



Manual

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Config.

First time running the application

Step 1: Open an SQL Host for hosting the application's database.

Note: localhost is preferred

Step 2: Locate in the folder: Data, CreateDB.sql and run it.

Step 3: If your localhost user name and password is: root.

Go to step: 6

Step 4: If root is not your localhost user name and password than:

Locate in the MainApp.java file in the following path:


/app/LostLuggage/src/main/java/is103/lostluggage

Step 5: Change the database constructor parameters.

1st string: DB Name (configured when running CreateDB.sql)

2nd string: DB User name

3th string: DB User password



```
47 @Override
48 public void start(Stage stage) throws Exception {
49
50     //Method to set the db property
51     setDatabase("corendonlostluggage", "root", "root");
52 }
```

Step 6: The application is all set.

Now you can build and run the application.

Note: This way of configuring the application is not preferred, but will work.

Accounts

For logging into the application

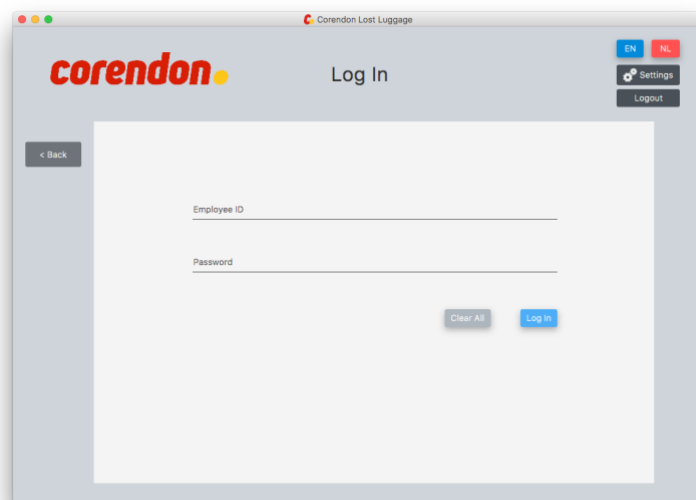
<i>Account permission</i>	<i>User name</i>	<i>Password</i>
Service Employee	BJ1	asd
Manager	DO1	ppok
Administrator	AK1	asd

Note: after logging in into an administrator account you can add users.

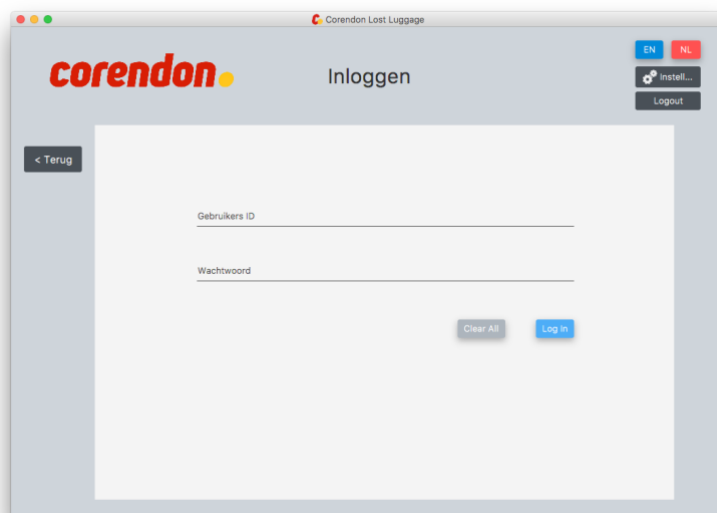
General

Change Language

Step 1: Locate the two language buttons in the top-right corner.



Step 2: Select preferred language (English or Dutch) by pressing the button

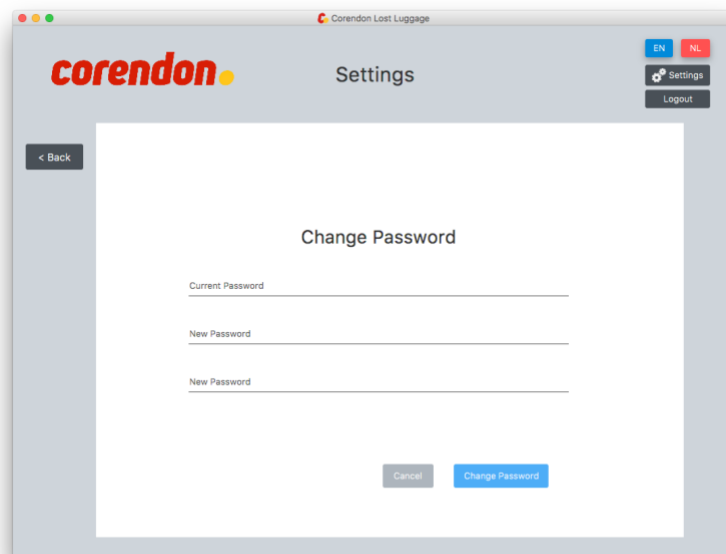


Change Password

Prerequisites: User is logged in.

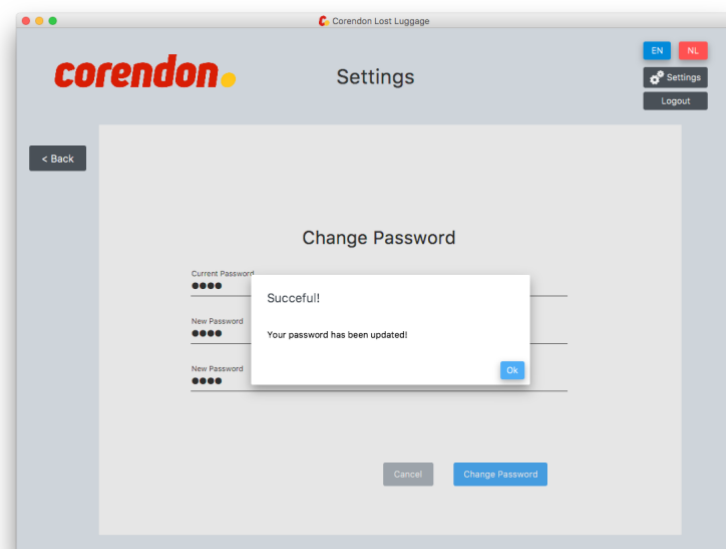
Step 1: Press the Settings buttons located in the top-right corner.

Step 2: Enter your current password, enter your new password and confirm your new password.



The screenshot shows a web browser window titled "Corendon Lost Luggage". The page has a header with the "corendon." logo on the left and language selection buttons ("EN" and "NL") and "Settings" and "Logout" links on the right. The main content area is titled "Settings" and contains a "Change Password" form. The form has three input fields: "Current Password", "New Password", and "New Password" (for confirmation). Below the fields are "Cancel" and "Change Password" buttons. A "< Back" button is located on the left side of the form area.

Step 3: Press the Change Password button to change your current password to the new password. You should see a confirmation that your password has been changed.



The screenshot shows the same "Change Password" form as in the previous image, but with a modal dialog box overlaid in the center. The dialog box is titled "Succesful!" and contains the text "Your password has been updated!". There is an "Ok" button in the bottom right corner of the dialog box. The background form is dimmed.

Log out

Prerequisites: User need to be logged in.

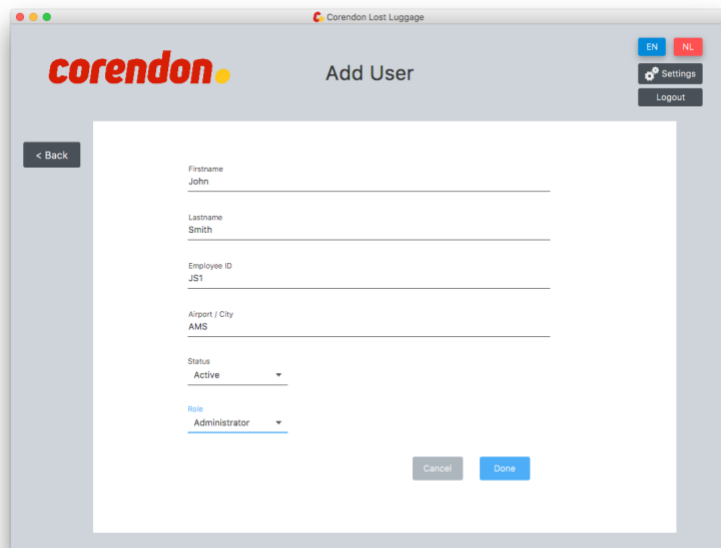
Step 1: Press the Log out button in the top-right corner. The system will open the Log in page.

Administrator

Add New User

Step 1: Press the Add User button in the Home page or Select the Add User button in the Overview User page.

Step 2: Fill in all the text fields with the information about the new user. The system will automatically generate a new Employee ID. This id will also be the username to login to the system.



The screenshot shows a web application window titled "Corendon Lost Luggage". The main heading is "Add User". On the left, there is a "< Back" button. On the right, there are buttons for "EN", "NL", "Settings", and "Logout". The form contains the following fields:

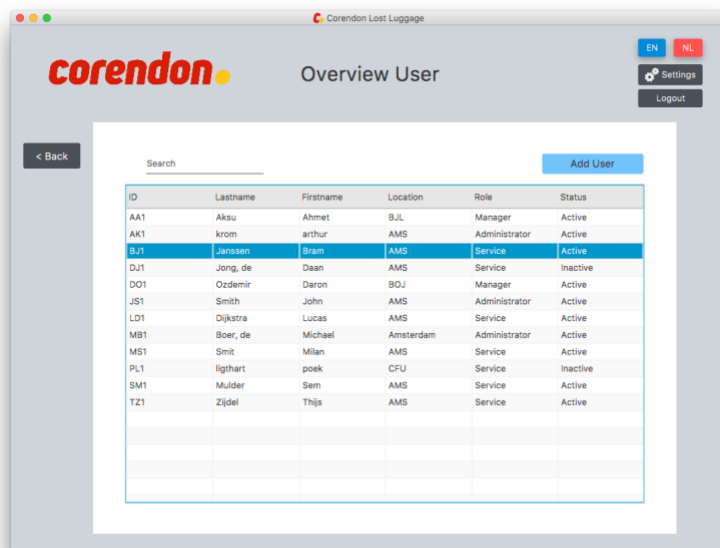
- Firstname: John
- Lastname: Smith
- Employee ID: JS1
- Airport / City: AMS
- Status: Active (dropdown menu)
- Role: Administrator (dropdown menu)

At the bottom right of the form, there are "Cancel" and "Done" buttons.

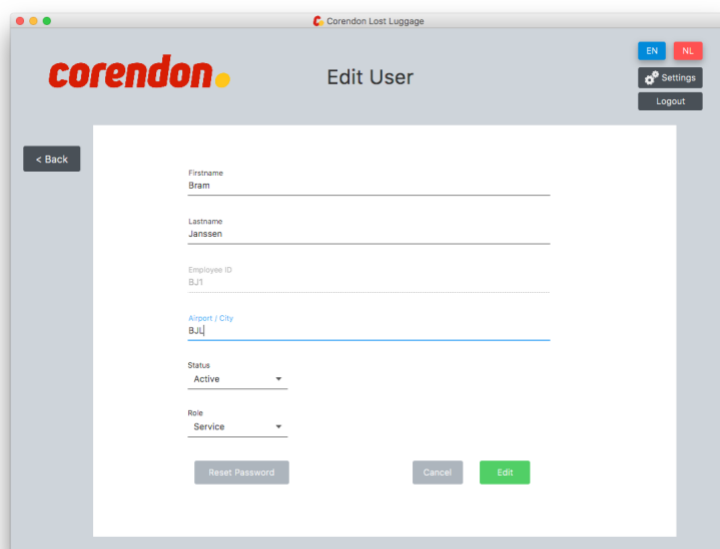
Step 3: Press the Done button when all the fields are correct. The password will be the same as the location.

Edit User

Step 1: Select the user you want to edit by clicking on the row in the Overview User page.



Step 2: Change the fields that needs to be changed.

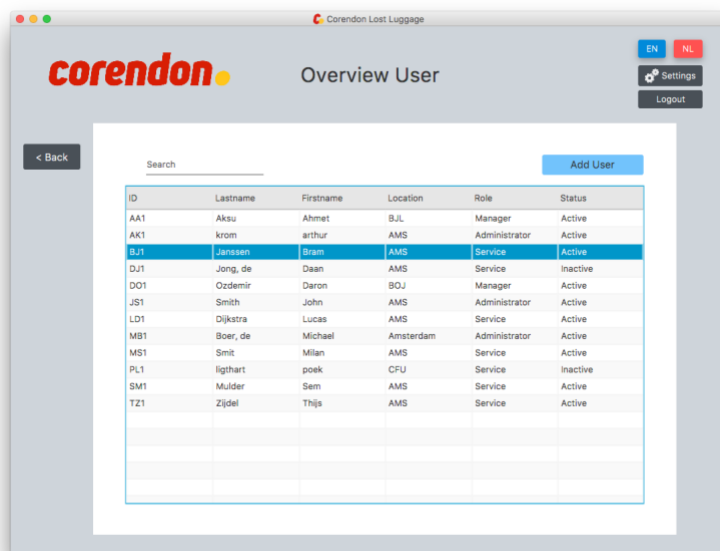


Step 3: Press the Edit button. The system will open the Overview User page.

[illegible]

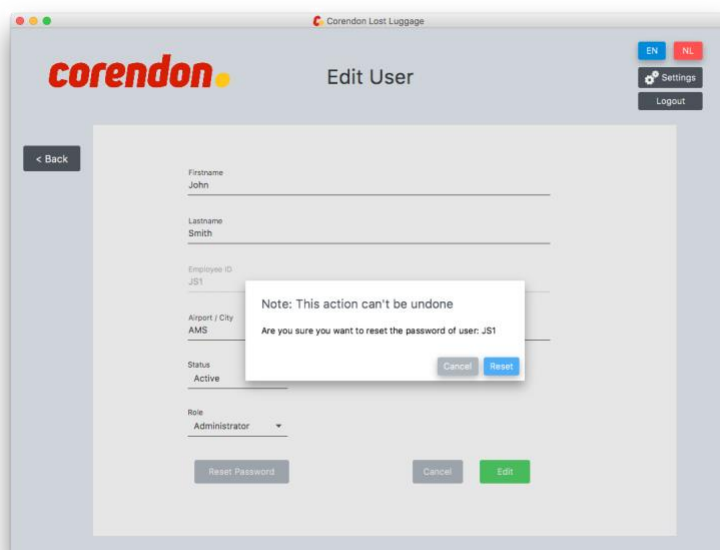
Reset Password

Step 1: Select the user you want to reset the password from by clicking on the row in the Overview User page.

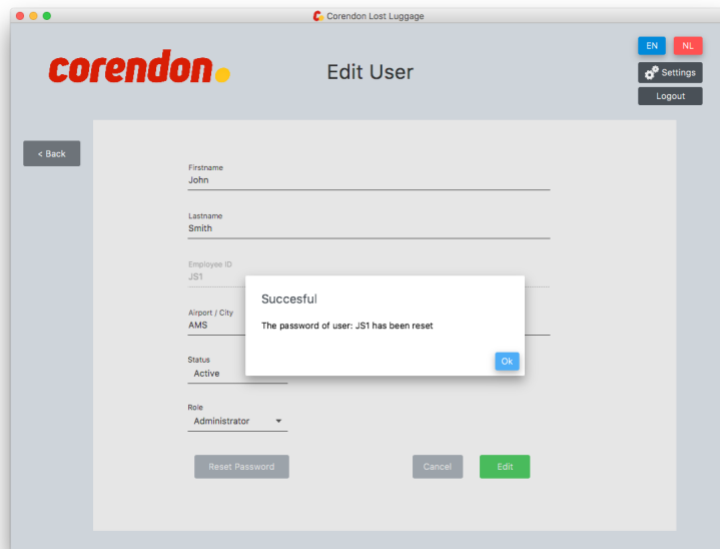


Step 2: Press the reset password button.

Step 3: The system will show a Pop Up asking you to if you are sure you want to reset the password. (Note: This action can't be undone)



Step 4: Press reset to permanently reset the password to the location from the selected user. The user can change their password when they log in. You will see a new Pop Up with the confirmation that the password has been reset.

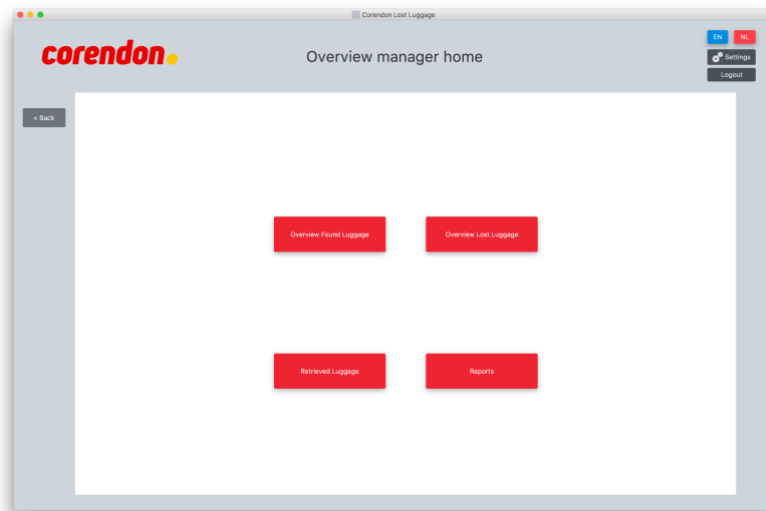


Manager

Manager home page

Step 1: This is the first screen that u will see when logging in, into an service employee account.

Step 2: From here you can navigate through all the different views and functionality.



Manager Overview found & lost luggage

Step 1: To come at the overviews you will have to click the buttons 'overview luggage' on the manager home screen.
Then will u see the following screen:

ID	timestamp	time	tag	type	brand	mainColor	secondColor	size	weight	Character	passengerid	Right	location	empty	match
410	2018-08-18...	11:34:41	4			Cream					1		unknown	0	
411	2018-08-18...	12:07:04	1		Perry Ma...	Bluegreen	Violet	80x...			2		departure...	0	
412	2018-07-28...	12:07:04	6		Eastport	Pink	Darkbrown				3		bag-05	0	
413	2018-08-13...	12:07:04	5		Buggalini	Olive	Darkred	80x3...	15		4		bag-03	0	
414	2018-11-12...	18:07:22	2		Buggalini	Black	Blue	80x3...	15		5		bag-04	0	
415	2018-08-18...	18:07:22	1		Ivy	Orange		70x5...			6		arrival hall	0	
416	2018-08-11...	19:07:22	1		Nautica	Yellow	Lightgreen	80x4...	20		7		arrival hall	0	
417	2018-10-11...	20:07:22	6		Ivy	Blue		80x4...	10		8		bag-06	0	
418	2018-08-11...	20:07:22	4			Violet		80x4...	15		9		bag-05	0	
419	2018-08-07...	20:07:22	1		Travel Gear	Lightblue	Yellow	100x...	30		10		unknown	0	
420	2018-08-18...	20:07:22	3		Hedgren	Red	Cream				11		bag-03	0	
421	2018-08-08...	20:07:22	5		Fulkrum	Lightblue		80x3...			12		bag-04	0	
422	2018-01-14...	20:07:22	1		Olive II	Violet	White	80x4...	15		13		bag-01	0	
423	2018-08-08...	20:07:22	6		Olive II	Purple		80x4...	10		14		bag-06	0	
424	2018-08-08...	20:07:22	2		Fulkrum	Gray		80x4...	10		15		bag-03	0	
425	2018-08-08...	20:07:22	3		Travel Gear	White		80x3...	15		16		unknown	0	
426	2018-07-27...	20:07:22	2		Samsone	Brown					17		bag-05	0	
427	2018-08-23...	20:07:22	6		Buggalini	Darkblue					18		bag-06	0	
428	2018-07-22...	20:07:22	4			Lightblue					19		bag-03	0	
429	2018-07-22...	20:07:22	1		Everest	Lightblue		80x4...	15		20		bag-01	0	
430	2018-08-22...	20:07:22	5		Samsone	Darkblue					21		bag-05	0	
431	2018-08-10...	20:07:22	5		Perry Ma...	Green		80x3...	10		22		departure...	0	
432	2018-08-10...	20:07:22	6		Everest	Lightblue	Pink	80x4...	10		23		bag-06	0	
433	2018-08-18...	20:07:22	5		Bridge	Darkred					24		bag-05	0	
434	2018-08-18...	20:07:22	1		Hedgren	Cream		70x4...	10		25		bag-04	0	
435	2018-08-18...	20:07:22	5		Bridge	Darkred	Pink	80x3...	10		26		bag-05	0	

All the steps are the same as a service employee, but the main difference is the count in the top right. Count/total luggage results. This will change depending on the search and filters.

Search for a specific luggage

Searching on the found luggage view works the same way as on the lost luggage overview. So please go to: *Overview Lost > Search for a specific luggage*

Show only matched luggage

Showing only matched found luggage works the same way as on the lost luggage overview. So please go to: *Overview Lost > Show only matched luggage*

Get specific details of a luggage in the overview.

Getting specific details works the same way as on the lost luggage overview. (double click row)
So please go to: *Overview Lost > Get specific details of a luggage in the overview*

Filter on date.

Step 1: select a date in the date picker and the luggages are filtered.

Retrieved luggage

Step 1: The purpose of this screen is to see what luggage has been retrieved, can be seen on the left side of the screen. This screen also has a few functionalities.

Step 2: By selecting a row from the table row, the user will be able to see more details of that specific retrieved luggage.

Step 3: The details can be changed by left clicking the text field and typing something.

Step 4: When the user has written some content in the text field, the user will be able to update the values of that retrieved luggage by left clicking on the “update information” button.

Step 5: If the user wishes to update the table view., the user must press the “Refresh table” button. This will refresh the content of the table.

Step 6: When the user want to download a PDF of the retrieved luggage details, the user must again select a row. After that the the user presses the “Exporteer naar PDF”. This will then open a windows screen for selecting your location. after the user has selected a file location, the user can write the name of the pdf. The name does not have to contain .pdf, the exporter will do this automatically. Press Save. The PDF can be found at the saved location. The PDF exporter, exports the content of the textfields, so if the user changes the texfields, these values will be stored in the export.

The screenshot shows a web application titled "corendon. Retrieved lugagge". The interface is divided into two main sections: "Delivered bagage" and "Treated bagage". The "Delivered bagage" section contains a table with the following columns: RegistratieID, LuggageID, Date, Customer, Employee, and Recoger. The table has one row of data: RegistratieID 1, LuggageID 2, Date 2018/01/15, Customer A. Kosterbeek, Employee B. van der Meer, and Recoger Post NL. To the right of the table is a form for editing details, with fields for Form ID (1), Customer name (A. Kosterbeek), Deliverer (Post NL), Email (Kosterbeek@gmail.com), Deliver address (Wittehangelaan 5), Received date (2018/01/17), Employee name (B. van der Meer), and Lost luggage ID (2). At the bottom of the form are two buttons: "Update information" and "Export to PDF".

RegistratieID	LuggageID	Date	Customer	Employee	Recoger
1	2	2018/01/15	A. Kosterbeek	B. van der Meer	Post NL

Form ID: 1

Customer name: A. Kosterbeek

Deliverer: Post NL

Email: Kosterbeek@gmail.com

Deliver address: Wittehangelaan 5

Received date: 2018/01/17

Employee name: B. van der Meer

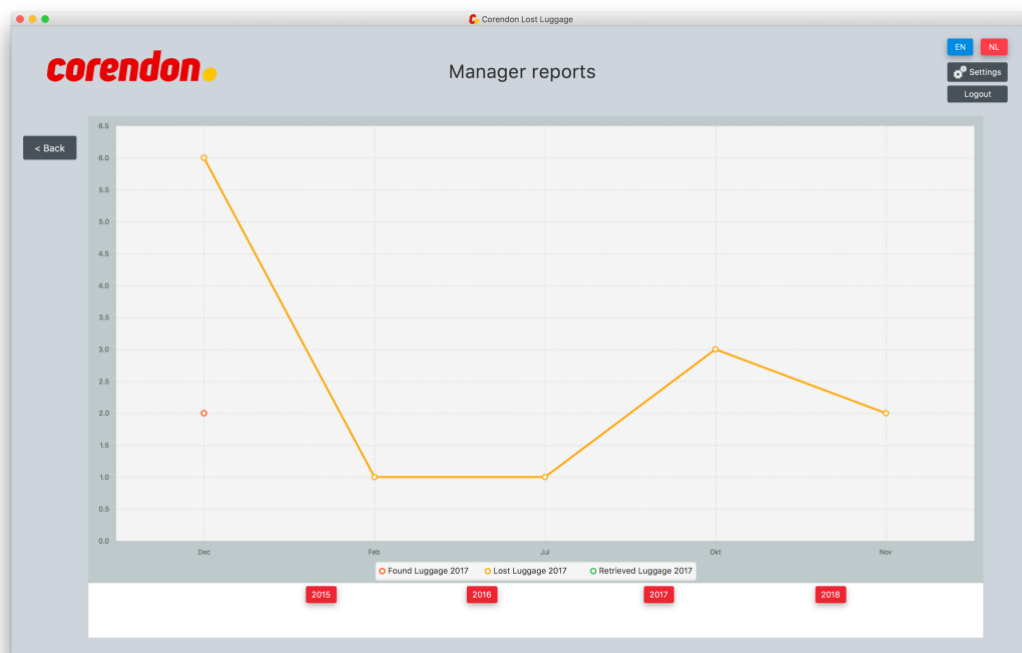
Lost luggage ID: 2

Buttons: Update information, Export to PDF

Reports

Step 1: This is the reports screen, this screen contains information about lost, retrieved and found luggage in a period.

Step 2: By pressing on the years the line chart will draw a line that contains the months at the bottom side and the amount on the left side.

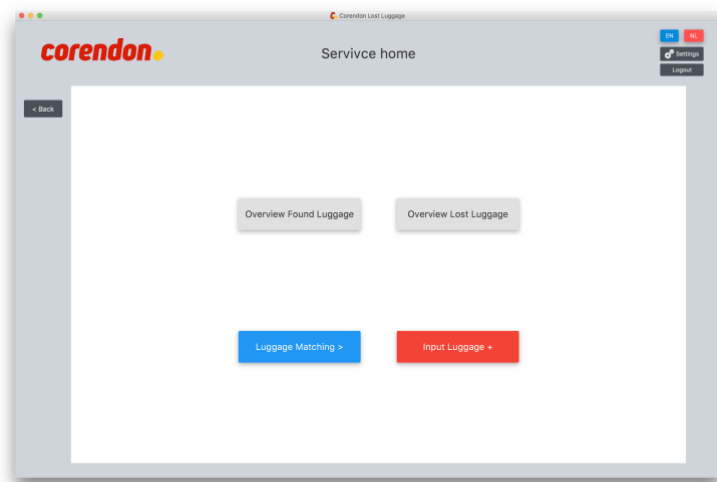


Service

Service home page

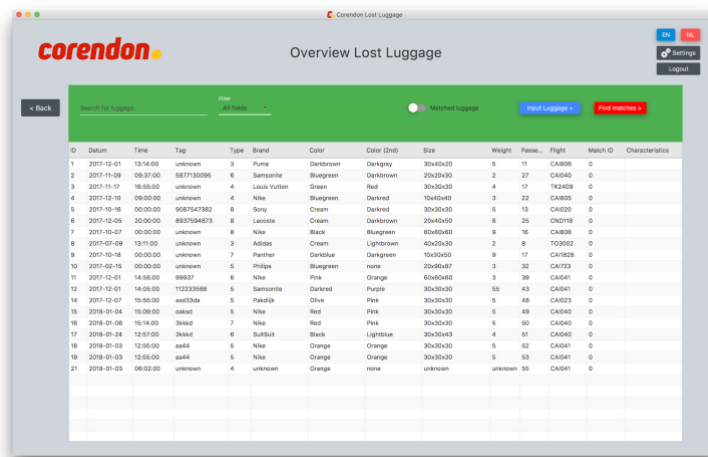
Step 1: This is the first screen that u will see when logging in, into an service employee account.

Step 2: From here you can navigate through all the different views and functionality.



Overview lost luggage

Step 1: To come at the lost luggage overview you will have to press the top right button called 'overview lost luggage' on the service home screen.
Then u will see the following screen:

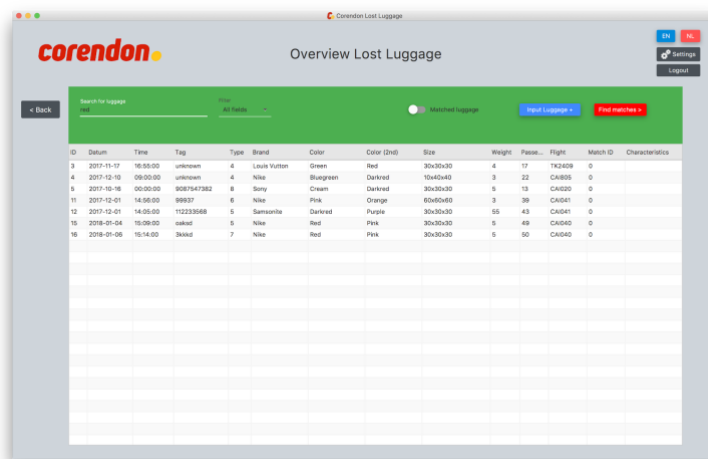


The screenshot shows the 'Overview Lost Luggage' interface. At the top, there's a search bar labeled 'Search for luggage' and a 'Filter' button. Below the search bar, there's a table with columns: ID, Datum, Time, Tag, Type, Brand, Color, Color (2nd), Size, Weight, Pass..., Flight, Match ID, and Characteristics. The table contains 21 rows of data, each representing a lost luggage item.

ID	Datum	Time	Tag	Type	Brand	Color	Color (2nd)	Size	Weight	Pass...	Flight	Match ID	Characteristics
1	2017-12-01	13:14:00	unknown	3	Puma	Darkbrown	Darkgrey	30x40x20	5	11	CA808	0	
2	2017-11-09	09:37:00	587730095	8	Samsonite	Bluegreen	Darkbrown	20x20x30	2	27	CA040	0	
3	2017-11-17	16:55:00	unknown	4	Louis Vuitton	Green	Red	30x30x30	4	17	1G2439	0	
4	2017-12-10	09:00:00	unknown	4	Nike	Bluegreen	Darkred	10x40x40	3	22	CA855	0	
5	2017-10-16	00:00:00	9087547362	8	Sony	Cream	Darkred	30x30x30	5	13	CA020	0	
6	2017-12-05	20:00:00	8937584873	8	Lacoste	Cream	Darkbrown	20x40x50	8	25	CND78	0	
7	2017-10-07	00:00:00	unknown	8	Nike	Black	Bluegreen	60x60x60	9	16	CA006	0	
8	2017-07-09	13:11:00	unknown	3	Adidas	Cream	Lightbrown	40x20x30	2	8	TC0902	0	
9	2017-10-18	00:00:00	unknown	7	Panther	Darkblue	Darkgreen	10x30x50	9	17	CA7828	0	
10	2017-02-16	00:00:00	unknown	5	Philips	Bluegreen	none	20x30x47	3	32	CA722	0	
11	2017-12-01	14:56:00	99937	6	Nike	Pink	Orange	60x60x60	3	39	CA041	0	
12	2017-12-01	14:56:00	112233568	5	Samsonite	Darkred	Purple	30x30x30	55	43	CA041	0	
14	2017-12-07	15:56:00	and336a	5	Paidlik	Olive	Pink	30x30x30	5	48	CA023	0	
15	2018-01-04	15:09:00	unknown	5	Nike	Red	Pink	30x30x30	5	49	CA040	0	
17	2018-01-08	15:14:00	3kaid	7	Nike	Red	Pink	30x30x30	5	50	CA040	0	
18	2018-01-24	12:57:00	3kaid	8	SuitLuk	Black	Lightblue	30x30x43	4	51	CA040	0	
19	2018-01-03	12:56:00	uaid	5	Nike	Orange	Orange	30x30x30	5	52	CA041	0	
20	2018-01-03	12:56:00	uaid	5	Nike	Orange	Orange	30x30x30	5	53	CA041	0	
21	2018-01-03	06:02:00	unknown	4	unknown	Orange	none	unknown	55	unknown	CA041	0	

Search for a specific luggage

Step 1: When u are at the overview page u can use the 'Search for luggage' box on the top left to search for a specific luggage.



The screenshot shows the 'Overview Lost Luggage' interface with the search bar filled with '112233568'. The table below shows the results of the search, which are the same as the first screenshot, but the search bar is now populated with the specific tag number.

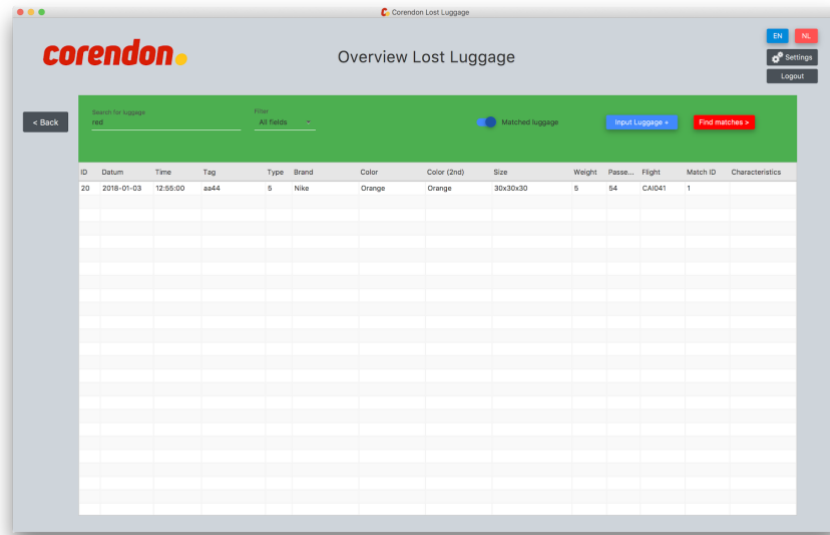
ID	Datum	Time	Tag	Type	Brand	Color	Color (2nd)	Size	Weight	Pass...	Flight	Match ID	Characteristics
3	2017-11-17	16:55:00	unknown	4	Louis Vuitton	Green	Red	30x30x30	4	17	1G2439	0	
4	2017-12-10	09:00:00	unknown	4	Nike	Bluegreen	Darkred	10x40x40	3	22	CA855	0	
5	2017-10-16	00:00:00	9087547362	8	Sony	Cream	Darkred	30x30x30	5	13	CA020	0	
11	2017-12-01	14:56:00	99937	6	Nike	Pink	Orange	60x60x60	3	39	CA041	0	
12	2017-12-01	14:56:00	112233568	5	Samsonite	Darkred	Purple	30x30x30	55	43	CA041	0	
15	2018-01-04	15:09:00	unknown	5	Nike	Red	Pink	30x30x30	5	49	CA040	0	
16	2018-01-06	15:14:00	3kaid	7	Nike	Red	Pink	30x30x30	5	50	CA040	0	

Step 2: If you want to search on a specific field (/column) of the table, u have to select an option in the 'Filter Combo Box' next to the search input. (Standard = All Fields)
Now u will see the luggage's with columns that match your search and filter criteria.

Show only matched luggage

Step 1: When u are at the overview page u can use the 'show matched luggage' toggle button in the middle top.

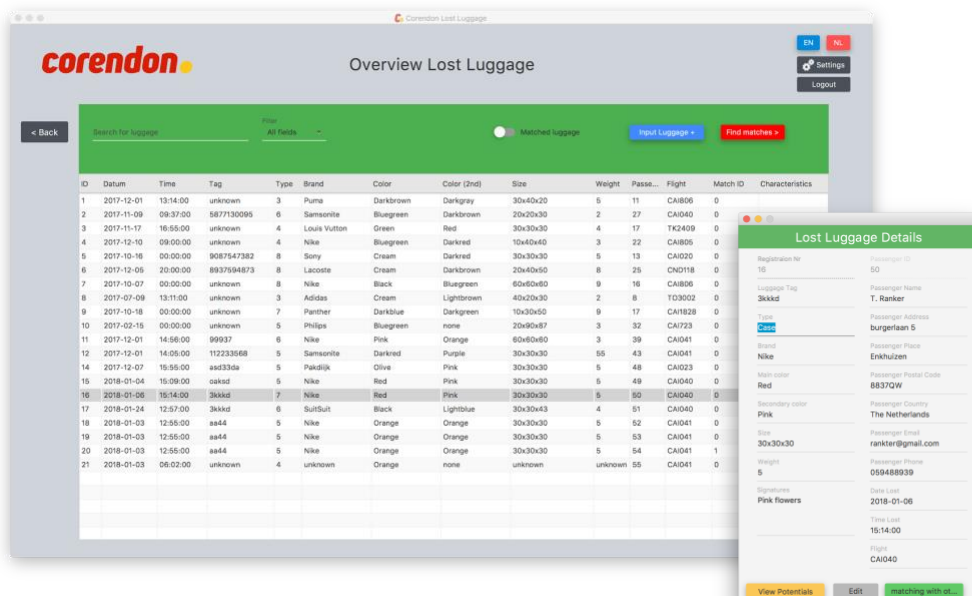
Step 2: When u toggle this button, only the matched luggage will be shown.



Get specific details of a luggage in the overview.

Step 1: When u want to get the specific details of a luggage, u will have to **double click** on the luggage it's row. A popup with all the details will show.

Step 2: From will u also have the options for matching, editing etc.



Overview found luggage

Step 1: To come at the found luggage overview you will have to press the top left button 'overview found luggage' on the service home screen.
Then will u see the following screen:

ID	Date	Time	Tag	Type	Brand	Color	Color (2nd)	Size	Weight	Piece...	Location	Match ID	Flight
410	2016-08-17	18:25:00	1133481443	4		Cream				1	unknown	0	
411	2016-08-07	10:04:00	1291047758	1	Perry Macdon	Bluegreen	Violet	85x55x40		2	departure hall	0	
412	2016-07-04	20:05:00	132181280	6	Eaton	Pink	Darkbrown			3	bag-05	0	
413	2016-08-09	13:18:00	165734816	5	Baggallini	Olive	Darkred	60x35x30	15	4	bag-05	0	
414	2016-11-25	12:00:00	1688122016	2	Baggallini	Black	Blue	60x35x30	15	5	bag-04	0	
415	2016-08-10	18:30:00	1682626207	1	ivy	Orange		75x55x20		6	arrival hall	0	
416	2016-09-09	11:56:00	1963627893	1	Nautica	Yellow	Lightgreen	80x65x30	20	7	arrival hall	0	
417	2016-10-20	11:50:00	2778896161	5	ivy	Blue		50x45x15	10	8	bag-06	0	
418	2016-08-08	11:20:00	2073850061	4		Violet		65x45x30	15	9	bag-06	0	
419	2016-08-23	07:30:00	3217713335	1	Travel Gear	Lightbrown	Yellow	100x65x40	30	10	unknown	0	
420	2016-03-13	18:23:00	3266024106	3	Hedgren	Red	Cream			11	bag-05	0	
421	2016-09-02	09:25:00	3299609595	5	Falraven	Lightbrown		80x35x30		0	bag-04	0	
422	2016-01-17	14:13:00	3764766868	1	Glove it	Violet	White	85x45x30	15	12	bag-07	0	
423	2016-09-04	09:40:00	4487337549	6	Glove it	Purple		50x45x15	10	13	bag-06	0	
424	2016-08-04	08:10:00	4871246270	2	Falraven	Gray		50x45x15	10	14	bag-03	0	
425	2016-08-31	08:11:00	5384234705	3	Travel Gear	White		80x35x30	15	0	unknown	0	
426	2016-07-19	21:05:00	5703242364	2	Samsotte	Brown				17	toilet	0	
427	2016-08-11	23:05:00	5877130095	6	Baggallini	Darkblue				15	bag-06	0	
428	2016-07-29	22:00:00	5941030772	4		Lightgreen				0	bag-05	0	
429	2016-07-16	20:30:00	5950333039	1	Everest	Lightblue		80x45x20	18	16	bag-07	0	
430	2016-08-06	22:16:00	6175011350	5	Samsotte	Darkbrown				17	toilet	0	
431	2016-09-08	10:17:00	6327568789	3	Perry Macdon	Green		60x35x30	10	0	departure hall	0	
432	2016-08-10	18:40:00	6377602033	6	Everest	Lightblue	Pink	60x45x15	18	18	bag-06	0	
433	2016-05-18	18:40:00	6885742582	5	Briggs	Darkred				0	bag-05	0	
434	2016-05-24	18:44:00	7620983089	1	Hedgren	Cream		70x50x20	10	19	bag-04	0	

Search for a specific luggage

Searching on the found luggage view works the same way as on the lost luggage overview.
So please go to: *Overview Lost > Search for a specific luggage*

Show only matched luggage

Showing only matched found luggage works the same way as on the lost luggage overview.
So please go to: *Overview Lost > Show only matched luggage*

Get specific details of a luggage in the overview.

Getting specific details works the same way as on the lost luggage overview. (double click row)
So please go to: *Overview Lost > Get specific details of a luggage in the overview*

Edit luggage

Step 1: To edit luggage you first have to open an detailed popup and click on 'edit'.
(To open an pop up detailed view, just double click on an table row)

The screenshots show three different luggage entries in the application. Each entry is displayed in a detailed popup view with fields for registration number, passenger name, luggage tag, type, brand, main color, secondary color, size, weight, characteristics, date lost, time lost, date found, time found, and flight. The 'Edit' button is highlighted in grey at the bottom of each popup.

The 'edit' buttons are the buttons with the grey color.

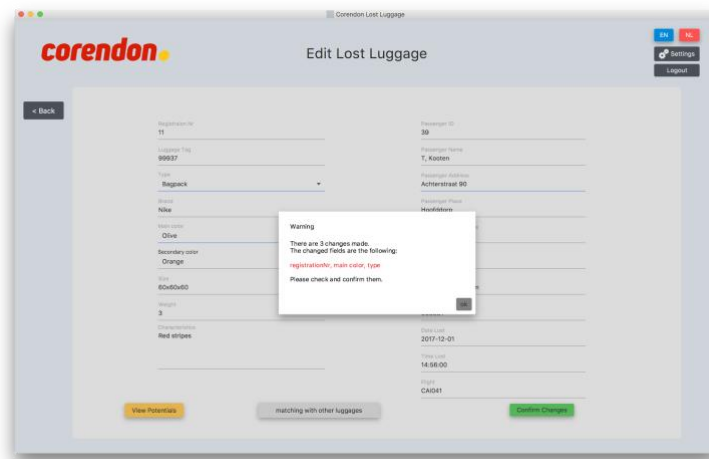
Change or Add luggage details

Step 1: To change (/edit) an luggage you can change all the fields when you are located on an edit view. U can also fill in the previous missing details of a luggage.

The screenshot shows the 'Edit Lost Luggage' screen. It features a form with fields for registration number, passenger name, luggage tag, type, brand, main color, secondary color, size, weight, characteristics, date lost, time lost, date found, time found, and flight. A green 'Save Changes' button is located at the bottom right of the form.

Step 2: When you're done editing a specific luggage you can press the green button on the bottom right on the screen called 'save changes'.

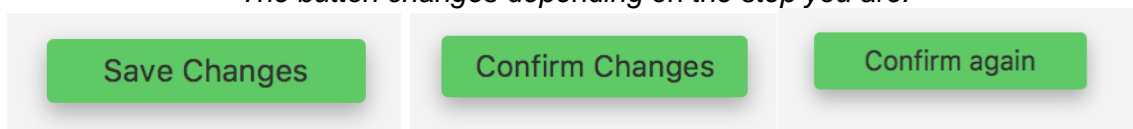
Step 3: After u pressed 'save changes' the following alert message will pop up.
In this message you will see the fields that u changed and is asked to check them.



Step 4: Once you checked the fields that are changed (with the blue underlining).
You can press the confirm changes button (that had the text 'save changes')

Step 5: Now You can press the button for the final time to actually change the luggage.

The button changes depending on the step you are.



Note: if you changed another field after the second click on the button 'confirm changes' The validation (with the alert message) repeats, until there aren't any changes again, and you pressed the button at least 3 times. *This is for preventing wrong edits.*

The functionality of the buttons on the edit view.

There are three buttons on the edit view, the 'save changes' button is explained in the previous steps.

The 'View potential' button is for seeing all the potential matches of the luggage you are editing. *See potential matching, for more information.*

The 'matching with other luggage's' is for adding the current luggage to the manual matching tab and make it possible to confirm an match with an other luggage. *See manual matching, for more information.*

Note: *the view will change and you're editing's won't be saved.*

Matching

Step 1: To come at the matching view you will have to press the bottom left button 'luggage matching >' on the service home screen.
Then will u see the following screen:

ID	Date	Time	Tag	Type	Brand	Color	Color (2nd)	Size	Weight	Passeng...	Flight
1	2017-12-01	13:14:00	unknown	3	Puma	Darkbrown	Darkgray	30x40x20	5	11	CAI806
2	2017-11-09	09:37:00	587733095	6	Samsontite	Bluegreen	Darkbrown	20x20x30	2	27	CAI040
3	2017-11-17	16:55:00	unknown	4	Louis Vuitton	Green	Red	30x30x30	4	17	TK3409
4	2017-12-10	09:00:00	unknown	4	Nike	Bluegreen	Darkred	10x40x40	3	22	CAI806
5	2017-10-16	00:00:00	8067547382	8	Sony	Cream	Darkred	30x30x30	5	13	CAI020
6	2017-12-05	20:00:00	8937594873	8	Lacoste	Cream	Darkbrown	20x40x50	8	25	CND118
7	2017-10-07	00:00:00	unknown	8	Nike	Black	Bluegreen	60x60x60	9	16	CAI806

On this view you will be able to find and confirm matches on a easy way. For explaining all the functionality on this view we will break the view apart in 5 sections.

- Lost luggage table overview
- Found luggage table overview
- Automatic matching
- Manual matching (confirming)
- Potential matches

Matching Lost & Found luggage table overview

The lost and found table's are for getting a quick overview of all the data. There is for both a button called 'see full overview >' for going to the main luggage overviews. With all the search functionality.

ID	Date	Time	Tag	Type	Brand	Color	Color (2nd)	Size	Weight	Passeng...	Flight	Location
416	2016-09-09	11:56:00	1963627893	1	Nautica	Yellow	Lightgreen	80x60x30	20	7		arrival hall
417	2016-10-20	11:50:00	2771896151	6	Ivy	Blue		50x40x15	10	8		bell-06
418	2016-09-08	11:29:00	2973839061	4	Violet			60x40x30	15	9		bell-06
419	2016-08-23	07:30:00	3217712035	1	Travel Gear	Lightbrown	Yellow	100x60x40	30	10		unknown
420	2016-03-13	19:23:00	3260024106	3	Hedgren	Red	Cream			11		bell-05

But in those two table's you are also able to get the full details of a luggage by **double clicking** on a row (luggage).

For more info. go to: *Overview Lost > Get specific details of a luggage in the overview*

Automatic matching

The automatic matching table is for comparing all the luggage's automatically and is found on the first index of the matching tabs at the top of the screen.

Here you will be able to find the id's, tags, type's, brand's, colour's etc. of both luggage's that are compared (one in each row). You are also able to see the match percentage.

Automatic Matching Manual Matching Potential Matches											
ID	Lost	ID	Found	Tag	Match %	Type	Brand	Primary color	Secondary color	Size (LxWxH)	Weight
1	430	unknown	3260024106	10	3 3	Puma	Hedgren	Darkbrown Red	Darkgray Cream	30x40x20	5
1	425	unknown	5364334705	10	3 3	Puma	Travel Gear	Darkbrown White	Darkgray	30x40x20 60x30x30	5 15
1	428	unknown	5941005772	10	3 4	Puma		Darkbrown Lightgreen	Darkgray	30x40x20	5
1	430	unknown	6175011250	10	3 5	Puma	Samsonte	Darkbrown Darkbrown	Darkgray	30x40x20	5
1	431	unknown	6327956189	10	3 3	Puma	Perry Mackin	Darkbrown Green	Darkgray	30x40x20 60x30x30	5 10
1	432	unknown	6377992003	10	3 6	Puma	Everest	Darkbrown Lightblue	Darkgray Pink	30x40x20 50x40x15	5 10
1	434	unknown	7620963089	10	3 1	Puma	Hedgren	Darkbrown Cream	Darkgray	30x40x20 70x50x20	5 10
1	437	unknown	9896064347	10	3 5	Puma	AmeriLeather	Darkbrown Darkbrown	Darkgray Bluegreen	30x40x20 60x30x30	5 10
1	443	unknown		10	3 3	Puma	Nautica	Darkbrown Olive	Darkgray Orange	30x40x20 60x30x30	5
1	447	unknown		10	3 3	Puma	Glove It	Darkbrown Bluegreen	Darkgray Lightblue	30x40x20 60x30x30	5 10
1	450	unknown		20	3 3	Puma	hvy	Darkbrown Red	Darkgray Darkgray	30x40x20	5

Manual matching

The manual matching is for comparing for the final time all the luggage's details before confirming and is found on the second index of the matching tabs at the top of the screen.

When you haven't added a luggage to the manual matching the fields will be empty (only a quick reference). See, add a luggage to manual matching, for more details.

Automatic Matching	Manual Matching	Potential Matches
<div>Lost</div> <div>Found</div>		
<p>The manual matching makes the process of checking the last values of a possible match a lot easier! You will be able to see and compare two luggages. 1 Lost and 1 Found in just 2 steps.</p> <p>STEP 1 Double click on one of the table row's below.</p> <p>STEP 2 On the full details popup click: At the right bottom: "manual matching"</p>		
Remove	Confirm Match	Remove

Potential matches

The potential matches table is for seeing all the potential matches a luggage has. This is all done automatically and is found on the third index of the matching tabs at the top of the screen.

Here you will be able to find the id's, tags, type's, brand's, colour's etc. of the luggage were you wanted to see the potential matches. You are also able to see the match percentage.

Note: on the first time opening the potential matches the following message will show up:

No potential matches found

This is because you must search for potential matches by pressing the 'potential matches' button on the detailed views or there aren't any potential matches.

Automatic Matching										Manual Matching										Potential Matches									
ID Lost		ID Found		Tag		Match %		Type		Brand		Primary Color				Secondary Color				Size (LxBxH)		Weight (Kg)							
No potential matches found																													

Get the full details of a automatic (or potential) match.

Step 1: find a match where you want to see the full details.

Step 2: **double click** on the row of that (automatic) match to get the full match details.

Lost Luggage Details

Registration Nr: 2

Luggage Tag: 5877130095

Type: Business Case

Brand: Samsonite

Main Color: Bluegreen

Second Color: Darkbrown

Size: 20x20x30

Weight: 2

Signatures: Scratches on wheels

Passenger ID: 27

Passenger Name: F. Mitterand

Address: Paris

Place: unknown

Postal Code: unknown

Country: unknown

Email: unknown

Phone: unknown

Date Lost: 2017-11-09

Time Lost: 09:37:00

Flight: CAI040

Edit Lost

Found Luggage Details

Registration Nr: 427

Luggage Tag: 5877130095

Type: Business Case

Brand: Baggallini

Color: Darkblue

Size: 0

Weight: unknown

Signatures: red-bull sticker

Passenger ID: 15

Passenger Name: J. Verstappen

Address: Oss

Place: unknown

Postal Code: unknown

Country: unknown

Email: unknown

Phone: unknown

Location Found: belt-06

Date Found: 2016-08-11

Time Found: 23:00:00

Flight: CAI040

Edit Found

< Manual Matching >

Confirm a potential match by manual matching it.

To confirm a match you have to add both luggage's to the manual matching.

Step 1: add two luggage's to the manual matching (1 found and 1 lost luggage)

Note: This can be done by pressing the '< manual matching >' button on a detailed match pop up. As seen on the previous page.

Or u add two luggage's separate from each other by pressing 'manual match' on the (single) detailed luggage pop up.

Automatic Matching Manual Matching Potential Matches			
Lost		Found	
Registration Nr 2	Passenger ID 27	427	15
Luggage Tag 5877130095	Passenger Name F. Mitterand	Luggage Tag 5877130095	Passenger Name J. Verstappen
Type Business Case	Address Paris	Type Business Case	Address Oss
Brand Samsonite	Place unknown	Brand Baggallini	Place unknown
Color Bluegreen	Postal Code unknown	Color Darkblue	Postal Code unknown
		Color	Country
Remove		Confirm Match	Remove

Step 2: double check both luggage by scrolling through the fields and check the equivalency.

Automatic Matching	Manual Matching	Potential Matches
<div> <div> <div>2</div> <div>Scratches on wheels</div> </div> <div> <div>unknown</div> <div>Date Lost: 2017-11-09</div> <div>Time Lost: 09:37:00</div> <div>Flight: CA1040</div> </div> </div> <div> <div>unknown</div> <div>red-bull sticker</div> </div> <div> <div>Found</div> <div>unknown</div> <div>Location Found: belt-06</div> <div>Date Found: 2016-08-11</div> <div>Time Found: 23:00:00</div> <div>Flight: CA1040</div> </div> <div> <div>Remove</div> <div>Confirm Match</div> <div>Remove</div> </div>		

Step 3: press 'confirm match' to confirm the match.

Step 4: the match is confirmed, now you have to **contact the passenger** and select and confirm a deliverer that will bring the luggage to the customer.

corendon.

Matched luggage

Back

Data from Lost

Data from Found

Details

Data from Lost		Data from Found		Details
Registration No: 1	Passenger ID: 15	Registration No: 438	Passenger ID: 41	Confirmed Match ID: 2
Luggage Tag: unknown	Passenger Name: F. van der Elst	Luggage Tag: 93950389	Passenger Name: F. van der Elst	Passenger Name: F. van der Elst
Type: Backpack	Address: Brussel	Type: Backpack	Address: Duivenstein 5	Address: unknown
Brand: Puma	Phone: unknown	Brand: Adidas	Phone: Duivenstein 5	Phone: unknown
Main Color: Darkbrown	Postal Code: unknown	Color: Pink	Postal Code: 9830P	Address: Brussel
Secondary Color: Darkgray	Country: unknown	Color: Purple	Country: Nederland	Phone: unknown
Size: 30x40x20	Weight: unknown	Size: 30x40x30	Email: konyakid@hotmail.com	Phone: unknown
Weight: 5	Phone: unknown	Weight: 5	Phone: 0679628377	Country: unknown
Signature: unknown	Date Lost: 2017-12-01	Signature: unknown	Location Found: belt-04	Date Found: 2017-12-09
	Time Lost: 10:14:00		Time Found: 16:16:00	
	Flight: CA1038		Flight: CA1023	

Select Deliverer

Confirm Deliverer

Get the potential matches of a luggage.

Step 1: press 'potential matches' on an single luggage detailed view (pop up)

Step 2: the potential matches of that luggage's are shown in the potential matching tab.

Note: *No potential matches found* Means that there aren't any potential matches!

Automatic Matching		Manual Matching		Potential Matches						
ID	Lost	ID Found	Tag	Match %▼	Type	Brand	Primary Color	Secondary Color	Size (LxBxH)	Weight (Kg)
2	427	5877130095 5877130095		70	6 6	Samsonite Baggallini	6004 Darkblue	8011	20x20x30	2
2	412	5877130095 1321391290		10	6 6	Samsonite Eastsport	6004 Pink	8011 Darkbrown	20x20x30	2
2	417	5877130095 2771896151		10	6 6	Samsonite Ivy	6004 Blue	8011	20x20x30 50x40x15	2 10
2	423	5877130095 4497537549		10	6 6	Samsonite Glove It	6004 Purple	8011	20x20x30 50x40x15	2 10
2	426	5877130095 5703242384		10	6 2	Samsonite Samsonite	6004 Brown	8011	20x20x30	2
2	430	5877130095 6175011250		10	6 5	Samsonite Samsonite	6004 Darkbrown	8011	20x20x30	2
2	432	5877130095 6377992003		10	6 6	Samsonite Everest	6004 Lightblue	8011 Pink	20x20x30 50x40x15	2 10
2	441	5877130095		10	6 5	Samsonite Eastsport	6004 White	8011	20x20x30 60x30x30	2 10
2	445	5877130095		10	6 6	Samsonite Hedgren	6004 Brown	8011	20x20x30 50x40x15	2 10
2	447	5877130095		10	6 3	Samsonite Glove It	6004 Bluegreen	8011 Lightblue	20x20x30 60x30x30	2 10

Sort on (match percentage) a column.

Step 1: click on the name of the column/ field of a table to sort on that row.