## "Security" Questions

## The problem of security questions

"A 2009 study from Microsoft Research found that acquaintances could answer such security questions 17 percent of the time, and strangers didn't fare too much worse, answering correctly within five tries 13 percent of the time, though that high figure may have been the result of a homogeneous sample."

Mat Honan - Wired



## A look at a recent case



"Ultimately, all you need in addition to someone's e-mail address are those two easily acquired pieces of information: a billing address and the last four digits of a credit card on file."

Mat Honan - Wired