

SBD: Inbound Location Sensor System

Requirement ID: R3

Requirement Type: MA Requirement

**Requirement Description:** The ILSS should provide a notification feature to inform a HA about issues concerning the communication with the ATS and the SCMS and

possible solutions.

Requirement Priority: High

**Possible Adaptations:** The ILSS behavior is adapted to send a notification message after a timeout. The process supervisor receives the notification message on their smartphone and then resolves the issue.

Comment/Underlying Reasoning: See attached concern annotation.



Requirement ID: R3-1

Requirement Type: MA Requirement

**Requirement Description:** The content of the notifications in R3 should be automatically generated and adapted based on available problem-related information, such as network errors.

Requirement Priority: High

Possible Adaptations: Before a notification is sent, its content is generated based on a predefined list of matching problem and solution characteristics.

**Comment/Underlying Reasoning:** See attached concern annotation.

**Concern Annotation Creators:** CPS Designers

• Covered Concern: HMT (Process Problem - Action - What if this action does | not complete or does not complete on time?)

Potentially Affected Stakeholders: Logistics Center Workers | HMT-Dimension Analysis:

• Transparency (Observability)

The Inbound Location Sensor System (ILSS) detects a problem (related to communication) based on a defined timeout.

• Transparency (Predictability)

Augmented Cognition (Directing Attention)

The ILSS sends a notification message to the HA.

Augmented Cognition (Solution Exploration)

The notification message specifies the suspected problem (including any error messages that may have occured) and provides respective suggestions to help resolve the issue.

Augmented Cognition (Adaptability)

The problem description and resolution suggestions provided by the ILSS are pertains to · tailored based on the avilable problem-related information.

Coordination (Directability)

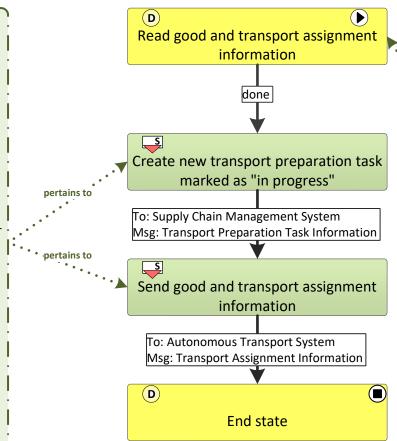
pertains to

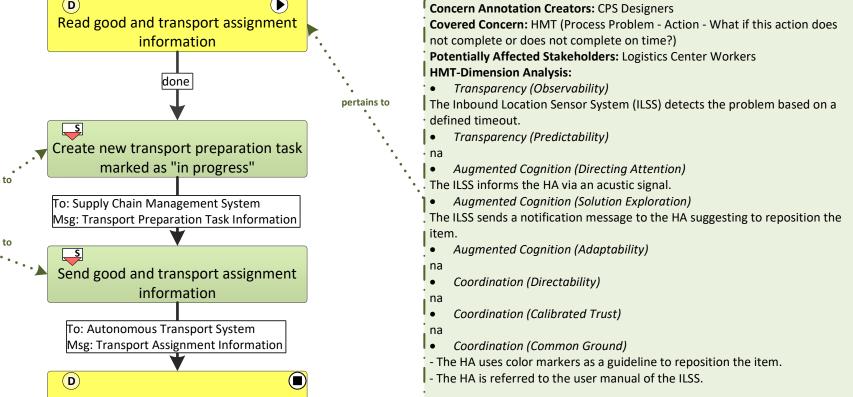
Coordination (Calibrated Trust)

Coordination (Common Ground)

- The HA is referred to manuals for the ILSS and the ATS or SCMS, as well as an internal document listing common network errors.

- The HA is referred to a network technician in order to help resolve the





Requirement ID: R1

Requirement Type: MA Requirement

**Requirement Description:** The ILSS should provide a notification feature to inform a HA about issues concerning the automated reading of good and transport assignment information and possible solutions.

Requirement Priority: High

Possible Adaptations: Adaptation 1: The ILSS behavior is adapted to trigger an acustic signal after a timeout. The process supervisor receives this signal and then resolves the issue. Adaptation 2: The ILSS behavior is adapted to send a notification message after a timeout. The process supervisor receives the notification message on their smartphone and then resolves the issue.

Comment/Underlying Reasoning: See attached concern annotation.

Requirement ID: R2

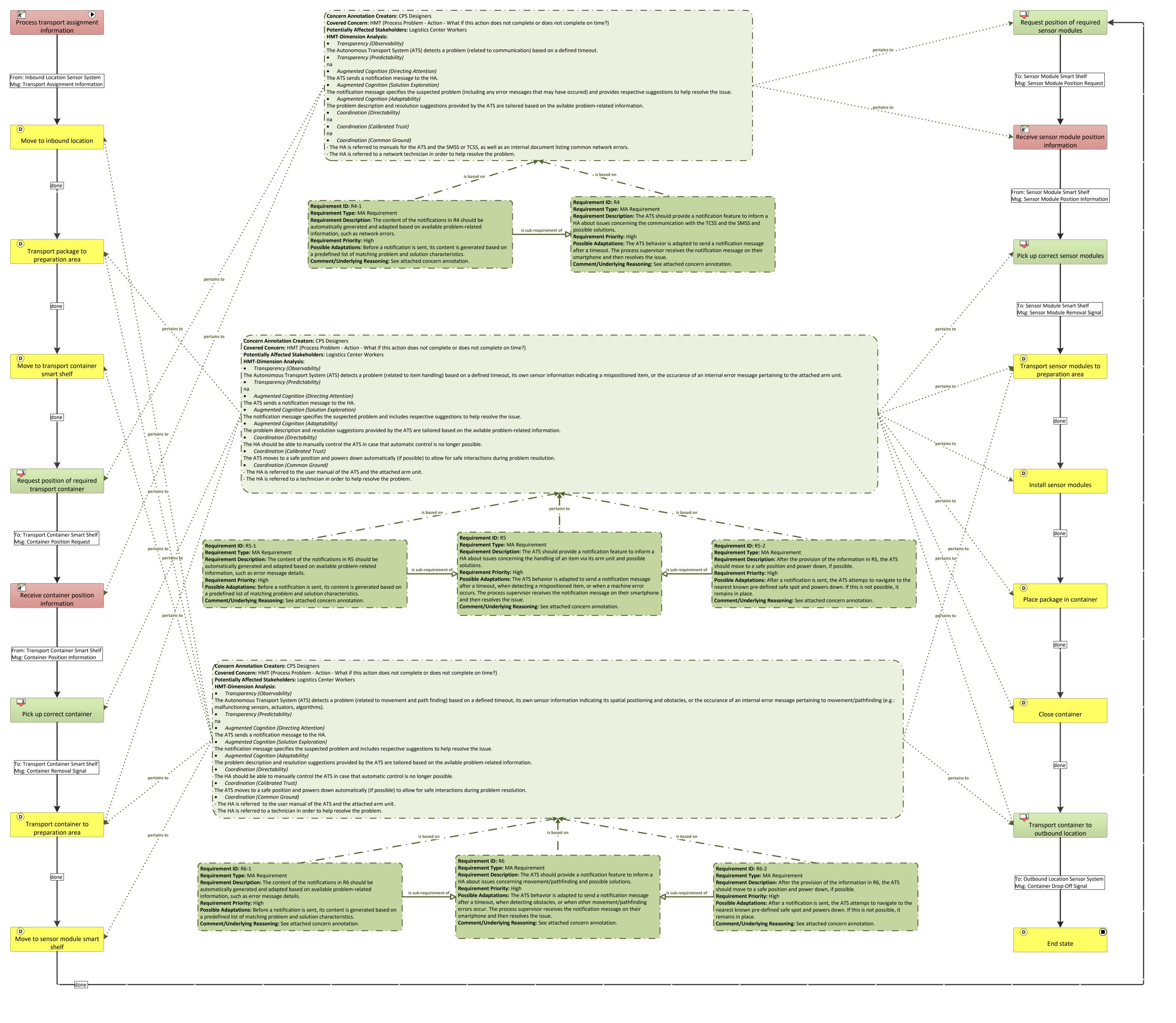
Requirement Type: Environment Requirement

**Requirement Description:** The inbound location should use color markers to show

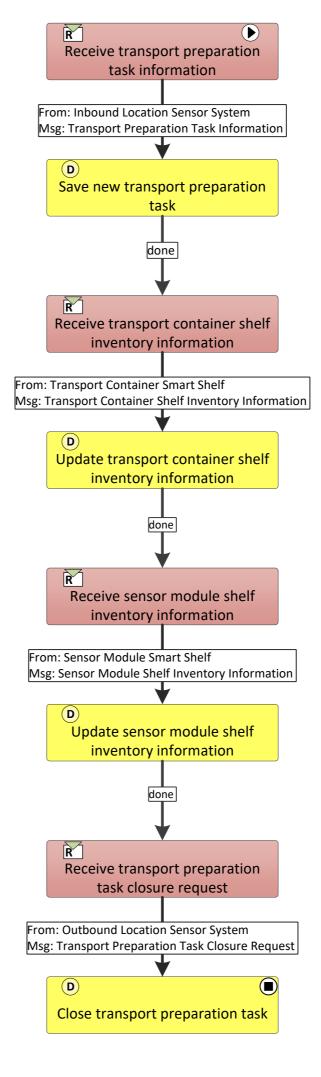
the correct positioning of a good. Requirement Priority: Medium

**Possible Adaptations:** These color markers are used during the adaptations of R1 to

help a process supervisor resolve possible positioning problems.

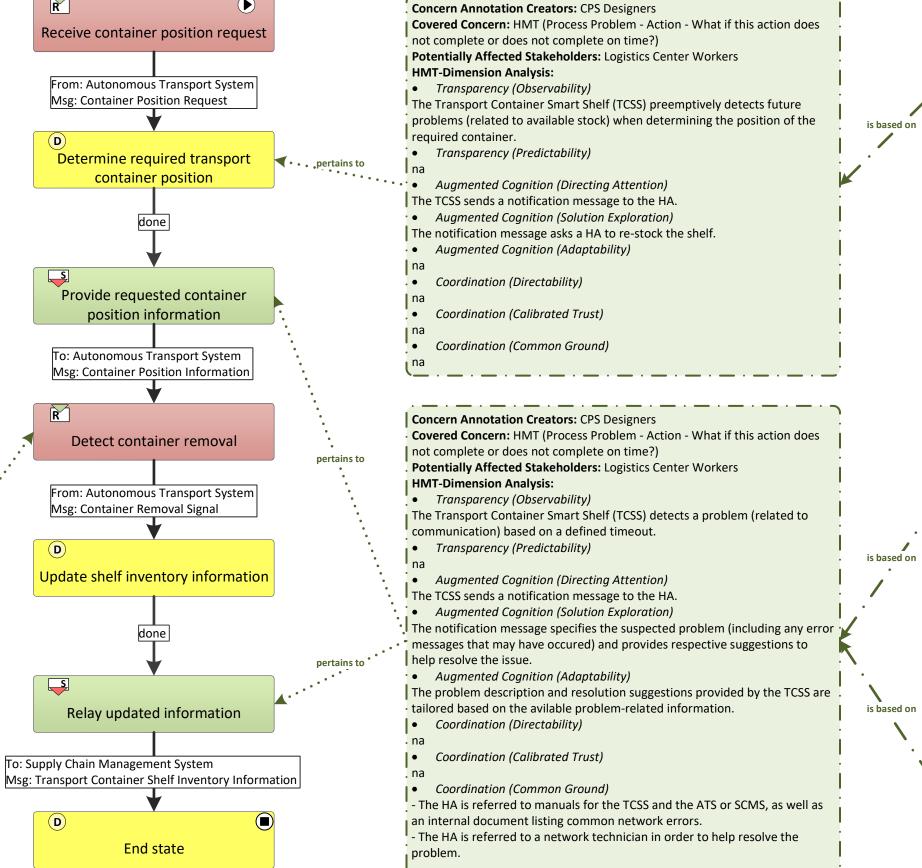


SBD: Supply Chain Management System



SBD: Transport Container Smart Shelf

## Requirement ID: R9 Concern Annotation Creators: CPS Designers Covered Concern: HMT (Process Problem - Action - What if this action does Requirement Type: MA Requirement **Requirement Description:** The TCSS should provide a notification feature to inform a not complete or does not complete on time?) Potentially Affected Stakeholders: Logistics Center Workers HA about potential issues concerning transport container removal (detection) and possible solutions. HMT-Dimension Analysis: Requirement Priority: High Transparency (Observability) The Transport Container Smart Shelf (TCSS) detects a problem based on a **Possible Adaptations:** The TCSS behavior is adapted to send a notification message after a timeout. The process supervisor receives the notification message on their defined timeout. smartphone and then resolves the issue. is based on Transparency (Predictability) **Comment/Underlying Reasoning:** See attached concern annotation. Augmented Cognition (Directing Attention) The TCSS sends a notification message to the HA. Augmented Cognition (Solution Exploration) The notification message asks a HA to check, whether the transport box was actually removed and if that was the case, to investigate the functionality of the smart shelf sensors. • Augmented Cognition (Adaptability) Coordination (Directability) Coordination (Calibrated Trust) Coordination (Common Ground) - The HA is referred to manuals for the ATS and the TCSS. - The HA is referred to a technician in order to help resolve the problem.



Requirement ID: R7 Requirement Type: MA Requirement Requirement Description: The TCSS should provide a notification feature to inform a HA about issues concerning the available stock. **Requirement Priority:** High **Possible Adaptations:** The TCSS behavior is adapted to check available stock during position determination and send a notification message in case of reaching a defined nreshhold. The process supervisor receives the notification message on their is based on smartphone and then re-stocks the shelf. **Comment/Underlying Reasoning:** See attached concern annotation. possible solutions. is based on

Requirement ID: R8 Requirement Type: MA Requirement

**Requirement Description:** The TCSS should provide a notification feature to inform a HA about issues concerning the communication with the ATS and the SCMS and

Requirement Priority: High

**Possible Adaptations:** The TCSS behavior is adapted to send a notification message after a timeout. The process supervisor receives the notification message on their smartphone and then resolves the issue.

**Comment/Underlying Reasoning:** See attached concern annotation.



Requirement ID: R8-1

Requirement Type: MA Requirement

Requirement Description: The content of the notifications in R8 should be automatically generated and adapted based on available problem-related

information, such as network errors.

Requirement Priority: High

**Possible Adaptations:** Before a notification is sent, its content is generated based on a predefined list of matching problem and solution characteristics.

SBD: Sensor Module Smart Shelf

## Requirement ID: R12

Requirement Type: MA Requirement

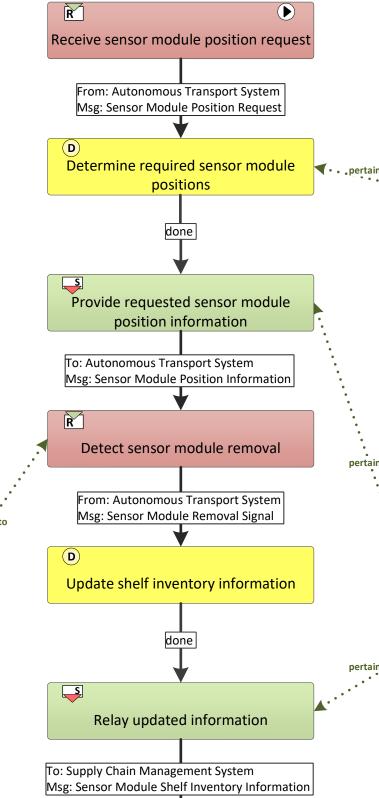
**Requirement Description:** The SMSS should provide a notification feature to inform a HA about potential issues concerning sensor module removal (detection) and

possible solutions. Requirement Priority: High

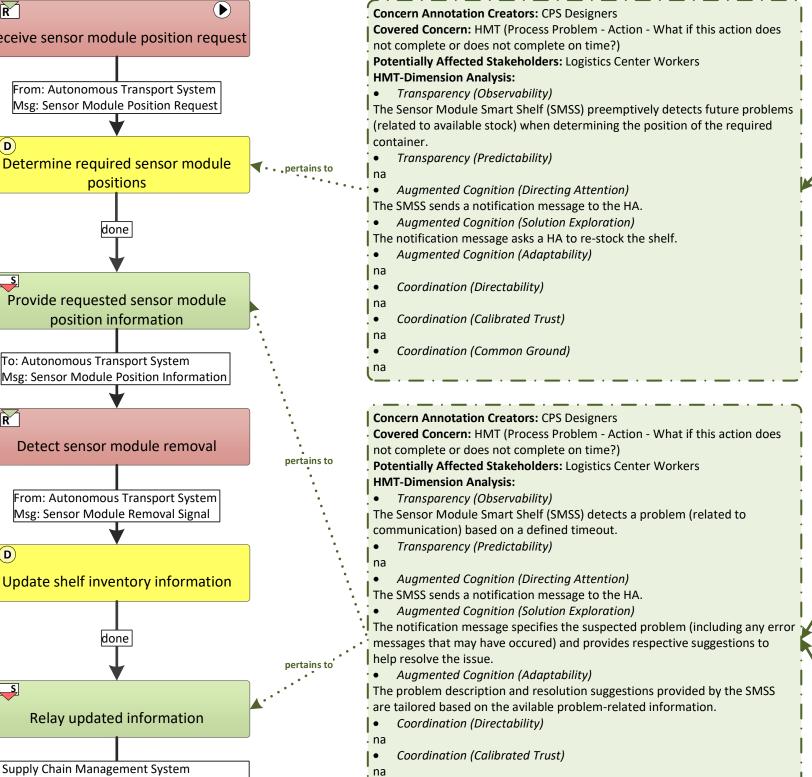
Possible Adaptations: The SMSS behavior is adapted to send a notification message after a timeout. The process supervisor receives the notification message on their smartphone and then resolves the issue.

**Comment/Underlying Reasoning:** See attached concern annotation.

**Concern Annotation Creators:** CPS Designers Covered Concern: HMT (Process Problem - Action - What if this action does not complete or does not complete on time?) **Potentially Affected Stakeholders:** Logistics Center Workers HMT-Dimension Analysis: Transparency (Observability) • The Sensor Module Smart Shelf (SMSS) detects a problem based on a defined is based on Transparency (Predictability) Augmented Cognition (Directing Attention) The SMSS sends a notification message to the HA. Augmented Cognition (Solution Exploration) The notification message asks a HA to check, whether the sensor modules were actually removed and if that was the case, to investigate the functionality of the smart shelf sensors. Augmented Cognition (Adaptability) Coordination (Directability) Coordination (Calibrated Trust) Coordination (Common Ground) • - The HA is referred to manuals for the ATS and the SMSS. - The HA is referred to a technician in order to help resolve the problem.



End state



• Coordination (Common Ground)

problem.

an internal document listing common network errors.

- The HA is referred to manuals for the SMSS and the ATS or SCMS, as well as

- The HA is referred to a network technician in order to help resolve the

Requirement ID: R10

is based on

is based on

is based on

Requirement Type: MA Requirement

Requirement Description: The SMSS should provide a notification feature to inform a HA about issues concerning the available stock.

**Requirement Priority:** High

**Possible Adaptations:** The SMSS behavior is adapted to check available stock during position determination and send a notification message in case of reaching a defined hreshhold. The process supervisor receives the notification message on their smartphone and then re-stocks the shelf.

**Comment/Underlying Reasoning:** See attached concern annotation.

Requirement Type: MA Requirement

Requirement Description: The SMSS should provide a notification feature to inform a HA about issues concerning the communication with the ATS and the SCMS and possible solutions.

Requirement Priority: High

Possible Adaptations: The SMSS behavior is adapted to send a notification message after a timeout. The process supervisor receives the notification message on their smartphone and then resolves the issue.

Comment/Underlying Reasoning: See attached concern annotation.

is sub-requirement of

Requirement ID: R11-1

Requirement Type: MA Requirement

**Requirement Description:** The content of the notifications in R11 should be automatically generated and adapted based on available problem-related

information, such as network errors.

Requirement Priority: High

**Possible Adaptations:** Before a notification is sent, its content is generated based on a predefined list of matching problem and solution characteristics.

SBD: Outbound Location Sensor System

Requirement ID: R14

Requirement Type: MA Requirement

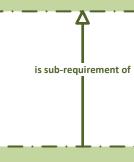
Requirement Description: The OLSS should provide a notification feature to inform a

HA about issues concerning the communication with the SCMS and possible

Requirement Priority: High

**Possible Adaptations:** The OLSS behavior is adapted to send a notification message after a timeout. The process supervisor receives the notification message on their smartphone and then resolves the issue.

**Comment/Underlying Reasoning:** See attached concern annotation.



Requirement ID: R14-1

Requirement Type: MA Requirement

**Requirement Description:** The content of the notifications in R13 should be

automatically generated and adapted based on available problem-related information, such as network errors.

Requirement Priority: High

**Possible Adaptations:** Before a notification is sent, its content is generated based on a predefined list of matching problem and solution characteristics.

**Comment/Underlying Reasoning:** See attached concern annotation.

**Concern Annotation Creators:** CPS Designers

• Covered Concern: HMT (Process Problem - Action - What if this action does

not complete or does not complete on time?)

Potentially Affected Stakeholders: Logistics Center Workers **HMT-Dimension Analysis:** 

Transparency (Observability)

The Outbound Location Sensor System (OLSS) detects a problem (related to communication) based on a defined timeout.

Transparency (Predictability)

Augmented Cognition (Directing Attention)

The OLSS sends a notification message to the HA. • Augmented Cognition (Solution Exploration)

The notification message specifies the suspected problem (including any error · messages that may have occured) and provides respective suggestions to help resolve the issue.

Augmented Cognition (Adaptability)

The problem description and resolution suggestions provided by the OLSS are tailored based on the avilable problem-related information.

Coordination (Directability)

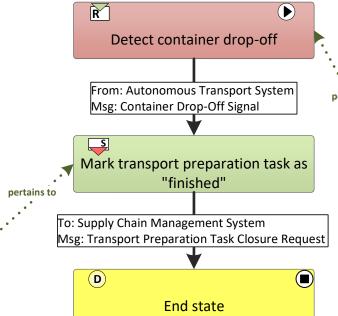
is based on

Coordination (Common Ground)

Coordination (Calibrated Trust)

- The HA is referred to manuals for the OLSS and SCMS, as well as an internal document listing common network errors.

- The HA is referred to a network technician in order to help resolve the



Concern Annotation Creators: CPS Designers Covered Concern: HMT (Process Problem - Action - What if this action does not complete or does not complete on time?) Potentially Affected Stakeholders: Logistics Center Workers **HMT-Dimension Analysis:**  Transparency (Observability) • The HA checks the outbound location and open transport preparation task information periodically in order to identify detection malfunctions. Transparency (Predictability) • Augmented Cognition (Directing Attention) Augmented Cognition (Solution Exploration) Augmented Cognition (Adaptability) Coordination (Directability)

• Coordination (Calibrated Trust)

Coordination (Common Ground)

Requirement ID: R13

Requirement Type: HA Requirement

Requirement Description: A HA needs to periodically check the outbound location and open transport preparation task information in order to identify and resolve malfunctions.

Requirement Priority: Medium

Possible Adaptations: A separate process needs to be established, which lies outside is based on the scope of the current models.