# Personas

# CSCC01

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# **Students**

### **Noukovich**

- 31 years old, male
- 3rd year, Statistics student at UofT
- Compulsive gambler
- Almost perfect grades
- Prefers multiple choice questions, so he can just guess the answer.
- Usually brings laptop around, has been using it for 6 years
- Usually works in an unorganized environment
- Prefers to work in the dark
- He enjoys working electronically

#### Bob

- 19 years old, male
- Second year, life science student at UofT
- Brings his own laptop to school, rarely uses school computers.
- Finishes assignments early
- · Likes predictability, to be prepared for what is coming up
- Competitive in rank leaderboards
- Prefers seeing grades as soon as possible
- Takes many courses that might use this program
- Has vision impairment in left eye
- Like challenging questions that requires critical thinking
- Values GPA highly, will work as hard as he can to get the best mark possible
- Has experience with practically all forms of technology and eager to try more

#### Jane

- 20 year old, female
- Third year, Philosophy student at UofT
- Does not cope well with people who do not speak fluent English
- Prefers to write using a pen and paper instead of a computer
- Does not have internet access at home, prefers to print off her schoolwork at the library and complete it later
- Usually busy due to multiple later year courses at multiple campuses
- Prefers to complete schoolwork while on the TTC
- President of two sports clubs
- · Avoids using electronics in general

#### **Andrew**

- 22 years old, male
- Fourth year, Part time English and Psychology student at UofT
- Works for a research group during the school year, and focuses on research work more than his courses
- Does school work on computers at his workplace but is often interrupted by his manager.
- Does not have his own laptop or computer, uses school computers when outside of his workplace if he needs to
- Prefers receiving his marks in written format
- Never done assignments outside of blackboard
- Focuses on getting alright grades, does not focus on getting the highest GPA possible.
- Would prefer not to use any electronics

#### Xanthan

- 21 years old, male
- 3rd year, Statistics student at UofT
- Does not have his own laptop or computer, uses his phone or the school computers when necessary
- Enjoys playing games, does not enjoy studying
- Often completes work at the last minute, sometimes missing the deadline
- Focuses on getting a passing grade, isn't worried about learning material from assignments, or improving his grade
- Skips classes and just reads lecture slides before going to bed for studying
- Not familiar with many technologies but can follow instructions to learn them

# **Professors**

#### Prof. Greenwich

- 60 years old, male
- Statistics professor at UofT
- Currently distributes assignments on paper
- Prefers marking assignments/tests on the bus
- Does not allow any late submissions on assignments
- Always releases marks as soon as possible
- Does not provide lecture slides, writes everything on chalkboard
- Limited access to a computer, doesn't like to use it much

#### Prof. Li

- 40 years old, female
- Astronomy Professor at UofT
- Teaches at all 3 UofT campuses, totaling 9 hours of lecture a week
- Constantly commuting between campuses
- Usually late on delivering grades to assignments
- Doesn't understand Blackboard, hires TAs to post assignments on their behalf
- Always forgets username and passwords
- Does not have laptop, but has a computer in her office. She rarely uses it
- Prefers emails than office hours due to her constant commuting. Always responds quickly to students

## **Prof. Harris**

- 45 years old, male
- Computer Science Professor at UofT
- Has experience coding web applications
- Loves to hear about new technologies
- Gives all assignments out on his own website
- Does not hire TAs, uses automarker for all assignments
- Only teaches one course per semester
- Likes to be able to see statistics of effectiveness of questions after assignments are marked
- Usually works on his own laptop
- · Gives one extra assignment, and drops the lowest mark
- Allows students to complete bonus questions for extra marks

# Prof. Tenn

- 54 years old, female
- Teaches first and second year linear algebra at UofT
- Gives out weekly assignments for students to complete optionally
- Distributes answers one week after the assignment is posted
- Currently uses the Blackboard portal provided by UofT, has never had issues
- Only uses programs that allow for the display of simple array and matrix notation in her courses
- Prepares students by giving them progressively harder questions
- Prefers doing administrative work on her computer at home
- Can work on computers, but not comfortable with cellular devices