

	Public	Driver	Parent	Student	
	50	50	50	50	
Female	29	4	41	29	103
Male	21	46	9	21	97
	Male	Female			
	97	103			

	Public	Driver	Parent	Student	
Satisfaction of school bus system					Total
5	6	41	5	8	60
4	24	6	24	26	80
3	14	3	18	14	49
2	5	0	3	2	10
1	1	0	0	0	1

	Public	Driver	Parent	Student	
Registration System					Total
5	10	16	20	15	61
4	30	27	28	16	101
3	8	7	2	14	31
2	2	0	0	4	6
1	0	0	0	1	1

	Public	Driver	Parent	Student	
QR student attendance checking					Total
5	19	3	24	5	51
4	20	10	20	10	60
3	9	27	6	28	70
2	2	7	0	7	16
1	0	3	0	0	3

	Public	Driver	Parent	Student	
Speeding alert system					Total
5	8	1	9	3	21
4	27	4	32	15	78
3	13	27	7	27	74
2	2	15	2	5	24
1	0	3	0	0	3

	Public	Driver	Parent	Student	
School bus ride cancellation					Total
5	7	2	8	7	24
4	14	25	16	6	61
3	22	21	23	31	97
2	5	2	2	5	14
1	2	0	1	1	4

	Public	Driver	Parent	Student	
Arrival notifying system					Total
5	14	9	16	8	47
4	15	19	23	10	67
3	18	17	8	25	68
2	2	5	2	5	14
1	1	0	1	2	4

	Public	Driver	Parent	Student	
Nearby notifying system					Total
5	20	19	10	4	53
4	21	12	20	20	73
3	8	19	16	24	67
2	1	0	4	2	7
1	0	0	0	0	0

	Public	Driver	Parent	Student	
Monthly fee notifying system					Total
5	12	0	2	3	17
4	10	3	3	6	22
3	21	34	28	28	111
2	5	8	15	13	41
1	2	5	2	0	9

School bus tracking for parent					Total
5	15	19	24	16	74
4	18	26	21	18	83
3	15	5	5	15	40
2	1	0	0	1	2
1	1	0	0	0	1

Reasonable speed for school bus		Percentage
<60 km/hr	2	1
<80 km/hr	94	47
<90 km/hr	82	41
<100 km/hr	22	11

Period of trip		Percentage
<30 mins	37	18.5
31-60 mins	71	35.5
>60 mins	92	46

Distance between home to/from school		Percentage
<20 km	9	4.5
21-50 km	76	38
51-80 km	72	36
>81 km	43	21.5

How long using the mobile phone		Percentage
<1 hr	45	22.5
1-2 hrs	64	32
>2 hrs	80	40
> 3hrs	11	5.5

System overall satisfaction					Total
5	14	9	16	8	47
4	25	25	27	21	98
3	8	11	7	18	44
2	2	5	0	3	10
1	1	0	0	0	1

Mobile phone OS		Percentage
Android	109	54.5
iOS	68	34
Windows Phone	4	2
Other	19	9.5

Purpose of using the mobile		Percentage
waiting	94	47
entertainment	84	42
studying	87	43.5
business	89	44.5

Internet connection		Percentage
/	129	64.5
X	71	35.5

GPS		Percentage
/	127	63.5
X	73	36.5