

Use Case Narrative	Make Reservation
Primary Actor	Registered Customer
Secondary Actor	Ticketing officer
Description	This use case describes the process by how a registered customer request a reservation for a Bungalow or Campsite. It includes that the customer must log into the system before making a reservation.
Include Use Cases	Log In
Preconditions	The registered customer must logged into the system.
Trigger	When the reservation form is filled with the necessary information is submitted.
Main Flow	<p>Step 1: Customer select the Bungalow</p> <p>Step 2: Display the form which is to be filled by the customer in order to make the reservation.</p> <p>Step 3: The registered customer fill the form which request Customer's Name, NIC No if local, Passport No. if a foreigner, Country, Sex, No. of Adults, No. of children, Local/Foreign, Type of Accommodation, the period of stay, expected check in day, and mode of payment.</p> <p>Step 4: Customer the submit the reservation request form to be received by ticketing officer.</p>
Conclusion	The use case concludes when the reservation request is made.
Postconditions	<p>The reservation request is either accepted or declined by the ticketing officer.</p> <p>In both the cases the Customer is notified.</p>