RESUME

THIDAPHON ONSI

ABOUT ME

Hello, my name is Thidaphon Onsi. I am passionate about data analysis, designing work processes, and improving business efficiency. I have over 2 years of experience working as a support User, with responsibilities including supporting warehouse systems and software usage. I am detail-oriented and eager to contribute to an organization's success.

PERSONAL INFORMATION

Name: Thidaphon Onsi

Age: 25 years old

Date of Birth: October 2, 2000

Address: 3715/1, Ratchadaphisek Rd, Bang Khlo, Bang Kho Laem, Bangkok 10120

Email: Thidaphon.onsi7812@gmail.com

Phone: 062-454-6230

SKILLS AND ABILITIES

- Experience in warehouse support: daily stock monitoring, product checking, and issue resolution related to system operations
- Proficient in preparing system requirement documents: Flow Chart, Use Case, Activities Diagram
- Familiar with WMS program for warehouse management
- Knowledgeable in Movex system integration with WMS
- Understanding of sales interface system
- System testing and user training skills
- Proficient in Microsoft Word, Excel, PowerPoint
- Basic design skills using Canva
- Process flow design using draw.io

EDUCATION

2019 - 2022

BACHELOR DEGREES

Valaya Alongkorn Rajabhat University under the Royal Patronage.

Faculty: Science and Technology

Major: Digital Innovation and Software Engineering

GPA: 3.80 (First Class Honors)

CERTIFICATIONS

2021

PASSED ITPE IP LEVEL TEST

ITPE (Information Technology Professionals Examination) is an ICT professional standards examination.

IP Level Test
(IT Passport Test)
This is a test of general IT knowledge.

WORK EXPERIENCE

2023 - 2025

THAI AGRI FOODS PUBLIC COMPANY LIMITED

Types of Business: Production and export of packaged food and ready-to-eat food.

Position: BP (Business Process Support – Warehouse)

- Designed flowcharts for warehouse management
- Handled system issue resolution and user coordination
- Provided training to users
- Create system manual

2022

BIZ POTENTIAL CO., LTD.

Types of Business: Computer system development for hire, website development for hire

Position: BA (Business Analyst)

- Prepared TOR for system enhancement and proposed new systems
- Gathered user requirements
- Created documents: Flowchart, Use Case, Activities Diagram
- Conducted interviews, requirement analysis, or user process surveys
- Coordinated with development teams and supported ongoing projects