

Key:

n) STEP DISCRIPTION

- o Will the user know the next step?
- o Will the user see the control?
- o Will the user understand the control?
- o If the correct action is performed, will the user see that progress is being made toward solution of the task?

1) Select CSE 301

- 1) Yes
- 2) Probably - The classes are not ordered.
- 3) Yes
- 4) Yes

2) Select "Syllabus/Schedule" in the sidebar.

- 1) Yes
- 2) Yes
- 3) Yes
- 4) Yes

3) Select "CSE 301 S16 Syllabus.pdf"

- 1) Yes
- 2) Yes
- 3) Yes
- 4) Yes

4) Find the first item under "Course learning outcomes"

- 1) Yes
- 2) Yes
- 3) Yes
- 4) Yes

Findings:

Overall, the process for this task is well-designed. The classes should be ordered either by recency or alphabetically by course title for step 1.