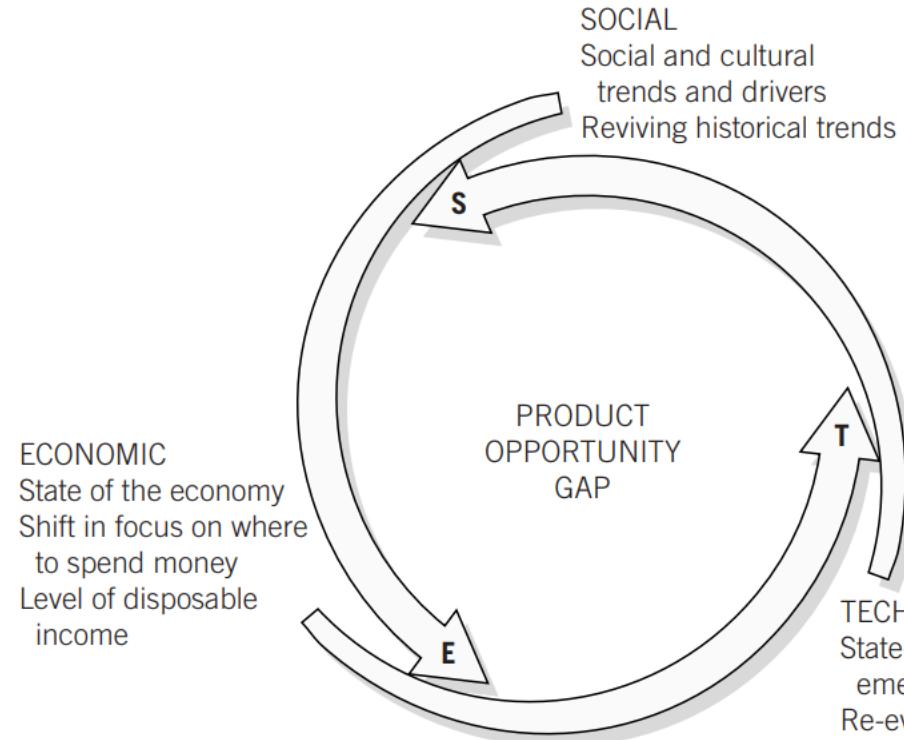
- An experience
- A brand
- Technology driven (water filtering, coffee machines, roasting facilities).







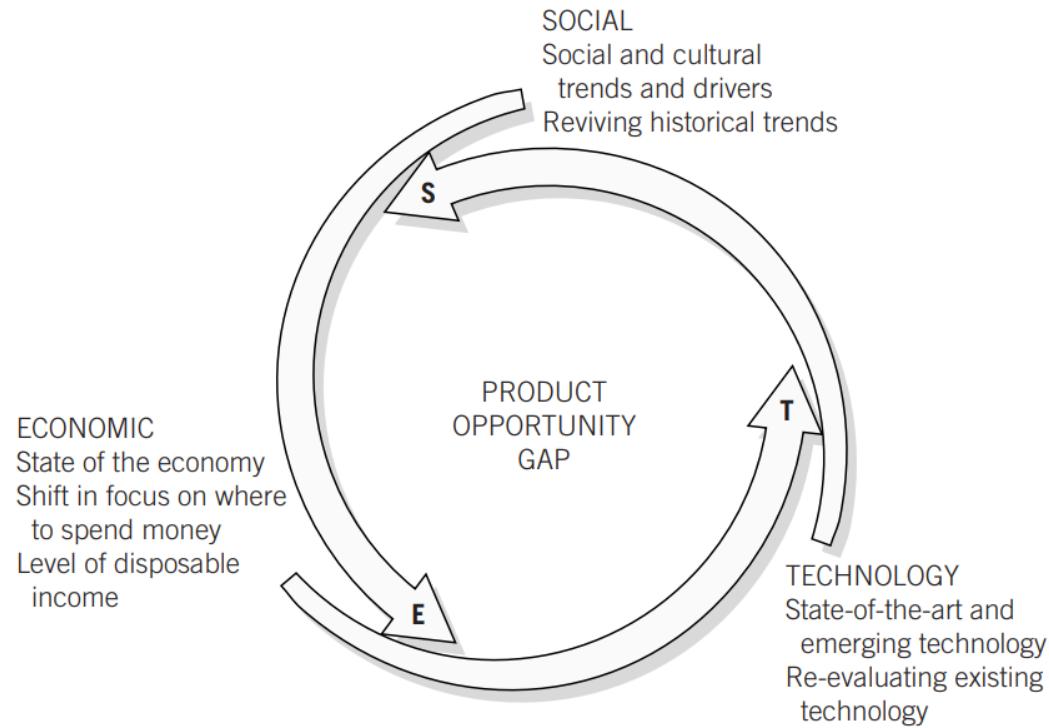
- Expendable income
- Cost of eating on the run
- Value placed on high-quality intense breaks



- Need for escape opportunities
  - More free time
  - Breakfast on the run
  - Caffeine popular
  - Coffee is a highlight of the day
- 
- Quality roasting and brewing process
  - Systems approach to environmental design
  - Water filtration technology

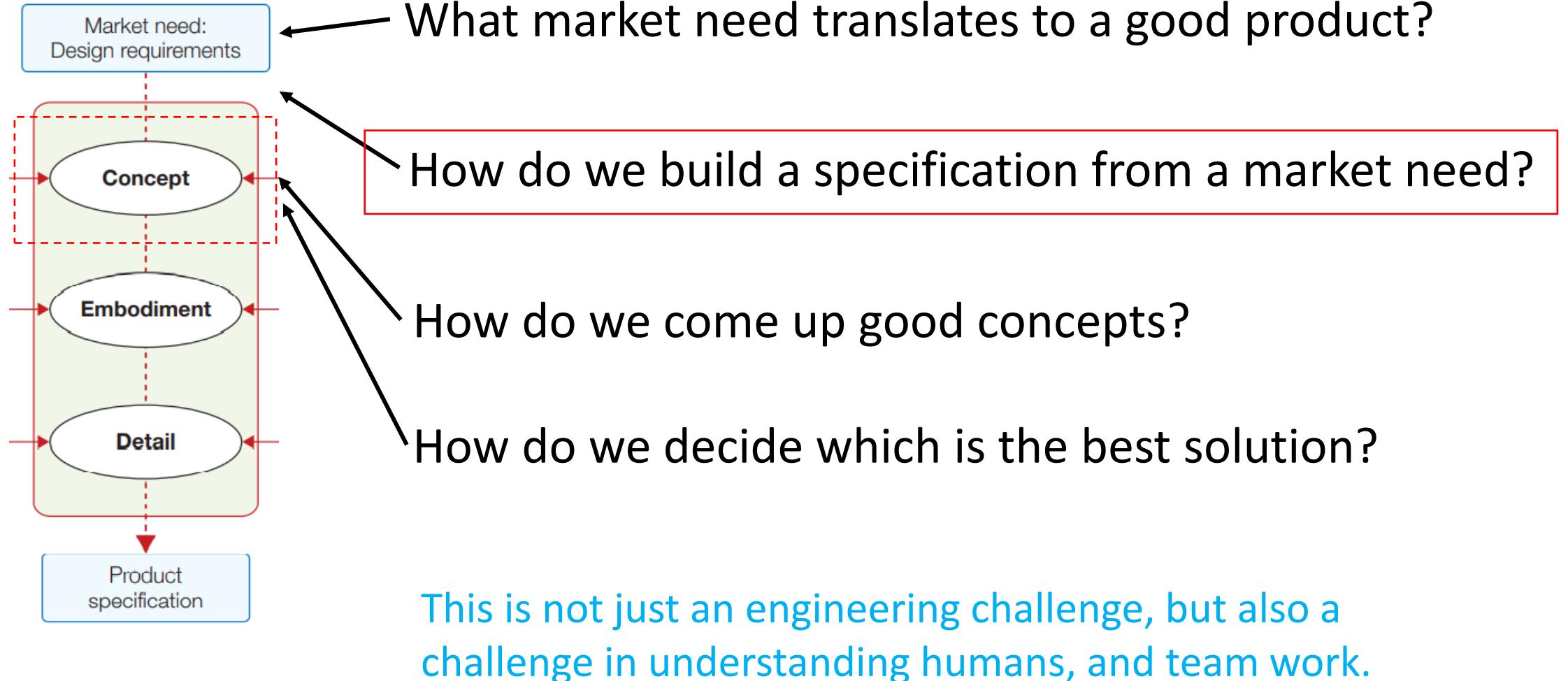


# Identifying Product Opportunities: The SET Factors



SET Factors in at least 2, if not 3 areas leads to a product opportunity!

# Recap: Stages of Design

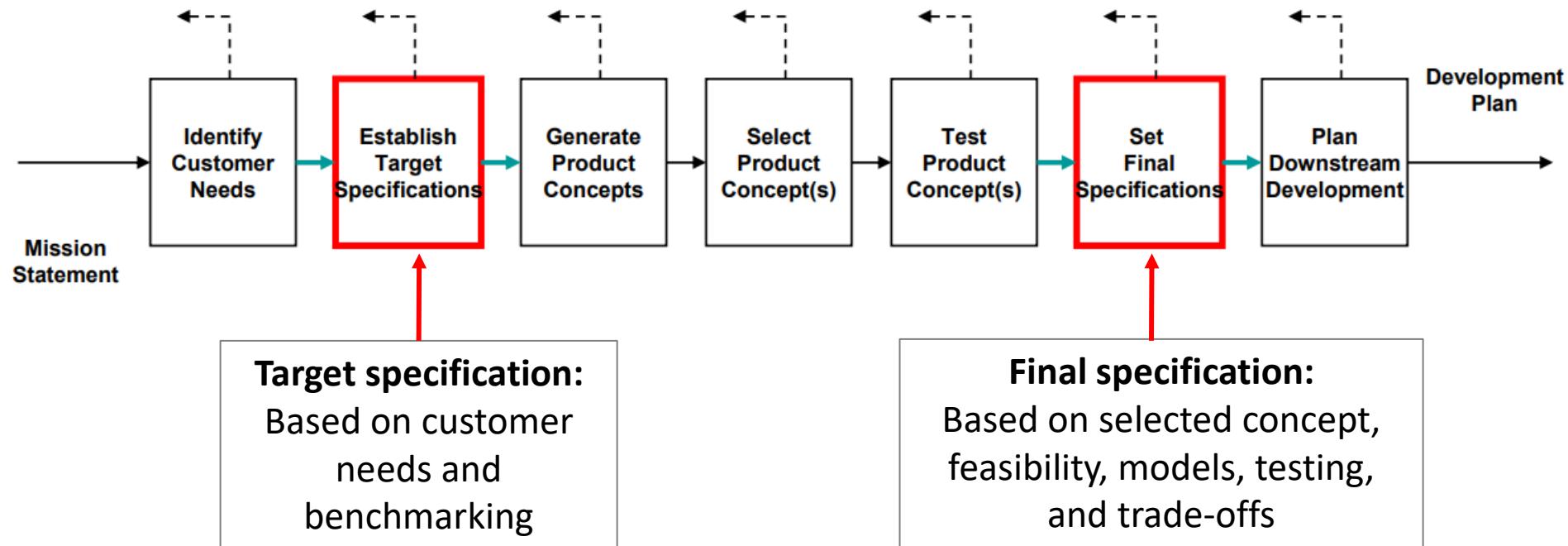


# Developing a Specification

*What is a specification?*

- Specifications spell out in precise, measurable detail what the product has to do.
- Specifications represent an unambiguous agreement on what the team will attempt to achieve in order to satisfy the identified customer needs.
- Should include any regulatory and agency approval requirements

# When do we form a specification?



- For simple products early in the development process, right after identifying customer needs
- For technology-intensive products: at least twice ...



# Forming (target) specifications

## **Form of a specification:**

A ‘specification’ (sing.) consists of a metric and a value

## **Example:**

metric → “Average time to assemble”

value → “less than 75 seconds”

# Forming (target) specifications

## **Form of a specification:**

A ‘specification’ (sing.) consists of a metric and a value

## **Example:**

metric → “Average time to assemble”

value → “less than 75 seconds”



To form these specs:

- Prepare list of metrics, using the needs/metrics matrix.
- Collect benchmarking information.
- Set ideal and marginally acceptable target values for each metric.



# Forming (target) specifications

Step 1: Convert needs from customer to specifications



Needs captured from customer discussions

#	NEED	Imp
1	The suspension reduces vibration to the hands.	3
2	The suspension allows easy traversal of slow, difficult terrain.	2
3	The suspension enables high speed descents on bumpy trails.	5
4	The suspension allows sensitivity adjustment.	3
5	The suspension preserves the steering characteristics of the bike.	4
6	The suspension remains rigid during hard cornering.	4
7	The suspension is lightweight.	4
8	The suspension provides stiff mounting points for the brakes.	2
9	The suspension fits a wide variety of bikes, wheels, and tires.	5
10	The suspension is easy to install.	1
..	..	..

How do we convert needs to metrics?

# How do we generate metrics from needs?

- Metrics should be dependent, NOT independent, variables.
- Metrics should be practical.
- Some needs cannot be easily translated into quantifiable metrics (subjective needs).
- Metrics should include popular criteria used for ‘marketplace’ comparisons.
- Should be quantifiable



# How do we generate metrics from needs?

What would appropriate metrics be for these needs?

#	NEED	Imp
1	The suspension reduces vibration to the hands.	3

7	The suspension remains rigid during hard cornering.	4
---	---	---

10	The suspension fits a wide variety of bikes, wheels, and tires.	1
----	---	---

# We can tabulate Needs vs. Metrics

	Metric														
Need	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
1 Reduces vibration to the hands	•														
2 Allows easy traversal of slow, difficult terrain		•													
3 Enables high-speed descents on bumpy trails	•		•	•											
4 Allows sensitivity adjustment					•										
5 Preserves the steering characteristics of the bike						•	•								
6 Remains rigid during hard cornering	•						•								
7 Is lightweight								•							
8 Provides stiff mounting points for the brakes									•						
9 Fits a wide variety of bikes, wheels, and tires										•	•	•	•		
10 Is easy to install													•		

- Some needs can have multiple metrics.
- Metrics can be used to assess multiple needs



# Example: Needs & Metrics for a pen



Customer Need: – The pen writes smoothly

Assuming that smooth writing can be characterized by:

- N1: Good quality line
- N2: Preservation of line quality
- N3: Ease of use...



# Example: Needs & Metrics for a pen



## Needs

- N1: Good quality line
- N2: Preservation of line quality
- N3: Ease of use...

## Metrics



# Benchmarking

To form these specs:

- Prepare metrics
- **Collect benchmarking information.**
- Set ideal/marginal values

No product development team can expect to succeed without ‘benchmarking’ the project against competing products.



- Data in competitors’ catalogues and supporting literature may not be accurate.
- Values for key metrics should be verified by independent testing and observation.



# Setting Target Values

To form these specs:

- Prepare metrics
- Collect benchmarking information.
- **Set ideal/marginal values**

The target value

Must satisfy, but not great

Set ideal and marginally acceptable target values for each metric.

- At least X
- At most X
- Between X and Y
- Exactly X
- A set of discrete values



# Setting Target Values

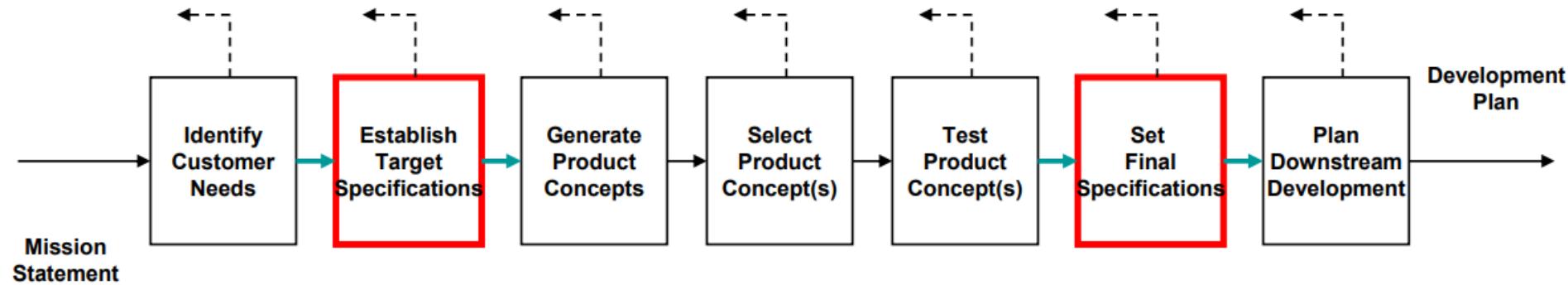
	Metric	Units	Marginal Value	Ideal Value
1	Attenuation from dropout to handlebar at 10hz	dB	>10	>15
2	Spring pre-load	N	480 - 800	650 - 700
3	Maximum value from the Monster	g	<3.5	<3.2
4	Minimum descent time on test track	s	<13.0	<11.0
5	Damping coefficient adjustment range	N-s/m	0	>200
6	Maximum travel (26in wheel)	mm	33 - 50	45
7	Rake offset	mm	37 - 45	38
8	Lateral stiffness at the tip	kN/m	>65	>130
9	Total mass	kg	<1.4	<1.1
10	Lateral stiffness at brake pivots	kN/m	>325	>650
11	Headset sizes	in	1.000 1.000 1.125 1.125 1.250	1.000 1.125 1.250
12	Steertube length	mm	150 150 170 170 190 190 210 210 230	150 170 190 210 230
13	Wheel sizes	list	26in	26in
14	Maximum tire width	in	>1.5	>1.75
15	Time to assemble to frame	s	<60	<35

- Must have units!
- Marginal often a range, which includes the ideal value
- Try and be as specific as possible
- These target values could be conflicting (i.e. total mass and lateral stiffness)
- Remember, the specification could be updated later in the process.



# Refining the Specification...

It might not be right the first time!

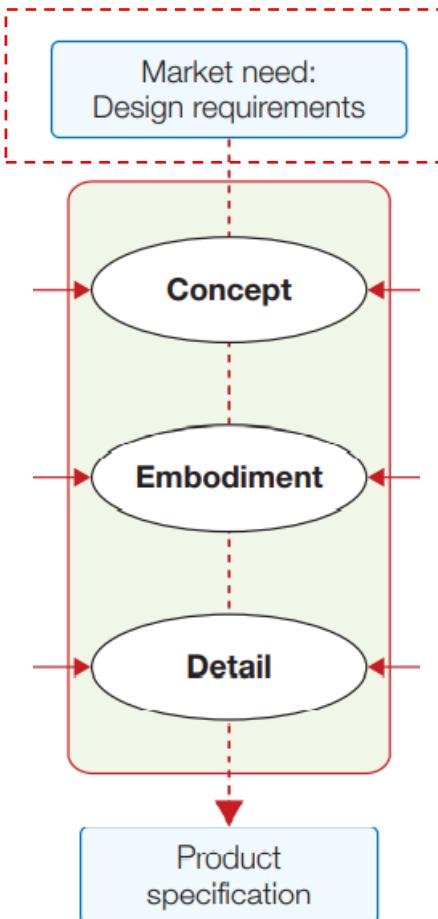


We may want to refine the specs later due to:

- Develop technical models of products and can improve
- Develop cost model which affects specifications
- Reflect on results and process.



# Summary



- Customer needs expressed in the “language of the customer”
- First target specifications than final specs
- For target specifications:
  - Prepare the list of metrics
  - Collect benchmarking information
  - Set ideal and marginally acceptable values
  - Reflect on the results and the process
- Final specifications are developed by assessing the actual technological constraints and the expected production costs using analytical and physical models



# Concept Selection (5% of Grade):

## Due Week 4: Bring to the TA Session

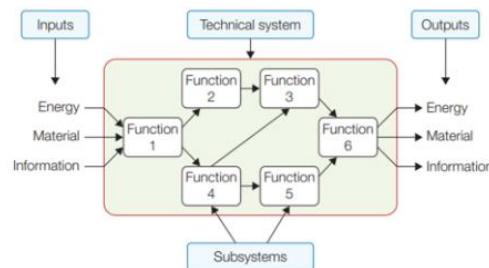
## Concept Ideation & Selection

This report should be submitted as a single .pdf to Moodle, please use your group number as the file name. It should be a maximum of 8 pages, and contain the following. All group members should contribute.

### Functional Diagram (1 page)

For your task, generate a functional diagram (1/2 page) which shows the inputs, systems and outputs and the different functions you choose to sub-divide it into.

To accompany the functional diagram provide a brief description of each of the functions required.



Some useful links on generating functional diagrams:

- [About functional structure diagrams](#)
- [Conceptual example](#)

### Concept Generation (max. 5 pages, 1 concept per page)

Generate 4 different concepts and on each page provide a sketch of the design. This should include

<https://flossy-quartz-a5a.notion.site/Concept-Ideation-Selection-f7ebd3d28b5a43e5bd80709233bce651?pvs=74>



# Project Details



Add description

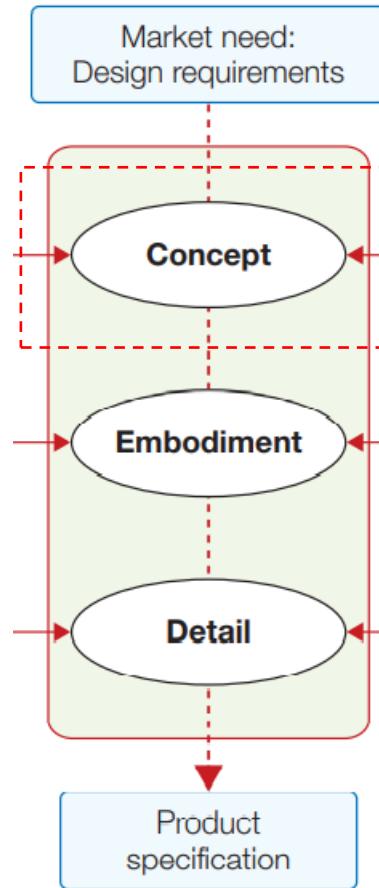
## List of available equipment

Table Board +

Aa parts	category	description	in use by	available for ME320
Arduino Starter Kit	arduino checked	Kit		<input checked="" type="checkbox"/>
Mains 3-6V, 1A supply	power supply checked	The white line indicates the +ve		<input checked="" type="checkbox"/>
Servo (micro)	motor checked	SD90 Micro Servo		<input checked="" type="checkbox"/>
Servo (standard)	motor checked	MG995 RC Servo Metal Gear Hi		<input checked="" type="checkbox"/>
DC Motor Controller	(micro)controller checked	Double H-bridge L298N		<input checked="" type="checkbox"/>
Webcam	camera checked	Cannot be used with Arduino -		<input checked="" type="checkbox"/>
Load cell & Amplifier	sensors checked	1kg load cell + amplifier		<input checked="" type="checkbox"/>
Light Dependent Resistor	sensors	5 – 10 K Ohms – Dark		<input checked="" type="checkbox"/>
Limit switches	sensors			<input checked="" type="checkbox"/>
Nuts (M2,M3,M4)	fasteners			<input checked="" type="checkbox"/>
M2 Bolts	fasteners	Various lengths		<input checked="" type="checkbox"/>
M3 Bolts	fasteners	Various lengths		<input checked="" type="checkbox"/>
M4 Bolts	fasteners	Various lengths		<input checked="" type="checkbox"/>
M4 Studding (Threaded Rod)	fasteners			<input checked="" type="checkbox"/>
Light dependent resistors	sensors			<input checked="" type="checkbox"/>



# Recap: Stages of Design



What market need translates to a good product?

How do we build a specification from a market need?

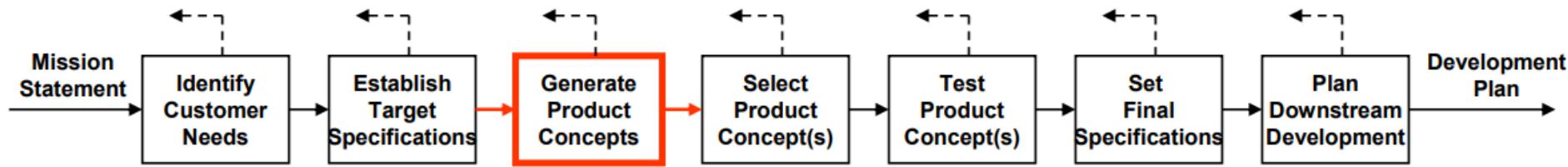
How do we come up good concepts?

How do we decide which is the best solution?

This is not just an engineering challenge, but also a challenge in understanding humans, and team work.



# Concept Generation



- Concept generation is the process of creating ideas for designing a product based on the target specifications and requirements.
- These ideas describe the design and working principles of the product, along with how it can meet the customer requirements.
- Can be useful to graphically illustrate the proposed design as rough drawings, 3D model
- **Creativity and problem-solving skills are vital for this process.**

# Concept Generation

The process should address:

- What existing solutions could be adapted for this application?
- What new concepts might satisfy these needs and specifications?
- What methods can be used to facilitate concept generation process?

...but it is not easy!



# Concept Generation

Generate concepts in groups of 2-3 to solve the need of:



- We want undamaged raspberries to eat
- There are not enough workers to harvest the raspberries

How did you approach the problem?

# Concept Generation

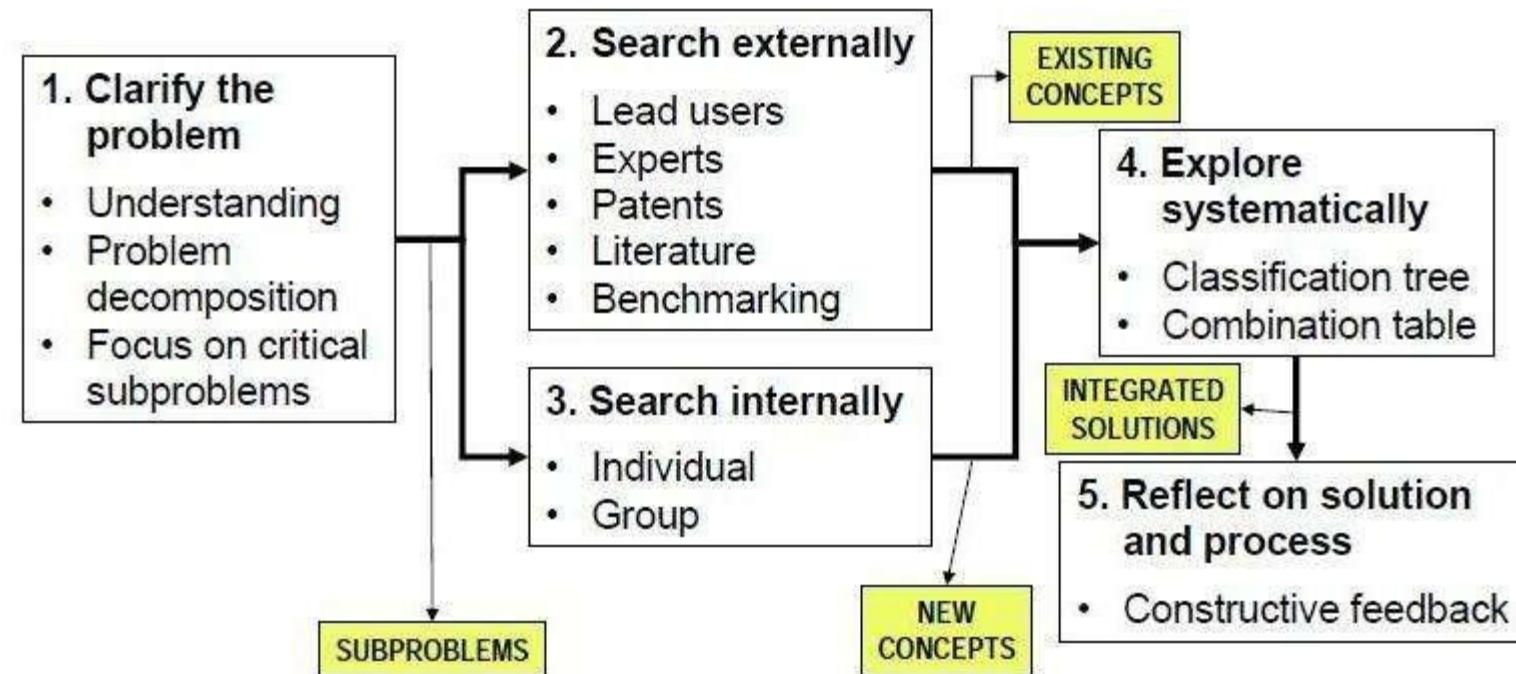
**Concept generation can lead to poor outcomes when:**

- Consideration of only a few concepts
- Failure to consider carefully existing solutions
- Involvement of only a few people → lack of confidence and commitment by others in the team
- Ineffective integration of promising partial solutions.
- Failure to consider entire categories of solutions.

Structured approaches reduce the likelihood of limited and inefficient concept generation.

# Concept Generation Process

## A Five-Step Method



# Concept Generation Process: Step 1

## Step 1: Clarify the Problem

- Clarify understanding
- Problem decomposition
- Focus on critical sub-components

### Review the need and understanding of the goal

Need: "Design a better vegetable peeler."

Feedback on existing ones: "none of the peelers works for everyone in every situation".



# Concept Generation Process: Step 1

## 1. Customer comments (Feedback from user studies)

- "Carrots and potatoes are very different."
- "I cut myself with this one."
- "I just leave the skin on."
- "I'm left-handed. I use a knife."
- "This one is fast, but it takes a lot off."
- "How do you peel a squash?"
- "Here's a rusty one."
- "This looked OK in the store."



## Customer Needs

- The peeler peels a variety of produce.
- The peeler works both right and left handed.
- The peeler creates minimal waste.
- The peeler saves time.
- The peeler is durable.
- The peeler is easy to clean.
- The peeler is safe to use and store.
- The peeler is comfortable to use.
- The peeler stays sharp or is sharpenable.



## Metrics & Target Specifications

- Time to peel vegetables
- Life of the peeler
- Force exerted during peeling
- Time to clean the peeler
- etc. etc.

We understand the problem 😊



# Concept Generation Process: Step 1

## Step 1: Clarify the Problem

- Clarify understanding
- Problem decomposition
- Focus on critical sub-components

### Problem decomposition

- Decompose complex problem into simpler sub-problems. Many design challenges are too complex to solve as a single problem.
- Split a complex problem into simpler subproblems.(Problem decomposition)



# Concept Generation Process: Step 1

## Step 1: Clarify the Problem

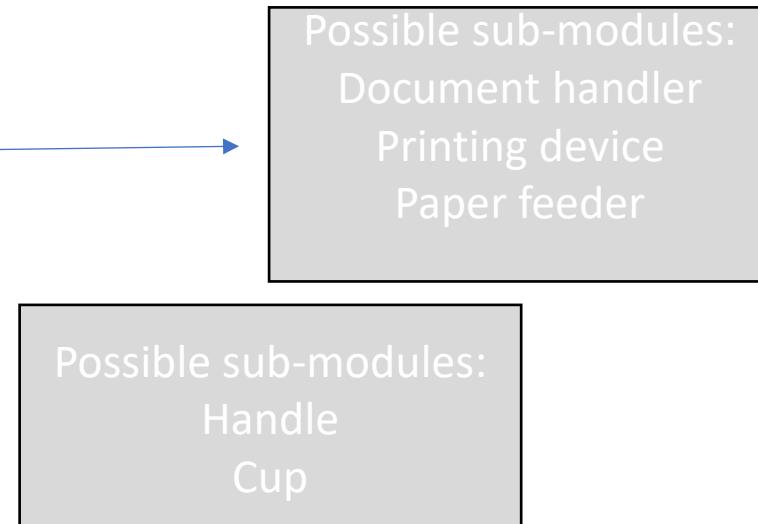
- Clarify understanding
- Problem decomposition
- Focus on critical sub-components

### Problem decomposition

- Decompose complex problem into simpler sub-problems. Many design challenges are too complex to solve as a single problem.
- Split a complex problem into simpler subproblems.(Problem decomposition)

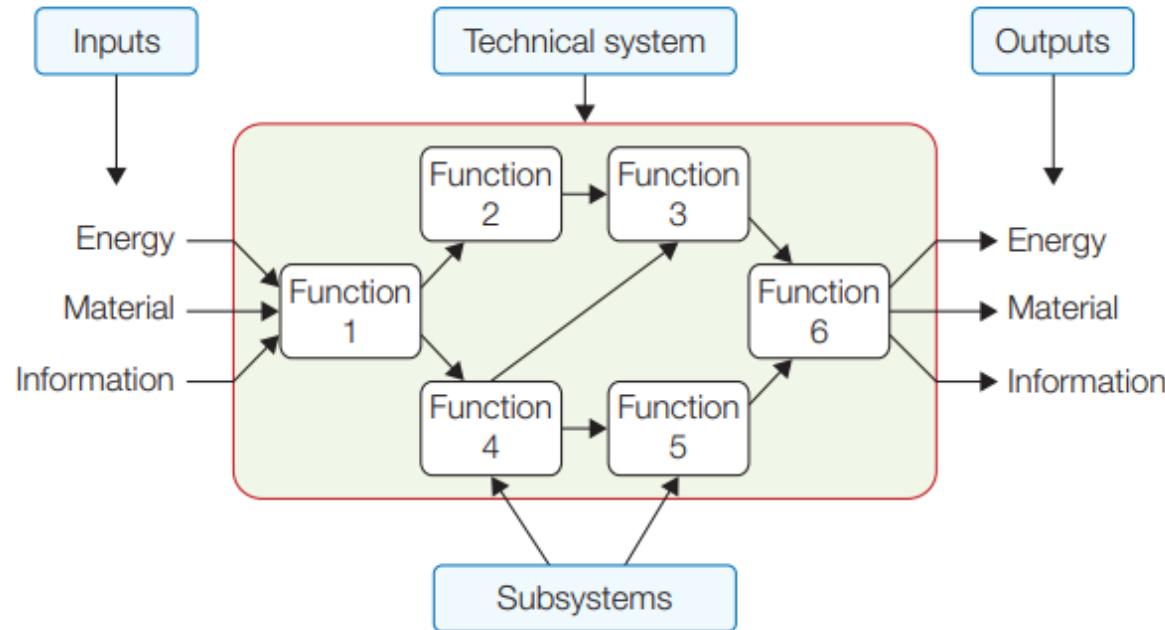
*For example:*

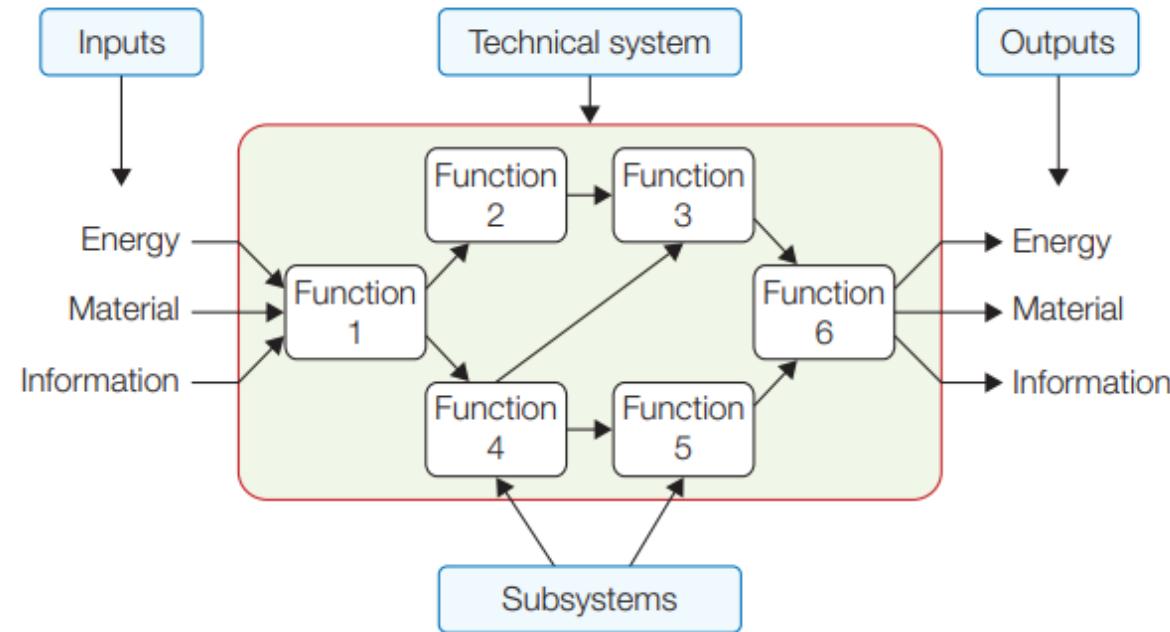
- Printer
- Cup



# Concept Generation Process: Step 1

## Problem Decomposition by Function

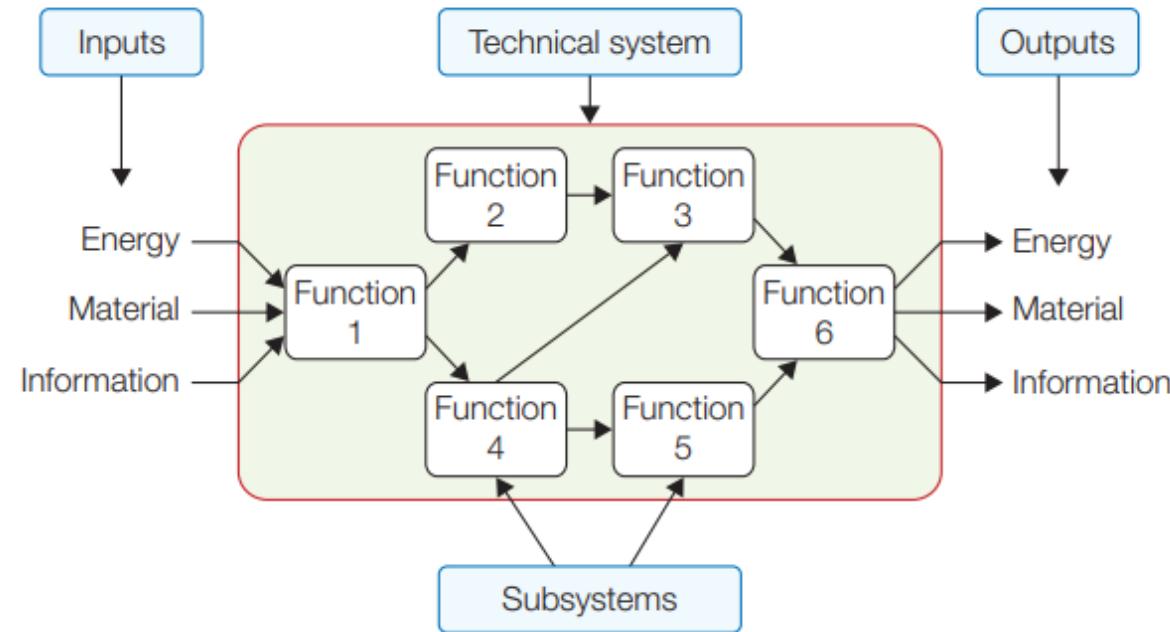




**What are our input(s)?**

**What is our output(s)?**





**What are our input(s)?**

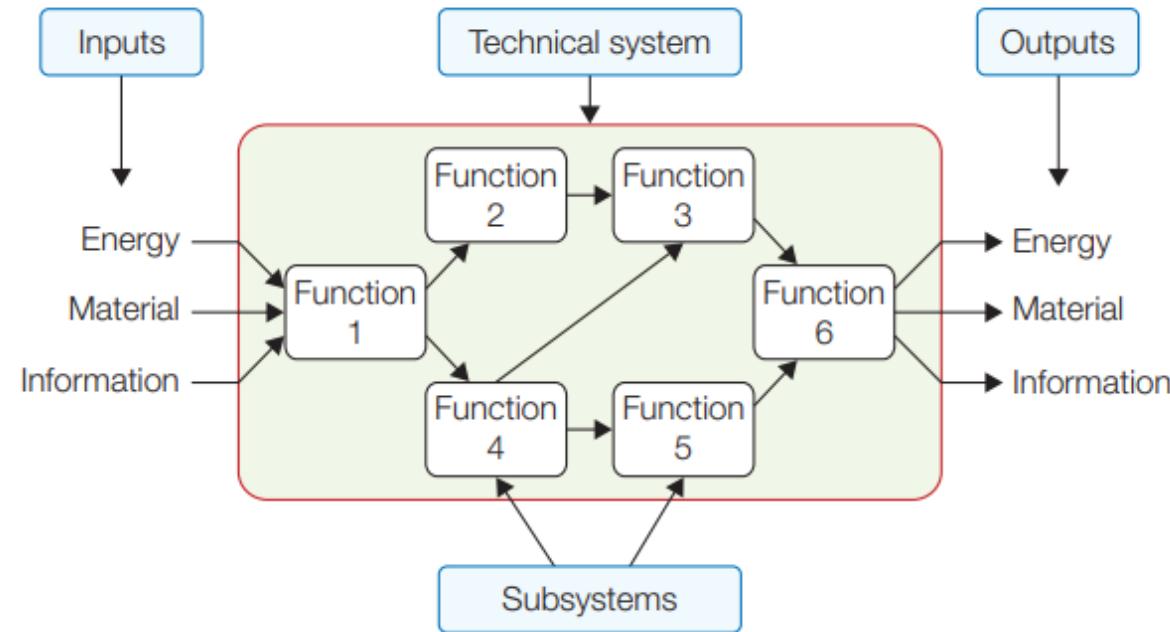
Whole  
Vegetable

Hand  
Power

**What is our output(s)?**

Peeled  
Vegetable





**What are our input(s)?**

Whole Vegetable

Hand Power

**What functions are needed**

Manipulate Vegetable

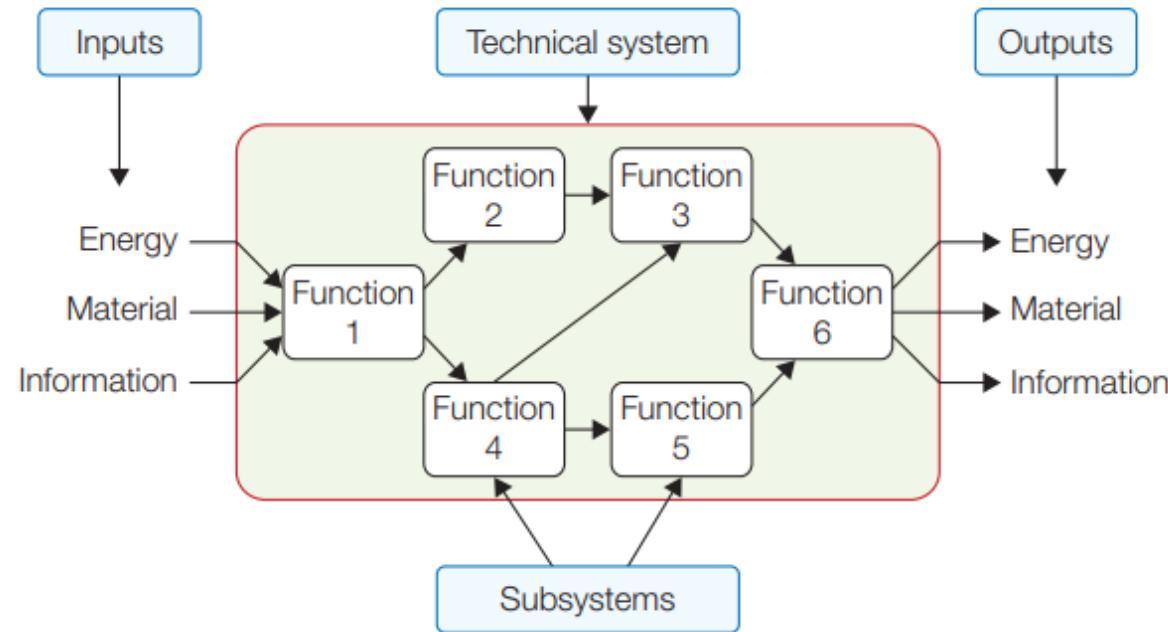
Separate Skin

Apply Hand Power

**What is our output(s)?**

Peeled Vegetable





**What are our input(s)?**

Whole Vegetable

Hand Power

**What functions are needed**

Manipulate Vegetable

Separate Skin

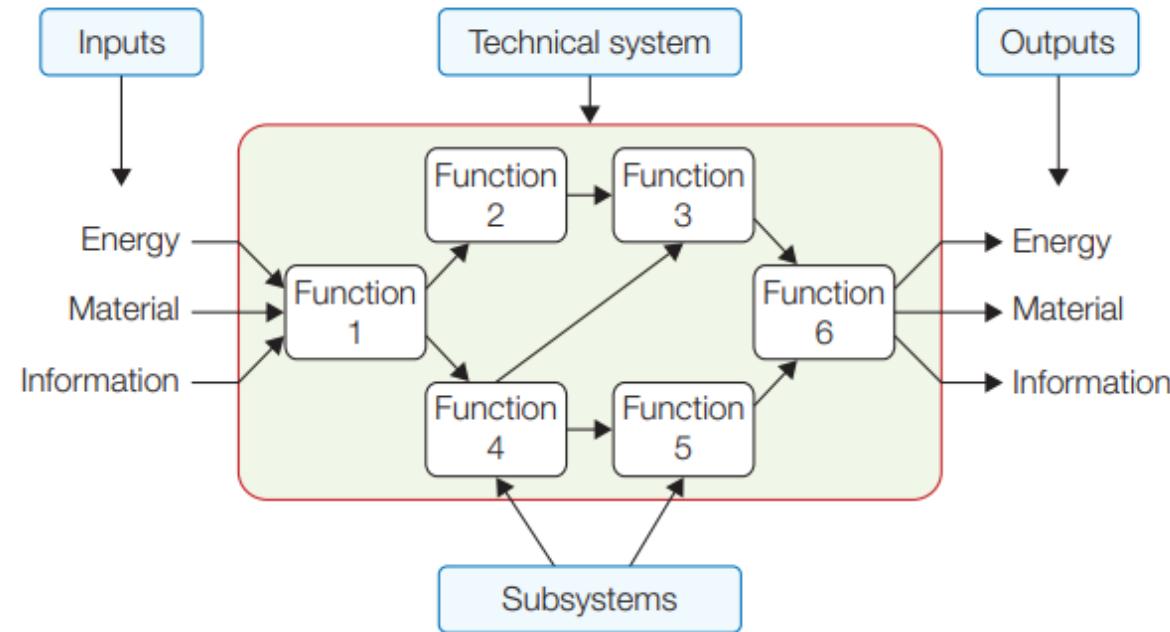
Apply Hand Power

**What is our output(s)?**

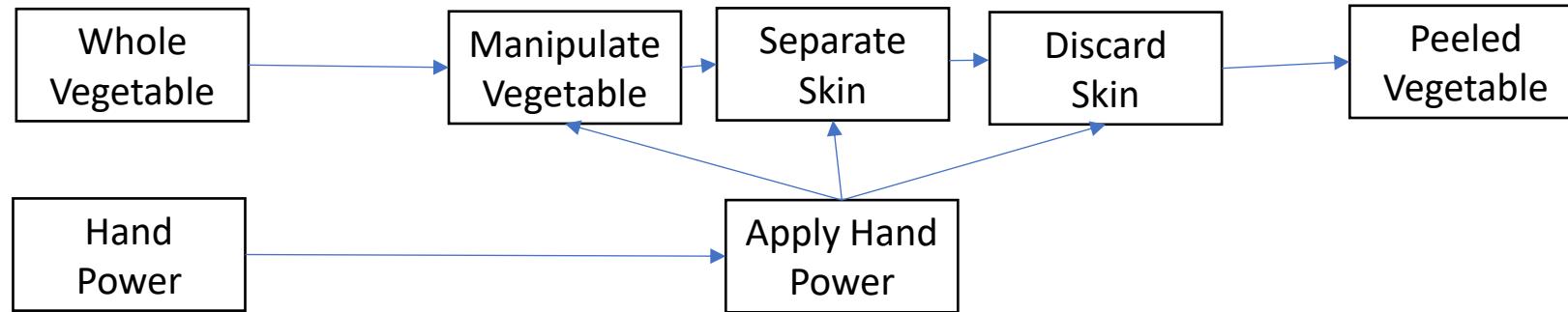
Peeled Vegetable



**How can they be connected**



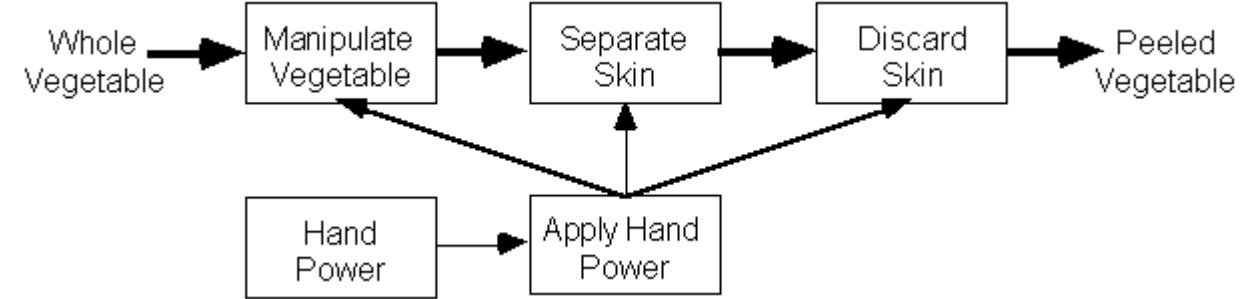
**What are our input(s)?**



**How can they be connected**

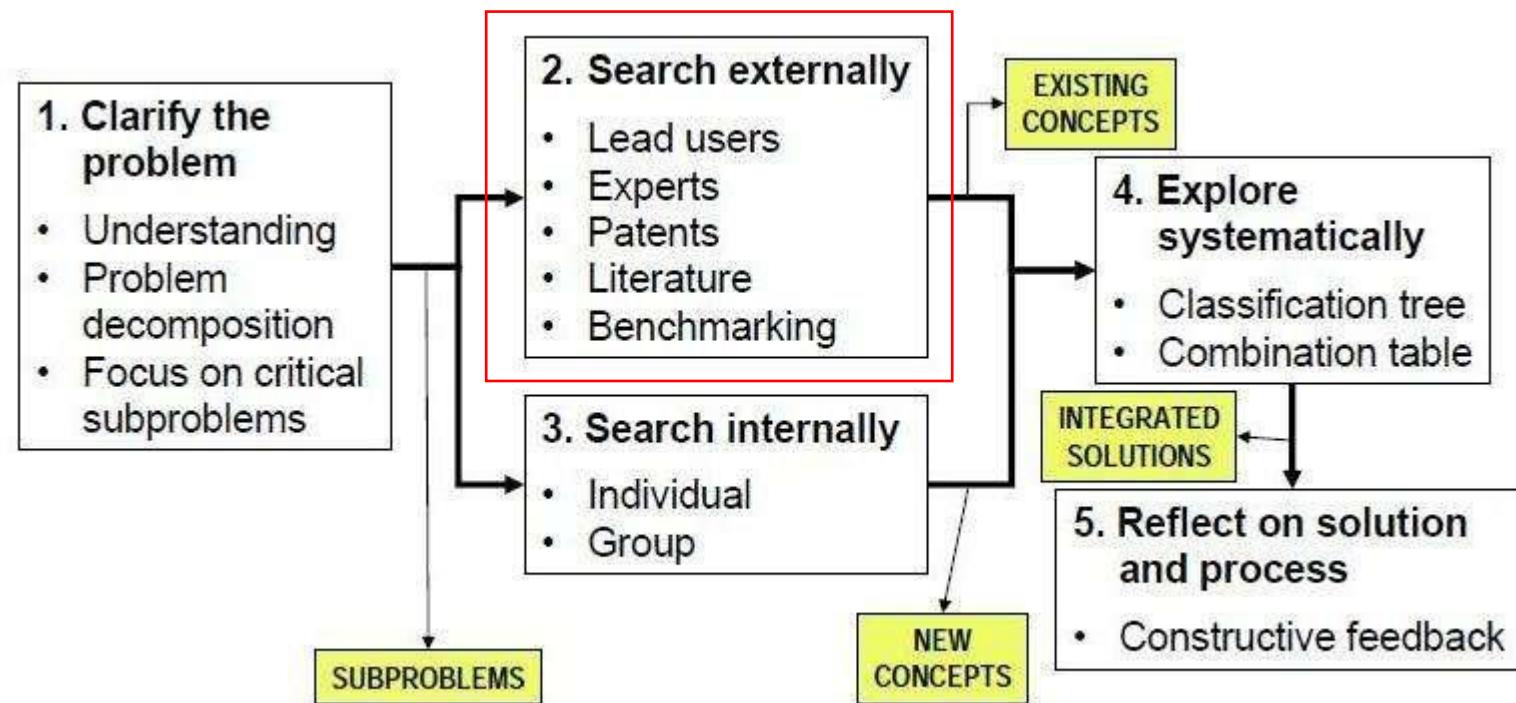
# Concept Generation Process: Step 1

## Functional Decomposition



# Concept Generation Process: Step 2

## Step 2: Search Externally



## Ads · Shop vegetable peeler



Victorinox  
Sparschäler Rex...  
**CHF 8.30**  
galaxus.ch  
★★★★★ (139)



Sparschäler --  
**CHF 7.90**  
Messer24.ch



Victorinox Rex,  
Peelers, Silver  
**CHF 6.75**  
galaxus.ch  
★★★★★ (66)



Victorinox 7.6079,  
Peelers, Black  
**CHF 6.90**  
galaxus.ch  
★★★★★ (124)



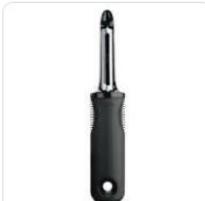
Victorinox  
Manufactum  
**CHF 8.90**  
galaxus.ch



Victorinox  
Schweizer...  
**CHF 5.90**  
Victorinox  
Manufactum  
Manufactum  
★★★★★ (341)



Victorinox REX  
Sparschäler...  
**CHF 5.60**  
Haushaltsprodukte...  
Haushaltsprodukte...



OXO Rotary Peeler,  
Peelers, Black  
**CHF 13.30**  
galaxus.ch  
★★★★★ (1k+)



GEFU Spirelli 2.0,  
Küchenreibe,...  
**CHF 24.50**  
galaxus.ch  
★★★★★ (227)



Buy Potato, Vegetable, oran...  
u-buy.ch



Tagefa Potato Peeler Y Shaped V...  
amazon.com · In stock



Kitchen Vegetable Peeler, Ulw...  
amazon.com



The Best Vegetable Peeler | Reviews by ...  
nytimes.com



Buy Spring Chef - Vegeta...  
nepal.ubuy.com



Peeler - Kitchen Essentials  
kuhnrikon.com



Amazon.com: Swiss Rex Veg...  
amazon.com



13°C  
Cloudy



ENG  
UK 23:27  
27/09/2022 9

# External and Internet Searches

Conduct external searches to find existing solutions to either the overall problem or a sub-problem identified during the decomposition step.

- **Lead Users**
    - see emerging needs before others
    - adopt and generate innovations first
  - **Benchmarking**
    - competitive products
  - **Experts**
    - technical experts
    - experienced customers
  - **Patents**
    - search related inventions
  - **Literature**
    - technical journals
    - conference proceedings
    - trade literature
    - government reports
    - consumer information
- Try the European patent office:  
<http://ep.espacenet.com>
- US patent office:  
<http://patft.uspto.gov>



# Concept Generation Process: Step 3

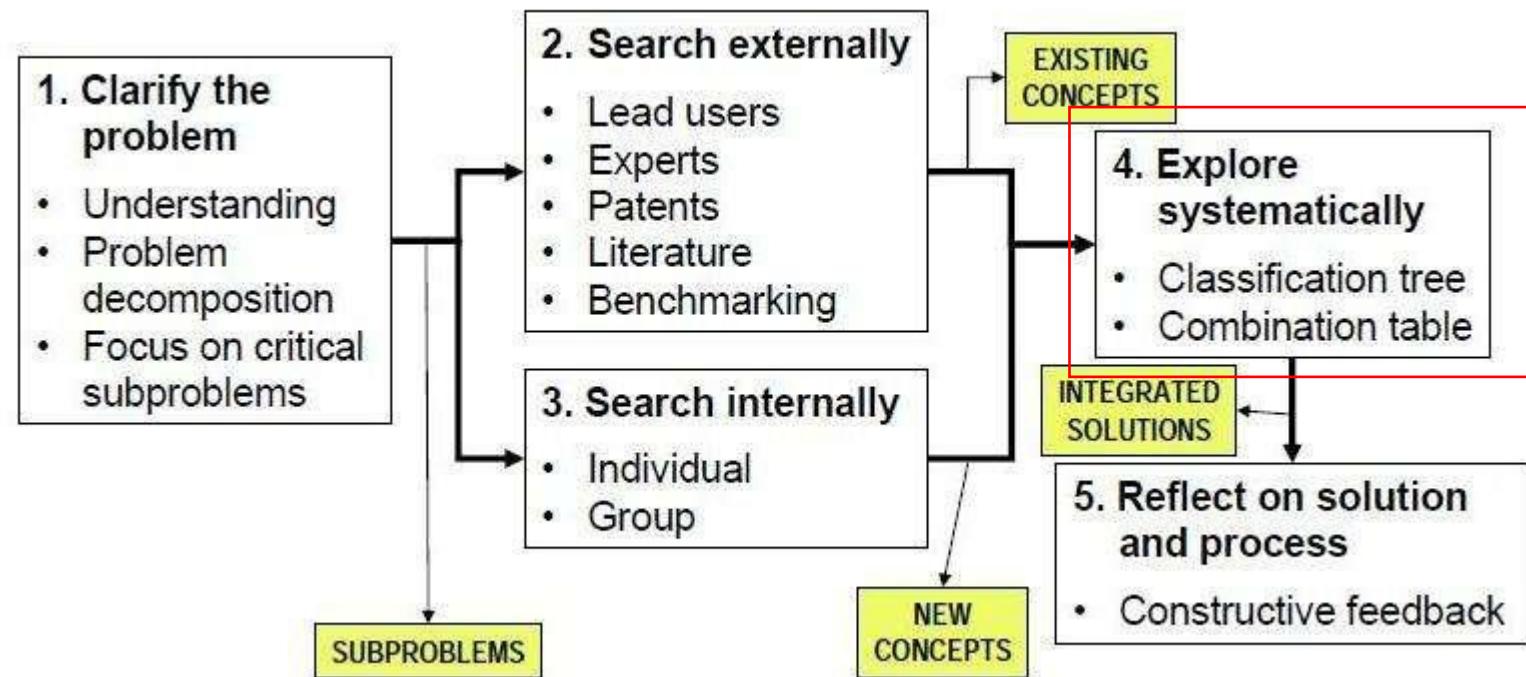
## Search Internally (within your team): Practical Advice

- Suspend judgement – just ideate
- Generate lots of ideas (explore as much of the solution space as possible)
- Welcome ideas, even if they don't seem feasible
- Use graphical/physical means to discuss
- Make analogies (other designs/problems)
- Wish and wonder... I wonder what would happen if?
- Set quantitative goals – generate 20 concepts



# Concept Generation Process: Step 4

## Explore Systematically



# Concept Generation Process: Step 4

## Explore Systematically

After external and internal search there are probably tens or hundreds of solutions to subproblems, or concept fragments.

- Navigate the space of possibilities...
  - With the concept classification tree
  - With the concept combination table

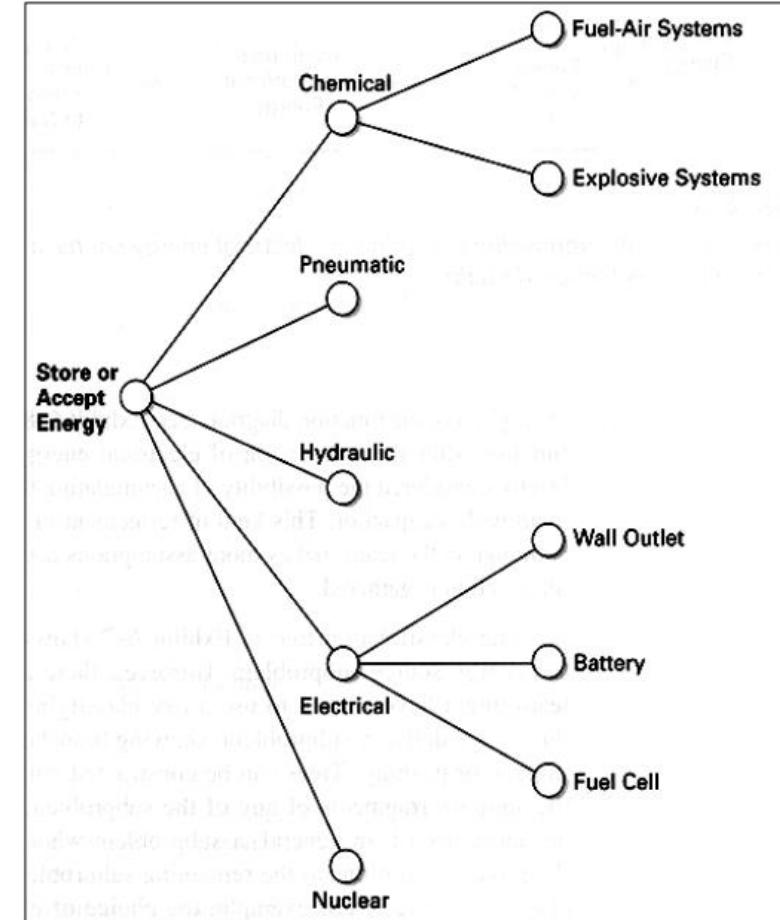


# Concept Generation Process: Step 4

## Concept classification tree

For example, for an 'electrically powered peeler'

- Prune less promising branches (carefully)
- Identify related verse independent approaches
- Highlight inappropriate emphasis (certain branches)
- Refine problem decomposition

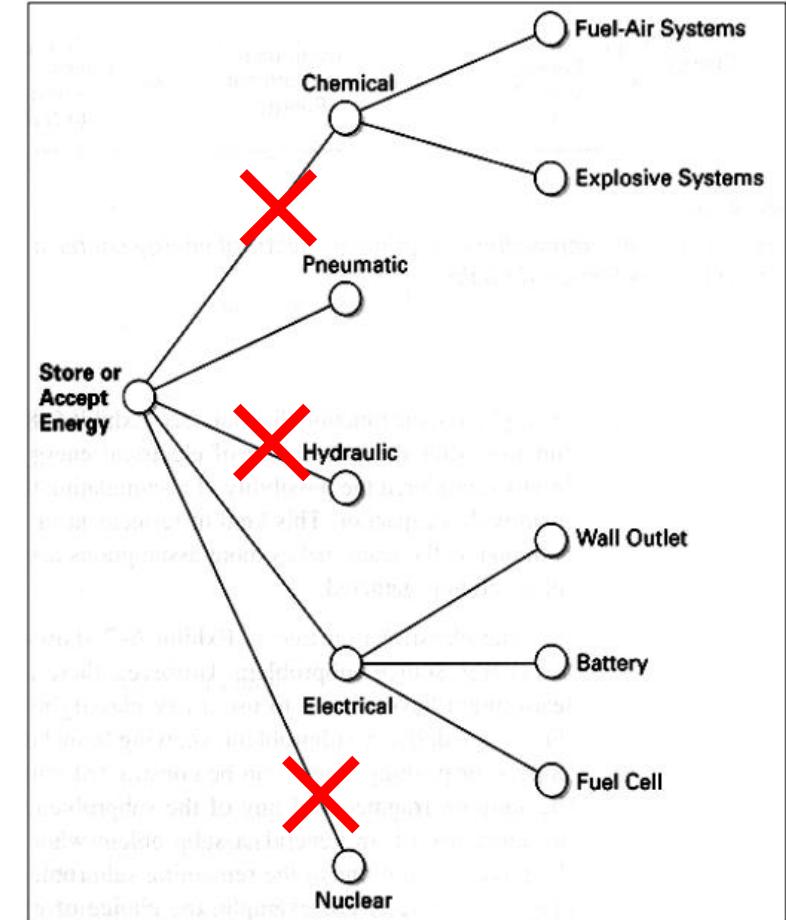


# Concept Generation Process: Step 4

## Concept classification tree

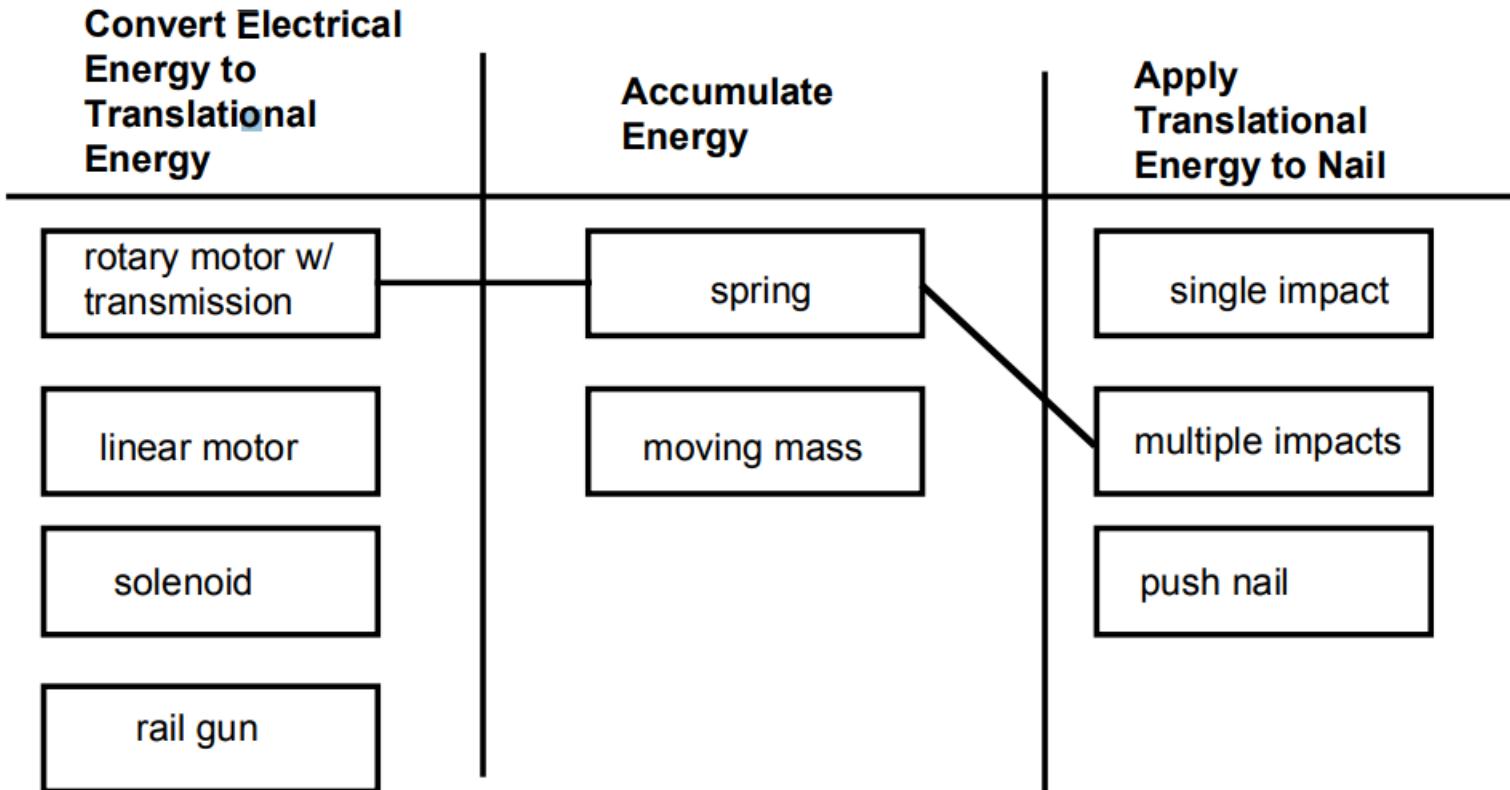
For example, for an 'electrically powered nailer'

- Prune less promising branches (carefully)
- Identify related verse independent approaches
- Highlight inappropriate emphasis (certain branches)
- Refine problem decomposition



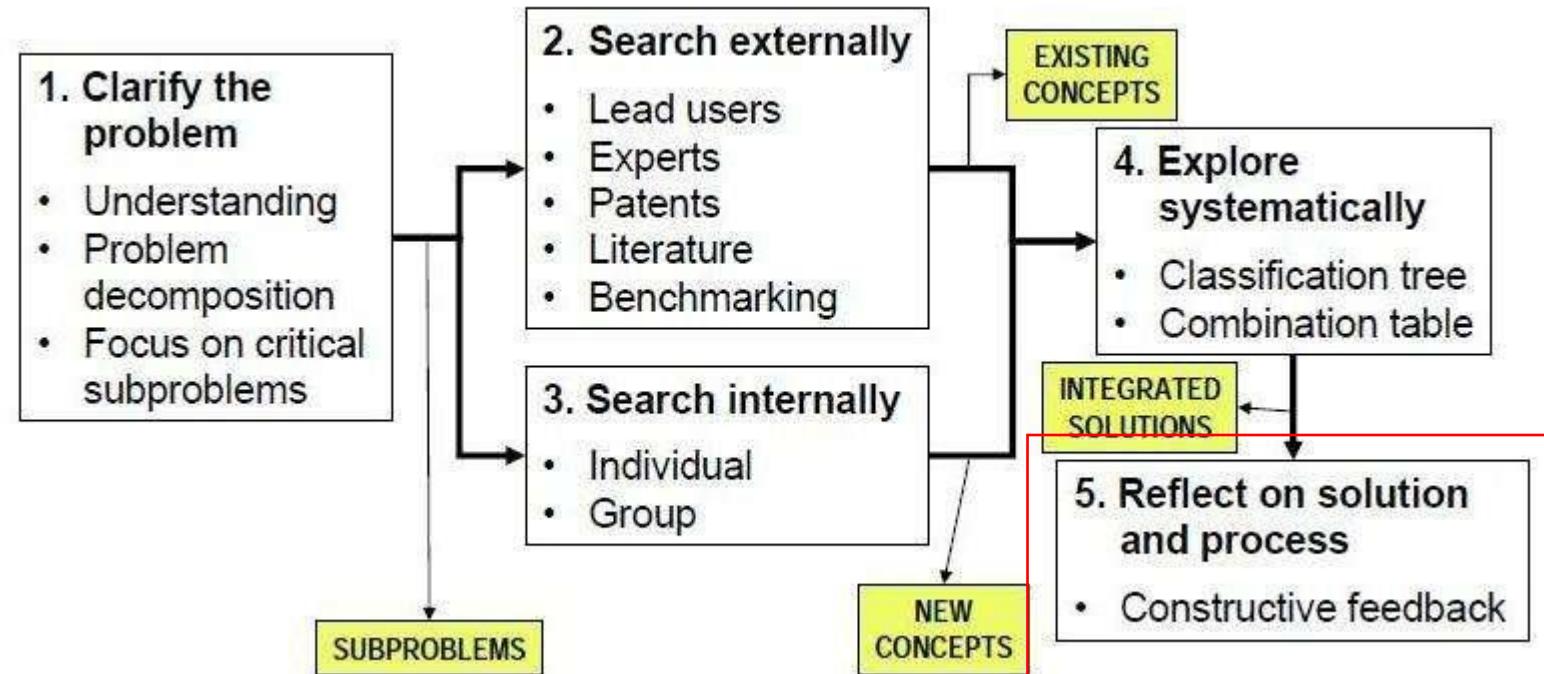
# Concept combination table

Example for an 'electrically powered nailer'



- Can systematically explore different combinations

# Concept Generation Process: Step 5



- Is the team developing confidence that the solution space has been fully explored?
- Are there alternative function diagrams?
- Are there alternative ways to decompose the problem?
- Have external sources been thoroughly pursued?
- Have ideas from everyone been accepted and integrated into process?

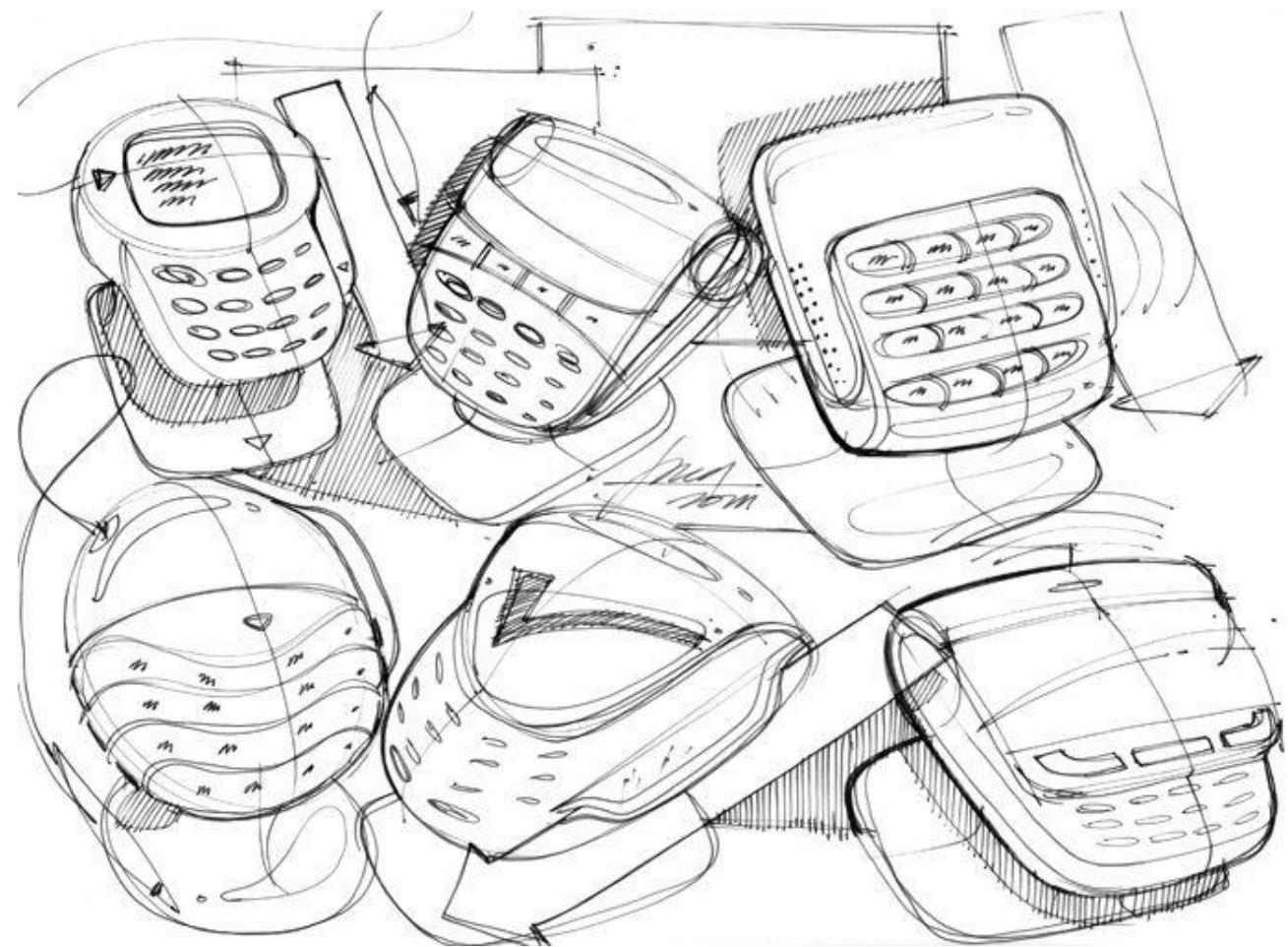
# Concept Generation: Sketching

## Product design sketching

**Sketching allows product designers to generate ideas quickly, without committing resources to any single idea.**

Allows for visual communication of an idea or a concept

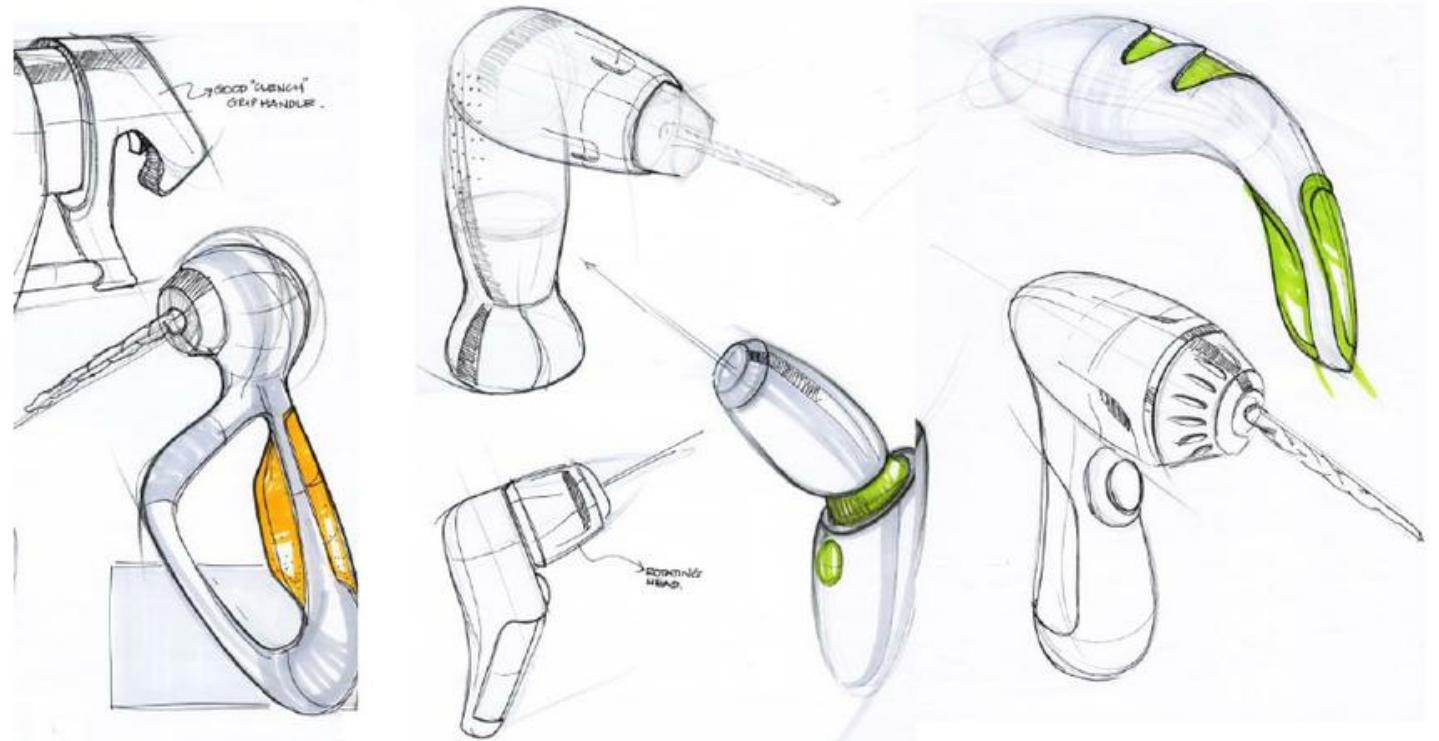
Illustrates concepts rapidly  
**Rapid Validation**



# Concept Generation: Sketching

'Technical sketching'

- 3D can make it easier to convey an idea
- Clearly show function (or actuation) e.g. in another color
- Try using construction lines (light pencil), before then adding more dominant lines for the form
- Show multiple views
- Show exploded views



# Project Work: Concept Generation & Selection

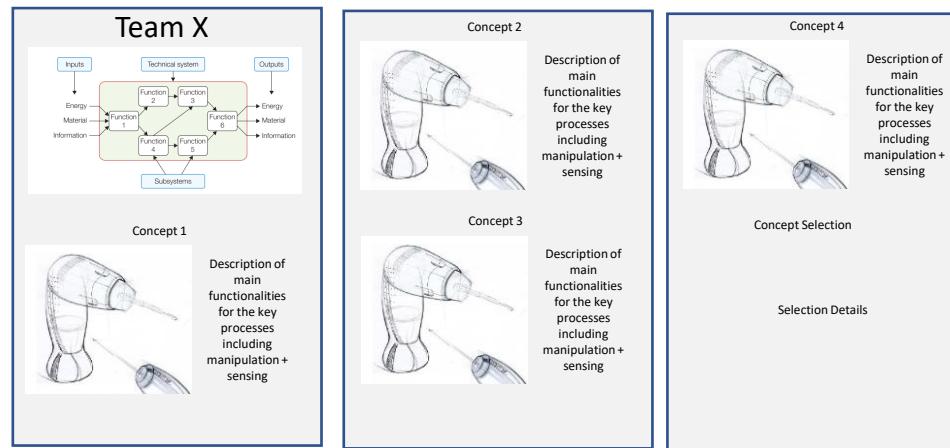
Break down the functionality you require in the gripper and represent in a functional diagram

Generate (lots of concepts within your team)

Evaluate and determine the best concept

You will need to hand in:

- Functionality diagram
- Examples of five concepts you have generated (mini sketch + short description)
- Evaluation of which one you have chosen and why



# Project Details

## Course Details

 URL  
Course Schedule 

 URL  
Parts List (Notion) 

 URL  
Assessment Details (Notion) 

 URL  
Project Task Details (Notion) 

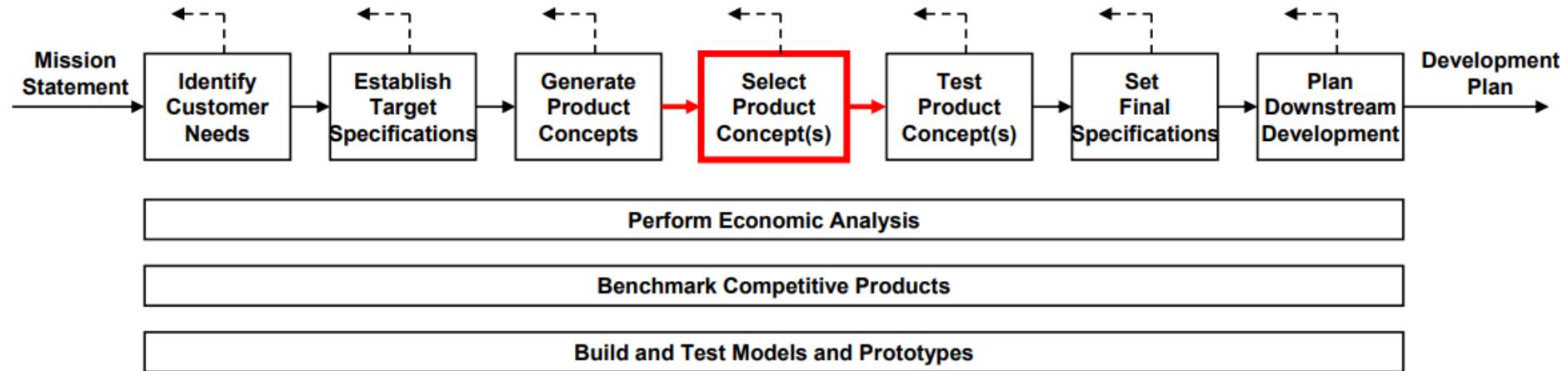
## Assessment Details:

<https://flossy-quartz-a5a.notion.site/Assessment-Details-1923ea02ed1746bd84b0eaecaa62f9a1>

## Parts List:

<https://flossy-quartz-a5a.notion.site/d5eb659cb9ed46ffba1ae9eb213a3da2?v=30835a3e1f104f6e8c3aa486966e6a46>

# Concept Selection



What concept(s) should be taken further?

# Concept Selection: The methodology

- The concept selection process is based on two methodologies:

- Concept Screening
- Concept Scoring

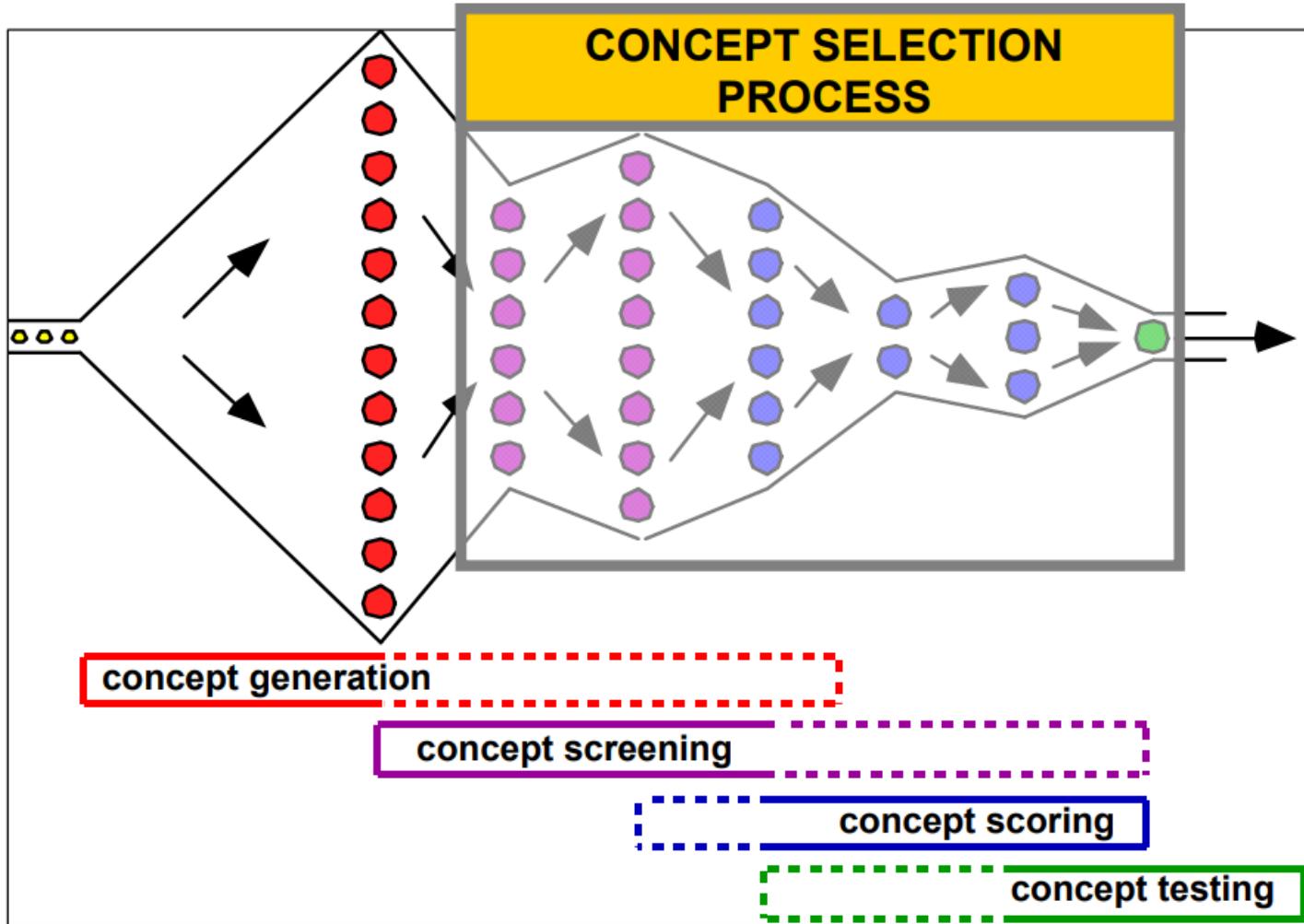
To reduce the best concepts  
to refine further. Or to  
generate additional concepts

Select the final solution

- Concept screening is just for narrowing the number of concepts
- For a small number of concepts, go directly to concept scoring



# Concept Selection Funnel



# Concept Screening

Often called **Pugh Concept Selection**. The purpose is to narrow the number of concepts and improve the concepts.

- Step 1: Prepare the selection matrix
- Step 2: Rate the concepts
- Step 3: Rank the concepts
- Step 4: Combine and improve the concepts
- Step 5: Select one or more concepts
- Step 6: Reflect on results and process



# Concept Screening

- Step 1: Prepare the selection matrix
  - Enter **concept variants**
    - The same level of detail
    - Graphical and/or textual representation

SELECTION CRITERIA	CONCEPT VARIANTS							REF.
	A	B	C	D	E	F	G	
Ease of Handling								
Ease of Use								
Number Readability								
Dose Metering								
Load Handling								
Manufacturing Ease								
Portability								

# Concept Screening

- Step 1: Prepare the selection matrix
  - Choose **selection criteria**
    - Consider use of primary customer needs
    - Consider use of enterprise needs (price, manufacturability, etc.)
    - Choose criteria that differentiate your concepts
    - List criteria of similar importance
    - Do not list unimportant criteria

SELECTION CRITERIA	CONCEPT VARIANTS							
	A	B	C	D	E	F	G	REF.
Ease of Handling								
Ease of Use								
Number Readability								
Dose Metering								
Load Handling								
Manufacturing Ease								
Portability								

# Concept Screening

- Step 1: Prepare the selection matrix
  - Choose *reference concept*
    - Could be industry standard, best-in-class benchmark, top seller, an early concept, a new concept or one of the considered concepts
    - Pick a reference that will allow you to differentiate your concepts

SELECTION CRITERIA	CONCEPT VARIANTS						
	A	B	C	D	E	F	G
Ease of Handling							REF.
Ease of Use							
Number Readability							
Dose Metering							
Load Handling							
Manufacturing Ease							
Portability							

# Concept Screening

- Step 2: Rate the concepts
  - Rate the concepts - assign relative scores
    - “better than” (+)
    - “same as” (0)
    - “worse than” (-)
  - Use objective metrics if possible

SELECTION CRITERIA	CONCEPT VARIANTS							REF.
	A	B	C	D	E	F	G	
Ease of Handling	0	0	-	0	0	-	-	0
Ease of Use	0	-	-	0	0	+	0	0
Number Readability	0	0	+	0	+	0	+	0
Dose Metering	+	+	+	+	+	0	+	0
Load Handling	0	0	0	0	0	+	0	0
Manufacturing Ease	+	-	-	0	0	-	0	0
Portability	+	+	-	-	0	-	-	0

# Concept Screening

- Step 3: Rank the concepts

- The sum of all the “better than” “same as” and “worse than”

SELECTION CRITERIA	CONCEPT VARIANTS							REF.
	A	B	C	D	E	F	G	
Ease of Handling	0	0	-	0	0	-	-	0
Ease of Use	0	-	-	0	0	+	0	0
Number Readability	0	0	+	0	+	0	+	0
Dose Metering	+	+	+	+	+	0	+	0
Load Handling	0	0	0	0	0	+	0	0
Manufacturing Ease	+	-	-	0	0	-	0	0
Portability	+	+	-	-	0	-	-	0
PLUSES	3	2	2	1	2	2	2	
SAMES	4	3	1	5	5	2	3	
MINUSES	0	2	4	1	0	3	2	
NET	3	0	-2	0	2	-1	0	
RANK	1	3	7	5	2	6	4	
CONTINUE?	Yes	Yes	NO	NO	Yes	No	Yes	

# Concept Screening

Is there a concept that is generally good but degraded by one bad feature?

Can a minor modification improve the overall concept while remaining distinct from the other concepts?

Are there two concepts which can be combined to preserve the “better than” qualities while eliminating the “worse than” qualities?

- Step 4: Combine and improve the concepts

SELECTION CRITERIA	CONCEPT VARIANTS							REF.
	A	B	C	D	E	F	G	
Ease of Handling	0	0	-	0	0	-	-	0
Ease of Use	0	-	-	0	0	+	0	0
Number Readability	0	0	+	0	+	0	+	0
Dose Metering	+	+	+	+	+	0	+	0
Load Handling	0	0	0	0	0	+	0	0
Manufacturing Ease	+	-	-	0	0	-	0	0
Portability	+	+	-	-	0	-	-	0
PLUSES	3	2	2	1	2	2	2	
SAMES	4	3	1	5	5	2	3	
MINUSES	0	2	4	1	0	3	2	
NET	3	0	-2	0	2	-1	0	
RANK	1	3	7	5	2	6	4	
CONTINUE?	Yes	Yes	No	No	Yes	No	Yes	



- Combine D + F = DF
- Improve G = G+

# Concept Screening

- Step 5: **Select one or more concepts**
  - The number of concepts selected for further review will be limited by team resources (personnel, money, and time)
  - The team must clarify which issues need to be investigated further before a final selection can be made.
    - Another round of concept screening?
    - Will concept scoring be applied next?

The goal of concept selection is **not to** → Select the best concept.

The goal of concept selection is **to** → Develop the best concept.

**....So remember to combine and refine the concepts to develop better ones**

# Concept Scoring

- Used when increased resolution (detail) will better differentiate among competing concepts
- A more quantitative version of concept screening

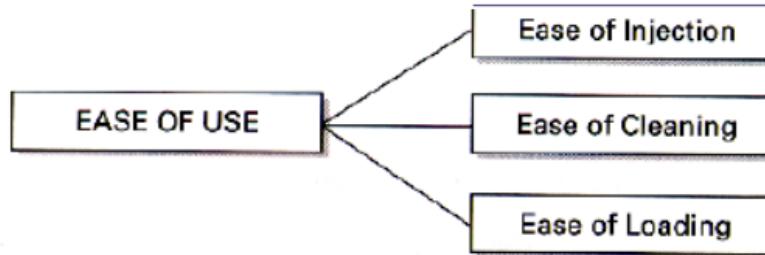
- Step 1: Prepare the selection matrix
- Step 2: Rate concepts
- Step 3: Rank concepts
- Step 4: Combine and improve concepts
- Step 5: Select one or more concepts
- Step 6: Reflect on results and process



<i>Relative Performance</i>	<i>Rating</i>
Much worse than reference	1
Worse than reference	2
Same as reference	3
Better than reference	4
Much better than reference	5

# Concept Scoring

- Step 1: Prepare the selection matrix
  - Choose **selection criteria**
    - Consider more detailed selection criteria



- Include **importance weights** for the criteria
  - 1 to 5
  - allocating 100% among all
- Choose **reference concept**
  - Different reference concepts may be used for each criterion to avoid scale compression
  - Average performance concept, benchmarked concept, target values for product specifications



# Concept Scoring

- Step 2: **Rate the concepts**
  - Choose **scale** ( 1 to 5, or 1 to 9)
    - Reference point is in the middle

<i>Relative Performance</i>	<i>Rating</i>
Much worse than reference	1
Worse than reference	2
Same as reference	3
Better than reference	4
Much better than reference	5

- Assign relative scores to the concepts
  - For each criterion consider the performance of each concept relative to the reference point



# Concept Scoring

- Step 3: Rank the concepts

- Calculate weighted scores by multiplying the raw scores by the criteria weights

$$S_j = \sum_{i=1}^n r_{ij} w_i$$

where

$r_{ij}$  = raw rating of concept  $j$  for the  $i$ th criterion

$w_i$  = weighting for  $i$ th criterion

$n$  = number of criteria

$S_j$  = total score for concept  $j$

Selection Criteria	Weight	Rating	Concepts							
			A Master Cylinder		DF Lever Stop		E Swash Ring		G+ Dial Screw+	
			Weighted Score	Rating	Weighted Score	Rating	Weighted Score	Rating	Weighted Score	Rating
Ease of Handling	5%	3		3		4		4		
Ease of Use	15%	3		4		4		3		
Readability of Settings	10%	2		3		5		5		
Dose Metering Accuracy	25%	3		3		2		3		
Durability	15%	2		5		4		3		
Ease of Manufacture	20%	3		3		2		2		
Portability	10%	3		3		3		3		

# Concept Scoring

		Concepts							
		A		DF		E		G+	
		Master Cylinder		Lever Stop		Swash Ring		Dial Screw+	
Selection Criteria	Weight	Rating	Weighted Score	Rating	Weighted Score	Rating	Weighted Score	Rating	Weighted Score
Ease of Handling	5%	3	0.15	3	0.15	4	0.2	4	0.2
Ease of Use	15%	3	0.45	4	0.6	4	0.6	3	0.45
Readability of Settings	10%	2	0.2	3	0.3	5	0.5	5	0.5
Dose Metering Accuracy	25%	3	0.75	3	0.75	2	0.5	3	0.75
Durability	15%	2	0.3	5	0.75	4	0.6	3	0.45
Ease of Manufacture	20%	3	0.6	3	0.6	2	0.4	2	0.4
Portability	10%	3	0.3	3	0.3	3	0.3	3	0.3
Total Score		2.75		3.45		3.10		3.05	
Rank		4		1		2		3	
Continue?		No		Develop		No		No	

# Concept Scoring

## Step 4: Combine and improve the concepts

- Look for changes and combinations that improve the concept

## Step 5: Select one or more concepts

- Check sensitivity of selection to the importance weightings and ratings.
- Consider uncertainty about ratings

The goal of concept selection is **not to** → Select the best concept.

The goal of concept selection is to → Develop the best concept.

**....So remember to combine and refine the concepts to develop better ones**



# What happens after concept selection?

# What happens after concept selection?

Product Generation & Prototyping!

Engineering Design:

- Actuators
- Mechanism
- Sensors
- Control

Practical Implementation  
(aka how to..):

- Fabricate/3D print
- Use microcontrollers
- Prototype

# Project Work

Component	% of grade	Deadline
0. Teams & DLL Safety	-	Week 2
1. Concept Section & Gantt Chart	20%	Week 5
2. Drawings & Schematics, Patent & Literature Review	20%	Week 14
3. One minute pitch video	10%	Week 13
4. Gripper Performance (Competition)	30%	Week 14
5. 2 Page Final Report	20%	2 weeks later
Returning of parts	-20%	

**Deadlines are Tuesday midnight for that week unless stated otherwise**