To: hendricksw@mycput.ac.za

From: 222213973@mycput.ac.za

Date: 10 October 2025

Subject: Inquiry Regarding SOS Marks Discrepancy

I hope this email finds you well.

I am writing to respectfully inquire about a discrepancy I have noticed between my Blackboard Gradebook and the SOS system for ICE362S [IOT].

According to my Blackboard Gradebook, my current standing is approximately 80%, which reflects all the submitted work to date. However, when I check the SOS system, it shows 0 marks for this subject.

I understand that you mentioned marks have been uploaded, and I wanted to bring this discrepancy to your attention. Could you please advise if:

- 1. There might be a technical issue or delay in the marks reflecting on SOS
- 2. I need to take any specific action from my side
- 3. There are any outstanding requirements I may have missed

I have attached screenshots of both my Blackboard Gradebook and SOS view for your reference.

Thank you for your time and assistance in clarifying this matter. I appreciate your guidance.

Yours sincerely,

[Thimna Gogwana]

[222213973@mycput.ac.za]



