

Data Warehousing & Business Intelligence Y3 S2

Assignment 1

Submitted to
Sri Lanka Institute of Information Technology
By
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Weekend Batch

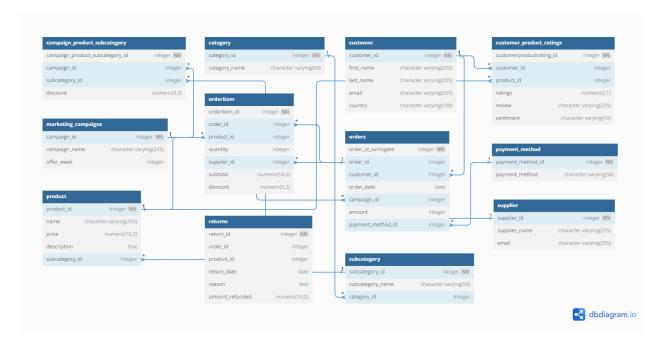
Step 1: Data Set Selection

The selected dataset is a publicly available dataset that simulates a real-world e-commerce online retail platform. It can be used to create a data warehouse solution for order lifecycle tracking and advanced customer behavior analytics. Each table represents either a business entity or a transaction which aligns with the OLTP characteristics.

Following the previously set guidelines for this assignment, the dataset consisted of around one year's worth of data and records and attributes. The contents of this dataset was only csv files but using them I created 3 different data sources (CSV, text file and database). As the data was sufficient to create a data warehouse, I was also able to perform ETL functions with this dataset. I am also able to identify the various hierarchies, dimensions and aggregates within this dataset and as this is a data collection I am also able to generate reports.

Do to this I selected this Ecommerce Dataset as my chosen dataset for this assignment. Link: https://www.kaggle.com/datasets/sharangkulkarni/oltp-ecommerce-data?select=eCommerce-schema.sql

ER Diagram Schema



Step 02: Preparation of Data Sources

There were 12 CSV files available in the dataset. They were category.csv, customer.csv, customer_product_ratings.csv, marketing_campaigns.csv, orderitem.csv, orders.csv, payment_method.csv, product.csv, returns.csv, subcategory.csv, supplier.csv and campaign product subcategory.csv.

Using 9 of those CSV files I created a database an used that as one of my sources. For the remaining 3 files, category.csv, customer.csv and payment_method.csv, I decided to convert the customer file to a text file and use the remaining two as CSV files bringing my data source count to 3.

Data Source	Data	Description	Final Type	
	Source	-		
	Type			
category.csv	csv	This file contains the basic information about the various product categories.	CSV	
customer.csv	csv	This file contains the basic information about the various customers.	Text File(.txt)	
customer_product_ratings.csv	csv	This file contains information about the customer product ratings.		
marketing_campaigns.csv	csv	This file contains the basic information about the marketing campaigns.	Ecommerce_O LTP datablase	
orderitem.csv	csv	This file contains the basic information about the various ordered items.		
orders.csv	csv	This file contains information about the customer orders.		
payment_method.csv	csv	This file contains the payment methods.	CSV	
product.csv	csv	This file contains the basic information about the various products.		
returns.csv	csv	This file contains the information regarding order returns.	Ecommerce_O LTP datablase	
subcategory.csv	csv	This file contains the basic information about the subcategories of products.		

supplier.csv	csv	This file contains the basic	
		suppliers.	
campaign_product_subcategory	csv	This file contains the	Ecommerce_O
.csv		information about the	LTP datablase
		ampaign product	
		subcategories	

Shown below are the files I imported to the database

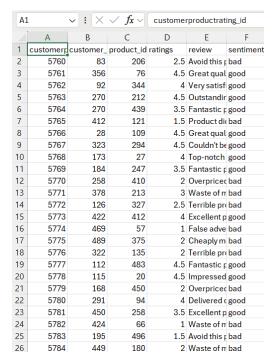


Figure1 customer_product_ratings.csv

				-	-	-		
4	Α	В	С	D	E	F	G	Н
1	orderitem_		product_id		supplier_id		discount	
2	1	1	109	6	39	9.6	0	
3	2	1	281	8	25	1238.64	0	
1	3	1	358	8	27	5503.52	0	
5	4	1	74	10	43	530.6	0	
5	5	1	481	6	12	1069.2	0	
7	6	2	67	5	2	1773.5	0	
3	7	2	99	3	40	1808.76	0	
)	8	3	194	9	11	2814.12	0	
0	9	3	109	4	29	6.4	0	
1	10	3	474	9	27	1142.73	0	
2	11	3	76	5	4	4000.6	0	
3	12	4	487	8	15	2297.28	0	
4	13	4	270	1	8	162.68	0	
5	14	4	405	3	24	938.97	0	
6	15	4	82	7	42	4895.38	0	
7	16	4	358	5	5	3439.7	0	
8	17	4	354	7	15	3717.63	0	
9	18	4	47	5	45	2852.35	0	
0	19	4	293	2	13	1417.4	0	
1	20	4	288	4	17	3941.36	0	
2	21	4	252	8	28	5707.92	0	
3	22	5	324	8	43	5560.88	0.19	
4	23	5	428	1	30	867.33	0.23	
5	24	5	173	2	38	324.66	0.09	

Figure 3 orderitem.csv

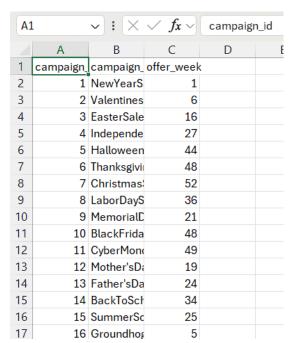


Figure 2 marketing_campaigns.csv

	Α	В	С	D	Е	F	G	Н	
1	order_id_s	order_id	customer_	order_date	campaign_	amount	payment_m	ethod_id	
2	1	1	373	#######		8352	4		
3	2	2	408	9/5/2021		3582	2		
4	3	3	101	6/2/2019		7964	5		
5	4	4	247	#######		29371	1		
6	5	5	361	#######	5	15620	5		
7	6	6	295	#######		45001	5		
8	7	7	252	9/3/2018	8	10243	2		
9	8	8	488	#######		12405	2		
10	9	9	227	#######		21059	3		
11	10	10	279	#######		8972	4		
12	11	11	484	4/8/2019		14947	3		
13	12	12	314	#######	14	3553	4		
14	13	13	333	#######	3	13101	3		
15	14	14	463	#######		22147	1		
16	15	15	285	#######		4589	2		
17	16	16	221	#######		3330	2		
18	17	17	370	4/4/2020		4436	5		
19	18	18	240	#######		5325	3		
20	19	19	497	#######		15636	1		
21	20	20	178	2/6/2017	2	4337	1		
22	21	21	194	#######	7	15270	5		
23	22	22	327	4/4/2020		30035	1		
24	23	23	159	#######		12029	4		
25	24	24	78	#######	15	12514	1		
26	25	25	20	#######		12488	3		

Figure 4 orders.csv

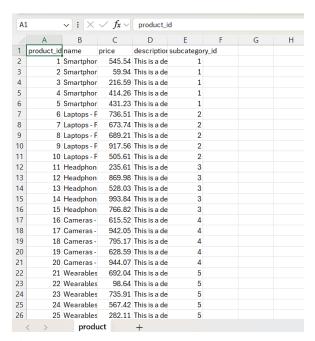


Figure 5 product.csv



Figure 7 subcategory.csv

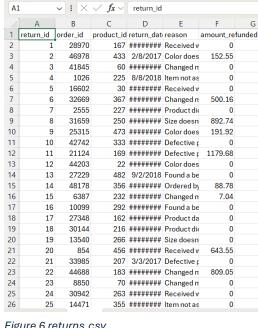


Figure 6 returns.csv

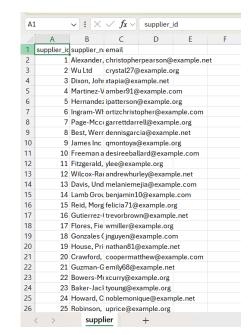


Figure 8 supplier.csv

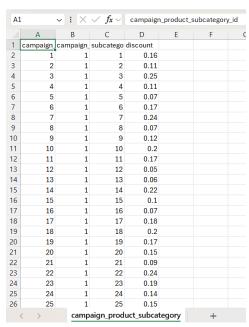
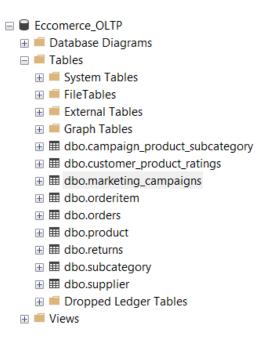


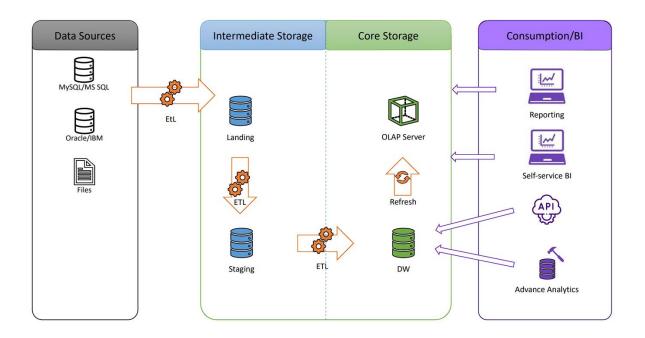
Figure 9 campaign_product_subcategory.csv

I loaded them all into a database as shown below.



I also created a data warehouse name Ecommerce_OLTP_DW where I created all my dimension tables and fact tables.

Step 3: Solution Architecture



- 1. Source Systems: Text, CSV, SQL tables
- 2. **ETL Layer (SSIS)**: Extract from sources, transform data (cleansing, surrogate keys, lookups), load into DW
- 3. **Data Warehouse (SQL Server)**: Snowflake schema containing dimensions and fact tables
- 4. **Reporting Tools**: Power BI

Step 4: Data warehouse design & development

For my Data Set the schema that I chose was the snowflake schema. In my data there are 8-dimension tables and 3 fact tables. The slowly changing dimension table is the Customer table as the country the customer is currently residing in can change from time to time as well as their email, so we have to maintain historical data.

Dimension Tables Created:

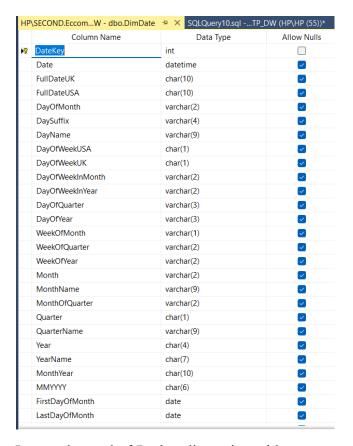
- DimCustomer (SCD)
- DimProduct
- DimSupplier
- DimCategory
- DimSubCategory
- DimCampaign
- DimCampaignSubcategory
- DimDate

Each dimension includes insert_date, modified_date, and in the case of DimCustomer, also includes start date, end date.

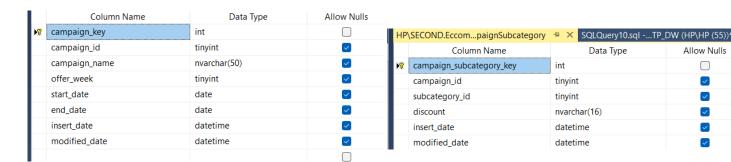
Logical foreign key relationships are maintained through surrogate keys but not enforced physically for ETL performance.

Dimension Table Creation

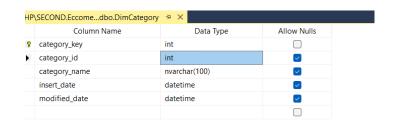
Before going forward with the other dimension tables I first created a date dimension table.



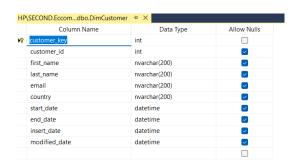
Then following that I created a total of 7 other dimension tables.



DimCampaign



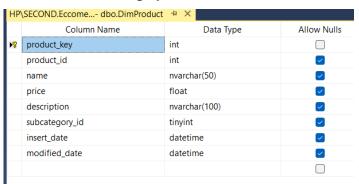
DimCampaignSubCategory



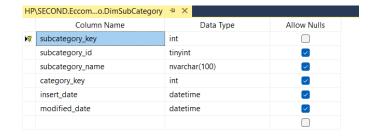
Allow Nulls

~

DimCategory

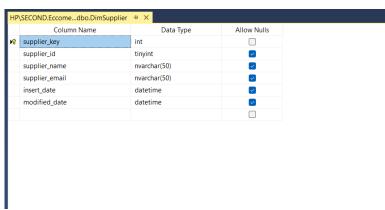


DimCustomer



DimProduct

DimSubCategory

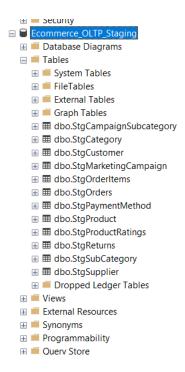


DimSupplier

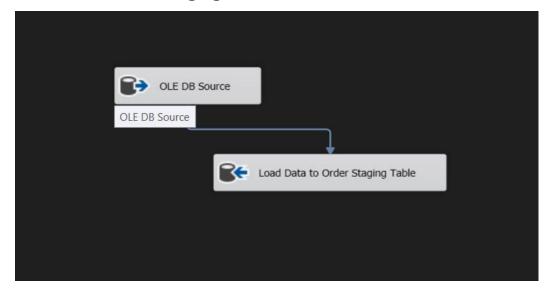
Step 5: ETL Development



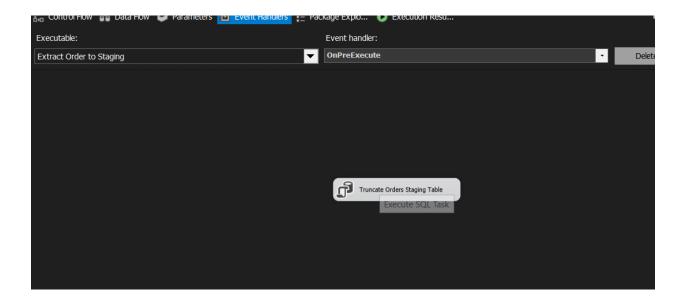
Using the SQL Server Integration Service available in Visual Studio, I extracted all the data from the tables that were in the source database and the 2 separate CSV files and the text file to a separate staging DB called Ecommerce_OLTP_Staging.



Extract Order Data to Staging



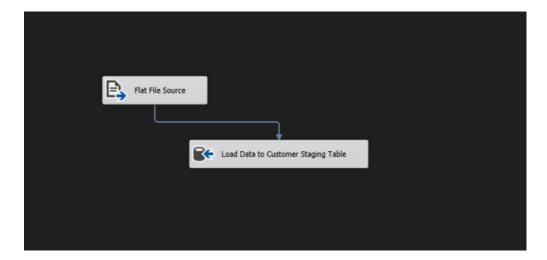
Used the OLE DB Source to connect to the source table dbo.orders table in the Ecommerce_OLT P source database and loaded that data to a staging table called dbo.StgOrders in the Ecommerce OLTP Staging database using a OLE DB Destination.



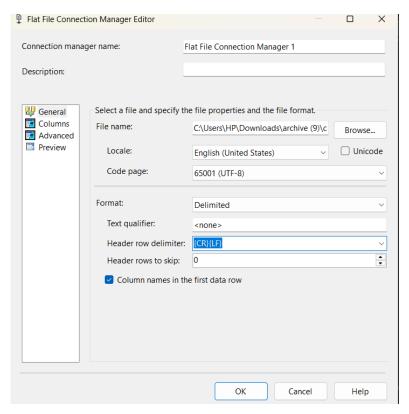
Used an Execute SQL task tool in SSIS to truncate the orders table for each time it's loaded to avoid duplicates.

This process was repeated for all the tables in the source database.

Extract Customer Data to Staging



Used a flat file source to extract data from the text file, which is considered as a flat file along with csv files.



Used the flat file connection manager to properly identify the columns and data types of the flat file data.

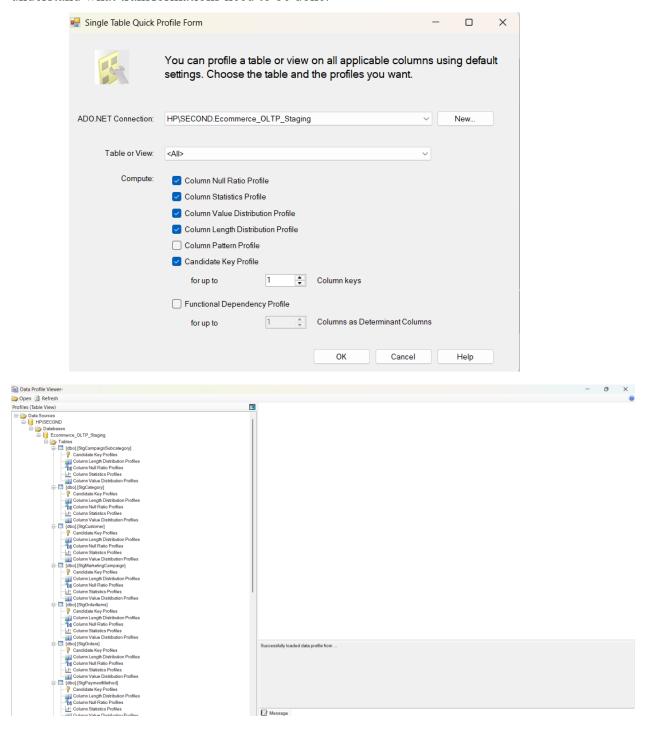


Then used an execute sql task to truncate the data from the file before loading to the table.

This method was then applied to the remaining two flat files as well until all the data was loaded into separate staging tables.

Data Profiling

I used the staging table data to do some data profiling to analyze the data and to determine and understand what transformations need to be done.

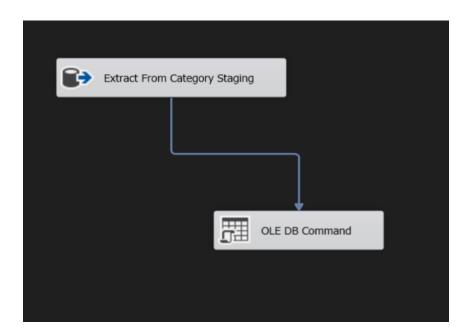


Data Transformation

To begin the Data Transformation section I first created a new package called Ecommerce_Load_DW. Considering the orders and hierarchy I first loaded the category data followed by the subcategory and product tables.

Transform and Load Category Data

I created a new Data Flow Task within the newly created package. Dragged and dropped a OLE DB Source to extract data from the Category Staging into the Dimension Table using an OLE DB Command that contained the sql command for executing the created procedure.



The procedure was created in the SSMS in the data warehouse database.

```
CREATE PROCEDURE dbo.UpdateDimCategory

@CategoryID INT,
@category_name NVARCHAR(100)

AS

BEGIN

IF NOT EXISTS (
SELECT category_key FROM dbo.DimCategory WHERE category_id = @CategoryID
)

BEGIN

INSERT INTO dbo.DimCategory
(category_id, category_name, insert_date, modified_date)
VALUES
(@CategoryID, @category_name, GETDATE(), GETDATE());

END;

IF EXISTS (
SELECT category_key FROM dbo.DimCategory WHERE category_id = @CategoryID
)

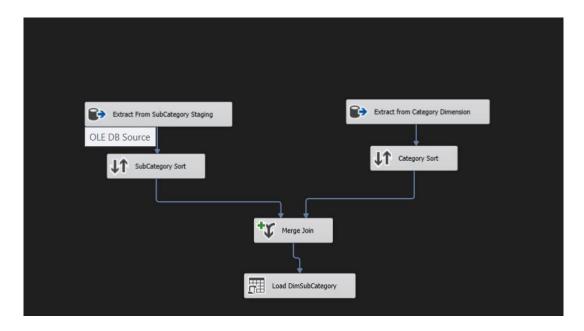
BEGIN

UPDATE dbo.DimCategory
SET category_name = category_name,
modified_date = GETDATE()
WHERE category_id = @CategoryID;
END;

END;
```

Transform and Load SubCategory Data

I created the DimSubCategory Table by sorting and merging the subcategory staging with the category dimension table as it uses the category id as well.



The procedure was written in the SSMS and the command to execute it was entered into the OLE DB Command.

```
.
□CREATE PROCEDURE dbo.UpdateDimSubCategory
     @SubCategoryID TINYINT,
     @category_key INT,
     @SubCategoryName NVARCHAR(100)
 AS
⊨BEGIN
         SELECT subcategory_key FROM dbo.DimSubCategory WHERE subcategory_id = @SubCategoryID
         INSERT INTO dbo.DimSubCategory
         (\verb|subcategory_id|, \verb|category_key|, \verb|subcategory_name|, \verb|insert_date|, \verb|modified_date|)
         (@SubCategoryID, @category_key, @SubCategoryName, GETDATE(), GETDATE());
         SELECT category_key FROM dbo.DimSubCategory WHERE subcategory_id = @SubCategoryID
     BEGIN
         UPDATE dbo.DimSubCategory
         SET subcategory_name = subcategory_name,
             modified_date = GETDATE()
         WHERE subcategory_id = @SubCategoryID;
     END;
 END;
```

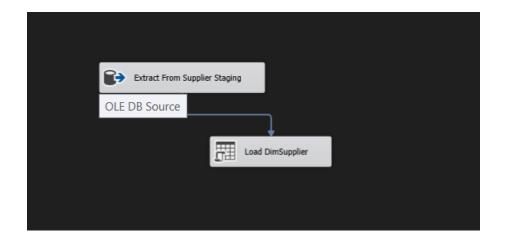
Transform and Load ProductData

For the Product table we used a lookup as the product table includes the subcategory ID and it is a much easier and simpler method rather than using the merge and sort components. We repeated this process for the other dimension tables.



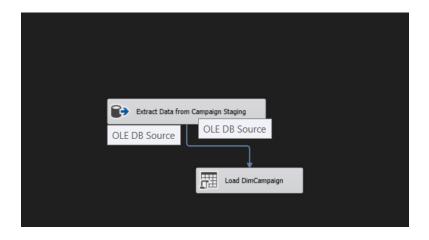
```
CREATE PROCEDURE dbo.UpdateDimProduct
     @ProductID INT,
     @Name NVARCHAR(50),
     @Price FLOAT,
     @Description NVARCHAR(100),
     @SubCategoryID TINYINT
 AS
⊨BEGIN
     IF NOT EXISTS (
         SELECT product_key FROM dbo.DimProduct WHERE product_id = @ProductID
BEGIN
        INSERT INTO dbo.DimProduct
         (product_id, name, price, description, subcategory_id, insert_date, modified_date)
         (@ProductID, @Name, @Price, @Description, @SubCategoryID, GETDATE());
     END;
     IF EXISTS (
         SELECT product_key FROM dbo.DimProduct WHERE product_id = @ProductID
         UPDATE dbo.DimProduct
         SET name = @Name,
            price = @Price,
             description = @Description,
            subcategory_id = @SubCategoryID,
             modified_date = GETDATE()
         WHERE product_id = @ProductID;
     END:
 END;
```

Transform and Load Supplier Data



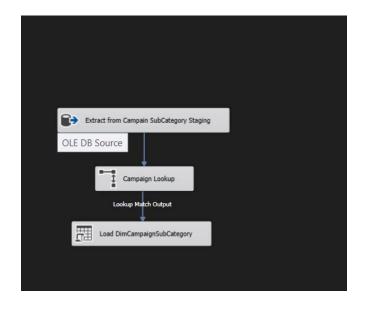
```
CREATE PROCEDURE dbo.UpdateDimSupplier
     @SupplierID INT,
      @SupplierName NVARCHAR(100),
     @SupplierEmail NVARCHAR(100)
 AS
\stackrel{\downarrow}{=} \text{BEGIN}
     IF NOT EXISTS (
          SELECT supplier_key FROM dbo.DimSupplier WHERE supplier_id = @SupplierID
     BEGIN
          INSERT INTO dbo.DimSupplier
          (supplier_id, supplier_name, supplier_email, insert_date, modified_date)
          (@SupplierID, @SupplierName, @SupplierEmail, GETDATE());
      END;
     IF EXISTS (
          SELECT supplier_key FROM dbo.DimSupplier WHERE supplier_id = @SupplierID
     BEGIN
         UPDATE dbo.DimSupplier
          SET supplier_name = @SupplierName,
              supplier_email = @SupplierEmail,
         modified_date = GETDATE()
WHERE supplier_id = @SupplierID;
 END;
```

Transform and Load Campaign Data



```
CREATE PROCEDURE dbo.UpdateDimCampaign
     @CampaignID INT,
     @CampaignName NVARCHAR(100),
     @OfferWeek TINYINT
 AS
⊨BEGIN
     IF NOT EXISTS (
         SELECT campaign_key FROM dbo.DimCampaign WHERE campaign_id = @CampaignID
         INSERT INTO dbo.DimCampaign
         ({\tt campaign\_id},\ {\tt campaign\_name},\ {\tt offer\_week},\ {\tt insert\_date},\ {\tt modified\_date})
         VALUES
         (@CampaignID, @CampaignName, @OfferWeek, GETDATE(), GETDATE());
     IF EXISTS (
         SELECT campaign_key FROM dbo.DimCampaign WHERE campaign_id = @CampaignID
         UPDATE dbo.DimCampaign
         SET campaign_name = @CampaignName,
            offer_week = @OfferWeek,
             modified_date = GETDATE()
         WHERE campaign_id = @CampaignID;
     END:
 END;
```

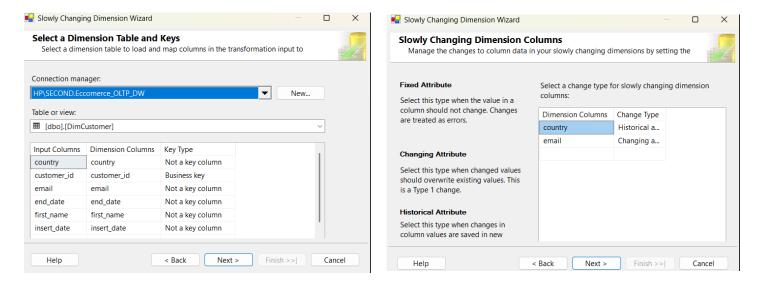
Transform and Load Campaign SubCategory Data

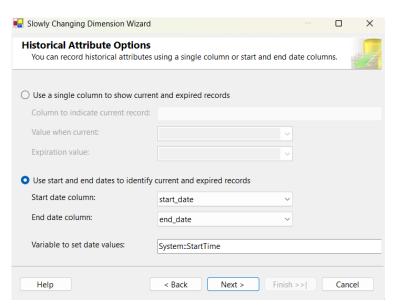


```
CREATE PROCEDURE dbo.UpdateDimCampaignSubcategory
     @CampaignID INT,
     @SubCategoryID INT,
     @Discount NVARCHAR(16)
 AS
BEGIN
     IF NOT EXISTS (
         SELECT campaign_subcategory_key FROM dbo.DimCampaignSubcategory
         WHERE campaign_id = @CampaignID AND subcategory_id = @SubCategoryID
INSERT INTO dbo.DimCampaignSubcategory
         (campaign_id, subcategory_id, discount, insert_date, modified_date)
         VALUES
         (@CampaignID, @SubCategoryID, @Discount, GETDATE());
     END;
         {\tt SELECT\ campaign\_subcategory\_key\ FROM\ dbo.DimCampaignSubcategory}
         WHERE campaign_id = @CampaignID AND subcategory_id = @SubCategoryID
     BEGIN
         UPDATE dbo.DimCampaignSubcategory
         SET discount = @Discount,
             modified_date = GETDATE()
         WHERE campaign_id = @CampaignID AND subcategory_id = @SubCategoryID;
END;
```

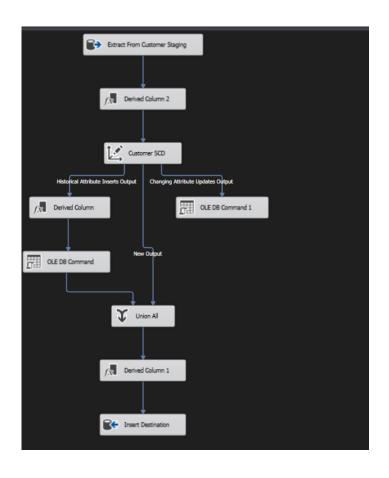
Transform and Load Customer Data(SCD)

After extracting from the customer table and using a derived column to get the insert date and start date I dragged and dropped a SCD. I then set the following configurations.





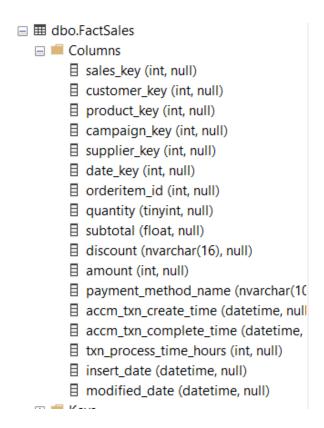
Once it has all been configured the rest will be automatically be generated as seen below.



STEP 06: ETL Development -Accumulating Fact Table

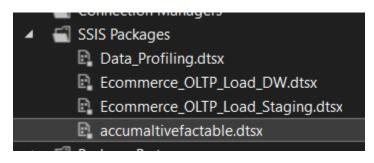
First, I extended my sales fact table with following 03 columns.

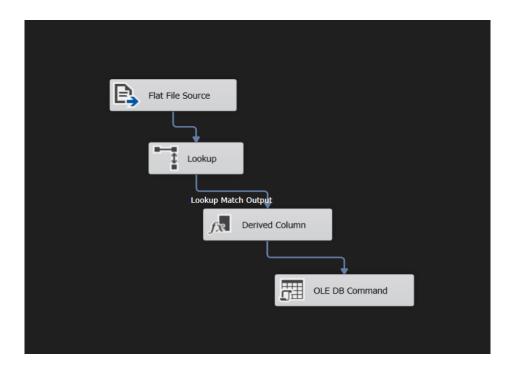
```
accm_txn_create_time
accm_txn_complete_time
txn_process_time_hours
```



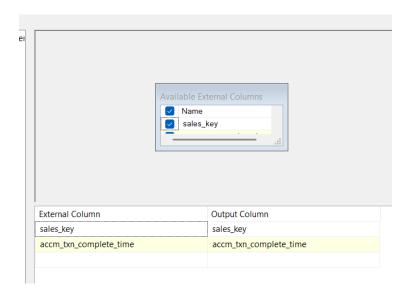
I then prepared a separate dataset for the complete time.

After that I created a new package in which I created a new dataflow task. This will be to receive updates and update the aam txn complete time accordingly.

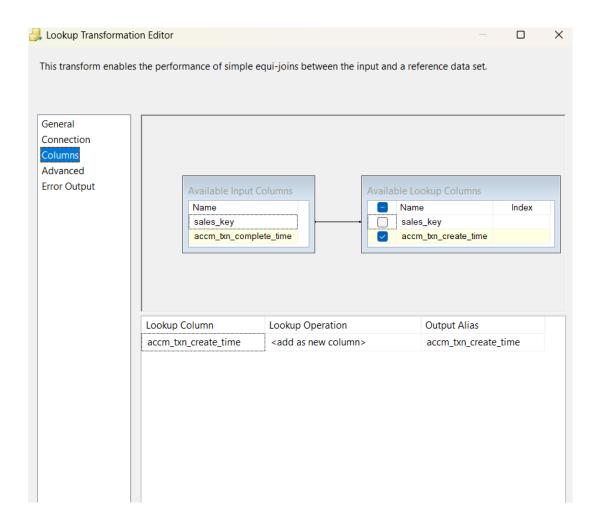




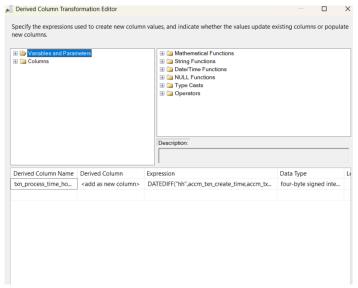
I extracted the data from the flat file



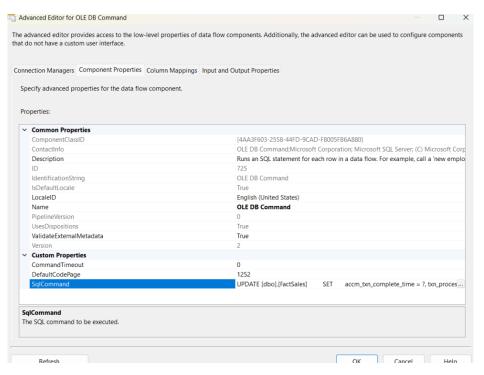
Used the lookup to match with the factSales table using the sales_key and to retrieve the accm_txn_create_time value which we need for the calculation of txn_process_time_hours.

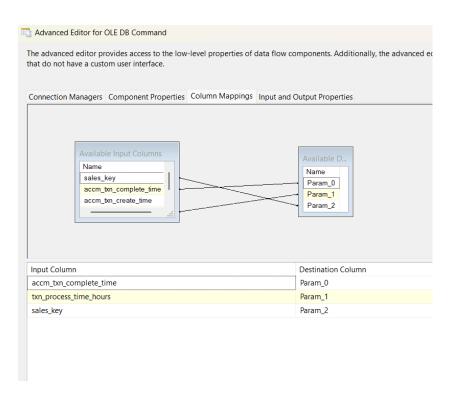


I then used the derived column to generate the value for the txn_process_time_hours and to add the column.



Finally in the OLE DB Command we connected it to the Data Warehouse database and gave an sql command to update the factsales table columns accordingly and mapped the necessary parameters.





The results

121 9	6 🕶 🔻															>
⊞F	Results 🖼	Messages														
	sales_key	customer_key	product_key	campaign_key	supplier_key	date_key	orderitem_id	quantity	subtotal	discount	amount	payment_method_name	accm_txn_create_time	accm_txn_complete_time	txn_process_time_hours	insert_date
12	36700	125	430	4	48	20210708	201644	7	3082.65991210938	00:21:00.0000000	16268	credit card	2025-05-01 18:07:07.327	2025-05-03 23:48:22.000	53	2025-05-01 1
12	36700	125	271	4	14	20210708	201645	7	2324.48999023438	00:06:00.0000000	16268	credit card	2025-05-01 18:07:07.327	2025-05-03 23:48:22.000	53	2025-05-01 1
12	36700	125	248	4	41	20210708	201646	4	3159.15991210938	00:24:00.0000000	16268	credit card	2025-05-01 18:07:07.327	2025-05-03 23:48:22.000	53	2025-05-01 1
12	36700	125	69	4	17	20210708	201647	9	2150.01000976563	00:11:00.0000000	16268	credit card	2025-05-01 18:07:07.327	2025-05-03 23:48:22.000	53	2025-05-01 1
12	36700	125	386	4	43	20210708	201649	7	2919.2099609375	00:10:00.0000000	16268	credit card	2025-05-01 18:07:07.327	2025-05-03 23:48:22.000	53	2025-05-01 1
12	36701	195	349	NULL	37	20210123	201653	1	155.839996337891	00:00:00.0000000	6698	credit card	2025-05-01 18:07:07.327	2025-05-07 07:39:22.000	133	2025-05-01 1
12	36701	195	28	NULL	39	20210123	201652	2	84.1800003051758	00:00:00.0000000	6698	credit card	2025-05-01 18:07:07.327	2025-05-07 07:39:22.000	133	2025-05-01 1
12	36701	195	244	NULL	31	20210123	201651	7	5904.919921875	00:00:00.0000000	6698	credit card	2025-05-01 18:07:07.327	2025-05-07 07:39:22.000	133	2025-05-01 1
12	36701	195	86	NULL	18	20210123	201650	9	553.140014648438	00:00:00.0000000	6698	credit card	2025-05-01 18:07:07.327	2025-05-07 07:39:22.000	133	2025-05-01 1
12	36702	370	22	NULL	35	20220331	201654	10	986.400024414063	00:00:00.0000000	986	credit card	2025-05-01 18:07:07.327	2025-05-05 12:37:22.000	90	2025-05-01 1
12	36703	168	373	15	15	20180619	201662	1	653.440002441406	00:11:00.0000000	22396	cash	2025-05-01 18:07:07.327	2025-05-06 01:37:22.000	103	2025-05-01 1
12	36703	168	430	15	2	20180619	201661	1	440.380004882813	00:11:00.0000000	22396	cash	2025-05-01 18:07:07.327	2025-05-06 01:37:22.000	103	2025-05-01 1
12	36703	168	421	15	5	20180619	201660	8	3736.39990234375	00:15:00.0000000	22396	cash	2025-05-01 18:07:07.327	2025-05-06 01:37:22.000	103	2025-05-01 1
12	36703	168	395	15	47	20180619	201659	1	185.800003051758	00:18:00.0000000	22396	cash	2025-05-01 18:07:07.327	2025-05-06 01:37:22.000	103	2025-05-01 1
12	36703	168	222	15	46	20180619	201657	9	7986.06005859375	00:15:00.0000000	22396	cash	2025-05-01 18:07:07.327	2025-05-06 01:37:22.000	103	2025-05-01 1
12	36703	168	275	15	39	20180619	201656	7	4303.18017578125	00:25:00.0000000	22396	cash	2025-05-01 18:07:07.327	2025-05-06 01:37:22.000	103	2025-05-01 1
12	36703	168	172	15	11	20180619	201655	7	3898.51000976563	00:17:00.0000000	22396	cash	2025-05-01 18:07:07.327	2025-05-06 01:37:22.000	103	2025-05-01 1

Final Control flow of the Data Warehouse

