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 ○ ThinkTankShark

Summary

I was born in Iran, studied software engineering in Cyprus, and, inspired by the power of computers to unite people, moved to the California to work in the epicenter of tech. I began my career in the U.S. as an award-winning manager for Verizon Wireless, surpassing sales goals by over 20% regularly. Then, I transitioned into IT for fast-paced startups, assisting 50+ users in three different locations. IT reminded me how much I love programming, and I wanted to work in the field immediately. The more traditional routes to employment were too slow for me, so I decided to enroll in a bootcamp instead. Now, I embrace the feeling of confusion, knowing that I am one step closer to a better understanding of that topic or language. My next wildly audacious goal is to create a user-friendly compiling language. Until then, I'm excited to keep learning under the leadership of more experienced developers within a growing company.

Projects

Pocket Board

From native beginner to native Pro. We:

- Integrated HighStock graphing charts with functional event flags
- Used Nokogiri to scrape images from a google search using rest client API
- Completed swipe stock selection feature functionality
- Project was build in 8 days. My role was working on Front-End (80%) and Back-End(20%)
- Stacks: Ruby on Rails, HTML, CSS, JavaScript, Highcharts, Quandl API, The New York Times API, Heroku , PostgreSQL

GuessWhat

• Guesswhat is essentially a Ruby Gem that allows you to get images from Google Image Search based on the item category you are passing in.

Employment

Infinix

Senior Desktop Support Technician

Sunnyvale, CA Jun 2015 to Feb 2016

- IT firefighter and first hire for the IT department's team of four
- Owned the purchasing, procurement, vendor management, and credit card reconciliation processes for the entire IT department
- Improved workflow by leading the implementation of Box.net, Okta / AD / Google Apps SAML integration, ZenDesk and other services
- Stabilized network and eliminated employee frustration by researching and troubleshooting networking infrastructure

readyBUZZ

Desktop Support Technician

Sunnyvale, CA Feb 2009 to Mar 2015

- Single IT contact for infrastructure, AV, and connectivity related issues for 100+ customers in a multi-OS, BYOD environment
- Maintained high Rocketspace customer satisfaction by actively monitoring and improving wireless infrastructure and customer wi-fi issues
- $\bullet \ \, \text{Ensured quality customer communications and operations by provisioning and configuring.} \\$
- Managed vendors and compiled proposals for vendor selection with Google Drive and Meraki Systems Manager

Verizon Wireless

Store Manager

San Mateo, CA Sep 2009 to Jun 2014

- $\bullet \ \text{Within 3 weeks of being hired, I was promoted to store manager of the Verizon Wireless location in Tracy, CA}\\$
- In my first 90 days as store manager of the San Mateo location, I took the store from a \$9,000 loss to \$10,362 in net profit
- Trained and developed company's store managers and sales specialist of 10+ stores in two months, resulting in five staff promotions
- Implemented turnaround strategies for multiple locations, leading to improved store performance and revenue

Research Assistant

Famagusta, Cyprus 2006 to 2009

- Coordinated school conferences as part of a junior management team for events with up to 500 attendees
- Managed a team of 10 students while coordinating university events
- Led a class of 30+ students as a substitute teacher, teaching the basic fundamentals of the English language

Skills

SPECIALITIES

Web Development

Agile Development

Test-Driven Development

LANGUAGES

Rubv

JavaScript

SQL

HTML5

CSS

Python(Beginner)

Swift (Beginner)

FRAMEWORKS & LIBRARIES

AngularJS

iQuery

Sinatra

Rails

SASS HAML

MEAN(Beginner)

Django(Beginner)

D3

Highcharts

Bootstrap

Materialize

Foundation

NodeJS

MongoDB

ExpressJS

PostgreSQL

SQLite

Awards

Industry Professor Award, Infinix Inc. Fall 2015

New Technology Guru Award, readyBUZZ Inc. Fall 2014

Hard Charger Award, Verizon Wireless Winter 2012

Best Manager of the Year Award, Verizon Wireless Winter 2011

Certificate of Appreciation and Honor, Eastern Mediterranean University Summer 2008

Education

Dev Bootcamp

2016

Eastern Mediterranean University B.S Information Technology 2007