System features (Citizen's side)
1. Search locations in map and get directions to go there, Citizen can add his house location in to map
2. Reporting Emergency
3. Scheduling Appointment
4. Request a service
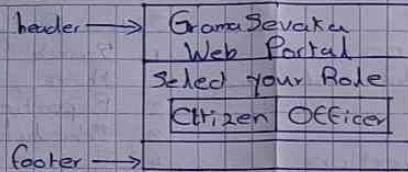5. Inform a legal Case
6. Submit documents

Service ⟶ Land Verification , Birth Certificate
            Business License ; IncomeTax & Permit..

        Form type ⟶ Description
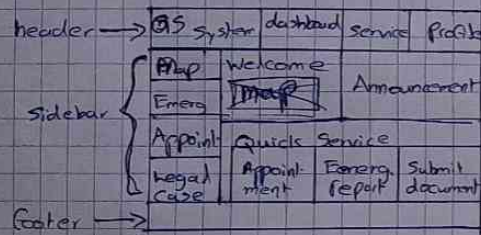   (form should submit)

Document ⟶ Upload file
Submit   Document Type (select)
              Describe about it.

Citizen

header →

GramaSevaka Web Portal
Select your Role
| Citizen | Officer |

footer →

GIS System	dash	Servi	Profl

Mapping
Emergency
Appointment
Legal Case

Sidebar   footer

Login	Register

Username

P.W.

GIS System	dashboard	Service	Profile

header →

sidebar →

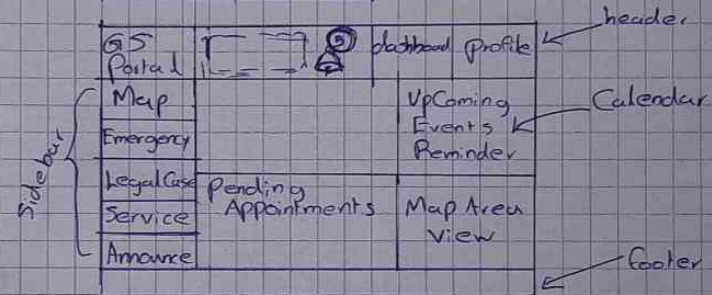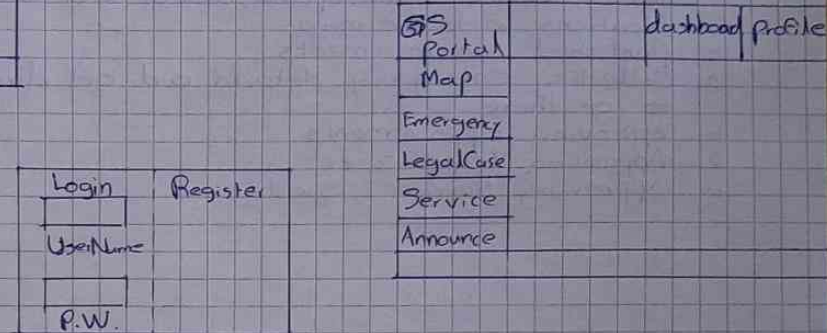| Map | Welcome | |
Emerg	Map	Announcement
Appoint	Quick Service	
Legal Case	Appoint-ment	Emerg report	Submit document

footer →

GIS Mapping → Search locations + Map (hospital, GS office)
Get directions
Add / Update Personal/own location.

Emergency Reports → Emergency type select
select location on Map
Description about emergency
Upload Photos

Appointment → Select service type
select Date → Calendar + Time
Description
*Showing appointment status ⟹ Approve

Legal Cases → My Case list
[It Add Case] → Case Type
Description
→ Hearing date
* Showing status

Officer

GIS Portal		dashboard	profile

Map
Emergency
LegalCase
Service
Announce

Login	Register

UserName

P.W.

GIS Portal	[ ] 👤	dashboard	profile

header

Sidebar

Map		UpComing Events	Calendar
Emergency		Reminder	
LegalCase	Pending Appointments	Map Area View	
Service			
Announce			

footer

GIS Mapping → Search locations on Map
Get directions
Add / Update / Delete location on Map
* GS should see Area OverView on his Map tab

Emergency → Should Come notification / Alert
See location in Map (Emergency)
Get directions to Go there

Legal Case → Showing Cases → Total, Pending, Resolved
List

Announcement → Creating Announcement → Title
Content → Pharagraph
Attachments
Create, update, delete

System features (GS Officer's side)

1. Search locations and get directions to go there. Officer can update, delete and add new locations in to the map
2. Published Announcements
3. Collecting emergency details and get directions to go there.
4. Approving appointments
5. Approving legal cases.
6. Approving Service requests.

Upcoming Event ⟶ Appointments should also remind
Reminder   there.
                          Legal Cases also remind

Service ⟶ Services Request List ⟶ Status + Action
          (Showing)