Thokozani Nqwili

0812326542|simthokozile@gmail.com|Khayelitsha, Cape Town (Willing to relocate)

PROFESSONAL SUMMARY

I am a goal-driven Information Systems Graduate from the University of Cape Town; I have passion for web application development. I am capable of following industry and technological trends, and I believe in innovation. I enjoy working with people and solving problems.

EDUCATION

2022

Life Choices Academy

2021

BCom Information Systems   University of Cape Town

2017

Matric Certificate   Centre of Science and Technology

SKILLS

- Advanced Microsoft Excel
- HTML
- CSS
- Bootstrap
- Programming languages (C#, Delphi)
- Problem solving and troubleshooting
- Relational Database (SQL)
- Tech support

WORK EXPERIENCE

IStore Somerset Mall

Technical Support Consultant

May 2022 – September 2022

- Troubleshoot problems and diagnose and solve technical issues
- Assists walk in and booked customers in the iStore environment with first line technical support and third-party product connections, warranty repairs processing, data transfers and back-ups.

- Conduct technical product coaching when required.

University of Cape Town: Information Systems Department

Information Systems 1 Tutor
February 2020 - November 2021

- Introduce students to Information Systems from a business perspective looking at information technologies and the use of information in business.
- Introduce students to MS Excel E-Commerce applications and Web Design programming language.

University of Cape Town: Information Systems Department

Applying Database Principles Tutor
February 2020 - June 2020

- Introducing students to database concepts, advanced database design and implementation and new developments in the database field.
- Assist students explore different database architectures and design approaches, data modelling techniques, data dictionaries, data implementation, database security and administration

University of Cape Town: Commerce Faculty

First Year Mentor Programme FMP 2019
February 2019 - July 2019

- Giving guidance to a group of first year students by showing them around campus and introducing them to other UCT services
- Making it easier for first year students to adjust to university life
- Meeting weekly with my group of students to catch up with them
- Working closely Education Development Unit of Commerce Faculty

REFERENCE LIST

1. Duwayne Jewell

Store Manager at iStore

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