## **DUONG NGO CONG HOA**

Gender: Male

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#### Goal

#### Become an independent consultant

#### Working

## Have 2 years of working experience as network designer.

Have 2 years of working experience as IT project consultant.

# Experience

- Have 3 years of working experience as IT Administrator.
- Have 2 and half years of working as Production Planning Manager.
- Good skill and experience of preparing proposal.

#### Fluent English (both written and spoken).

#### Skill

- Good knowledge of ISO 27001 and ISO 17799.
- Strong knowledge and good understanding of how to manage IT services include many activities like Problem Management process, Incident Management process, SLA Management process, ... based on on ITIL v3.
- ADC KRONE Master Designer Certificate.
- ADC KRONE Master Installer Certificate.
- Good knowledge of project management.
- Good presentation and communication ability.
- Have good teamwork spirit and interpersonal skill.
- Creative, ambitious.

## IT Project Consultant

#### Achievements

- REE Security Data Center Infrastructure consultant.
- HoChiMinh City Department of Posts and Telematics's Datacenter and Network Operation Center consultant.
- Binh Chanh People Committee network consultant.

- Data Bank Direct Learning Center network consultant.
- Cho Lon Post Office network designer.
- Pacific Airline network consultant.
- Ho Chi Minh Post Office network designer.

#### Network Administrator:

- Windows 2000 Server and Lotus Domino Administrator.
- Document Archive software.

### Production Planning Manager:

- Managed a Production Planning staff of 5 people.
- Developed Product Statistic Analysis, Product Inventory, Material Inventory.

## Working histories

- 3/2008 now: SAP ERP, Planning and Production module team leader.
- 9/2007 3/2008: Project and Marketing Manger, Comnet Co., Ltd.
- 1/2004 9/2008: Network Designer and Consultant, Netsoft.
- 9/2003 12/2003: Helpdesk team leader, IPT Co., Ltd.
- 3/2003 9/2003: Network Administrator, The 3<sup>rd</sup> District Communist Party.
- 2000 3/2003: Network Administrator and Production Planning Manager, Nitto Denko Vietnam Co., Ltd

#### Education

1996-2000

**HUFLIT University** 

Ho Chi Minh City

- B.S., Computer Science.
  - Majors: Computer Network and Telecommunication.