

Key:

n) STEP DISCRIPTION

- o Will the user know the next step?
- o Will the user see the control?
- o Will the user understand the control?
- o If the correct action is performed, will the user see that progress is being made toward solution of the task?

- 1) Select POS 150
 - 1) Yes
 - 2) Probably - The classes are not ordered.
 - 3) Yes
 - 4) Yes
- 2) Select "Hallway Conversations" in the sidebar.
 - 1) Possibly - "Hallway Conversations" is not the standard location for discussion questions. However, it is also relatively self-explanatory.
 - 2) Yes
 - 3) Yes
 - 4) Yes
- 3) Select "Create Thread"
 - 1) Yes
 - 2) Maybe - The button does not immediately stand out as a button that can be pressed.
 - 3) Yes
 - 4) Yes
- 4) Enter "Discussion question relating to CSE 463" in the Subject box.
 - 1) Yes
 - 2) Yes
 - 3) Yes
 - 4) Yes
- 5) Enter "This question is an example of a possible question that may be asked in a discussion" in the Message box.
 - 1) Yes
 - 2) Yes
 - 3) Yes
 - 4) Yes
- 6) Select "Save Draft"
 - 1) Yes
 - 2) Yes
 - 3) Yes
 - 4) Yes

Findings:

The classes should be ordered either by recency or alphabetically by course title for step 1. The section names should be standardized for step 2. The button for step 3 should be more clearly distinguished.