

Social & Mobile Computing

Contact - Thursday – Week 1

Domains & Pairs

15 mins

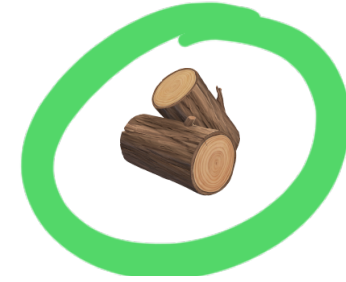
Mo, So, NoSoMo

Add the examples you found of:

1. Technologies that are Social
2. Technologies that are Mobile
3. Technologies that are BOTH Social & Mobile

Go to Task 1 Miro

https://miro.com/app/board/uXjVKwV3-8Y=?share_link_id=36707998861



Social



Mobile



Social



Social **media** is only one concept /
implementation of social technologies

- Network
- Broadcast
- Semi-public
- Media-rich

Social tech can also be anything that is
communicative / **collaborative**

- SMS
- Email
- Google Docs
- Zoom
- iCal / Outlook / Google Calendar

Or socially-driven

- Recommender engines (e.g. Amazon)

Mobile



Mobile phones are only one concept /
implementation of mobile technologies

- Personal
- Handheld
- Wireless
- Wearable ...

Mobile is anything that is **location**-specific

- Information kiosks
- Point-of-service e.g. EFTPOS
- Ticket machines ...

Or **location**-aware

- Google Maps
- Tinder

Or **context**-aware

Social



Awareness
Collaboration
Coordination
Articulation work
Conversation
Interaction
Mutual learning
Presence
Activity traces
Synchronous/Asynchronous
...

Mobile



Context-specific
Context-diverse
Context-independent
Context-aware
Location-specific
Location-aware
Transience
Public/private
...

~~**Social**~~

~~**Mobile**~~

Collaborative & Contextual





Type to filter

- Geo
- DA Dianne
- KL Kelsey
- Kim
- LS Leslie
- ms michelle
- Rosalie



Mute



Stop Video



Stop Video (鍵盤V)



Invite



Manage Participants



Share Screen



Chat



Record



Breakout Rooms

End Meeting

Mute All

5 mins

What is your worst personal experience of a **social** technology that was the result of its design (and not just other users' behaviour)?



Todd Coleman

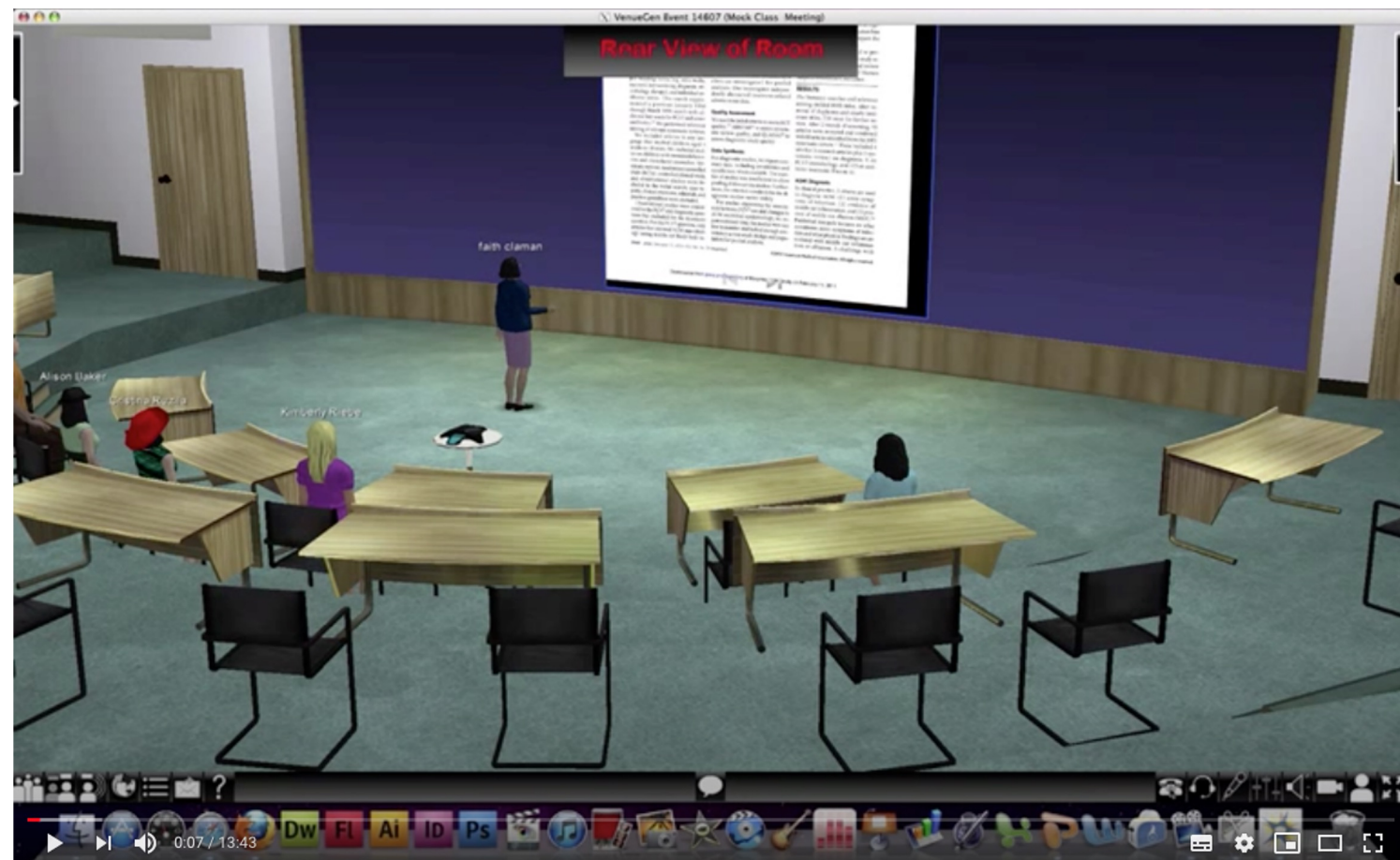
@todd_coleman



My daughter had a Zoom class yesterday. The teacher's internet went out, so one of the kids was made the default host. He muted everyone, pretended to teach the class, and then just said "fart" over and over until the teacher was able to join back. It was amazing.

12:12 AM · Apr 30, 2020 · [Twitter Web App](#)

14.7K Retweets and comments **177.2K** Likes



5 mins

Discuss at your table and add
examples to Miro



Can you think of one
technology that is **not**
social?

Go to Task 2 on Miro

https://miro.com/app/board/uXjVKwV3-8Y=/?share_link_id=36707998861



5 mins

Discuss at your table and add
examples to Miro



Can you think of one
technology that is **not
mobile?**

Go to Task 2 on Miro

https://miro.com/app/board/uXjVKwV3-8Y=/?share_link_id=36707998861



5 mins

Discuss at your table and add
examples to Miro



Can you think of one
technology that is **neither
social nor mobile?**

Go to Task 2 on Miro

https://miro.com/app/board/uXjVKwV3-8Y=/?share_link_id=36707998861



5 mins

Still So Mo?

Reflecting on the examples you gave for technologies that are social and/or mobile.

In context of the examples of those that are NOT social and/or mobile

Are your original examples still appropriate?

Discuss at your table and add examples to Miro



5 mins

Name the domains that have been identified, and place them on the grid (Task 3).

Go to Task 3 on Miro
https://miro.com/app/board/uXjVKwV3-8Y=/?share_link_id=36707998861

Discuss at your table and add examples to Miro



Finding a Partner

Write your name on a Sticky Note note near an identified domain or quadrant that you would be interested in working on.

We will use this to potentially pair up students with others with similar interests on Monday next week.

For next week...

Collect **at least one** article (reputable source) that describes where the **design/implementation of technology** has **caused mischief (unintentionally)**, or someone has found themselves in a bad situation through misuse or misunderstanding of technology.

Avoid articles of machine failure (e.g. batteries blowing up or Crowdstrike BSODs) as these are technical defects rather than interaction design issues.

Read Ben Kraal's Computer-Supported Cooperative Work (CSCW) newsletter #2: <https://buttondown.email/1992newsletter/archive/taking-cscw-seriously/>