# SENTIMENT ANALYSIS FOR MARKETING

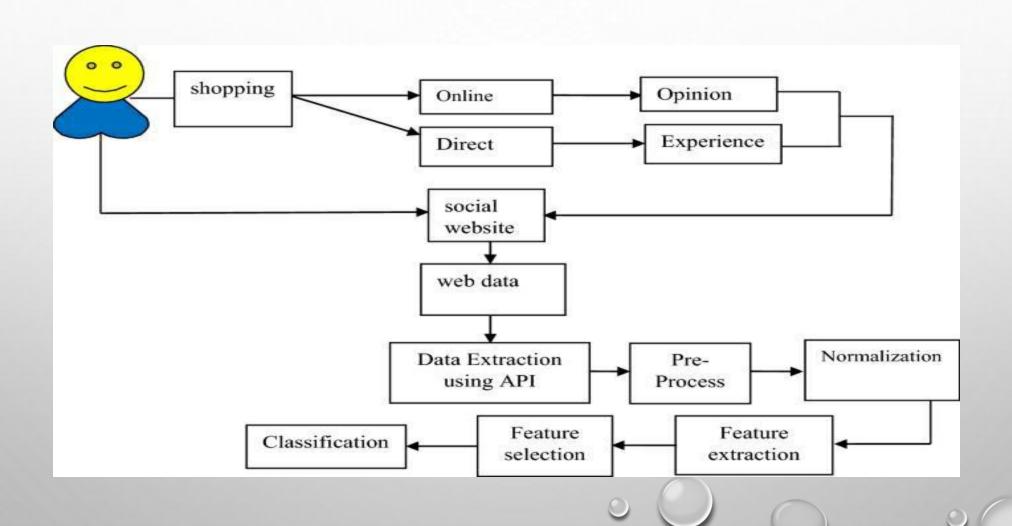
## Sentiment Analysis is a Marketing

SENTIMENT ANALYSIS IS A MARKETING TOOL THAT HELPS YOU EXAMINE THE WAY
PEOPLE INTERACT WITH A BRAND ONLINE. THIS METHOD IS MORE
COMPREHENSIVE THAN TRADITIONAL ONLINE MARKETING TRACKING, WHICH
MEASURES THE NUMBER OF ONLINE INTERACTIONS THAT CUSTOMERS HAVE WITH
A BRAND, LIKE COMMENTS AND SHARES. USING SENTIMENT ANALYSIS, YOU CAN
LABEL INDIVIDUAL INTERACTIONS AS POSITIVE, NEGATIVE OR NEUTRAL. ONCE
YOU'VE FIGURED OUT HOW TO DETERMINE AND TRACK THESE LABELS, YOU CAN
USE THIS NEW DATA SET FOR A VARIETY OF MARKETING PURPOSES, INCLUDING
YOUR ONLINE STRATEGY.



- MANUAL ANALYSIS: THIS TYPE USES MANUALLY CREATED RULES BASED ON NEUROLINGUISTIC PRINCIPLES, SUCH AS STEMMING AND TOKENIZATION. IT TAKES A LONG TIME TO SET UP, BUT IT'S EASY TO CHANGE AND CUSTOMIZE.
- **AUTOMATIC ANALYSIS:** THIS TYPE USES MACHINE LEARNING TECHNIQUES THAT USE NEURAL NETWORKS AND STATISTICAL MODELS TO CLASSIFY LANGUAGE. IT CAN BE CHALLENGING TO CHANGE, BUT IT'S EASY TO SET UP AND MANAGE.
- **HYBRID ANALYSIS:** THIS TYPE USES BOTH RULES-BASED AND MACHINE-LEARNING ANALYSES. IT'S A BALANCED APPROACH THAT MOST SOCIAL LISTENING APPLICATIONS EMPLOY.

### **BLOCK DIAGRAM**





#### SOURCE CODE

#### FROM TEXTBLOB IMPORT TEXTBLOB

# SAMPLE MARKETING TEXT DATAMARKETING\_DATA = [ "I LOVE THIS PRODUCT, IT'S AMAZING!", "THE CUSTOMER SERVICE IS TERRIBLE.", "THIS AD CAMPAIGN IS SO CREATIVE AND ENGAGING.", "THE PRODUCT QUALITY IS DISAPPOINTING.", "I HAD A GREAT EXPERIENCE WITH THIS BRAND.",]

# ANALYZE SENTIMENT FOR EACH TEXTSENTIMENTS = []FOR TEXT IN MARKETING\_DATA: ANALYSIS = TEXTBLOB(TEXT) SENTIMENT = ANALYSIS.SENTIMENT.POLARITY # RANGE FROM -1 (NEGATIVE) TO 1 (POSITIVE) SENTIMENTS.APPEND(SENTIMENT)

# CLASSIFY SENTIMENT BASED ON POLARITYDEF CLASSIFY\_SENTIMENT(SENTIMENT):

IF SENTIMENT > 0: RETURN "POSITIVE"

ELSE SENTIMENT < 0: RETURN "NEGATIVE"

ELSE: RETURN "NEUTRAL"CLASSIFIED SENTIMENTS = [CLASSIFY SENTIMENT(S) FOR S IN SENTIMENTS]

# DISPLAY RESULTSFOR I, TEXT IN ENUMERATE(MARKETING\_DATA): PRINT(F"TEXT: {TEXT}") PRINT(F"SENTIMENT: {CLASSIFIED\_SENTIMENTS[I]} (POLARITY: {SENTIMENTS[I]:.2F})") PRINT()

# CALCULATE OVERALL SENTIMENT DISTRIBUTIONPOSITIVE\_COUNT = CLASSIFIED\_SENTIMENTS.COUNT("POSITIVE")NEGATIVE\_COUNT = CLASSIFIED\_SENTIMENTS.COUNT("NEGATIVE")NEUTRAL\_COUNT = CLASSIFIED\_SENTIMENTS.COUNT("NEUTRAL")PRINT(F"OVERALL SENTIMENT DISTRIBUTION:")

PRINT(F"POSITIVE: {POSITIVE\_COUNT}")

PRINT(F"NEGATIVE: {NEGATIVE\_COUNT}")

PRINT(F"NEUTRAL: {NEUTRAL\_COUNT}")



## **THANK YOU**

BY

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