

# Support

## Getting Started

### Start with the Canvas

The Canvas is the heart of Invook. It's where your files, notes, conversations, and AI assets come together in one visible space. Instead of switching between tools and tabs, you work directly on the Canvas while everything stays connected.

### What is Invook?

Invook is a unified AI workspace where assets are generated, organized, and shared without losing context. AI creation typically happens across disconnected tools, drives, chats, and exports. Invook brings generation, storage, and collaboration into one system.

### Why Canvas-first matters?

AI work often becomes fragmented across tools. This leads to re-uploading assets, losing prompts and iterations, broken context between ideas and files, and friction when sharing with collaborators or clients. Invook treats AI assets as first-class files, ensuring your thinking stays where you left it.

#### a. Download and install

#### b. Understand Canvas and toolbox items

##### 1. Select

Precision control for every node.

Click to select, move, resize, or configure any node on the Canvas. Manage properties, connections, and outputs with complete control.

##### 2. Pan

Navigate without limits.

Click and drag to move freely across your Canvas. Explore large workflows, zoom into details, or step back for the big picture.

### 3. Add Node

Build your workflow, node by node.

Access the complete library of available nodes and drop them directly onto the Canvas.

Includes:

Helpers - File, Array, List Select

Text Tools - Prompt, Concatenator, Any LLM

Generation Models - Image & Video models

Compose custom pipelines by connecting tools, models, and logic exactly the way you need.

### 4. Assets

Your built-in Drive.

Store and organize images, videos, documents, and links - directly inside Invook.

Everything stays connected to your Canvas, so you never have to re-upload or lose context.

### 5. Comment

Collaborate in context.

Leave feedback directly on nodes and generated outputs - whether it's an image, video, or text result.

Review, iterate, and align with teammates and clients without leaving the Canvas.

#### **c. Create your first AI-generated image or video**

Add an image or file to the Canvas. Create a Prompt box describing what you want to generate. Connect both to an image generation model (e.g., Nano Banana). The model generates a new asset using your input and prompt.

#### **d. AI models – Image, Video, and Text**

## **Image Models**

Model Name	Cost (Our)	Cost(Custom er)	Credi t	Code
Imagen 4	\$0.04	\$0.08	9	fal-ai/imagen4/preview
Nano Banana Pro	\$0.165	\$0.33	37	fal-ai/nano-banana-pro/edit
Ideogram v3 (Turbo)	\$0.03	\$0.06	7	fal-ai/ideogram/v3
Recraft V4 (Normal)	\$0.04	\$0.08	9	fal-ai/recraft/v4/text-to-image
Flux Kontext	\$0.04	\$0.08	9	fal-ai/flux-pro/kontext/text-to-image
Bria Fibo Relight	\$0.04	\$0.08	9	bria/fibo-edit/relight
Topaz Upscale	\$0.08	\$0.16	18	fal-ai/topaz/upscale/image

## Video Models

Model Name	Cost (Our)	Cost(Custom er)	Cred it	Code
Grok Imagine	\$0.05	\$0.10	12	xai/grok-imagine-video/text-to-video
Veo 3	\$0.75	\$1.5	167	fal-ai/veo3/fast
Wan Effects	\$0.35	\$0.70	78	fal-ai/wan-effects

<b>Kling v2.6 Motion Control</b>	<b>\$0.35</b>	<b>\$0.70</b>	<b>78</b>	<b>fal-ai/kling-video/v2.6/standard/motion-control</b>
<b>Kling o3</b>	<b>\$1.4</b>	<b>\$2.8</b>	<b>312</b>	<b>fal-ai/kling-video/o3/pro/text-to-video</b>
<b>Topaz Upscale</b>	<b>\$0.05</b>	<b>\$0.10</b>	<b>12</b>	<b>fal-ai/topaz/upscale/video</b>

## Tutorial

a. Navigate the interface

Work directly on the Canvas. Connect documents with AI, ask questions about files, summarize content, compare ideas across items, and continue earlier conversations without re-explaining context.

## Privacy Policy

Last Updated: February 13, 2026

Invoook (“Invoook”, “we”, “our”, “us”) provides a shared Canvas and Drive where users can generate, store, and collaborate on AI-generated assets (“Services”).

We are committed to protecting your privacy and handling your data transparently and securely.

This Privacy Policy explains how we collect, use, store, share, and protect personal data in compliance with:

- India’s Digital Personal Data Protection Act, 2023 (DPDP Act)
- EU General Data Protection Regulation (GDPR)
- UK GDPR
- California Consumer Privacy Act (CCPA/CPRA)
- Other applicable international data protection laws

## 1. Scope

This Privacy Policy applies to:

- Visitors to our website
  - Users of Invook (free and paid plans)
  - Workspace members and collaborators
  - Clients invited into shared spaces
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## 2. Information We Collect

### 2.1 Information You Provide

- Name
  - Email address
  - Organization name
  - Profile information
  - Billing information (processed via third-party payment providers)
  - Content uploaded to Invook:
    - Files (documents, images, videos, links)
    - Prompts
    - AI-generated outputs
    - Comments and collaboration data
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### 2.2 Automatically Collected Information

- IP address
  - Device type
  - Browser information
  - Usage analytics
  - Log data
  - Error diagnostics
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### 2.3 AI-Generated Data

When you generate assets using Invook:

- Prompts
- Input files
- Output files
- Metadata related to generation

These are stored within your workspace unless otherwise specified.

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### 3. How We Use Your Information

We use your data to:

- Provide and maintain the Services
- Authenticate users
- Enable collaboration in shared workspaces
- Store and retrieve AI-generated assets
- Improve product performance
- Provide customer support
- Comply with legal obligations
- Prevent fraud or misuse

We do not sell personal data.

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### 4. AI Model Processing

Invook integrates third-party AI infrastructure providers.

Your inputs may be processed by the following subprocessors strictly to provide the Services:

#### AI & Infrastructure Subprocessors

- Amazon Web Services (AWS) – Core cloud infrastructure
- AWS Bedrock – Claude model inference
- [Fal.ai](#) – Image and video model processing
- Groq – Speech-to-text processing
- Supabase – Authentication and database services (standard and vector storage)
- Microsoft Azure – Windows code signing
- GitHub – Code repository and deployment infrastructure

These subprocessors process data only as necessary to provide functionality.

We require all subprocessors to maintain appropriate security and confidentiality standards.

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## 5. Data Storage & Security

Invook implements technical and organizational safeguards, including:

- Encrypted data transmission (HTTPS/TLS)
- Encrypted cloud storage
- Access controls and role-based permissions
- Secure authentication systems
- Infrastructure hosted on reputable cloud providers

We take reasonable steps to protect your information, but no system is 100% secure.

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## 6. Data Ownership

You retain ownership of:

- Files you upload
- Prompts you submit
- AI outputs generated within your workspace

Invook does not claim ownership over user content.

Unless explicitly stated:

- We do not use your private workspace data to train third-party AI models.
  - Your content is processed only to provide the Services.
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## 7. Data Retention

We retain personal data:

- As long as your account remains active
- As necessary to provide Services
- As required by law
- For legitimate business purposes (e.g., security, fraud prevention)

You may request deletion of your account and associated data.

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## 8. International Data Transfers

Invook operates globally.

Your data may be processed in:

- India
- United States
- Other countries where our subprocessors operate

Where required, we implement:

- Standard Contractual Clauses (SCCs)
  - Lawful transfer mechanisms under GDPR
  - Safeguards under India's DPDP Act
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## 9. Your Rights

Depending on your jurisdiction, you may have the right to:

Under GDPR / UK GDPR:

- Access your data
- Correct inaccurate data
- Delete your data
- Restrict processing
- Data portability
- Object to processing
- Withdraw consent

Under India DPDP Act:

- Right to access information about processing
- Right to correction and erasure
- Right to grievance redressal
- Right to nominate a representative

Under CCPA/CPRA:

- Know what personal data is collected
- Request deletion
- Opt out of sale/sharing
- Non-discrimination for exercising rights

To exercise rights, contact:

[Insert Privacy Email]

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## 10. Children's Privacy

Invook is not intended for individuals under 18.

We do not knowingly collect personal data from minors.

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## 11. Cookies & Analytics

We may use cookies and similar technologies to:

- Maintain sessions
- Improve user experience
- Analyze usage patterns
- Secure the platform

You may control cookies through browser settings.

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## 12. Changes to This Policy

We may update this Privacy Policy from time to time.

Material changes will be communicated via:

- Email notification
- Website notice
- Platform notification

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### 13. Contact Information

For privacy-related inquiries:

Invook

Email: [Insert Email]

Address: [Insert Registered Address]

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### 14. Data Protection Officer / Grievance Officer (India)

In compliance with India's DPDP Act:

Grievance Officer:

[Insert Name]

Email: [Insert Email]

Response Timeline: As required under applicable law

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### 15. Legal Basis for Processing (GDPR)

We process data under the following lawful bases:

- Contract performance
  - Legitimate interest
  - Consent
  - Legal obligation
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### 16. Technical Stack Disclosure (Transparency)

Invook is built using:

Frontend:

- React 19
- React Flow
- ShadCN UI
- Electron
- Node.js 22
- Zustand

Backend & Development:

- Python 3.11 / 3.12
- Rust
- JavaScript
- HTML/CSS

Infrastructure:

- AWS
- Supabase
- Azure
- [Fal.ai](#)
- Groq
- AWS Bedrock

These technologies do not independently collect personal data beyond what is necessary to operate the Services.

[\*\*Help\*\*](#)

a. Billing – subscriptions–

## Pricing Plans

### Free Plan - Try Before You Commit

Perfect for exploring what Invook can do! Get started with no commitment and test out our platform features.

Feature	Usage
Monthly Credits	300
Canvas Projects	2
Collaborators	0 (solo only)
Comments	No
Image Generation	Up to 1,000 images/month

### Starter Plan - For Solo Creators & Freelancers

\$20/month or \$16/month (billed annually - save 20%)

Feature	Usage
Monthly Credits	1,100
Canvas Projects	Unlimited
Collaborators	Unlimited
Comments	Yes
Credit Rollover	No
Image Generation	Up to 3,667 images/month
Credit Top-up	\$10 = 750 credits   \$12 = 900 credits

## Pro Plan - For Small Agencies (up to 5 members)

\$35/month or \$28/month (billed annually - save 20%)

Feature	Usage
Monthly Credits	1,900
Canvas Projects	Unlimited
Collaborators	Unlimited
Comments	Yes
Credit Rollover	Yes (5 months)
Image Generation	Up to 6,333 images/month
Credit Top-up	\$10 = 900 credits   \$12 = 1,080 credits

## Team Plan - For Growing Agencies (up to 15 members)

\$45 per user/month or \$36 per user/month (billed annually - save 20%)

**Note:** Minimum 5 members required

Feature	Usage
Monthly Credits	2,500 per user
Canvas Projects	Unlimited
Collaborators	Unlimited
Comments	Yes
Credit Rollover	Yes (5 months)
Unified Billing	Yes
Credit Management	Team level
Credit Pool	Shared across team
Image Generation	Up to 8,333 images/month per user
Credit Top-up	\$10 = 900 credits   \$12 = 1,080 credits

## b. FAQs

### 1. What is Invook?

Invook is a Canvas-first AI workspace where you generate, organize, and share AI assets in one place. Instead of switching between AI tools, drives, and chats, everything stays connected on a shared Canvas.

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### 2. How are AI credits used?

When you use text tools like Prompt, Concatenator, Any LLM and video/image models to create your assets on the Canvas, you will be using a specific number of credits that are attached to those models and tools. You can refer to the table above

to view the breakdown of the credit usage against specific models.

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**3. Can I use the AI tools for free?**

Yes, free users can access AI tools on the Canvas to generate assets. In the free plan you get 300 credits and can create up to 2 canvases. If there are unused credits in your account then there will not be a 'roll-over' of credits in the following month. 300 credits/month. No rolling credits.

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**4. What should I do if I can't find the answer to my question?**

If your question isn't covered in the documentation, use the **Contact Support** option to submit your request or send us an email. Our team will get back to you.