MOCK INTERVIEW EVALUATION

Candidate: Thimna Gogwana

Evaluator: Sibahle Gogwana

Date: 13 October 2025

PERFORMANCE RATINGS (1-5 Scale)

Category Score Comments

| Communication Skills | 4/5 | Clear and articulate, good pace, occasional filler words |

| **Technical Knowledge**| 4/5 | Strong foundational knowledge, could expand on practical applications |

| **Problem-Solving** | 3/5 | Logical approach, could provide more detailed methodologies

| **Professional Presence**| 4/5 | Professional attire, good eye contact, confident demeanour |

| STAR Technique | 3/5 | Good structure, needs more specific results and metrics |

| **Company Knowledge** | 4/5 | Good research demonstrated, connected well to personal goals |

STRENGTHS IDENTIFIED:

- 1.Strong Academic Foundation: Demonstrated solid understanding of core ICT concepts
- 2. Professional Demeanour: Maintained composure and professional language throughout
- 3. Enthusiasm: Showed genuine interest in the field and learning opportunities
- 4. Preparation: Evident research on company and role requirements
- 5. Storytelling Ability: Good use of examples from academic experiences

AREAS FOR IMPROVEMENT:

- 1.Technical Depth: Expand on practical applications of theoretical knowledge
- 2. Results Quantification: Include more specific outcomes in STAR responses
- 3. Confidence Building: Reduce hesitation when discussing limitations
- 4. Question Elaboration: Provide more detailed explanations without prompting
- 5. Industry Context: Connect academic experiences to industry practices

SPECIFIC FEEDBACK:

Question: "Describe a technical project you're proud of"

- Good: Clear project description and personal role
- Good: Demonstrated problem-solving skills
- X Improve: Quantify results (e.g., "improved efficiency by 30%")
- X Improve: Connect to business impact

Question: "Troubleshooting methodology"

- Good: Logical step-by-step approach
- Good: Mentioned documentation and knowledge bases
- X Improve: Include customer communication aspects
- X Improve: Discuss escalation procedures

Overall Recommendation: Strong candidate for entry-level position with continued focus on practical application and confidence building.