# Team Member Profile Page - Account Status

This page represents a team members profile page. Here are the guidelines to determining an account status:

#### Active means:

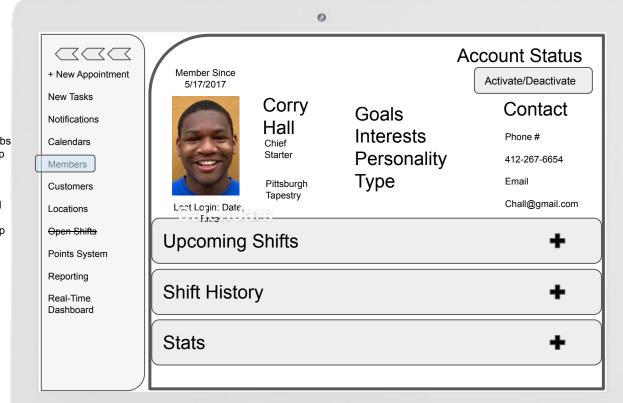
- Has created an account within the app
- Completed Onboarding & is able to take jobs
- Has logged into or interacted within the app within the past 60 days

#### Inactive means

- Has created an account within the app and never complete onboarding
- Has not logged in or interacted with the app in over 60 days

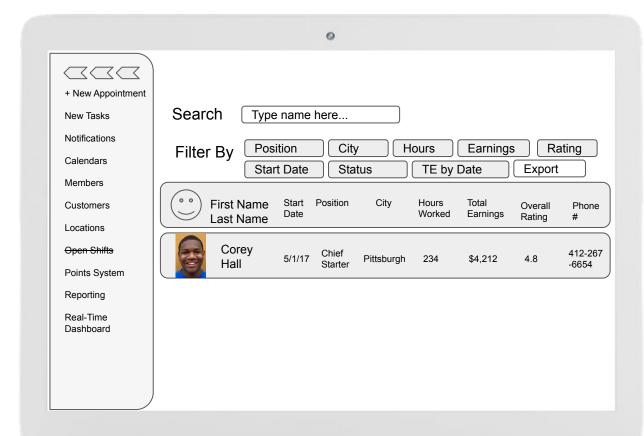
#### Trainee means

 Has created an account an is in the onboarding process

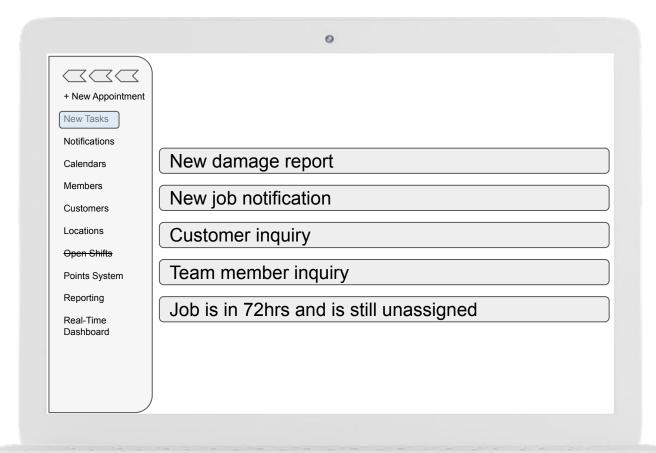


# Accessing & viewing team member profile page (cont'd)

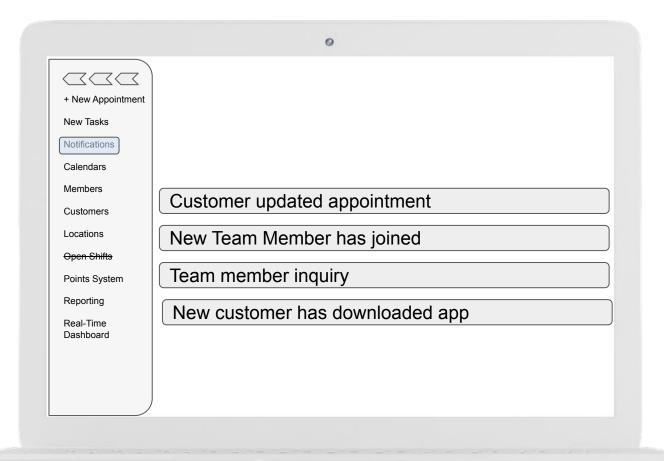
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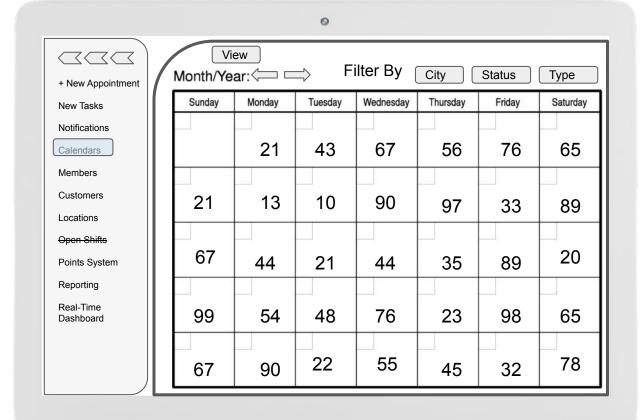
Whenever there is a new task, admin will see it here and tak appropriate action.



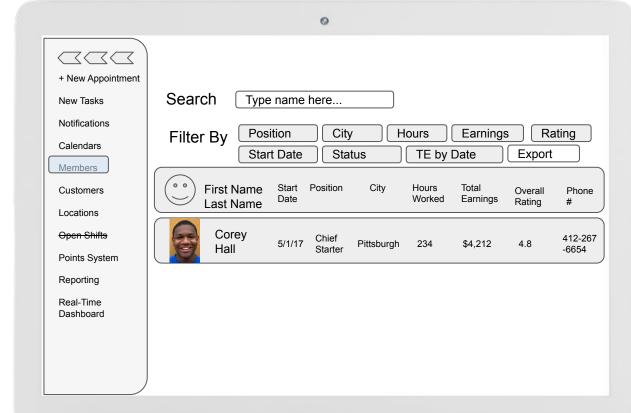
Whenever there is a new task, admin will see it here and tak appropriate action.



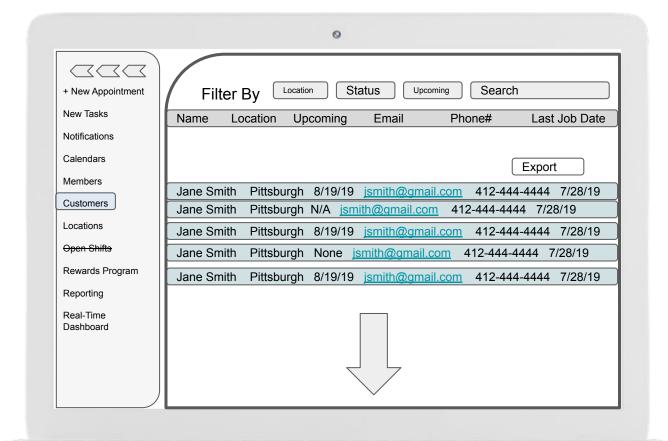
# Calendar view of jobs in dashboard



Accessing & viewing team member profile page (cont'd)



## Accessing & viewing customer profile page



Admin can select a location and change appropriate settings:

- Service rates
- Jobs booked per period (morning, afternoon, evening)
- Surge rates
- Surge dates
- Surge pay
- Availability
  - Day blocks
- Services offered
- Daily availability
- Job level settings



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New Tasks

Notifications

Calendars

Members

Customers

Locations

Open Shifts

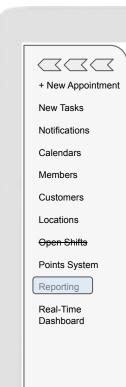
Points System

Reporting

Real-Time Dashboard

Admin can select a location and change appropriate settings:

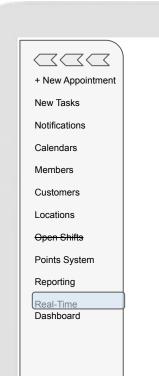
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