RESUME OF LE ANH HUY

LE ANH HUY
IT Assistant Manager
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CAREER OBJECTIVE

Become an IT manager in the next 3 years
Looking for IT Manager, ERP Project Manager or ERP Project Coordinator job opportunities

EDUCATION

Time	University	Diploma
2007 – 2010	Ho Chi Minh City University of Technology	Master of Computer Science
2000 – 2005	Ho Chi Minh City University of Technology	Bachelor of Computer Science & Engineering

WORKING EXPERIENCE

GREAT EASTERN LIFE VIETNAM (a Singaporean life insurance company)

IT Assistant Manager (*June 2011 – Present*)
- Working as an in-house senior software engineer
- Coordinating with BA team to develop and maintain specific applications for life insurance
- Following SDLC to develop new applications, fix defects or implement enhancements
- Working with co-workers to construct the framework for national applications
- Managing configurations of production, UAT and SIT servers for national applications
- Executing recurring data extractions or ad-hoc queries upon user request
- ***<u>Significant contribution:</u>*** successfully maintained the Insurance Policy Quotation Printing application, an unstable system because of the lack of specification, configuration and source
- <u>Technologies:</u> Java/JSP, Oracle, Windows Server 2003, Tomcat
- <u>Report to:</u> IT Director

SOFTELIANCE (a French software company)

Senior Software Developer (*May 2010 – May 2011*)
- Developing software upon high level specifications
- Projects are management applications for small and mid-size companies in Europe (mostly in France and Be-Ne-Lux) of various industries
- Most of applications are distributed solutions with central - local databases, data synchronization, distributed transaction, multiple time zones, online/offline modes…
- <u>Technologies:</u> C#, ASP.NET, Winforms, SQL Server 2005 & 2008, Windows Server 2003, IIS
- <u>Report to:</u> French Project Manager

THIEN LONG GROUP (a Vietnamese stationery manufacturing & trading company)

SAP ERP Project Team Member (*August 2008 – February 2009*)
- Playing the role of key IT person for Material Management module, backup person for Production Planning module
- Helping foreign consultants to get accurate information from departments in time
- Recognizing risks/problems (especially misunderstandings) and taking proper actions to solve
- Explaining ERP principles and concepts to users
- Persuade users to consider process changes

- Working as a business analyst to help end users in requirement & data analyzing, business process standardizing, translating/interpreting…
- Handling technologies and business processes transferred from consulting partners to support the SAP ERP system after go-live
- ***Significant contribution:*** Being a proficient bridge between foreign SAP consultants and key users until leaving the company because of personal reasons
- <u>Project size:</u> 50 people from 4 different companies (2 foreign and 2 domestic)
- <u>Report to:</u> ERP Project Director

Software Team Leader *(May 2007 – July 2008)*
- Managing the programming team of 3 people to develop in-house applications
- Being the main IT person in charge of all core applications (*Accounting, Sale & Inventory, Assembly Management, Electronic Custom Portal, Goods Issue & Invoice Printing, ISO Document Portal, Time Sheet Calculation, Shareholder Management*) as well as convenience applications
- Being the administrator of all Web, Application & Database servers
- Being the DBA of all databases in SQL Server 2000 & 2005 (backup, security & turning)
- Taking part in ERP project preparation
- <u>Technologies:</u> C#, VB.NET, Winforms, ASP.NET, Crystal Report, SQL Server 2000 & 2005, Windows Server 2000 & 2003, IIS
- <u>Report to:</u> IT Director
- **Significant contributions:**
    + *Worked with system administrator to run IT system smoothly during 6 months without supervision of the vacant IT Director*
    + *Improved security of IT system (including access control, encryption and backup) for application, database and server*
    + *Made documents for IT system*
    + *Go-live the Sale & Inventory application (later rolled out as Assembly Management) that still runs now*
    + *Conducted a successful series of ERP As-Is interviews*
    + *Introduced reliable employees for IT department*

APEX VIETNAM TOURIST (a Japanese tourism company)

Software Developer (*September 2005 – April 2007*)
- Collecting and analyzing customer requirements
- Coding, testing, deploying & maintaining software
- Analyzing and designing database
- Supporting manager in architecture designing and project scheduling
- <u>Technologies:</u> C#, ASP.NET, Winforms, SQL Server 2000 & 2005, PostgreSql
- <u>Report to:</u> Project Manager

TECHNICAL SKILLS
- ***Software development***: SDLC, Source control, Version management, OOP & design patterns, Enterprise Application Architect patterns, Distributed Application architecture, N-tier design
- ***Programming:*** C#/VB.NET (Winforms, ASP.NET), Java/JSP
- ***Database design:*** SQL Server (2000, 2005, 2008), PostgreSQL, Oracle (basic), MySQL (basic)
- ***DBA:*** SQL Server
- ***Server management:*** Windows Server 2000 & 2003
- ***Application server:*** IIS, Tomcat
- ***Security:*** Encryption, Access control, Backup & recovery
- ***Reporting:*** Crystal Report
- ***Network:*** basic
- ***Hardware Infrastructure:*** basic

- ***Other technologies:*** XML, UML, Web front-end (HTML, CSS, JavaScript/JQuery), C++/MFC, Web service, AJAX, O/R mapping, Code generation, System programming

KNOWLEDGE
- Comprehensive understanding of an ERP project, especially SAP ERP
- General knowledge of processes of a company, especially a manufacturing company
- Basic knowledge of life insurance

SOFT SKILLS
- **Leadership**: think for future, respect personalities, convince others' collaboration, improve processes rather than chase human mistakes
- **Critical thinking**: view problems in various aspects to find out the most efficient solution; trace root cause of problems; apply 80/20 Principle, Mistake Proofing, 7 Tools…
- **Communication**: Good at communicating with both technical staff and business people; able to collect information from domain experts (from staff to manager)
- **Analysis**: Good at both technical and business analysis
- **Effective approach**: be able to learn new industries and technologies quickly

LANGUAGES
- English: TOEFL ITP 533 (certified in March 2011), with additional experience in interpreting and translating business content

AVAILABILITY
A 60-calendar-day notice in advance is needed.

REMUNERATION
The expected salary is open for negotiation.

REFERENCES
Reference contacts are available upon request.

PERSONAL INFORMATION

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