

Charges for Reservation Changes and Cancellations
PEX TICKET (SPECIAL EXCURSION FARE)



【 Ticket terms and conditions 】

The ticket booked this time is KOREAN AIR. It must be purchased and issued
Limit: 2015/08/27(Thu)
Cannot change after the payment, changes after the payment will charge as cancellation.

(Condition will applicable under the airlines rules & regulation.)

Ticket will be issued right away once payment is confirmed.

Following charge will be required for in case of cancellation / change after payment.

【 Airline's cancellation fee / Our handling (service) fee for cancellation /change 】

(per person)

Change/Cancellation before ticket issuance	Change/Cancellations before ticket issuance = our handling (service) fee for change/Cancellation 【 ¥4,320 】 required. Changes between different fare types (e.g. IT ⇔ published fare) are handled as cancellation + re-booking as new contract with handling fee. ※ Handling fee for flight reservation is NON-REFUNDABLE.
After issuance	Cancellation charge 【 ¥ 30,000 】 (In case of ticket cancellation or no-show, the refund application charge will be added by ¥4,320 extra.) NON-REFUNDABLE after departure. ※ Handling fee for flight reservation is NON-REFUNDABLE.

【 Notes 】

●RETURN DATE CHANGE PERMITTED FOR A PRICE OF 15,000 YEN PLUS PRICE DIFFERENCE IF THE SAME BOOKING CLASS AS THE ORIGINAL IS NOT AVAILABLE ANYMORE. ●CHANGING THE RETURN DATE IS POSSIBLE FOR A MAXIMUM OF 3 MONTHS FROM THE DATE OF DEPARTURE FROM ORIGIN.

*Changes made for one of the following reasons are handled by cancellation and re-booking as new contract with handling fee.

- ① Correction or change of passenger's name(including the spelling of passenger's name).
- ② Change of the travel itinerary made by client's request did not become valid due to the availability of the flight.
- ③ Change in destination from overseas to domestic, or vice versa.
- ④ Change between different fare type of ticket

i.e. IT fare (classified as IT fare) to Published fare (Normal fare, PEX, or A-PEX)

*Please note that handling fee for flight reservation, or fees for other arrangements (applied for accommodations, rail passes or other travel arrangements made solely) are NON-REFUNDABLE.

*For cancellations, please contact immediately to ACROSS No.1 office you booked.

If you have already received your ticket, please return it to your travel consultant.

*Due to the circumstances of the airline, airfare(including Tax and Fuel surcharge) may change before your ticket is issued without advance notice.

In the case of a reduction, the balance can be paid back. In the case of an increase, you are required to pay the balance.

* In case of refund

- ① Refund is made by bank transfer to the client's bank account.
- ② In case of changes or cancellations made by the client, a fixed rate of bank transaction fee will be deducted from the value to be returned.

For more information about refund, please contact us directly.

*Consumption tax is included in the charges mentioned above.

*For questions or further information, please feel free to contact to ACROSS No.1 branch you booked.

< Revised on 01APR 2014 >